PersonaPundit.ai: Leveraging AI to Generate User Personas from Product Reviews

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Abstract

This report presents PersonaPundit.ai, a Streamlit-based application utilizing advanced AI techniques to derive detailed user personas from product reviews. The integration of technologies like Snowflake, Amazon S3, and Google API alongside sophisticated AI models offers comprehensive insights into customer demographics, preferences, and behaviors.

1 Introduction

The application of advanced AI to understand customer behavior presents transformative opportunities for businesses. PersonaPundit.ai leverages generative AI, RAG (Retriever-Augmented Generation), LLMs (Large Language Models), and LangChain to create dynamic, data-driven user personas, revolutionizing traditional market research methods and enhancing strategic marketing initiatives.

2 Project Description

PersonaPundit.ai integrates AI technologies to analyze vast datasets from product reviews, enabling the automatic generation of detailed user personas. By leveraging OpenAI's GPT-3.5 and Gemini models, and utilizing Snowflake for data management, Amazon S3 for data storage, and Google APIs for additional web research, the application ensures a robust process for extracting actionable insights from unstructured data.

3 Technical Implementation

3.1 Generative AI and LLMs

PersonaPundit.ai utilizes generative AI capabilities of GPT-3.5 and Gemini to interpret and synthesize information from product reviews, creating rich, detailed personas that reflect varied customer traits and preferences.

3.2 Retriever-Augmented Generation (RAG)

The application employs RAG to dynamically retrieve relevant information from a Snowflake-managed database during the persona generation process. This method enhances the contextual relevance and accuracy of the generated personas.

3.3 LangChain Integration

LangChain libraries facilitate the seamless integration of LLMs and RAG techniques, orchestrating complex workflows that combine data retrieval, processing, and synthesis within the application's architecture.

3.4 Key Functionalities

- Dynamic retrieval and analysis of review data from Snowflake.
- Integration of generative AI to craft detailed personas.
- Enhanced data interaction using LangChain for efficient processing.

3.5 Data Flow

Data management processes encompass the extraction of data from Snowflake, its enhancement through AI-driven analysis, and the presentation of synthesized insights via the Streamlit interface.

4 Challenges and Solutions

4.1 Integration of Advanced AI Technologies

The initial challenges of integrating advanced AI technologies such as RAG and LangChain were addressed by modularizing the application, improving data flow efficiency, and enhancing system scalability.

4.2 Data Privacy and Security

Enhanced security protocols and compliance with data protection regulations were implemented to safeguard user data, addressing the critical challenges of data privacy and security.

5 Conclusion and Future Scope

PersonaPundit.ai showcases the power of AI in transforming data into strategic insights. Future developments will focus on expanding AI capabilities and integrating more diverse data sources to further refine the accuracy and utility of generated personas.

