

User Stories

Initial configuration

- As a user with little to no experience with smartphones, I am quickly overwhelmed by the initial configuration of the launcher. Here I would like this to be taken from me, or I would like to receive help.
- As a user with experience in dealing with smartphones, I do not mind taking over the (guided) configuration of the launcher myself.
- As a user (with or without experience in dealing with smartphones), I want to decide for myself what I can see on my smartphone. That is why I choose the manual configuration.
- As a contact person or caregiver for people with Alzheimer's, it is helpful if the initial configuration runs with selected apps and settings. That makes it easier to help with questions, because I do not have to understand and be able to use several different apps for one use case. In addition, this promotes the use of the smartphone which I think is an important help tool for patients in everyday life.

Launcher

- As a user, I like to have my most frequently used apps displayed clearly when I start/switch on my phone. This helps me to maintain an overview.
- As a user with experience in using smartphones, I like to have the option of installing new apps or uninstalling apps that I no longer use. This gives me the freedom to decide about my device and to configure it in a way that suits me.
- As a contact person or caregiver for people with Alzheimer's, it would be helpful if I could prevent certain patients from installing/uninstalling apps. This would prevent (unintentional) unfamiliar apps from appearing on patients' smartphones or important apps from suddenly disappearing, thus preventing an overloading of the phone and a non-use of important tools. The installation/uninstallation can still be performed remotely.

Tutorials

- As a user, it is helpful if I have tutorials for my frequently used apps that can help me with questions about their use. This counteracts the feeling of overwhelm when using the smartphone.
- As a contact person or caregiver for people with Alzheimer's, it is helpful if patients have a quick and easy way to get answers to questions about using their apps themselves. This relieves me of the burden of having to know all the apps and how to use them.

Remote configuration

- As a user with little to no experience in using smartphones, I don't want to have to worry about configuring my launcher, app updates, or other things. I want everything to stay that way and necessary things to happen automatically or to be done by others.
- As a user with experience in using smartphones, I would like to have the option of configuring my launcher myself, even after the fact. I don't mind using a remote connection for this.
- As a contact person or caregiver for people with Alzheimer's, I would like to be able to assign patients to certain groups. I could then assign certain rights to these groups (for example, to install apps) and recommended apps to these groups for installation. This would allow me to better support the use of the smartphone as an important help tool.
- As a contact person or caregiver for people with Alzheimer's, I want to install new apps or uninstall old apps (for space reasons, for example) despite the setting that patients cannot install/uninstall apps on their smartphones. This I can do via the remote configuration.
- As a contact person or caregiver for people with Alzheimer's, I want to install a new version of an app for many patients because the old version is no longer supported. Remote configuration helps me to do all installations at the same time.