HIRAM ARCE

COMPUTER/SOFTWARE ENGINEER

+52 665 104 1623   RH-ARCE@OUTLOOK.COM

PROFILE

Seasoned technology executive who turns bold strategy into business results.

- **Impact:** Led multi-industry programs that cut costs up to 30 %, reduced incident rates 40 %, and accelerated product delivery cycles by double digits.
- **Leadership:** Built and mentored cross-functional teams energizing them around clear KPI's and a culture of ownership.
- **Expertise:** Translate complex challenges into agile, AI-enabled solutions using modern stacks (JavaScript/React/Next, Python/SQL, Power Platforms).
- **Value:** Bridge C-suite vision with hands-on execution, aligning technology roadmaps to revenue growth, customer experience, and scalable operations.

If you need a strategist who can also roll up his sleeves to deliver measurable, sustainable ROI, let's talk.

SKILLS SUMMARY

Skill	
Adaptability	▰▰▰▰▰
Cross-Functional Collaboration	▰▰▰▰▰
GitHub	▰▰▰▰▰
Critical-Thinking	▰▰▰▰
Customer Focus	▰▰▰▰
Project-Planning	▰▰▰▰
Proactive	▰▰▰

LANGUANGE

[English]   [Spanish]

INTRODUCTION

Impact-Driven technology strategist who converts complex challenges into scalable, data-driven solutions, streamlining operations and accelerating product cycles for enterprise and public-sector organizations. I bridge strategy and execution, empowering teams to transform bold ideas into tangible business growth.

EDUCATION

- **2015-2020**   **Bachelor's Degree in Computer Engineering**
  Uiversidad Autónoma de Baja California

- **2025**   **JavaScript - Online Course**
  Holamundo.io

WORK EXPERIENCE

- **Period: 2023 - Present**

IT Analyst - Eaton Aerospace Solutions

- **IT Leadership:** Oversaw critical IT operations in a highly demanding environment, optimizing systems within a short timeframe.
- **Power Platform Specialist:** Automated workflows using Power Apps and Power Automate, significantly reducing costs, manual tasks, time and boosting productivity.
- **Cross-Functional collaboration:** Partnered with Executive Leadership to align IT strategies with overarching business objectives.
- **Process Optimization:** Identified and eliminated operational bottlenecks through creative solutions.
- **Crisis Management:** Successfully restored critical IT systems under strict deadlines, demonstrating strong analytical and problem-solving abilities.

- **Period: 2021 - 2023**

IT Manager - Government

- **Comprehensive IT Oversight:** Diagnosed and resolved severe infrastructure challenges, optimizing processes through advanced technology implementations.
- **Effective Leadership:** Led a team of 9 professionals; collaborated with multiple departments to drive strategic initiatives and deliver measurable outcomes.
- **Process Automation:** Implemented Power Apps and Power Automate solutions to reduce manual work and enhance operational efficiency.

- **Period: 2020 -2021**

Software Developer / IT Analyst

- **Python Development:** Created tailor-made solutions to streamline operations and address specific organizational needs.
- **SQL System Implementation:** Developed and deployed SQL-based systems, improving data management, security and efficiency.
- **Network Infrastructure Design:** Engineered and maintained robust network systems, ensuring secure and reliable data communication.