ASSIGNMENT 3

1 Completed Sales Orders (Physical Items)

Business Problem:

Merchants need to track only physical items (requiring shipping and fulfillment) for logistics and shipping-cost analysis.

Fields to Retrieve:

- ORDER_ID
- ORDER_ITEM_SEQ_ID
- PRODUCT_ID
- PRODUCT_TYPE_ID
- SALES_CHANNEL_ENUM_ID
- ORDER_DATE
- ENTRY_DATE
- STATUS_ID
- STATUS_DATETIME
- ORDER_TYPE_ID
- PRODUCT_STORE_ID

```
SELECT
     oi.ORDER ID,
     oi.ORDER_ITEM_SEQ_ID,
     oi.PRODUCT_ID,
     pt.PRODUCT TYPE ID,
     oh.SALES_CHANNEL_ENUM_ID,
     oh.ORDER_DATE,
     oh.ENTRY_DATE,
     oi.STATUS_ID,
     os.STATUS DATETIME,
     oh.ORDER_TYPE_ID,
     oh.PRODUCT_STORE_ID
FROM
     ORDER_ITEM oi
JOIN
     ORDER_HEADER oh ON oi.ORDER_ID = oh.ORDER_ID
JOIN
```

```
ORDER_STATUS os ON oh.status_id= os.status_id

JOIN

PRODUCT p ON p.PRODUCT_ID = oi.PRODUCT_ID

JOIN

Product_TYPE pt On pt.product_type_id =p.product_type_id

WHERE

oh.STATUS_ID = 'ORDER_COMPLETED'

AND pt.is_Physical = 'Y';
```

2 Completed Return Items

Business Problem:

Customer service and finance often need insights into **returned items** to manage refunds, replacements, and inventory restocking.

Fields to Retrieve:

- RETURN_ID
- ORDER_ID
- PRODUCT_STORE_ID
- STATUS_DATETIME
- ORDER_NAME
- FROM_PARTY_ID
- RETURN_DATE
- ENTRY_DATE
- RETURN_CHANNEL_ENUM_ID

Solution:

SELECT

```
rh.return_id,
oh.order_ID,
oh.product_store_id,
rs.status_datetime,
oh.order_name,
rh.from_party_id,
rh.entry_date,
rh.return_date,
rh.return_Channel_Enum_id
FROM
RETURN_HEADER rh_JOIN_RETURN_ITEM_ri
```

```
ON rh.return_id= ri.return_id

JOIN Order_Header oh ON oh.order_id=ri.order_id

JOIN Return_Status rs On rs.return_id=rh.return_id

WHERE rh.status_id="RETURN_COMPLETED";
```

3 Single-Return Orders (Last Month)

Business Problem:

The mechandising team needs a list of orders that only have one return.

Fields to Retrieve:

- PARTY_ID
- FIRST_NAME

Solution:

SELECT

```
rh.from_party_id As Party_id,
p.first_Name
From
return_item ri JOIN return_header rh
ON ri.return_id = rh.return_id
JOIN ORDER_HEADER oh ON
oh.order_id=ri.order_id
JOIN Person p ON
rh.from_party_id=p.party_id
GROUP BY
rh.from_party_id, p.FIRST_NAME
HAVING
COUNT(rh.RETURN_ID) = 1;
```

4 Returns and Appeasements

Business Problem:

The retailer needs the total amount of items, were returned as well as how many appearements were issued.

Fields to Retrieve:

- TOTAL RETURNS
- RETURN \$ TOTAL
- TOTAL APPEASEMENTS
- APPEASEMENTS \$ TOTAL

Solution:

SELECT

COUNT(ri.return_id) As TOTAL_RETURNS,
SUM(ri.return_price*ri.return_quantity) As RETURN_TOTAL,
COUNT(ra.return_Adjustment_type_id) AS TOTAL_APPEASEMENTS,
SUM(ra.amount) AS APPEASEMENT_TOTAL
FROM RETURN_ADJUSTMENT ra JOIN
RETURN_ITEM ri ON ra.return_id=ri.return_id
WHERE ra.return_adjustment_type_id='APPEASEMENT';

5 Detailed Return Information

Business Problem:

Certain teams need granular return data (reason, date, refund amount) for analyzing return rates, identifying recurring issues, or updating policies.

Fields to Retrieve:

- RETURN_ID
- ENTRY_DATE
- RETURN_ADJUSTMENT_TYPE_ID (refund type, store credit, etc.)
- AMOUNT
- COMMENTS
- ORDER_ID
- ORDER_DATE
- RETURN_DATE
- PRODUCT_STORE_ID

```
SELECT rh.return_id,
```

```
rh.entry_date,
ra.comments,
ri.order_id,
ra.amount,
oh.product_store_id,
oh.order_date,
rh.return_date,
ra.return_adjustment_type_id
FROM
RETURN_HEADER rh JOIN
RETURN_ITEM ri ON rh.return_id=ri.return_id
JOIN order_header oh ON oh.order_id= ri.order_id
JOIN RETURN ADJUSTMENT ra ON ra.return id=ri.return id;
```

6 Orders with Multiple Returns

Business Problem:

Analyzing orders with multiple returns can identify potential fraud, chronic issues with certain items, or inconsistent shipping processes.

