# BR Help – Help Services

Robin Lamacraft 2017-03-24

#### **SCOPE**

This module must be used to retrieve the HRE Help content.

#### **ACTIONS**

The <u>use of the Help system</u> is to retrieve and display content that is associated with the point of the request for Help from:

- 1. The screen in focus
- 2. The data entry field in focus
- 3. The search matches for content on a topic.

The <u>management of the Help system</u> is where "Translator Users" are allowed within this module to create, edit, delete and reorganize the help content in any language. These actions are controlled from a specialized GUI tool for this purpose.

#### **USED BY**

Any screen or field that has access to Help.

## **DATA UNDER CONTROL OF THIS MODULE**

1. The creation and the retrieval of Help records according the type and level of request.

## REQUIRED EXTERNAL DATA UNDER CONTROL OF ANOTHER MODULE

1. ID of requesting field.

#### **REQUIRED SERVICES**

1. Needs details

## **APPLICATION PROGRAMMING INTERFACE (API)**

1. Needs details

### **WARNING CONDITIONS**

 Need details of the condition that raised the warning, example message and possible next steps.

## **ERROR CONDITIONS**

1. Need to record the condition that raised the error, example message and possible next steps.