

HAYDEN MARKHAM ACKERMAN

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EDUCATION

Bachelor of Science in Cybersecurity, minor in Criminal Justice
Charleston Southern University | Charleston, SC

Certifications: CompTIA Security+, SSCP, SC200, AZ900, MS900, SC900

PROGRAMMING PROFICIENCIES

C++ (including the networking library) • Perl • PHP • MySQL • MariaDB and phpMyAdmin (through locally hosted Apache Server) • HTML • CSS • Java • JavaScript • Python (including the tkinter & PySimpleGUI GUI libraries) • Visual Basic • Ansible

FIELD-RELATED EDUCATION HIGHLIGHTS

Applied Networking • Survey of Scripting • Principles of Cybersecurity • Object-Oriented Programming Procedural Programming • Network Security • Database management • Systems Analysis • Network Penetration Testing • Computer Architecture

WORK EXPERIENCE

IT Security Analyst

Ogletree Deakins, Nash, Smoak & Stewart, PC | Greenville

2022 - Present

- Work in the SOC, monitoring and responding to security incidents in Defender XDR and Azure Sentinel
- Implement client-required blocks within Cisco Umbrella and maintain allow/block lists
- Conduct vulnerability scans with Nessus and Tenable; report and remediate findings
- Simulate APT threats and internal tabletop exercises with MITRE Caldera
- Monitor Mimecast for email-based threats
- Generate monthly weak password reports using SpecOps Password Auditor and Delinea Weak Password Finder
- Hunt for phishing kits, malware, and scams targeting the firm with platforms such as UrlScan.io and Authentic8 Silo
- Respond to typosquatting, data leakage, and dark web chatter via Recorded Future
- Maintain and regulate service accounts with Delinea Secret Server

Cybersecurity Intern

Association of American Medical Colleges | Greenville

2022

- Worked with the Senior Infrastructure Security lead
- Monitored company-wide EDR events in Cisco AMP (Secure Endpoint)
- Monitored anomalous behavior (user logins, SMB usage, etc.) in Darktrace
- Investigated phishing emails and analyzed malicious Javascript in Darktrace Antigena
- Maintained company network block lists through Cisco Umbrella

Customer Success Manager

Solutionz, Inc./Funding Solutions Corp of America | Greenville

2021

- Collaborated with the National Grant Program Team and Cybersecurity branch at Solutionz Security
- Assisted Inuit tribes in Alaska with NTIA Tribal Broadband Connectivity Program applications and fund integration
- Supported GA, CA, and SC school systems in leveraging ESSER I, II, III, and ARP funding for cyber infrastructure

Assembly Tech

Izumi International | Greenville, SC

2019 – 2020

- Worked within the Electrical Engineering division
- Spliced and assembled cables, including standard electrical cables and CAT5/CAT6 ethernet cables
- Assembled control and breakout panels for contract work
- Performed machine frame assembly using T-slotted extrusion
- Assembled tested, and packaged ST spindles for carbon-fiber rolling (around 10,000 units constructed)
- Restocked and itemized materials within the warehouse
- Packaged orders for customers domestically and overseas