

Aryan Stephen Michael

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PROFESSIONAL SUMMARY

Enthusiastic and customer-focused international student pursuing a master's degree in Informatics at Northeastern University. Proven experience in customer service, cash handling, and inventory management with a strong ability to work efficiently in fast-paced environments. Adept at multitasking and delivering exceptional customer experiences, seeking a part-time opportunity to contribute to a dynamic team.

AVAILABILITY

- | | |
|--|----------------------------|
| • Monday, Tuesday, Friday, Saturday, Sunday: | Full Day |
| • Tuesday, Thursday: | Available until 5pm |

SKILLS

Technical: POS (point-of-sale systems), Microsoft Office (Word, Excel, PowerPoint) | IT Services | Inventory Management | Software Development

Functional: Sales, Customer Service, Front Desk Operations, Effective Communication, Multitasking, Extended Shifts, Money Handling, Conflict Resolution

WORK EXPERIENCE

La Diperie

Server

Toronto, ON

Mar 2024 – Present

- Served customers by preparing and presenting ice cream orders quickly and accurately while maintaining a clean and welcoming environment.
- Handled cash transactions and operated the point-of-sale system with 100% efficiency, ensuring precise billing and excellent customer service.
- Assisted in maintaining inventory by restocking supplies and ingredients, ensuring the parlour was always well-prepared for peak hours.

Acute Informatics Pvt. Ltd.

Software Development Intern

Ahmedabad, INDIA

December 2022 – April 2023

- Collaborated with a team to develop a Loan Origination System and a Billing System for financial institutions, leveraging modern web technologies to manage transaction data efficiently. Gained valuable skills in problem-solving and data organization applicable across industries.

EDUCATION

Northeastern University

Master of Professional Studies in Informatics

Toronto, ON

Currently pursuing

Indus University

BTech in Computer Science & Engineering (CGPA: 9.2)

Ahmedabad, INDIA

July 2019 – May 2023