

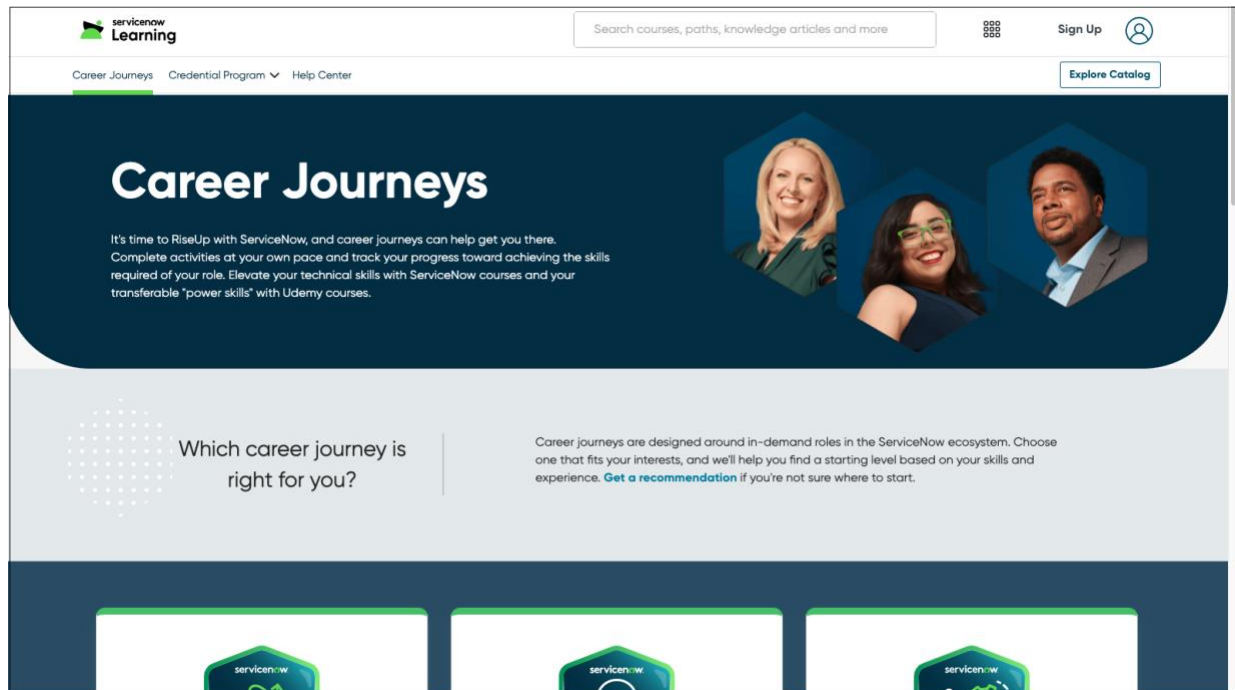
Get Started with Career Journeys



Take courses at your own pace, get hands-on practice, track your progress, and explore activities and resources that can elevate your skills. These carefully curated journeys will prepare you to grow a career you are truly passionate about in the ServiceNow ecosystem.

Step 1

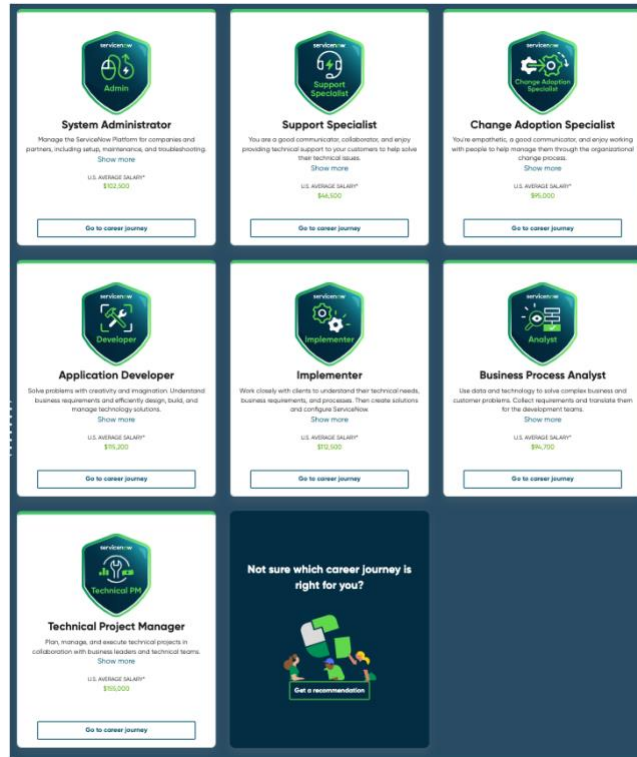
Visit the Career Journeys homepage



Navigate to the [Career Journeys homepage](#) from the RiseUp with ServiceNow homepage. Everything you need to enroll, track, and complete Career Journeys can be found on the homepage.