Fields to Retrieve:

- ORDER_ID
- RETURN_ID
- RETURN_DATE
- RETURN_REASON
- RETURN_QUANTITY

```
SELECT
```

```
ri.order_id,
rh.return_id,
rh.return_date,
ri.return_quantity,
ri.reason As RETURN_REASON
From
return_item ri JOIN return_header rh
ON ri.return_id = rh.return_id
GROUP BY rh.return_id,ri.order_id,rh.return_date,ri.reason,ri.return_quantity
HAVING COUNT(rh.return_id)!= 1;
```

7 Store with Most One-Day Shipped Orders (Last Month)

Business Problem:

Identify which facility (store) handled the highest volume of "one-day shipping" orders in the previous month, useful for operational benchmarking.

Fields to Retrieve:

- FACILITY_ID
- FACILITY_NAME
- TOTAL_ONE_DAY_SHIP_ORDERS
- REPORTING_PERIOD

Solution:

```
SELECT
```

```
oisg.facility_id,
    f.facility_name,
    count(oisg.order_id ) as TotalOneDayShippingOrder

from Order_Item_Ship_Group oisg

JOIN Order_shipment os on os.order_id = oisg.order_id

JOIN Shipment s on s.shipment_id = os.shipment_id

JOIN Facility f on f.facility_id = oisg.facility_id

where oisg.shipment_method_type_id = 'NEXT_DAY' and s.status_id = 'SHIPMENT_SHIPPED'

GROUP BY oisg.facility_id;
```

8 List of Warehouse Pickers

Business Problem:

Warehouse managers need a list of employees responsible for picking and packing orders to manage shifts, productivity, and training needs.

Fields to Retrieve:

- PARTY_ID (or Employee ID)
- NAME (First/Last)
- ROLE_TYPE_ID (e.g., "WAREHOUSE_PICKER")
- FACILITY_ID (assigned warehouse)
- STATUS (active or inactive employee)

```
SELECT

pl.facility_id,
pr.party_id,
pr.role_type_id,
pe.first_name || ' ' || pe.last_name as Full_Name,
pty.status_id
from picklist pl
JOIN picklist_role pr on pr.picklist_id = pl.picklist_id
JOIN person pe on pe.party_id = pr.party_id
JOIN party pty on pty.party id = pr.party id;
```

9 Total Facilities That Sell the Product

Business Problem:

Retailers want to see how many (and which) facilities (stores, warehouses, virtual sites) currently offer a product for sale.

Fields to Retrieve:

- PRODUCT_ID
- PRODUCT_NAME (or INTERNAL_NAME)
- FACILITY_COUNT (number of facilities selling the product)
- (Optionally) a list of FACILITY_IDs if more detail is needed

```
pf.product_id,
p.INTERNAL_NAME AS PRODUCT_NAME,
count(p.facility_id) AS FACILITY_COUNT
FROM PRODUCT P JOIN PRODUCT_FACILITY pf
ON pf.product_id=p.product_id
GROUP BY pf.product_id,pf.facility_id;
```

10 Total Items in Various Virtual Facilities

Business Problem:

Virtual facilities (such as online-only fulfillment centers) handle a different inventory process. The company wants a snapshot of total stock across these virtual locations.

Fields to Retrieve:

- PRODUCT_ID
- FACILITY_ID
- FACILITY_TYPE_ID
- Q0H (Quantity on Hand)
- ATP (Available to Promise)

Solution:

```
SELECT
```

```
ii.product_id,
ii.facility_id,
f.facility_type_id,
ii.quantity_on_hand_total AS QOH,
ii.available_to_promise_total AS ATP

from Inventory_Item ii

JOIN facility_f on f.facility_id = ii.facility_id
where f.facility_type_id = 'VIRTUAL_FACILITY' or f.facility_type_id = 'CONFIGURATION';
```

11 Transfer Orders Without Inventory Reservation

Business Problem:

When transferring stock between facilities, the system should reserve inventory. If it isn't reserved, the transfer may fail or oversell.

Fields to Retrieve:

- TRANSFER_ORDER_ID
- FROM_FACILITY_ID
- TO_FACILITY_ID
- PRODUCT_ID
- REQUESTED_QUANTITY

- RESERVED_QUANTITY
- TRANSFER_DATE
- STATUS

Solution:

12 Orders Without Picklist

Business Problem:

A picklist is necessary for warehouse staff to gather items. Orders missing a picklist might be delayed and need attention.

Fields to Retrieve:

- ORDER_ID
- ORDER_DATE
- ORDER_STATUS
- FACILITY_ID
- DURATION (How long has the order been assigned at the facility)