

DEDER GENERAL HOSPITAL PROTOCOL FOR CHANNELING COUGHING PATIENTS TO COUGH CLINIC

PREPARED BY: HSQU

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PROTOCOL APPROVAL SHEET

NAME OF PROTOCOL: PROTOCOL FOR CHANNELING COUGHING PATIENTS TO COUGH CLINIC

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INTRODUCTION

Cough OPD

Cough OPD is where all coughing patients are receiving services. It should be isolated from other OPDs

Cough OPD equipment's and supplies

- > Table
- > Chairs
- > Thermometer
- Surgical gloves
- > Hand sanitizer
- > Face mask
- ➤ Disposable gloves
- ➤ Waste bin
- > Hand washing basin
- > Stethoscope
- > Screen
- > Examination bed

HUMAN RESOURCES

- GP
- Nurse
- Runner
- Cleaner

Cough OPD Activities

The outpatient service is provided on working days of the week from **08:30AM** to **05:30 PM** including **lunch time**.

The outpatient case team will take a history, examine the patient and record the findings. If Diagnostic laboratory or imaging tests are needed, a request filled with all the necessary information (as per the laboratory standard) and the patient has to be sent to the respective departments guided by a runner. A note entered to the patient card should include at least pertinent history, physical examination and laboratory/imaging findings pointing to the patient diagnosis. If diagnostic or therapeutic procedures as lumbar puncture, pleural tap, abscess drainage etc are required, it has to be performed within the outpatient department. The results of any investigations and treatment options should be explained and discussed with the patient.

If the patient needs consultation with Specialist (intra or interdepartmental) this should, as far as possible, take place on the same day. A consultation request form should be completed and this should be given to the appropriate Specialist together with the patient's Medical Record.

If medication is required the patient should be directed to the pharmacy dispensing unit from where he/she will make payment (if necessary) and obtain the necessary drugs and appropriate counselling.

Any minor procedures that are required (such as dressings change or injections) should be carried out in the outpatient department.

If the patient needs to be admitted to hospital or be referred to other hospital, he/she will be guided to the Liaison office with the help of runner for admission or referral arrangement.

Runners are responsible to facilitate patient registration, transport patients (if needed), transport samples from the collection area to the laboratory unit and back results to the clinical case team (if needed).

The Diagnostic Imaging department should be located in close proximity to OPD and every patient who requires imaging services should be directed there with the assistance of a runner, if necessary.

The hospital should ensure documentation of all HMIS diagnosis in to the HMIS register daily and complete, correct and timely reports have to be compiled and sent to the plan and monitoring or other units.

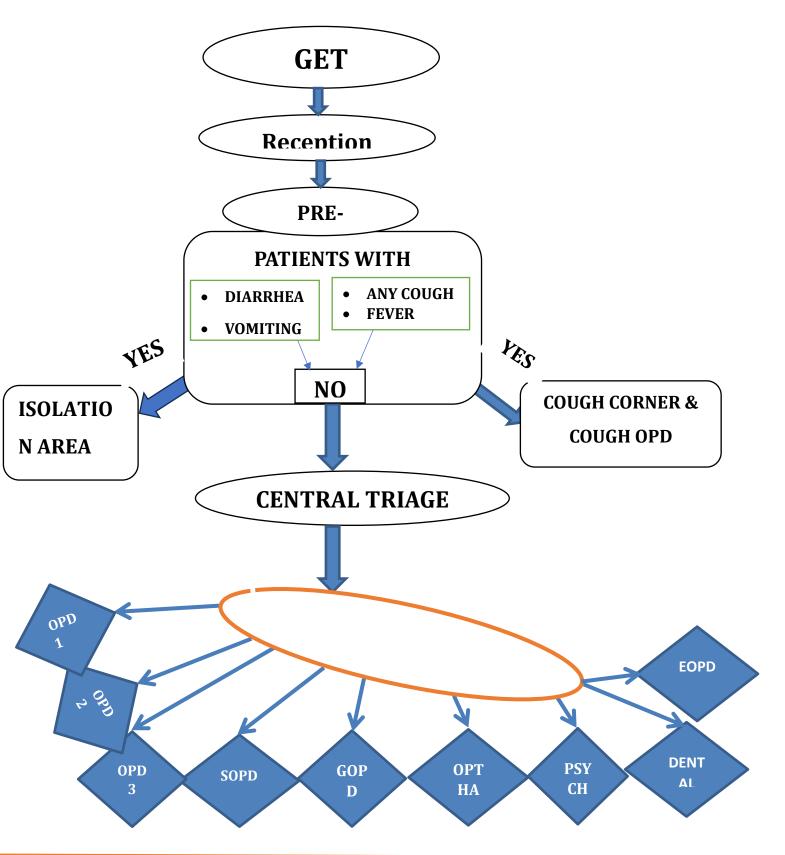
The patient with cough should be transported to isolated waiting area and linked to cough OPD

COUGH OPD HUMAN RESOURCE AND THEIR DUTIES

- General medical practitioner per discipline (Internal medicine, pediatrics, surgery, gynecology and obstetrics) to run the regular outpatient service for eight hour in each working hour
 - o Examine and treat a patient
 - o Plan, document and report daily activities
- Nurse should be assigned at outpatient unit as per patient load
 - o To deliver the complete nursing care
 - o Record all patient diagnosis in to HMIS register
 - o Wound care, IM/iv injection,
- Runners

- o To assist patients on every outpatient activity
- $\circ\hspace{0.1in}$ To collect lab and imaging results from the respective unites
- Cleaner,
 - $\circ \;\;$ Clean and protect the outpatient facilities as per standards

FIG: DIAGRAM OF PATIENT CHANNELING TO COUGH CLINIC



Reference

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