Step 2

Select the Career Journey that fits your interests

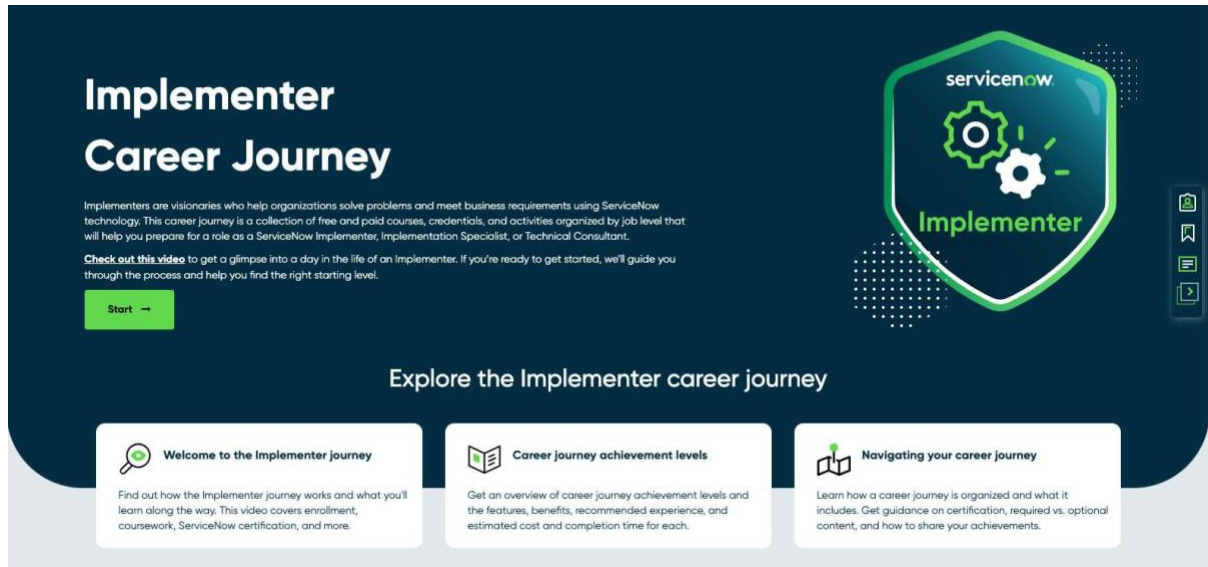


Review the Career Journeys available to identify which one fits your interests. To learn more about a Career Journey, select **Go to career journey** to get additional information and a glimpse into a day in the life of the role.

If you are still not sure the Career Journey is right for you, select **Get a recommendation** from the homepage. It can provide a top-match recommendation and allow you to explore other Career Journey options with a question-based assessment.

Step 3

Start the Career Journey you selected




Navigate to the Career Journey you want to begin. Log in to Now Learning if you are not already, and then select **Start** for the Career Journey.

Step 4

Enroll in the target level of the Career Journey


Implementer Levels

As you progress, you will earn a badge correlating with your level of skill within the Implementer Career Journey.
[Get a recommendation](#) on a starting level if you're not sure where to begin.



Associate Implementer


>



Practitioner Implementer


>

Recommended



Professional Implementer

>



Expert Implementer

Associate Implementer

Learners in this level typically have 0 to 1 years of experience with ServiceNow and have not completed any credentials.

The Associate Implementer level will focus on:

- Completing ServiceNow Administration and ITSM Fundamentals
- Identifying foundational Now Platform features
- Exploring ServiceNow community discussion forums and groups
- Learning from experienced Implementation Specialists
- Becoming a ServiceNow Certified System Administrator (CSA)

Start

⌚ 7 Days 6 hrs 47 mins

Each Career Journey is divided into different levels based on skills and experience, such as Associate, Practitioner, and Professional. Scroll down the page of the Career Journey you selected to learn more about the requirements of each level.