6 Appendices

6.1 Full Project Code

```
import streamlit as st
import pandas as pd
import snowflake.connector
from openai import OpenAI
import re
import os
from langchain.retrievers.web_research import
   WebResearchRetriever
from langchain.vectorstores import FAISS
from langchain.embeddings.openai import OpenAIEmbeddings
from langchain.docstore import InMemoryDocstore
from langchain.chat_models import ChatOpenAI
from langchain.utilities import GoogleSearchAPIWrapper
import google.generativeai as genai
import faiss
import boto3
import json
def main():
                                 - Persona Pundit . ai")
    st.title("
    # Assuming the necessary API keys and connection
       details are stored in Streamlit's secrets
    openai_api_key = st.secrets["OPENAI_API_KEY"]
    os.environ['GOOGLE_API_KEY'] = st.secrets["
       GOOGLE_API_KEY" ]
    os.environ['GOOGLE_CSE_ID'] = st.secrets["GOOGLE_CSE_ID
    snowflake_user = st.secrets["connections"]["snowflake"
       ["user"]
    snowflake_password = st.secrets["connections"]["
       snowflake" ] ["password"]
    snowflake_account = st.secrets["connections"]["
       snowflake" ] ["account"]
    snowflake_warehouse = st.secrets["connections"]["
       snowflake"]["warehouse"]
```

```
snowflake_database = st.secrets["connections"]["
   snowflake" ] ["database"]
snowflake_schema = st.secrets["connections"]["snowflake
  " ] [ "schema" ]
aws_access_key_id = st.secrets["AWS_ACCESS_KEY_ID"]
aws_secret_access_key = st.secrets["
  AWS_SECRET_ACCESS_KEY" ]
os.environ ["GEMINLAPI_KEY"] = st.secrets ["
  GEMINI_API_KEY"]
search = GoogleSearchAPIWrapper()
# Fetch review data from Snowflake
def fetch_review_data(reviewer_id):
    ctx = snowflake.connector.connect(
        user=snowflake_user,
        password=snowflake_password,
        account=snowflake_account,
        warehouse=snowflake_warehouse,
        database=snowflake_database,
        schema=snowflake_schema
    cs = ctx.cursor()
    try:
        query = f"""
            SELECT REVIEWERNAME, REVIEWTEXT, SUMMARY,
               TITLE, FEATURE, DESCRIPTION, BRAND,
               PRICE
            FROM AMAZONREVIEW. TOP50_REVIEWERS_DETAILS
            WHERE REVIEWERID = \{ reviewer_i d \}
        cs.execute(query)
        df = pd.DataFrame(cs.fetchall(), columns=[x[0]]
           for x in cs.description])
        return df
    finally:
        cs.close()
        ctx.close()
def analyze_review_data(review_data):
```

```
# Implement the logic to analyze the review data
       and generate insights.
    # This could include NLP processing, sentiment
       analysis, extracting key phrases, etc.
    # For now, let's just concatenate the data into a
       simple string.
    persona_details = f """
    Reviewer Name: \{review\_data ['REVIEWERNAME']. iloc
       | (0) |
    Product\ Title:\ \{review\_data\ |\ TITLE\ '\ |\ iloc\ |\ 0\ |\ \}
    Brand: \{ review\_data [ 'BRAND'] . iloc [0] \}
    Price: \{ review\_data [ 'PRICE'] . iloc [0] \}
    Review\ Summary:\ \{review\_data\ ['SUMMARY'].\ iloc\ [0]\}
    Review Text: \{review\_data \mid `REVIEWTEXT' \}. iloc [0] \}
    return persona_details
def generate_persona_with_gemini(reviewer_id):
    # Fetch review data for the given reviewerID
    review_data = fetch_review_data(reviewer_id)
    if review_data.empty:
         return "No-data-found-for-this-Reviewer-ID."
    # Prepare the prompt for the Gemini model
    prompt = (
         "Generate - a - detailed - customer - persona - based - on -
            the following review: \n\n"
         "Reviewer - Details:\n"
         f"--Name: { review_data [ 'REVIEWERNAME '].iloc
            [0] \setminus n
         f"--Product-Purchased:-{review_data['TITLE'].
            iloc[0]} by {review_data['BRAND'].iloc[0]} n
         f"-- Price: - {review_data['PRICE'].iloc[0]} \n"
         f"--Description: {review_data['DESCRIPTION'].
            iloc[0] \setminus n"
         "Review - Insights:\n"
         f"-Summary: {review_data['SUMMARY'].iloc[0]}\n
```

```
f"--Detailed-Review:-{review_data['REVIEWTEXT
           ']. iloc [0]}\n"
        "Persona-Requirements:\n"
        "--Include -demographics, -psychographics, -
           behavioral - traits.\n"
        "-- Discuss the customer's needs, goals, and
           potential pain points.\n"
        "--Suggest-additional-products-they-might-be-
           interested in based on the review. \n"
        "-- Provide detailed insights into the
           customers-likely-lifestyle-and-buying-
           behavior."
    )
    try:
        response = model.generate_content(prompt)
        generated_persona = response.text.strip()
           Adjust based on the actual structure of the
           response
        return generated_persona
    except Exception as e:
        return f" Error generating persona: { str(e)}"
def load_all_conversations_from_s3():
    s3 = boto3.client('s3', aws_access_key_id=
       aws_access_key_id, aws_secret_access_key=
       aws_secret_access_key)
