### **ASSIGNMENT 3**

# 1 Completed Sales Orders (Physical Items)

### **Business Problem:**

Merchants need to track only physical items (requiring shipping and fulfillment) for logistics and shipping-cost analysis.

### Fields to Retrieve:

- ORDER\_ID
- ORDER\_ITEM\_SEQ\_ID
- PRODUCT\_ID
- PRODUCT\_TYPE\_ID
- SALES\_CHANNEL\_ENUM\_ID
- ORDER\_DATE
- ENTRY\_DATE
- STATUS\_ID
- STATUS\_DATETIME
- ORDER\_TYPE\_ID
- PRODUCT\_STORE\_ID

```
SELECT
     oi.ORDER_ID,
     oi.ORDER_ITEM_SEQ_ID,
     oi.PRODUCT ID,
     pt.PRODUCT_TYPE_ID,
     oh.SALES CHANNEL ENUM ID,
     oh.ORDER_DATE,
     oh.ENTRY_DATE,
     oi.STATUS ID,
     os.STATUS_DATETIME,
     oh.ORDER_TYPE_ID,
     oh.PRODUCT_STORE_ID
FROM
     ORDER_ITEM oi
JOIN
     ORDER_HEADER oh ON oi.ORDER_ID = oh.ORDER_ID
JOIN
ORDER STATUS os ON oh.status id= os.status id
```

```
JOIN

PRODUCT p ON p.PRODUCT_ID = oi.PRODUCT_ID

JOIN

Product_TYPE pt On pt.product_type_id =p.product_type_id

WHERE

oh.STATUS_ID = 'ORDER_COMPLETED'

AND pt.is_Physical = 'Y';
```

# 2 Completed Return Items

### **Business Problem:**

Customer service and finance often need insights into **returned items** to manage refunds, replacements, and inventory restocking.

# Fields to Retrieve:

- RETURN\_ID
- ORDER\_ID
- PRODUCT\_STORE\_ID
- STATUS\_DATETIME
- ORDER\_NAME
- FROM\_PARTY\_ID
- RETURN\_DATE
- ENTRY\_DATE
- RETURN\_CHANNEL\_ENUM\_ID

```
SELECT
```

```
rh.return_id,
oh.order_ID,
oh.product_store_id,
rs.status_datetime,
oh.order_name,
rh.from_party_id,
rh.entry_date,
rh.return_date,
rh.return_Channel_Enum_id
FROM
RETURN_HEADER rh JOIN RETURN_ITEM ri
ON rh.return_id= ri.return_id
```

JOIN Order\_Header oh ON oh.order\_id=ri.order\_id JOIN Return\_Status rs On rs.return\_id=rh.return\_id WHERE rh.status\_id="RETURN\_COMPLETED";

# 3 Single-Return Orders (Last Month)

### **Business Problem:**

The mechandising team needs a list of orders that only have one return.

### Fields to Retrieve:

- PARTY\_ID
- FIRST\_NAME

## Solution:

### **SELECT**

```
rh.from_party_id As Party_id,
p.first_Name
From
return_item ri JOIN return_header rh
ON ri.return_id = rh.return_id
JOIN ORDER_HEADER oh ON
oh.order_id=ri.order_id
JOIN Person p ON
rh.from_party_id=p.party_id
GROUP BY
rh.from_party_id, p.FIRST_NAME
HAVING
COUNT(rh.RETURN_ID) = 1;
```

# **4 Returns and Appeasements**

## **Business Problem:**

The retailer needs the total amount of items, were returned as well as how many appearements were issued.

## Fields to Retrieve:

- TOTAL RETURNS
- RETURN \$ TOTAL
- TOTAL APPEASEMENTS
- APPEASEMENTS \$ TOTAL

### Solution:

### **SELECT**

COUNT(ri.return\_id) As TOTAL\_RETURNS,
SUM(ri.return\_price\*ri.return\_quantity) As RETURN\_TOTAL,
COUNT(ra.return\_Adjustment\_type\_id) AS TOTAL\_APPEASEMENTS,
SUM(ra.amount) AS APPEASEMENT\_TOTAL
FROM RETURN\_ADJUSTMENT ra JOIN
RETURN\_ITEM ri ON ra.return\_id=ri.return\_id
WHERE ra.return\_adjustment\_type\_id='APPEASEMENT';

# **5 Detailed Return Information**

### **Business Problem:**

Certain teams need granular return data (reason, date, refund amount) for analyzing return rates, identifying recurring issues, or updating policies.

### Fields to Retrieve:

- RETURN\_ID
- ENTRY\_DATE
- RETURN\_ADJUSTMENT\_TYPE\_ID (refund type, store credit, etc.)
- AMOUNT
- COMMENTS
- ORDER\_ID
- ORDER\_DATE
- RETURN\_DATE
- PRODUCT\_STORE\_ID

```
SELECT rh.return_id,
```

```
rh.entry_date,
ra.comments,
ri.order_id,
ra.amount,
oh.product_store_id,
oh.order_date,
rh.return_date,
ra.return_adjustment_type_id
FROM
RETURN_HEADER rh JOIN
RETURN_ITEM ri ON rh.return_id=ri.return_id
JOIN order_header oh ON oh.order_id= ri.order_id
JOIN RETURN ADJUSTMENT ra ON ra.return id=ri.return id;
```

# 6 Orders with Multiple Returns

### **Business Problem:**

Analyzing orders with multiple returns can identify potential fraud, chronic issues with certain items, or inconsistent shipping processes.

