# BIN381\_Project\_MODELLING

Group F

2024-10-25

## Load the dataset

```
#Read the dataset into object "custData"
custData <- read.csv("CustData2_Prepared.csv")
custData$Eligible <- as.factor(custData$Eligible)</pre>
```

# Split the dataset into training data and testing data

```
#Split the dataset to 80% training data and 20% testing data
set.seed(123)
train_index <- createDataPartition(custData$Eligible, p = 0.8, list = FALSE)
train_data <- custData[train_index, ]
test_data <- custData[-train_index, ]</pre>
```

# Logistic Regression

# Build/train Logistic Regression Model

## Warning: glm.fit: fitted probabilities numerically 0 or 1 occurred

# Make Predictions using the model

```
logisticRegressionY_pred = ifelse(logisticRegressionPrediction >0.5, 1, 0)
```

### Confusion matrix

#### Create confusion matrix

### Extract TP, TN, FP and FN from confusion matrix

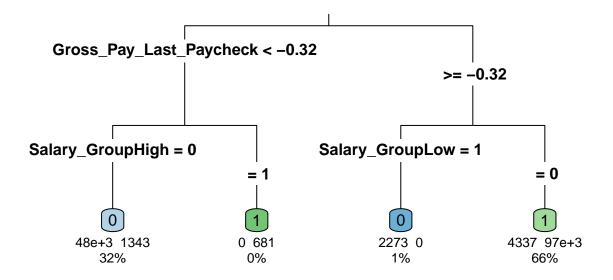
```
# Extract TruePositive, TrueNegative, FalsePositive
# and FalseNegative for confusion matrix
logisticRegression_truePositive <- logisticRegression_matrix[1, 1]
logisticRegression_trueNegative <- logisticRegression_matrix[2, 2]
logisticRegression_falsePositive <- logisticRegression_matrix[1, 2]
logisticRegression_falseNegative <- logisticRegression_matrix[2, 1]</pre>
```

### Calculate evaluation metrics

# **Decision Tree**

# Build/train Decision Tree Model Model

## Visualize the model



# Make Predictions using the model

### Confusion matrix

#### Create confusion matrix

#### Extract TP, TN, FP and FN from confusion matrix

```
# Extract TruePositive, TrueNegative, FalsePositive
# and FalseNegative for confusion matrix
decisionTreeTruePositive <- decisionTreeMatrix[1, 1]
decisionTreeTrueNegative <- decisionTreeMatrix[2, 2]
decisionTreeFalsePositive <- decisionTreeMatrix[1, 2]
decisionTreeFalseNegative <- decisionTreeMatrix[2, 1]</pre>
```

#### Claculate evaluation metrics

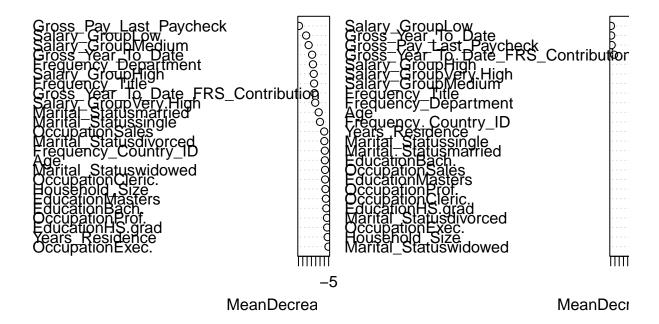
## Random Forest

# Build/train Random Forest Model Model

# Visualize attribute importance

```
#The attribute importance can be visualised using the random forest model
varImpPlot(randomForest_model)
```

# randomForest\_model



# Make Predictions using the model

```
#Make Predictions Using Random Forest
randomForest_predictions <- predict(randomForest_model, newdata = test_data)</pre>
```

### Confusion matrix

### Create confusion matrix

```
## Reference
## Prediction 0 1
## 0 12647 195
## 1 963 24458
```

# Extract TP, TN, FP and FN from confusion matrix

```
# Extract TruePositive, TrueNegative, FalsePositive
# and FalseNegative for confusion matrix
randomForest_truePositive <- randomForest_matrix[1, 1]
randomForest_trueNegative <- randomForest_matrix[2, 2]
randomForest_falsePositive <- randomForest_matrix[1, 2]
randomForest_falseNegative <- randomForest_matrix[2, 1]</pre>
```