    bucket_name = 'personapundit'
    conversations = \{\}
    try:
        response = s3.list_objects_v2(Bucket=
           bucket_name , Prefix='conversations/')
        for item in response.get('Contents', []):
            key = item ['Key']
            obj = s3.get_object(Bucket=bucket_name, Key
               =kev)
            data = obj['Body'].read().decode('utf-8')
```

```
conversation_name = key.split('/')[-1].
               replace('.json', '')
            conversations [conversation_name] = json.
               loads (data)
        st.sidebar.write("Conversations-loaded-
           successfully.")
    except Exception as e:
        st.sidebar.error(f"Failed-to-load-conversations
           : { str (e)}")
    return conversations
# Initialize OpenAI client
client = OpenAI(api_key=openai_api_key)
# Initialize session state for conversations and the
   current conversation
  'conversations' not in st.session_state:
    st.session_state.conversations =
       load_all_conversations_from_s3()
if 'current_conversation' not in st.session_state:
    st.session_state['current_conversation'] = []
def detect_special_command(user_input):
    match = re.search(r"generate-a-group-persona-for-
       people who love (.+)", user_input.lower())
    if match:
        topic = match.group(1)
        return "generate_group_persona", topic
    return None, None
def fetch_all_personas():
    with snowflake.connector.connect(
        user=snowflake_user,
        password=snowflake_password,
        account=snowflake_account,
        warehouse=snowflake_warehouse,
        database=snowflake_database,
        schema=snowflake_schema
    ) as conn:
        with conn.cursor() as cur:
```

```
query = "SELECT-PERSONA-FROM-AMAZONREVIEW.
               PERSONAS_SUBSET"
            cur.execute(query)
            results = cur.fetchall()
            if results:
                return [result [0] for result in results
            else:
                return []
\# Configure the boto3 client.
s3 = boto3.client(
    's3',
    aws_access_key_id=aws_access_key_id,
    aws_secret_access_key=aws_secret_access_key
s3 = boto3.client('s3')
bucket_name = 'personapundit'
def save_conversations_to_s3 (conversation_dict,
   file_name):
    Save the conversation dictionary to an S3 bucket as
        a JSON file.
    s3.put_object(
        Bucket=bucket_name,
        Key=f'conversations/{file_name}',
        Body=json.dumps(conversation_dict).encode('utf
           -8,
    st.sidebar.success ("Conversation-saved-to-S3!")
# Configure the Gemini API
genai.configure(api_key=os.environ["GEMINI_API_KEY"])
  # Make sure the environment variable name matches
   what you set.
# Initialize the generative model
```

```
model = genai.GenerativeModel('gemini-pro')
# Radio button selection
tab = st.radio(
    "Choose - a - model:",
    (\ 'GPT-3.5\ '\ ,\ \ 'Gemini\ ')\ )
if tab = 'GPT-3.5':
    def generate_insights_from_personas(personas, topic
        combined_personas = "\n\n".join(personas)
        prompt = f """
        Considering the personas of people interested
           in {topic}, which are outlined as follows:
        \{combined\_personas\}
        Generate insights on common characteristics,
           preferences, and potential product
           recommendations for this group, focusing on
           their interest in {topic}.
        response = client.chat.completions.create(
            model="gpt-3.5-turbo",
            messages=[{"role": "system", "content":
               prompt }]
        if response.choices:
            return response.choices [0].message.content
        else:
            return "No-insights-were-generated."
    # Save, Delete, and Load Conversation Functions
    def save_conversation (name):
        if name and st.session_state['
           current_conversation']:
            # Save to S3
            save_conversations_to_s3(st.session_state['
               current_conversation'], f"{name}.json")
```

```
def delete_conversation (name):
    if name in st.session_state.conversations:
        # Attempt to delete the file from S3 bucket
        try:
            s3. delete_object (Bucket=bucket_name,
               Key=f 'conversations/{name}.json')
            # Remove the conversation from session
                state if successfully deleted from
            del st.session_state.conversations[name
            st.sidebar.success("Conversation-
               Deleted!")
        except Exception as e:
            st.sidebar.error(f"Failed-to-delete-
               conversation: \(\(\frac{\text{str}(e)}{\}\)\)
        st.experimental_rerun()
def load_conversation(name):
    if name:
        loaded_convo = st.session_state.
           conversations [name]
        st.session_state['current_conversation'] =
           loaded_convo
        st.session_state['loaded_conversation'] =
           True # Set flag to indicate a
           conversation is loaded
# Conversation Management UI in Sidebar
st.sidebar.header("Conversations-Management:")
