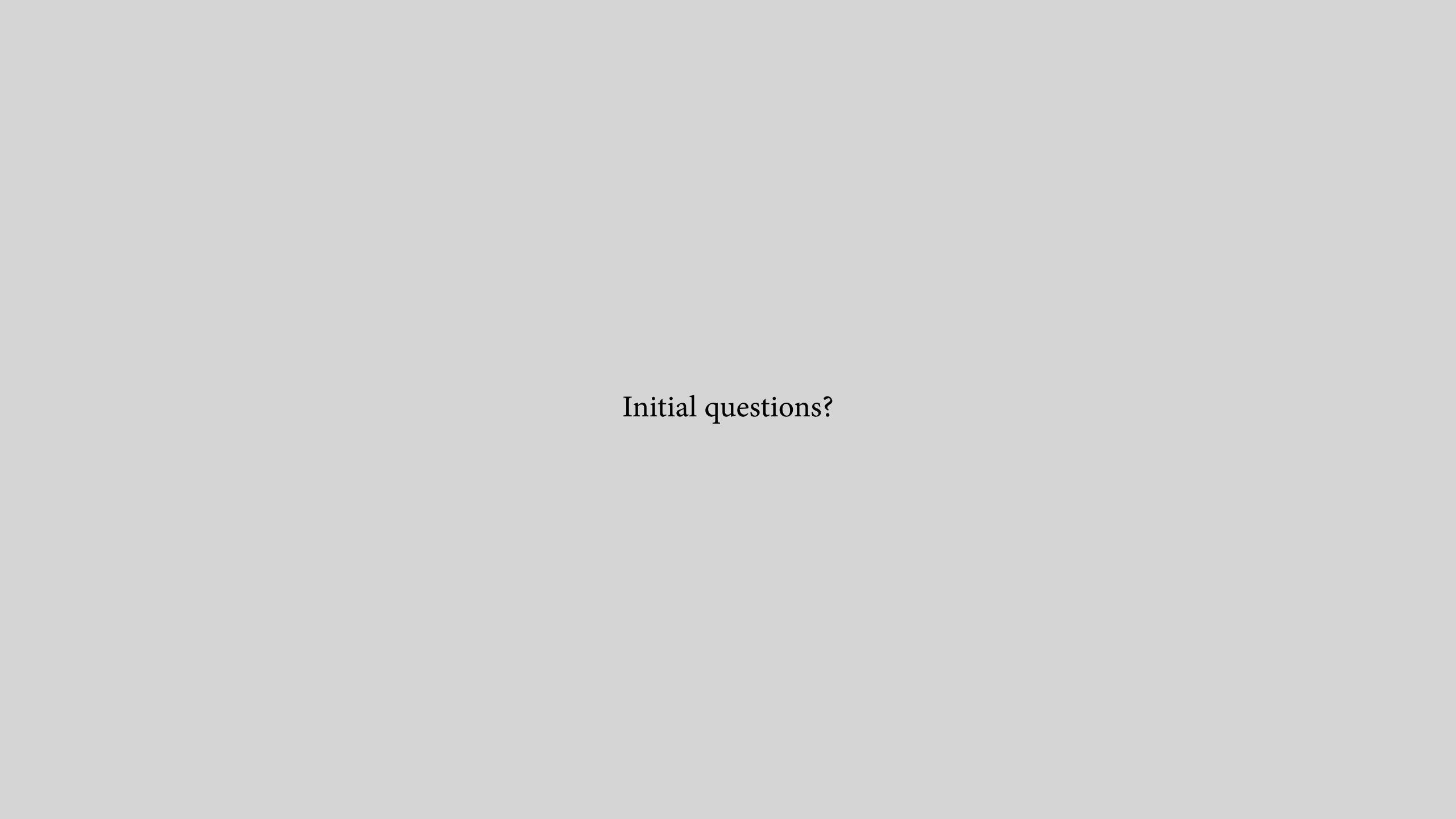
Research Design

07: survey design and analyses





surveys, overview

What are surveys and their attributes?

surveys, designing questions

Clarity

"Ask what you want to know, not something else."