### Fields to Retrieve:

- ORDER\_ID
- RETURN\_ID
- RETURN\_DATE
- RETURN\_REASON
- RETURN\_QUANTITY

```
SELECT
```

```
ri.order_id,
rh.return_id,
rh.return_date,
ri.return_quantity,
ri.reason As RETURN_REASON
From
return_item ri JOIN return_header rh
ON ri.return_id = rh.return_id
GROUP BY rh.return_id,ri.order_id,rh.return_date,ri.reason,ri.return_quantity
HAVING COUNT(rh.return_id)!= 1;
```

# 7 Store with Most One-Day Shipped Orders (Last Month)

### **Business Problem:**

Identify which facility (store) handled the highest volume of "one-day shipping" orders in the previous month, useful for operational benchmarking.

### Fields to Retrieve:

- FACILITY\_ID
- FACILITY\_NAME
- TOTAL\_ONE\_DAY\_SHIP\_ORDERS
- REPORTING\_PERIOD

### Solution:

```
SELECT
```

```
oisg.facility_id,
    f.facility_name,
    count(oisg.order_id ) as TotalOneDayShippingOrder

from Order_Item_Ship_Group oisg

JOIN Order_shipment os on os.order_id = oisg.order_id

JOIN Shipment s on s.shipment_id = os.shipment_id

JOIN Facility f on f.facility_id = oisg.facility_id

where oisg.shipment_method_type_id = 'NEXT_DAY' and s.status_id = 'SHIPMENT_SHIPPED'

GROUP BY oisg.facility_id;
```

### 8 List of Warehouse Pickers

### **Business Problem:**

Warehouse managers need a list of employees responsible for picking and packing orders to manage shifts, productivity, and training needs.

### Fields to Retrieve:

- PARTY\_ID (or Employee ID)
- NAME (First/Last)
- ROLE\_TYPE\_ID (e.g., "WAREHOUSE\_PICKER")
- FACILITY\_ID (assigned warehouse)
- STATUS (active or inactive employee)

```
SELECT

pl.facility_id,
pr.party_id,
pr.role_type_id,
pe.first_name || ' ' || pe.last_name as Full_Name,
pty.status_id
from picklist pl
JOIN picklist_role pr on pr.picklist_id = pl.picklist_id
JOIN person pe on pe.party_id = pr.party_id
JOIN party pty on pty.party id = pr.party id;
```

# **9 Total Facilities That Sell the Product**

### **Business Problem:**

Retailers want to see how many (and which) facilities (stores, warehouses, virtual sites) currently offer a product for sale.

### Fields to Retrieve:

- PRODUCT\_ID
- PRODUCT\_NAME (or INTERNAL\_NAME)
- FACILITY\_COUNT (number of facilities selling the product)
- (Optionally) a list of FACILITY\_IDs if more detail is needed

```
pf.product_id,
p.INTERNAL_NAME AS PRODUCT_NAME,
count(p.facility_id) AS FACILITY_COUNT
FROM PRODUCT P JOIN PRODUCT_FACILITY pf
ON pf.product_id=p.product_id
GROUP BY pf.product_id,pf.facility_id;
```

### 10 Total Items in Various Virtual Facilities

### **Business Problem:**

Virtual facilities (such as online-only fulfillment centers) handle a different inventory process. The company wants a snapshot of total stock across these virtual locations.

### Fields to Retrieve:

- PRODUCT\_ID
- FACILITY\_ID
- FACILITY\_TYPE\_ID
- Q0H (Quantity on Hand)
- ATP (Available to Promise)

# Solution:

```
SELECT
```

```
ii.product_id,
ii.facility_id,
f.facility_type_id,
ii.quantity_on_hand_total AS QOH,
ii.available_to_promise_total AS ATP

from Inventory_Item ii

JOIN facility_f on f.facility_id = ii.facility_id
where f.facility_type_id = 'VIRTUAL_FACILITY' or f.facility_type_id = 'CONFIGURATION';
```

# 11 Transfer Orders Without Inventory Reservation

### **Business Problem:**

When transferring stock between facilities, the system should reserve inventory. If it isn't reserved, the transfer may fail or oversell.

### Fields to Retrieve:

- TRANSFER\_ORDER\_ID
- FROM\_FACILITY\_ID
- TO\_FACILITY\_ID
- PRODUCT\_ID
- REQUESTED\_QUANTITY
- RESERVED\_QUANTITY
- TRANSFER\_DATE

STATUS

### Solution:

```
SELECT
```

```
it.inventory_transfer_id,
it.facility_id,
it.facility_id_to,
ii.product_id,
l.quantity,
ii.quantity_On_Hand_Total,
it.send_date,
it.status_id

FROM Inventory_Transfer it JOIN inventory_item ii ON
ii.inventory_item_id=it.inventory_item_id
```

# **12 Orders Without Picklist**

### **Business Problem:**

A picklist is necessary for warehouse staff to gather items. Orders missing a picklist might be delayed and need attention.

### Fields to Retrieve:

- ORDER\_ID
- ORDER\_DATE
- ORDER\_STATUS
- FACILITY\_ID
- DURATION (How long has the order been assigned at the facility)