#### Calculate evaluation metrics

## Model Evaluation

Print evaluation metrics of Logistic Regression Model

```
cat("Logistic Regression Accuracy:", logisticRegression_accuracy, "% \n")

## Logistic Regression Accuracy: 94.84 %

cat("Logistic Regression Precision:", logisticRegression_precision, "% \n")

## Logistic Regression Precision: 92.67 %

cat("Logistic Regression Recall:", logisticRegression_recall, "% \n")

## Logistic Regression Recall: 92.8 %
```

```
cat("Logistic Regression F1-score:", logisticRegression_f1_score, "% \n")
## Logistic Regression F1-score: 92.73 %
Print evaluation metrics of Decision Tree Model
cat("Decision Tree Accuracy:", decisionTreeAccuracy, "% \n")
## Decision Tree Accuracy: 96.39 %
cat("Decision Tree Precision:", decisionTreePrecision, "% \n")
## Decision Tree Precision: 92.26 %
cat("Decision Tree Recall:", decisionTreeRecall, "% \n")
## Decision Tree Recall: 97.44 %
cat("Decision Tree F1-score:", decisionTreeF1Score, "% \n")
## Decision Tree F1-score: 94.78 %
Print evaluation metrics of Random Forest Model
cat("Random Forest Accuracy:", randomForest_accuracy, "% \n")
## Random Forest Accuracy: 96.97 %
cat("Random Forest Precision:", randomForest_precision, "% \n")
## Random Forest Precision: 98.48 %
cat("Random Forest Recall:", randomForest_recall, "% \n")
## Random Forest Recall: 92.92 %
cat("Random Forest F1-score:", randomForest_f1_score, "% \n")
## Random Forest F1-score: 95.62 %
```

Calculate Eligibility Rates - Logistic Regression

```
# Assuming `predictions` is a vector of 1s (eligible) and 0s (not eligible) from your model
# For example: predictions <- predict(model, newdata, type = "response") > 0.5

# Count eligible customers
num_eligible_customers <- sum(logisticRegressionY_pred == 1)

# Total number of customers
total_customers <- length(logisticRegressionY_pred)

# Calculate the eligibility percentage
eligibility_percentage <- (num_eligible_customers / total_customers) * 100

cat("Percentage of eligible customers:", round(eligibility_percentage, 2), "%\n")</pre>
```

## Percentage of eligible customers: 64.48 %

### Calculate Eligibility Rates - Decision Tree

```
# Assuming `predictions` is a vector of 1s (eligible) and 0s (not eligible) from your model
# For example: predictions <- predict(model, newdata, type = "response") > 0.5

# Count eligible customers
num_eligible_customers <- sum(decisionTreePredictions == 1)

# Total number of customers
total_customers <- length(decisionTreePredictions)

# Calculate the eligibility percentage
eligibility_percentage <- (num_eligible_customers / total_customers) * 100

cat("Percentage of eligible customers:", round(eligibility_percentage, 2), "%\n")</pre>
```

## Percentage of eligible customers: 66.32 %

# Calculate Eligibility Rates - Random Forest

```
# Assuming `predictions` is a vector of 1s (eligible) and 0s (not eligible) from your model
# For example: predictions <- predict(model, newdata, type = "response") > 0.5

# Count eligible customers
num_eligible_customers <- sum(randomForest_predictions == 1)

# Total number of customers
total_customers <- length(randomForest_predictions)

# Calculate the eligibility percentage
eligibility_percentage <- (num_eligible_customers / total_customers) * 100

cat("Percentage of eligible customers:", round(eligibility_percentage, 2), "%\n")</pre>
```

```
## Percentage of eligible customers: 66.44 \%
```

# Save Models

```
#Save the logistic regression model
saveRDS(logisticRegressionModel, file = "logistic_regression_model.rds")

#Save the decision tree model
saveRDS(decisionTreeModel, file = "decision_tree_model.rds")

#Save the random forest model
saveRDS(randomForest_model, file = "random_forest_model.rds")
```