Random Forest Model

Group F

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Load the dataset

```
# Load the dataset into the object "custData"
custData <- read.csv("CustData2_Prepared.csv")
custData$Eligible <- as.factor(custData$Eligible)</pre>
```

Split the dataset into training data and testing data

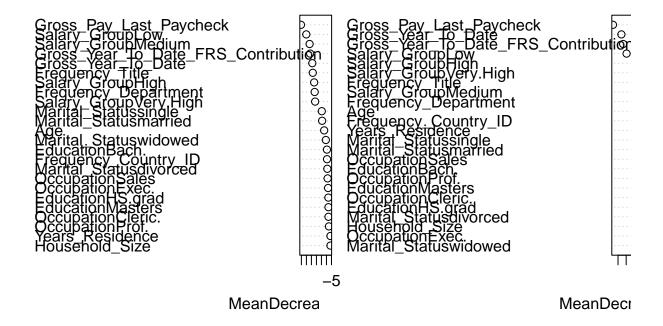
```
# Split the dataset to 80% training data and 20% testing data
set.seed(123)
train_index <- createDataPartition(custData$Eligible, p = 0.8, list = FALSE)
train_data <- custData[train_index, ]
test_data <- custData[-train_index, ]</pre>
```

Train random forest model

Visualize attribute importance

```
#The attribute importance can be visualised using the random forest model
varImpPlot(randomForest_model)
```

randomForest_model



Make predictions using random forest

```
randomForest_predictions <- predict(randomForest_model, newdata = test_data)</pre>
```

Confusion matrix

Create confusion matrix

Extract TP, TN, FP and FN from confusion matrix

```
# Extract TruePositive, TrueNegative, FalsePositive
# and FalseNegative for confusion matrix
randomForest_truePositive <- randomForest_matrix[1, 1]</pre>
```

```
randomForest_trueNegative <- randomForest_matrix[2, 2]
randomForest_falsePositive <- randomForest_matrix[1, 2]
randomForest_falseNegative <- randomForest_matrix[2, 1]</pre>
```

Evaluation metrics

Calculate the evaluation metrics

Display the evaluation metrics

```
cat("Random Forest Accuracy:", randomForest_accuracy, "% \n")

## Random Forest Accuracy: 97 %

cat("Random Forest Precision:", randomForest_precision, "% \n")

## Random Forest Precision: 98.42 %

cat("Random Forest Recall:", randomForest_recall, "% \n")

## Random Forest Recall: 93.07 %

cat("Random Forest F1-score:", randomForest_f1_score, "% \n")

## Random Forest F1-score: 95.67 %
```

Save the random forest model

saveRDS(randomForest_model, file = "random_forest_model.rds")