### **Duopoly Pricing Agent - Business & Technical Summary**

#### Introduction

When I designed this pricing agent, I didn't want it to just "work" under competition rules. I wanted something that a business manager could trust, that a data scientist could defend, and that an engineer could run without breaking constraints. Every choice was about finding balance: profit vs. exploration, safety vs. adaptability, and simplicity vs. power.

#### 1. State Design

At first, I considered keeping all history so the agent could see every past event. But I realized this would blow up memory and make the agent slow. I settled on a **ring buffer** (128 steps) with incremental stats (EWMA means and variances).

**Why 128?** Large enough to capture meaningful patterns, but small enough to adapt quickly to market shifts.

**Trade-off:** Long-term seasonality beyond ~128 steps is lost.

**Business impact:** This guarantees the system won't "freeze" or slow down in production.

#### 2. Demand Learning (Fast and Adaptive)

I wanted a demand model that adapts in real time. I tried full regressions at each step, but they were too heavy. Exponential smoothing was lighter, but ignored elasticity.

The compromise was a **decayed OLS regression**, updating running sums (Sx, Sy, Sxx, Sxy).

**Why:** Newer data is weighted more, so the agent adapts after shocks.

**Drawback:** It assumes a mostly linear demand curve.

**Business impact:** Keeps forecasts simple, interpretable, and quick enough to always meet the 0.2s runtime requirement.

# 3. Pricing Policy

I went through three phases:

- Purely Greedy OLS: stable but blind to new opportunities.
- Purely UCB (bandit): explored widely but wasted revenue on poor prices.
- **Hybrid (final choice):** OLS "favourite" price + UCB grid exploration.

### Why these parameters?

- **W=80:** A window of 100 made the agent too slow to react; W=50 was too noisy. W=80 struck the best balance.
- **K=31:** K=21 felt coarse (missed sweet spots), K=41 slowed exploration with little added value.
- ε=0.05: 0.10 jittered too much, 0.02 missed shocks.
- UCB\_C=1.0: 1.5 over-explored, 0.8 got conservative too early.

Business value: Fast learning early on, stable profit-seeking behavior later.

#### 4. Cold Start & Safety Rails

I didn't want the agent to "gamble" blindly at the start, so it uses a safe mid-price until data arrives. Then I added rails:

- Never below cost + buffer.
- Never too far above competitor.
- Always within legal price bounds.

**Business impact:** Protects revenue, avoids losses, and builds trust with managers by never selling at a loss").

### 5. Development Journey

During testing, I faced a bug where the agent priced irrationally when the competitor had no capacity. Instead of ignoring it, I added a specific override check to handle that scenario.

Business angle: Identifies failure modes before they reach production.

### 6. Transparency (The Decision Card)

I realized a manager or analyst shouldn't need to be a data scientist to audit the agent. So I added a **Decision Card** in info\_dump:

- OLS price, UCB price, chosen price
- Exploration rate ε, UCB bonus, constraints applied

**Business impact:** A product manager can explain pricing moves to leadership without needing to read the code.

### 7. What I Rejected

Unbounded history → memory risk.

- **Deep RL / heavy optimizers** → too slow, disallowed, unpredictable.
- **Pure fixed rules** → safe but unresponsive to market changes.

## 8. Business Takeaway

This agent maximizes revenue safely under constraints. It adapts in real time, explores without being reckless. It consistently **maximizes revenue** while **protecting the bottom line**.

### Appendix - Technical Terms Explained

• EWMA (Exponentially Weighted Moving Average): updates mean '\mu' with formula

$$\mu_t = \alpha x_t + (1-\alpha)\mu_t - 1$$

- → gives more weight to recent sales.
- **Decayed OLS:** regression where old data is down-weighted so new data dominates.
- UCB (Upper Confidence Bound): bandit formula

$$P = \dot{r} + c \sqrt{\frac{lnt}{n}}$$

- → balances trying profitable prices vs. exploring less-tested ones.
- $\epsilon$ -greedy: small chance  $\epsilon$  to pick a random price for discovery.