

1. How often did you go to a museum in 2019?

- a) Once a year or less
- b) 2-3 times a year
- c) 4-6 times a year
- d) 7-10 times a year
- e) 11 or more times a year

2. What are your main motivations for visiting a museum? Please rank these options in order, where "1" is the most important and "5" is the least important.

- ☐ Education
- ☐ Social gathering
- ☐ Events
- ☐ Inspiration
- ☐ Research

3. Prior to the COVID-19 pandemic, did you use any of the following museum technologies? Select all that apply:

Online:

- a) Social media
- b) Virtual tour
- c) Downloadable activity
- d) Online exhibit
- e) Ticket reservations
- f) Livestreaming

In-Person:

- g) Museum apps
- h) Virtual reality (e.g. VR headset, goggles)
- i) Augmented reality (e.g. Pokémon GO, QR codes)
- j) Interactive displays (e.g. touch screens)
- k) Audio tour

Other:

- l) Please specify: _____

4. Since the beginning of the COVID-19 pandemic, have you used any of the following technologies? Select all that apply:

Online:

- a) Social media
- b) Virtual tour
- c) Downloadable activity
- d) Online exhibit
- e) Ticket reservations
- f) Livestreaming

In-Person:

- g) Museum apps
- h) Virtual reality (e.g. VR headset, goggles)
- i) Augmented reality (e.g. Pokémon GO, QR codes)
- j) Interactive displays (e.g. touch screens)
- k) Audio tour

Other:

- l) Please specify: _____

5. Based on your answers from Questions 3 and 4, which museum technology were you MOST satisfied with?

Online:

- a) Social media
- b) Virtual tour
- c) Downloadable activity
- d) Online exhibit
- e) Ticket reservations
- f) Livestreaming

In-Person:

- g) Museum apps
- h) Virtual reality (e.g. VR headset, goggles)
- i) Augmented reality (e.g. Pokémon GO, QR codes)
- j) Interactive displays (e.g. touch screens)
- k) Audio tour

Other:

- l) Please specify: _____

6. Why were you most satisfied with this technology? Select all that apply:

- a) Convenient
- b) Easy to use
- c) Educational
- d) Enhances museum experience
- e) Personalized
- f) Good value
- g) Other (Please specify): _____

7. Based on your answers from Questions 3 and 4, which museum technology were you LEAST satisfied with?

Online:

- a) Social media
- b) Virtual tour
- c) Downloadable activity
- d) Online exhibit
- e) Ticket reservations
- f) Livestreaming

In-Person:

- g) Museum apps
- h) Virtual reality (e.g. VR headset, goggles)
- i) Augmented reality (e.g. Pokémon GO, QR codes)
- j) Interactive displays (e.g. touch screens)
- k) Audio tour

Other:

- l) Please specify: _____

8. Why were you not satisfied with this technology? Select all that apply:

- a) Inconvenient
- b) Difficult to use
- c) Did not add to museum experience
- d) Did not work as expected
- e) Not good value
- f) Other (Please specify): _____

9. What museum technologies would you like to see more of? Select all that apply:

Online:

- a) Social media
- b) Virtual tour
- c) Downloadable activity
- d) Online exhibit
- e) Ticket reservations
- f) Livestreaming

In-Person:

- g) Museum apps
- h) Virtual reality (e.g. VR headset, goggles)
- i) Augmented reality (e.g. Pokémon GO, QR codes)
- j) Interactive displays (e.g. touch screens)
- k) Audio tour

Other:

- l) Please specify: _____

10. How much are you willing to pay:

for an online museum experience? Select one option from a)-c):

- a) Less than the price of general admission
- b) The same price as general admission
- c) More than the price of general admission

for an in-person museum experience with technology? Select one option from d)-f):

- d) Less than the price of general admission
- e) The same price as general admission
- f) More than the price of general admission