conversation_name = st.sidebar.text_input("
   Conversation - Name: ", key="conversation_name")
if st.sidebar.button("Save-Conversation"):
    save_conversation (conversation_name)
selected_conversation = st.sidebar.selectbox("
   Select - a - Conversation", options=list (st.
   session_state['conversations'].keys()))
```

```
if st.sidebar.button("Delete-Conversation"):
    delete_conversation (selected_conversation)
if st.sidebar.button("Load-Conversation"):
    load_conversation(selected_conversation)
if st.sidebar.button("Start-New-Conversation"):
    st.session_state['current_conversation'] = []
    st.session_state['loaded_conversation'] = False
         # Reset flag when starting a new
       conversation
    st.experimental_rerun()
# Initialize FAISS and embeddings
def initialize_faiss_and_embeddings():
    embeddings_model = OpenAIEmbeddings(api_key=
       openai_api_key)
    embedding_size = 1536
    index = faiss.IndexFlatL2(embedding_size)
    vectorstore = FAISS(embeddings_model.
       embed_query, index, InMemoryDocstore({}),
       {})
    return vectorstore
vectorstore_public =
   initialize_faiss_and_embeddings()
# Initialize WebResearchRetriever
def initialize_web_research_retriever(vectorstore):
    llm = ChatOpenAI (model_name="gpt-3.5-turbo-16k"
       , api_key=openai_api_key, temperature=0,
       streaming=True)
    # Now, GoogleSearchAPIWrapper is initialized
       without explicit keys
    search = GoogleSearchAPIWrapper()
    web_retriever = WebResearchRetriever.from_llm(
        vectorstore=vectorstore,
        llm=llm,
```

```
search=search,
        num_search_results=3
    return web_retriever
web_retriever = initialize_web_research_retriever(
   vectorstore_public)
# Fetch review data from Snowflake
def fetch_review_data(reviewer_id):
    ctx = snowflake.connector.connect(
        user=snowflake_user,
        password=snowflake_password,
        account=snowflake_account,
        warehouse=snowflake_warehouse,
        database=snowflake_database,
        schema=snowflake_schema
    cs = ctx.cursor()
    try:
        query = f """
            SELECT REVIEWERNAME, REVIEWTEXT,
               SUMMARY, TITLE, FEATURE, DESCRIPTION
               , BRAND, PRICE
            FROM AMAZONREVIEW.
               TOP50\_REVIEWERS\_DETAILS
            WHERE REVIEWERID = \{reviewer_id\}
        cs.execute(query)
        df = pd.DataFrame(cs.fetchall(), columns=[x
           [0] for x in cs.description])
        return df
    finally:
        cs.close()
        ctx.close()
def analyze_review_data(review_data):
    # Implement the logic to analyze the review
       data and generate insights.
```

```
# This could include NLP processing, sentiment
       analysis, extracting key phrases, etc.
    # For now, let's just concatenate the data into
        a simple string.
    persona_details = f """
    Reviewer Name: {review_data ['REVIEWERNAME'].
    Product\ Title:\ \{review\_data['TITLE'].\ iloc[0]\}
    Brand: \{ review\_data [ 'BRAND'] . iloc [0] \}
    Price: \{ review\_data [ 'PRICE'] . iloc [0] \}
    Review Summary: { review_data [ 'SUMMARY']. iloc
       |0|
    Review Text: { review_data / 'REVIEWTEXT' ]. iloc
    ,,,,,[0]}
    return persona_details
def save_persona_to_db(reviewer_id, persona):
    with snowflake.connector.connect(
        user=snowflake_user,
        password=snowflake_password,
        account=snowflake_account,
        warehouse=snowflake_warehouse,
        database=snowflake_database,
        schema=snowflake_schema
    ) as conn:
        with conn.cursor() as cur:
             cur.execute("""
                 INSERT INTO AMAZONREVIEW.PERSONAS (
                    REVIEWERID, PERSONA)
                 VALUES (\%s, \%s)
             """, (reviewer_id, persona))
             conn.commit()
def fetch_persona_from_db(reviewer_id):
    with snowflake.connector.connect(
        user=snowflake_user,
        password=snowflake_password,
        account=snowflake_account,
```

```
warehouse=snowflake_warehouse,
        database=snowflake_database,
        schema=snowflake_schema
    ) as conn:
        with conn.cursor() as cur:
            cur.execute("""
                SELECT PERSONA FROM AMAZONREVIEW.
                   PERSONAS
                WHERE REVIEWERID = \%s
            """, (reviewer_id ,))
            result = cur.fetchone()
            if result:
                return result [0] # Return the
                   persona text
            else:
                return None
# Function to generate a persona from review data
   using chat.completions
def generate_persona(reviewer_id):
    # Check if a persona already exists for this
       reviewerID
    existing_persona = fetch_persona_from_db(
       reviewer_id)
    if existing_persona:
        return existing_persona # Return the
           existing persona if found
    # Fetch review data for the given reviewerID
    review_data = fetch_review_data(reviewer_id)
    if review_data.empty:
        return "No-data-found-for-this-Reviewer-ID.
    # Extract details from the review data to
       generate the persona
    reviewer_name = review_data["REVIEWERNAME"].
       iloc [0]
    price = review_data["PRICE"].iloc[0]
```

```
review_text = review_data["REVIEWTEXT"].iloc[0]
title = review_data["TITLE"].iloc[0]
description = review_data["DESCRIPTION"].iloc
summary = review_data["SUMMARY"].iloc[0]
brand = review_data["BRAND"].iloc[0]
# Prepare the prompt for the language model
messages = [
    {"role": "system", "content": "Yourarerar
       wise-sage-providing-insights-into-
       customer - personas - based - on - their - reviews
       -and-brand." },
    {"role": "user", "content": f"Based on this
       -review-by-{reviewer_name}-(print-this-
       on-the-top:-Name:-{reviewer_name}),-who-
       paid { price } for the product named {
       title } - by - {brand} - which - is - described - as -
       '{ description } '.-The-summary-is-'{
       summary } '. - Here - is - the - review - text : - '{
       review_text } '. - Generate - a - customer -
       persona considering demographics,
       psychographics, -behavioral-traits, -needs
       , goals, and pain points. Dive deeper-
       into-review-text-and-provide-deep-
       insights. - Use - the - { title } - to - suggest -
       what other products the user might buy.
       NOTE: Give-me-5-Points-for-each-block.
       Arrange-it-very-well.-Start-with-the-
       name on the very top" }
]
# Generate the persona using the language model
response = client.chat.completions.create(
    model="gpt-3.5-turbo",
    messages=messages
)
# Extract the generated persona from the
   response
```

```
generated_persona = response.choices [0].message
       .content
    # Save the new persona to the database
    save_persona_to_db(reviewer_id,
       generated_persona)
    # Return the newly generated persona
    return generated_persona
# Detecting persona request from user input
def detect_special_command(user_input):
    # This tries to find a command pattern for
       generating a group persona based on a topic
       of interest
    match = re.search (r"generate a group persona
       for people who love (.+)", user_input.lower
       ())
    if match:
        topic = match.group(1)
        return "generate_group_persona", topic
    return None, None
# Add a function to process general knowledge
   questions
def handle_general_query(query):
    try:
        response = client.chat.completions.create(
            model="gpt-3.5-turbo", # Make sure to
               use the correct model ID
            messages=[{"role": "system", "content":
                "I-am-an-AI-trained-to-provide-
               information and answer questions." },
                    {"role": "user", "content":
                       query }]
        )
        # Accessing the response correctly
        if response.choices:
```

```
first\_choice = response.choices[0]
            return first_choice.message.content
               Correctly access the content
               attribute
        else:
            return "No-response-was-generated."
    except Exception as e:
        return f"An-error-occurred:-{str(e)}"
# Update the function to detect the type of query
   and route it accordingly
def process_input(user_input):
    # First, check for individual reviewer IDs
    reviewer_id_match = re.search(r"reviewerID[:]\s
       (\S+)", user_input, re.IGNORECASE)
    if reviewer_id_match:
        reviewer_id = reviewer_id_match.group(1).
           strip()
        persona = generate_persona(reviewer_id)
        return persona, 'persona'
    else:
        # Then, check for the special command to
           generate a group persona
        command, topic = detect_special_command(
           user_input)
        if command == "generate_group_persona" and
            personas = fetch_all_personas()
            if personas:
                insights =
                   generate_insights_from_personas(
                   personas, topic)
                return insights , 'persona_insights'
        # Fallback for other types of queries that
           do not match the above conditions
        general_response = handle_general_query(
           user_input)
        return general_response, 'general'
```

```
st.subheader("Ask-me-anything:")
# Initialize 'user_input' to an empty string to
   ensure it's always defined
user_input = ""
# Check if a conversation has been loaded
if \ \ \text{'loaded\_conversation'} \ in \ \ st.session\_state \ \ and \ \ st
   .\ session\_state \ [\ 'loaded\_conversation\ '\ ]:
    st.write("Loaded-Conversation:")
    for i, (q, a) in enumerate(st.session_state['
       current_conversation '], start=1):
        st.write(f"Q{i}:-{q}")
        st.write(f"A{i}:-{a}")
        st.write("---")
else:
    user_input = st.text_area("Enter-your-request-
       here: ", key='user_input', value="")
\# Assuming you have a function process_input that
   takes the user input, processes it, and returns