— Bradburn, 2004

Bias

Length

Complexity

surveys, designing response types

Binary

Yes, No

Nominal

Sweet, Sour, Savory, Salty, Bitter

Ordinal

Likert scale

Strongly disagree, Disagree, Neutral, Agree, Strongly agree
-2 -1 0 +1 +2

Interval and ratio scales

Temperature, Length

surveys, sources of error

Representation

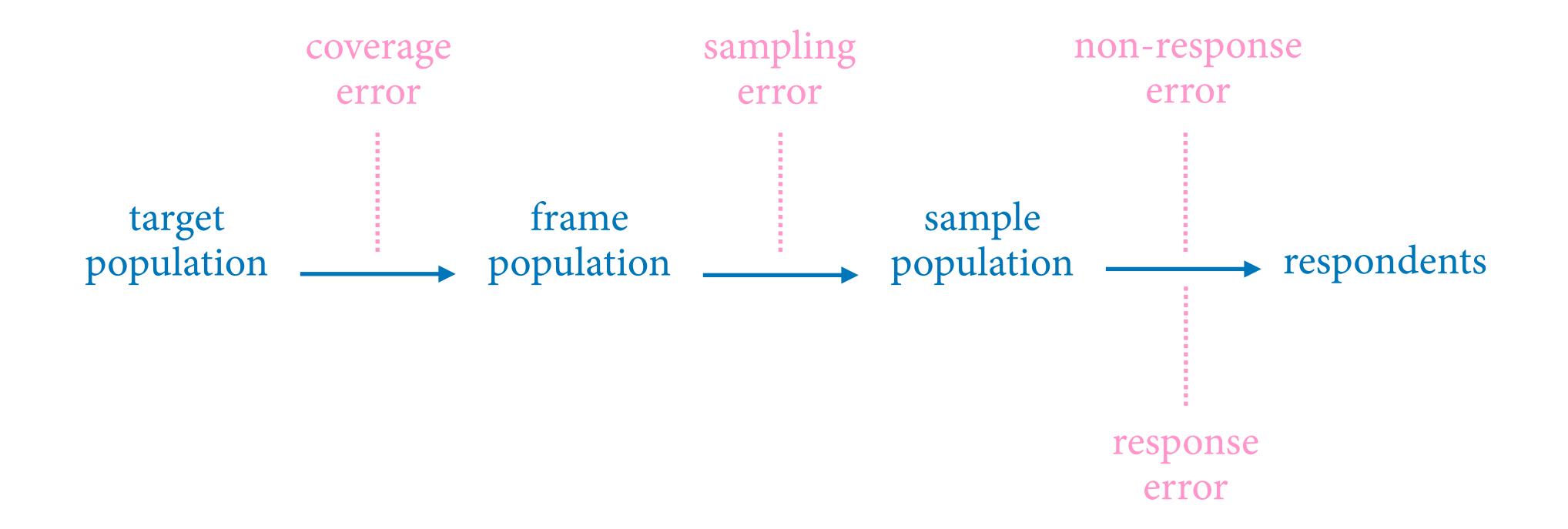
who you talk to making inferences from respondents to population

Measurement

Representation

who you talk to making inferences from respondents to population

Measurement



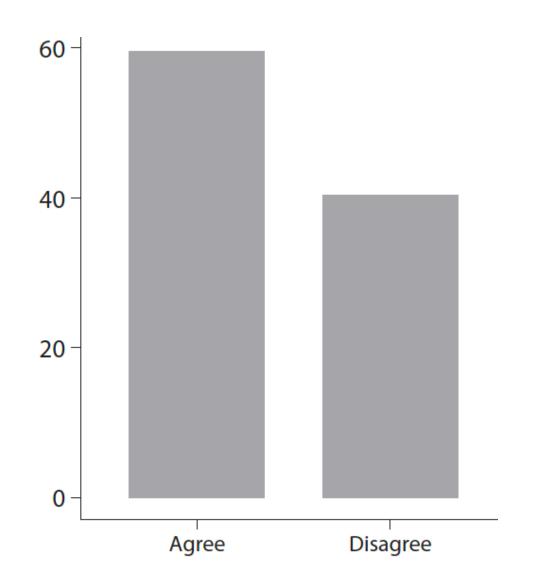
surveys, sources of error — form of questions matter

"How much do you agree with the following statement: Individuals are more to blame than social conditions for crime and lawlessness in this country."

