

HUSSAM ALAMRI

gtg91w1@gmail.com

PROFILE

Enthusiastic and motivated university student with a strong interest in pursuing a career in customer service. A quick learner with a commitment to meaningful customer interactions. Eager to apply my commitment to customer satisfaction and effective communication in an academic environment.

EMPLOYMENT HISTORY

Sales Associate, Big Apple Bookstore

Sep 2022 — Present, Oxford

- Greeted customers and assisted them with finding books.
- Offered literary suggestions based on the needs and desires of the customer.
- Followed directions from my supervisor and managed projects with precision.
- Organised books and adhered to the policies and mission of the bookstore.

Editorial Internship , Sky News

Jan 2021 — Dec 2021, West London

- Assisted Senior Editors with a variety of clerical and administrative tasks.
- Utilised my passion for journalism to pitch interesting story ideas.
- Ran spell checks and edited stories.

Online English Literature Tutor

Sep 2020 — Apr 2021, London

- Offered online tuition to GCSE students in English Language and English Literature.
- Helped five students to achieve top grades and secure places on AS level course.

EDUCATION

University of Oxford, Bachelor of Communications

Oct 2021 — Present, Oxford

- Working towards a Communications degree.

Winchester College, 3 A level qualifications

Sep 2013 — Jul 2021, Winchester

- A grades in French, Business Studies and English Literature.

SKILLS

Customer Satisfaction

Microsoft Office

Motivated Attitude

Social Media
Management
