



Serj Bajan <fdsa225@gmail.com>

Zend Studio

9 messages

Lita Zukerman <lita@zend.com>
To: fdsa225@gmail.com

Tue, Sep 8, 2009 at 1:57 PM

Dear Serj,

Thank you for contacting Zend. I'm not sure exactly what you are asking. Do you have a license for Zend Studio 7? Why do you want to use Studio 5.5? If you are not the license holder, please send me the email or username for the person who owns or who purchased the license.

Best Regards, Lita

*Lita Zukerman-Zino***Regional Sales Manager**

Zend Technologies, Ltd.

t. [+49 89 51 61 99 -- 21](tel:+498951619921)

f. +49 89 51 61 99 – 20

Skype: LitaZ612

Email: lita@zend.com***Get Zend Online Training!******Learn More - <http://www.zend.com/en/store/php-training/>***

Input received:

Email: fdsa225@gmail.com

FirstName: Serj

LastName: Bajan

Company: none--BY

Country: BY

State: XX

Title:

Phone: 375-295-9524512

Street: not set

City: Minsk

Comments: Does Zend Studio 7 licence work for Zend Studio 5.5 ?

Sergey Volchek <fdsa225@gmail.com>
To: Lita Zukerman <lita@zend.com>

Tue, Sep 8, 2009 at 2:46 PM

Hello!

I'm going to buy licence in some days, but I have installed Zend Studio 5.5 trial...
Not sure I have time to move to ZS 7 now...
Thats why I'm asking - If I buy ZS7 license , can I use it with ZS 5.5 ?

Serj.

2009/9/8 Lita Zukerman <lita@zend.com>:

> Dear Serj,
>
>
>
> Thank you for contacting Zend. I'm not sure exactly what you are asking.
> Do you have a license for Zend Studio 7? Why do you want to use Studio
> 5.5? If you are not the license holder, please send me the email or
> username for the person who owns or who purchased the license.
>
>
>
> Best Regards, Lita
>
>
>

[Quoted text hidden]

Lita Zukerman <lita@zend.com>
To: Sergey Volchek <fdsa225@gmail.com>

Tue, Sep 8, 2009 at 2:58 PM

Hello Sergey,

Zend Studio 5.5 is no longer sold by Zend. I can only sell you and support the latest version of Zend Studio. I'm not sure what you are using at the moment, but our policy is that if you have problems with the new version, we may be able to replace it with the old version. However, I cannot guarantee that this will still be the case next month.

Best Regards, Lita

[Quoted text hidden]

Sergey Volchek <fdsa225@gmail.com>
To: Lita Zukerman <lita@zend.com>

Tue, Sep 8, 2009 at 4:30 PM

Hello!

ok.
;-)
I buy license, get serial code, enter it in the ZS 5.5.
will it work?

[Quoted text hidden]

Lita Zukerman <lita@zend.com>
To: Sergey Volchek <fdsa225@gmail.com>

Tue, Sep 8, 2009 at 7:01 PM

If it doesn't, our support team can make it work for you. That is only if you purchase by the end of this month. Next month it may be officially EOL, which means no one will be able to help you with it.

Best Regards, Lita

-----Original Message-----

From: Sergey Volchek [mailto:fdsa225@gmail.com]

[Quoted text hidden]

Sergey Volchek <fdsa225@gmail.com>

Thu, Sep 10, 2009 at 6:08 PM

To: Lita Zukerman <lita@zend.com>

Hello!

Just bought ZS, got serial number (name: IL-04823-09).
ZS (5.5.1) writes - "The licence key is not valid for this version".

need help.

[Quoted text hidden]

Lita Zukerman <lita@zend.com>

Thu, Sep 10, 2009 at 7:10 PM

To: Sergey Volchek <fdsa225@gmail.com>

Hello Sergey,

Please open a support ticket and tell them that you bought version 7, but that you only want to use version 5.5.

If you have any trouble with the ticket, please let me know.

Best Regards, Lita

-----Original Message-----

From: Sergey Volchek [mailto:fdsa225@gmail.com]

[Quoted text hidden]

Lita Zukerman <lita@zend.com>

Mon, Sep 14, 2009 at 10:58 AM

To: Sergey Volchek <fdsa225@gmail.com>

Hello Sergey,

Here is a license you can use for the 5.5 version:

Product: Studio

User: Siarhei Vauchok

Expires: never

License-key: BBE7393408057091551

Base: StudioPro

Best Regards, Lita

-----Original Message-----

From: Sergey Volchek [mailto:fdsa225@gmail.com]

[Quoted text hidden]

[Quoted text hidden]

Sergey Volchek <fdsa225@gmail.com>

Mon, Sep 14, 2009 at 12:36 PM

To: Lita Zukerman <lita@zend.com>

Hello!

Thank you so much!

It works!

I'm happy to become licensed user at last.

=)

2009/9/14 Lita Zukerman <lita@zend.com>:

[Quoted text hidden]