

## BR\_Help – Help Services

Robin Lamacraft 2017-07-04

### SCOPE

This module must be used to retrieve the HRE Help content.

### ACTIONS

The use of the Help system is to retrieve and display content that is associated with the point of the request for Help from:

1. The ID of the screen in focus
2. The ID of the last screen GUI element in focus
3. The search matches for content on a topic.

The management of the Help system is where “Translator Users” are allowed within this module to create, edit, delete and reorganize the help content in any language. These actions are controlled from a specialized GUI tool for this purpose.

### USED BY

Any screen or field that has access to Help.

### DATA UNDER CONTROL OF THIS MODULE

1. The creation and the retrieval of Help records according to the type and level of request.

### REQUIRED EXTERNAL DATA UNDER CONTROL OF ANOTHER MODULE

1. ID of requesting field.

### REQUIRED SERVICES

- |                     |  |
|---------------------|--|
| 1. BR_Translation   | <i>Translated Help content retrieval</i>                           |
| 2. BR_Project       | <i>Project settings</i>  |
| 3. BR_EncodedString | <i>Value substitution</i>  |
| 4. BR_Setting       | <i>Setting retrieval and updating</i>                              |
| 5. BR_Logging       | <i>Logging of actions</i>  |
| 6. BR_Menu          | <i>Management of Help screen</i>                                   |
| 7. BR_Schema        | <i>Storage of GUI screen IDs and within Screen GUI element IDs</i> |
| 8. BR_User          | <i>Setting retrieval and updating of User dependent settings</i>   |
| 9. BR_Notifications | <i>Composition and type of content</i>                             |

### APPLICATION PROGRAMMING INTERFACE (API)

1. Use the screen ID in focus and where possible, the last screen element ID in focus, display the relevant Help content in the current display language
2. For “Translator Users” only, add a “Translate” command button to the GUI\_Help screen. This provides a mechanism to allow for suitable persons to extend the Help content. [NOTE this should be in the GUI\_Help API.]

### WARNING CONDITIONS

Need details of the condition that raised the warning, example message and possible next steps.

### ERROR CONDITIONS

Need to record the condition that raised the error, example message and possible next steps.