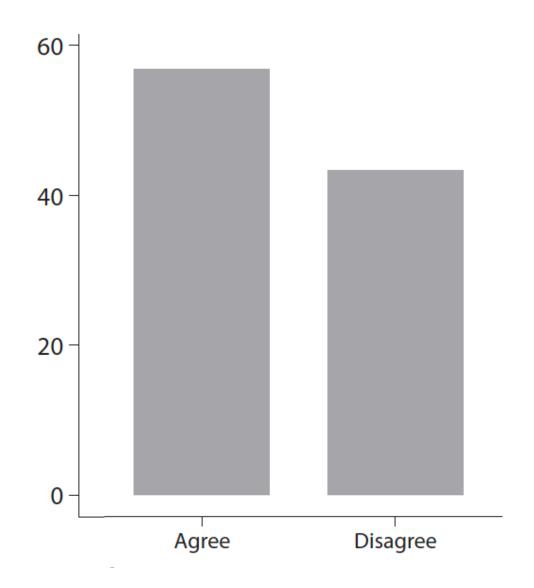
"How much do you agree with the following statement: Social conditions are more to blame than individuals for crime and lawlessness in this country."

surveys, sources of error — form of questions matter

"How much do you agree with the following statement: *Individuals* are more to blame than *social conditions* for crime and lawlessness in this country."



"How much do you agree with the following statement: *Social conditions* are more to blame than *individuals* for crime and lawlessness in this country."

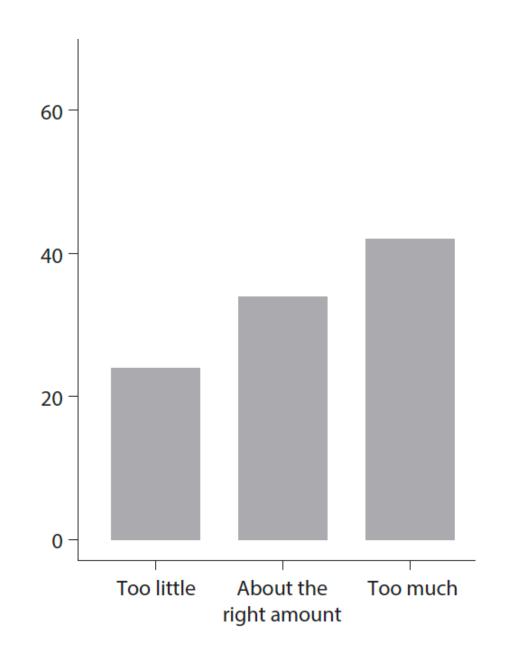


surveys, sources of error — word choices matter

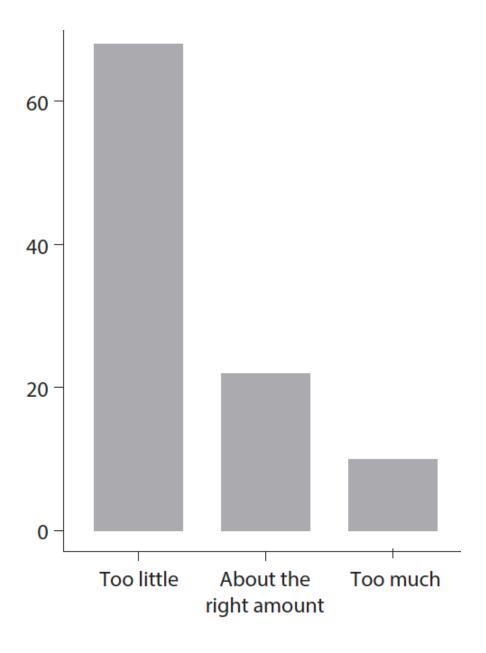
"We are faced with many problems in this country, none of which can be solved easily or inexpensively. Please tell us whether you think we are spending too much, too little, or about the right amount on welfare."

