

# Lâm Hoàng Sơn

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44/12/23 street no.8, Thu Duc City, TP.Ho Chi Minh City

## BUSINESS MANAGEMENT & ANALYSIS

Motivated and detail-oriented 4th-year IT student seeking an internship position as a Software Developer at Bilco. Equipped with strong foundational knowledge in C#, ASP.NET Core, SQL Server, RESTful API development, and frontend technologies. Demonstrates the ability to learn quickly, solve problems efficiently, and collaborate in team-based environments to deliver high-quality software solutions.

## KEY COMPETENCIES

- C#, .NET / ASP.NET Core
- SQL Server & Database Design
- RESTful API Development
- HTML, CSS, JavaScript
- Object-Oriented Programming (OOP)
- Git / GitHub
- Debugging
- Problem-solving & Critical thinking
- Strong communication

## PROFESSIONAL EXPERIENCE

WolvesVN

11/2023 - 03/2025

### Software Developer HelpDesk

- Provided first-level IT support for end users (hardware, software, network issues).
- Installed, configured, and troubleshooted Windows OS, printers, and office devices.
- Supported users with Microsoft Office (Word, Excel, Outlook).
- Basic knowledge of networking (LAN, IP address, Wi-Fi, internet connectivity).
- Assisted in user account management (create, reset passwords, permissions).

Trung Nguyen Coffe

07/2021 - 09/2022

### Barista

Prepared and served a variety of beverages with precision and creativity, consistently meeting or exceeding quality standards, and receiving compliments for latte art and presentation.

## EDUCATION & CERTIFICATIONS

- + Project Management Principles and Practices  
University of California, Irvine
- + User Experience Research and Design  
University of Michigan
- + Software Development Lifecycle  
University of Minnesota
- + CertNexus Certified Ethical Emerging Technologist  
CertNexus
- + Academic English: Writing  
University of California, Irvine
- + Web Design for Everybody: Basics of Web Development & Coding  
University of Michigan
- + Computer Communications  
University of Colorado System
- + Academic Skills for University Success  
The University of Sydney

## EXTRACURRICULAR ACTIVITIES

- 2nd Place – Vinhomes Basketball Cup
- 1st Place – Quy Nhon City Youth Basketball Cup
- Participated in sports activities that strengthened teamwork, discipline, and strategic thinking.