Select **Start** for the level that best matches your existing skills and experience. If you are not sure of the level to choose, select **Get a recommendation** for guidance.

Step 5

Select your first course

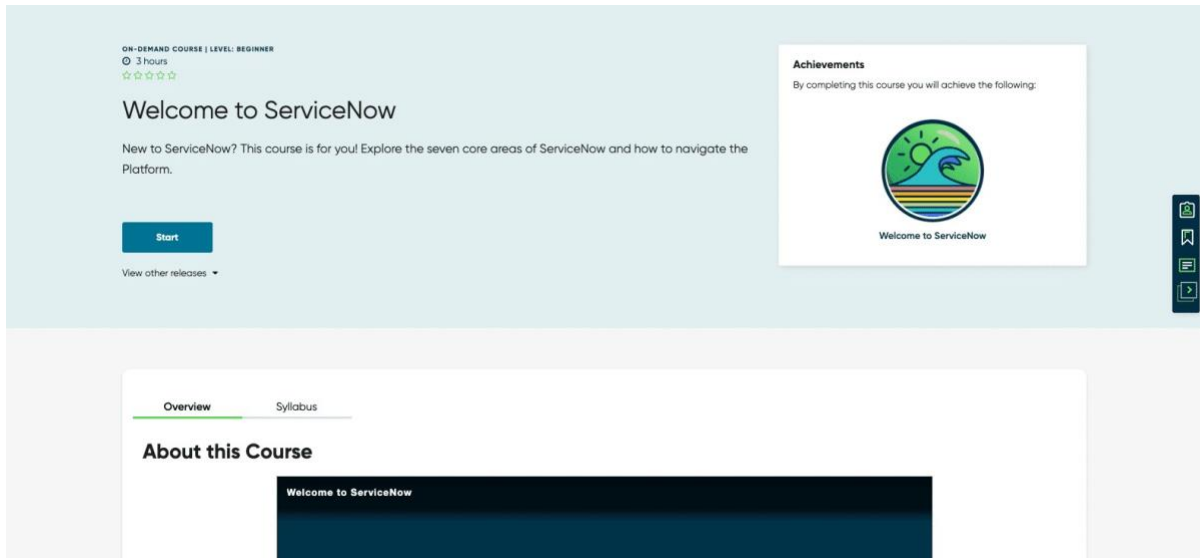
The screenshot shows the 'Associate Implementer' course selection page. At the top, it says 'Enrolled' and 'Associate Implementer'. Below this, it states: 'Learners in this level typically have 0 to 1 years of experience with ServiceNow and have not completed any credentials. The Associate Implementer level will focus on:' followed by a list of bullet points: 'Completing ServiceNow Administration and ITSM Fundamentals', 'Identifying foundational Now Platform features', 'Exploring ServiceNow community discussion forums and groups', 'Learning from experienced Implementation Specialists', and 'Becoming a ServiceNow Certified System Administrator (CSA)'. There is an 'Unenroll' button and a timer '07 Days 6 hrs 47 mins'. Below this is a 'Filter' section with buttons for 'All Content', 'Required', 'Optional', 'Pending', and 'Completed'. The main area displays a grid of course tiles, each with a 'Start' button and a duration. The tiles are: 'Day in the Life of an Implementer' (Video, Optional, 3 mins), 'CJ & The Duke Podcast | Becoming an Implementation Specialist' (External Link, Optional, 30 mins), 'Create a ServiceNow Community Profile' (Community, Optional, 5 mins), 'Learn About Community' (Community, Optional, 10 mins), 'Welcome to ServiceNow' (On Demand Course, Required, 3 hrs), 'Micro-Certification - Welcome to ServiceNow' (On Demand Course, Required, 1 hr 18 mins), and 'Get Ready to RiseUp with ServiceNow!' (Community, Optional, 5 mins). Courses displayed in white are required within the Career Journey.

Find the course and select **Start** on its hexagon shape. Courses displayed in white are required within the Career Journey.

For more information on navigating Career Journeys, review the following Now Learning knowledge base article: [Learn About Career Journeys and How to Navigate Them Effectively](#)

Step 6

Begin the selected course



On the Now Learning page for the course chosen, select **Start** to enroll and begin the course. You are on your way!

Summary



Continue completing the required and recommended courses for your Career Journey. Once you have completed all the required courses for the level, you will receive a badge for the Career Journey level.

Continue to the next level for the Career Journey or select another Career Journey to explore other interests. Keep building skills to reach your career goals.