"We are faced with many problems in this country, none of which can be solved easily or inexpensively. Please tell us whether you think we are spending too much, too little, or about the right amount on assistance to the poor."

"We are faced with many problems in this country, none of which can be solved easily or inexpensively. Please tell us whether you think we are spending too much, too little, or about the right amount on *welfare*."



"We are faced with many problems in this country, none of which can be solved easily or inexpensively. Please tell us whether you think we are spending too much, too little, or about the right amount on *assistance to the poor.*"



surveys, sources of error — word choices matter

welfare, n. ...

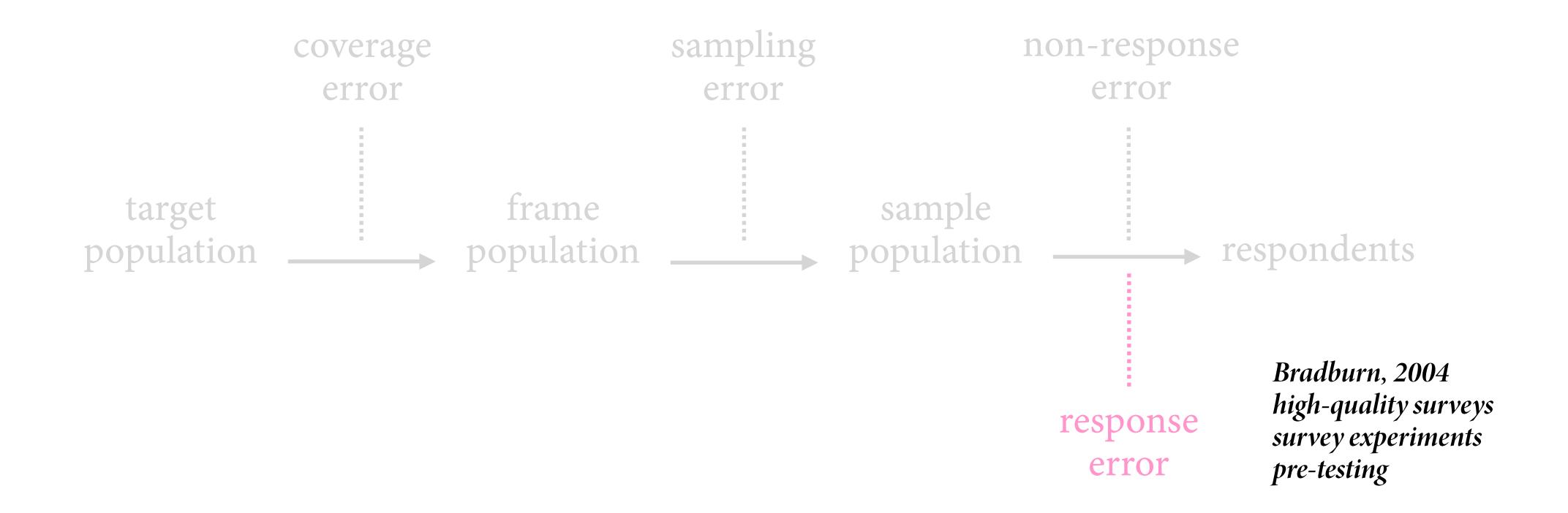
4a. Originally U.S. Organized provision for the basic physical and material well-being of people in need, esp. financial support as provided for by legislation. Also: provision of initiatives, funding, or facilities within a business or other institution to maintain or improve the well-being of workers, students, etc.

4c. Originally and chiefly North American. Financial support given by the state to those who are unemployed or otherwise in need; frequently in on welfare.

