



# CSC10121 – Soft Skills

2023 – FACULTY OF INFORMATION TECHNOLOGY

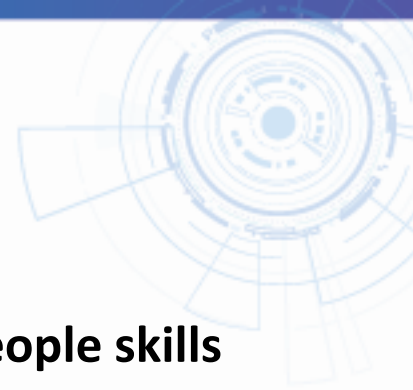


85

20

21

10.000



85

**85%** of career success comes from having well-developed soft skills and people skills

Read more at: <https://www.blinkist.com/magazine/posts/career-success-comes-from-soft-skills>

20

It takes approximately **20 hours** of deliberate and focused practice to become reasonably competent in a new skill.

Josh Kaufman, *"The First 20 Hours: How to Learn Anything...Fast!"*

21

It takes **21 days** to form a habit

Dr. Maxwell Maltz, *"Psycho Cybernetics, A New Way to Get More Living Out of Life"*

10.000

The key to achieving true expertise in any skill is simply a matter of practicing, albeit in the correct way, for at least **10 000 hours**

*"Outliers: The Story of Success"* by Malcolm Gladwell



# Definations

## Skill

an **ability** to do an **activity** or **job** well, **especially** because you have **practised** it *(Cambridge dictionary)*

## Hard skills

are **objective**, **quantifiable** skills gained through **training**, school, or work **experiences** *<https://www.theforage.com/>*

## Soft skills

people's **abilities** to **communicate** with each other and work **well** together *(Cambridge dictionary)*

# Why should we learn Soft Skills?

## EMPLOYEE SUCCESS

85% of job success comes from soft skills, while only 15% of job success is dependent on hard skills.



## RETURN ON INVESTMENT

According to at least one study, a 256% ROI was measured when employees were trained on soft skills.



## WORKER RETENTION

89% of recruiters say when a hire doesn't work out, it is often because of a lack of soft skills.



## PREPARING FOR THE FUTURE

The World Economic Forum Future of Jobs report suggests that by 2025, complex problem-solving, critical thinking, creativity, people management, and emotional intelligence will be some of the most important skills required in the workplace.



# Why should we learn Soft Skills?

[iCIMS Hiring Insights \(2017\)](#) found that: **94%** of recruiting professionals believe an employee with **stronger soft skills** has a better chance of being promoted to a leadership position than an employee with more years of experience but weaker soft skills.

# Soft skills



**Critical Thinking**



**Note taking**



**Presentation**



**Teamwork**



**Communication**



**Problem solving**



**Emotional intelligence**



**Time management**



# Course Introduction





# Introduction

»»» Course name:  
**Soft skills**

»»» Course ID:  
**CSC10121**

»»» Number of  
credits: **3**

»»» Credit hours for  
theory:  
**30 (in 7.5 weeks)**

»»» Credit hours for  
practice:  
**30 (in 10 weeks)**

»»» Credit hours for  
self-study:  
**90 (in 10 weeks)**

# Introduction



**LE THU THAO**

## ACADEMIC AFFAIRS



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Office of FIT, I53 (I Building,  
227 Nguyen Van Cu st.)