   a response and its type ('persona' or 'general')
if user_input:
    # Process the user input
    response, response_type = process_input(
       user_input)
    # Update current conversation with the new QEA
       pair
    st.session_state['current_conversation'].append
       ((user_input, response))
    # Ensure the response is displayed based on its
        type
    if response_type = 'persona' or response_type
       = 'persona_insights':
        st.write("Generated - Persona:")
    elif response_type == 'general':
        st.write("General-Knowledge-Answer:")
    else:
```

```
st. write ("Response:")
        st.write(response) # This line actually prints
            the response
    pass
elif tab == 'Gemini':
    reviewer_id = st.text_input("Enter-a-Reviewer-ID-to
       - generate - a - persona: ", key='gemini_reviewer_id')
    if st.button('Generate-Persona-with-Gemini'):
        if reviewer_id:
            generated_persona =
               generate_persona_with_gemini(reviewer_id
            st.write("Generated - Persona:")
            st.write(generated_persona)
        else:
            st.error("Please-enter-a-Reviewer-ID-to-
               generate - the - persona.")
def fetch_persona_from_db(reviewer_id):
        with snowflake.connector.connect(
            user=snowflake_user,
            password=snowflake_password,
            account=snowflake_account,
            warehouse=snowflake_warehouse,
            database=snowflake_database,
            schema=snowflake_schema
        ) as conn:
            with conn.cursor() as cur:
                cur.execute("""
                     SELECT PERSONA FROM AMAZONREVIEW.
                        PERSONAS
                     WHERE REVIEWERID = \%s
                 """, (reviewer_id ,))
```

```
result = cur.fetchone()
                if result:
                    return result [0] # Return the
                       persona text
                else:
                    return None
def generate_persona(reviewer_id):
        # Check if a persona already exists for this
           reviewerID
        existing_persona = fetch_persona_from_db(
           reviewer_id)
        if existing_persona:
            return existing_persona # Return the
               existing persona if found
        # Fetch review data for the given reviewerID
        review_data = fetch_review_data(reviewer_id)
        if review_data.empty:
            return "No-data-found-for-this-Reviewer-ID.
        # Extract details from the review data to
           generate the persona
        reviewer_name = review_data["REVIEWERNAME"].
           iloc [0]
        price = review_data["PRICE"].iloc[0]
        review_text = review_data["REVIEWTEXT"].iloc[0]
        title = review_data["TITLE"].iloc[0]
        description = review_data["DESCRIPTION"].iloc
           [0]
        summary = review_data["SUMMARY"].iloc[0]
        brand = review_data["BRAND"].iloc[0]
        # Prepare the prompt for the language model
        messages = [
            {"role": "system", "content": "You-are-a-
               wise-sage-providing-insights-into-
               customer - personas - based - on - their - reviews
               and brand." },
```

```
-review by {reviewer_name} (print this
                on-the-top:-Name:-{reviewer_name}),-who-
                paid - { price } - for - the - product - named - {
                title } - by - { brand } - which - is - described - as -
                '{ description } '. The summary is '.
                summary } '. - Here - is - the - review - text : - '{
                review_text } '. - Generate - a - customer -
                persona considering demographics,
                psychographics, behavioral traits, needs
                , goals, and pain points. Dive deeper-
                into-review-text-and-provide-deep-
                insights. - Use - the - { title } - to - suggest -
                what other products the user might buy.
                NOTE: Give-me-5-Points-for-each-block.
                Arrange-it-very-well.-Start-with-the-
                name on the very top" }
def process_input (user_input):
        # First, check for individual reviewer IDs
        reviewer_id_match = re.search(r"reviewerID[:]\s
            (\S+)", user_input, re.IGNORECASE)
        if reviewer_id_match:
             reviewer_id = reviewer_id_match.group(1).
                strip()
             persona = generate_persona (reviewer_id)
             return persona, 'persona'
        else:
            # Then, check for the special command to
                generate a group persona
            command, topic = detect_special_command(
                user_input)
             if command == "generate_group_persona" and
                 personas = fetch_all_personas()
                 if personas:
                     insights =
                         generate_insights_from_personas(
                        personas, topic)
```