Representation

who you talk to making inferences from respondents to population

Measurement

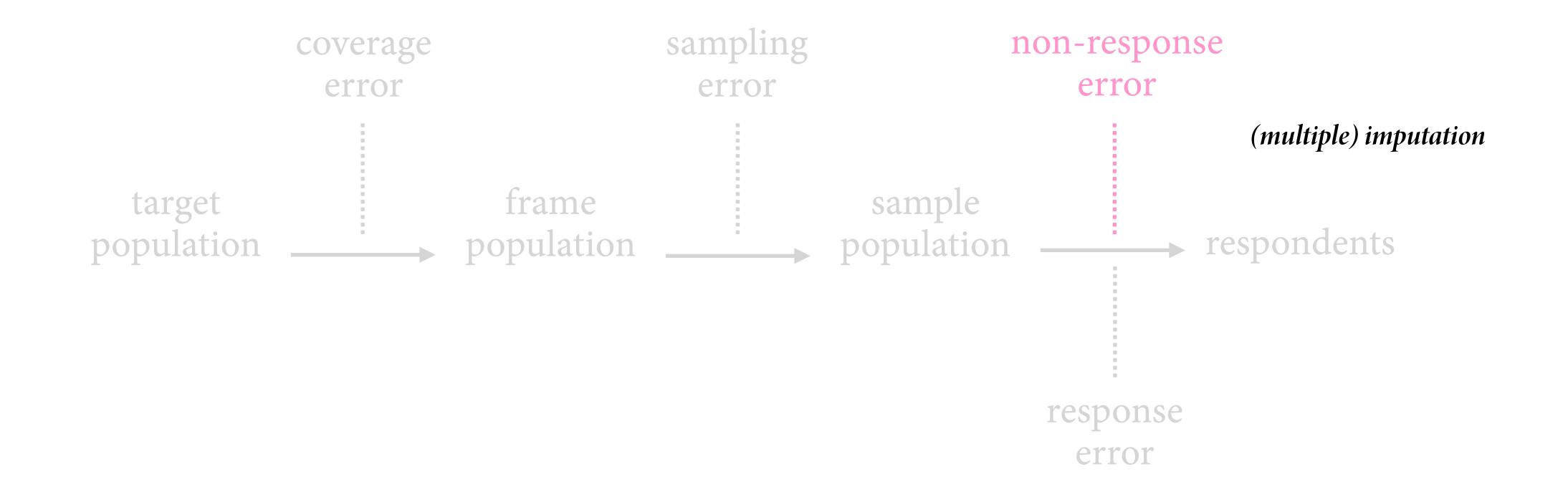


surveys, ways to address error

Representation

who you talk to making inferences from respondents to population

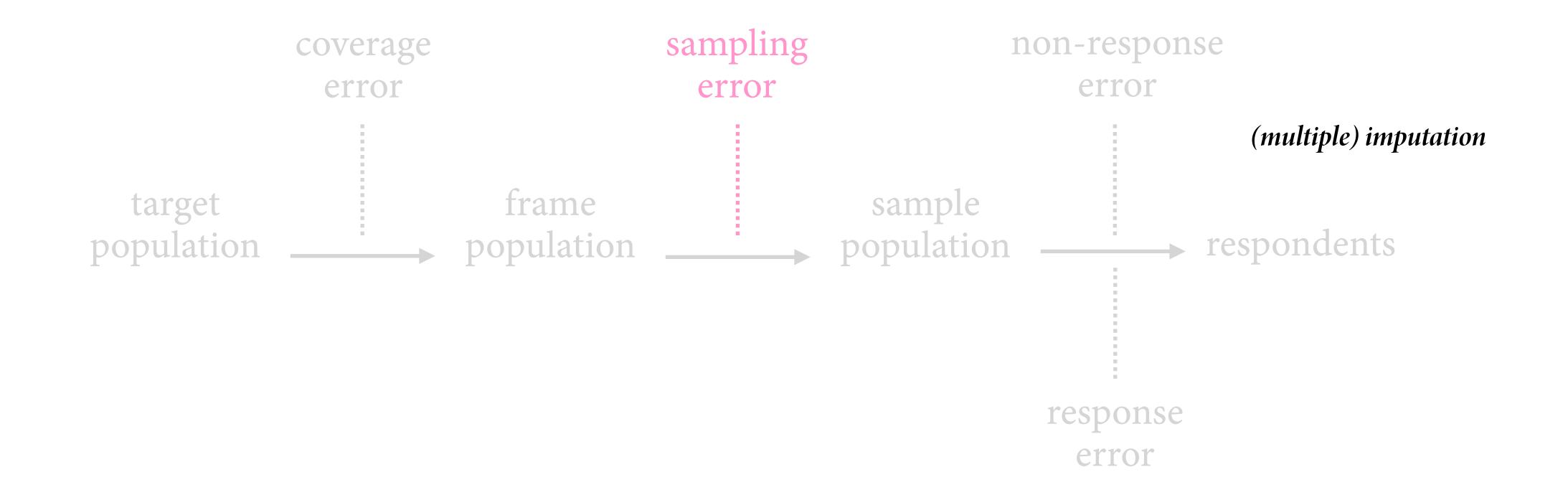