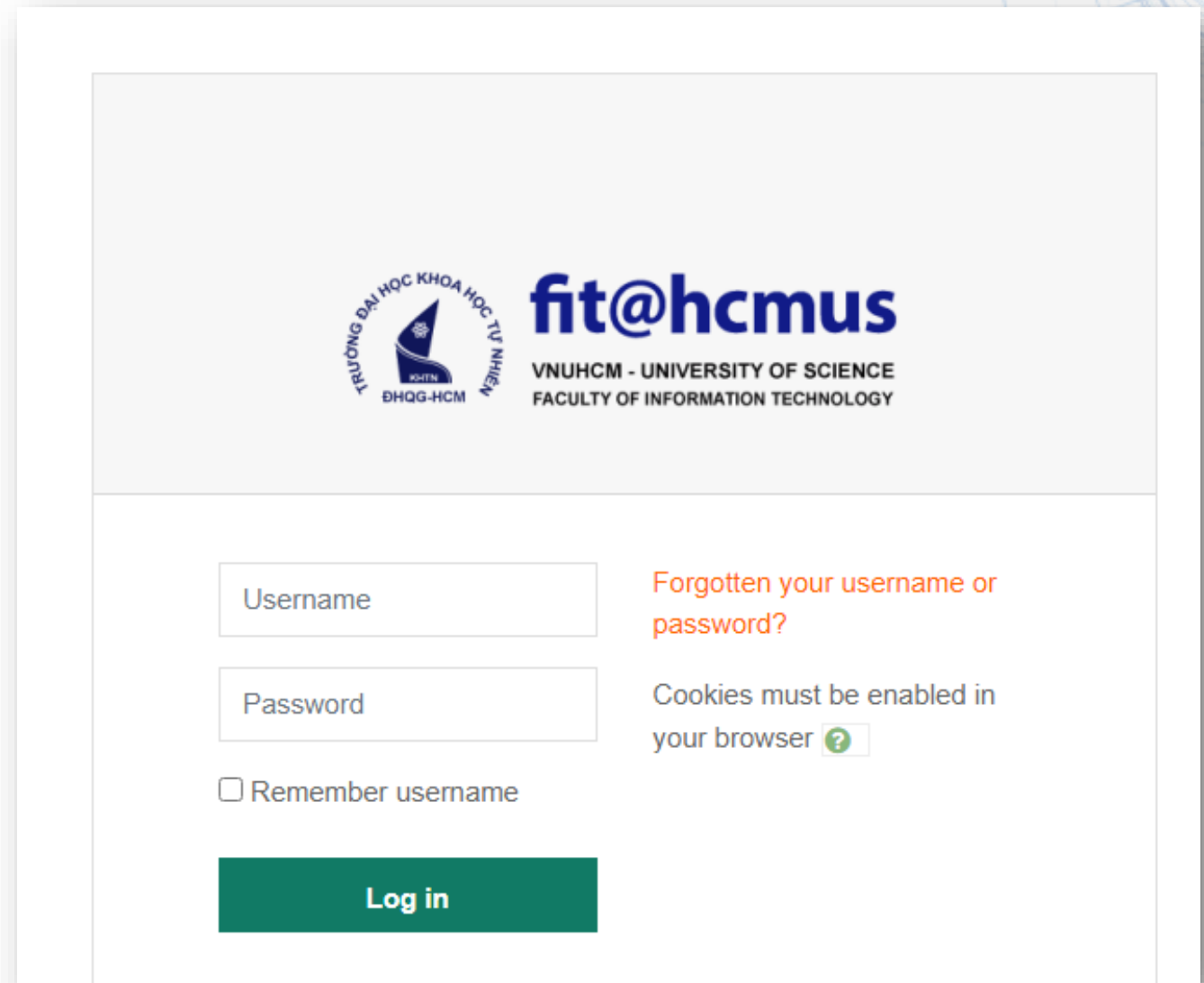
## Resources

Moodle


<https://courses.ctda.hcmus.edu.vn/>

Google

<https://www.google.com/>



The image shows a login page for fit@hcmus. At the top, there is a header with the fit@hcmus logo and the text "VNUHCM - UNIVERSITY OF SCIENCE FACULTY OF INFORMATION TECHNOLOGY". Below the header, there are two input fields: "Username" and "Password". To the right of the "Username" field, there is a link "Forgotten your username or password?". Below the "Password" field, there is a checkbox labeled "Remember username". At the bottom, there is a green "Log in" button. To the right of the "Log in" button, there is a message "Cookies must be enabled in your browser" with a question mark icon.

 **fit@hcmus**  
VNUHCM - UNIVERSITY OF SCIENCE  
FACULTY OF INFORMATION TECHNOLOGY

Username

Password







☐ Remember username

**Log in**

Forgotten your username or password?

Cookies must be enabled in your browser ?

# Course Content

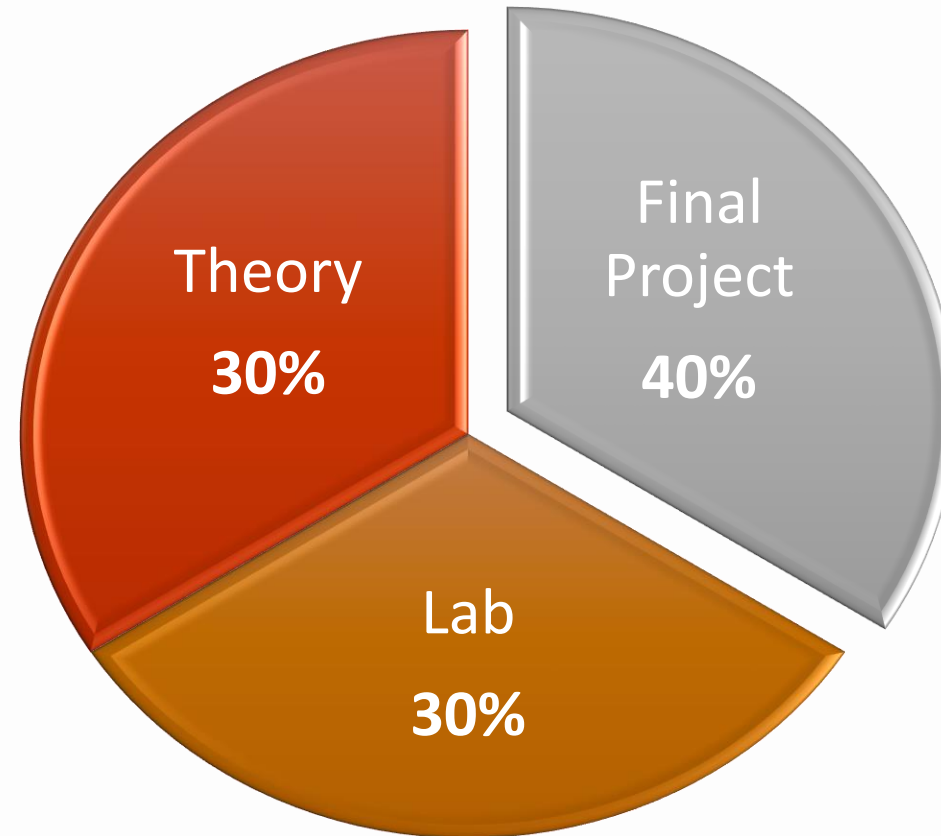
-  **01** Self-identification
-  **02** Teamwork
-  **03** Critical Thinking
-  **04** Presentation
-  **05** Communication
-  **05** Real – life Experience Project



# Class Rules

- Always On – times
- Actively in group discussing
- Clean your workspace after class
- NO making noise in class
- NO Food in class
- For any kind of cheating, students will be graded 0 for the course

# Rating



# Activity – Self Intro

## Topic

Student information

High school profile

Interest/ Hobbies

Strength/ weakness

Your dream

...

- Prepare in **5 minutes**
- Each student has at least **2 minutes** to talk
- **Record** your present

# Assignment 1

Script your information (with a profile picture)

Compare with the video record on class



Submit file on Moodle



Thank you!  
ΤΡΑΝΚ ΛΟΝΙ