{"role": "user", "content": f"Based-on-this

```
return insights, 'persona_insights'
\# Fallback for other types of queries that
   do not match the above conditions
general_response = handle_general_query(
   user_input)
return general_response, 'general'
```

- # Move instructions to a sidebar or a static section on the main page
- st.sidebar.header("Instructions:")
- st.sidebar.markdown("""
- To generate a user persona, please type a request that includes a specific reviewer ID.
- Example request: "Generate persona for reviewerID: A1JMSX54DO3LOP".
- Example request: "generate a group persona for people who love books and separated by ReviewerID's"

Note:

- The persona generation leverages both the analysis of review data from Snowflake and enriched insights through web research.
- Please ensure that the reviewer ID you provide matches an existing record in the Snowflake database for accurate persona generation. """)
- # Below this line, you could add more functionality or information about how the personas are generated,
- # tips for interacting with your application, or any additional features you provide.
- # Example of adding more interactivity or information st.sidebar.header("About-PersonaPundit.ai") st.sidebar.info("""
- PersonaPundit. ai uses advanced AI techniques to generate detailed user personas based on product review data.

```
By analyzing reviews and supplementing this analysis with web research, PersonaPundit.ai provides insights into
the demographics, preferences, and behavior of users, helping businesses understand their customers better
""")
```