Measurement



Representation

who you talk to making inferences from respondents to population

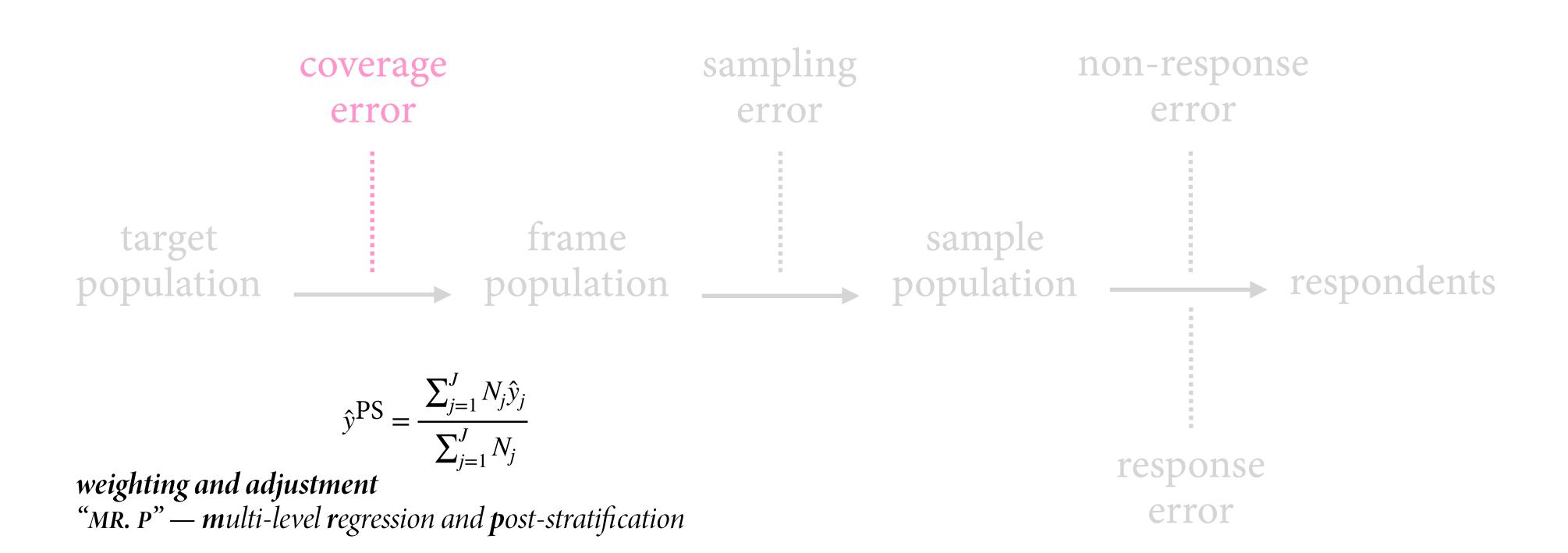
Measurement



Representation

who you talk to making inferences from respondents to population

Measurement





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