

# HIRAM ARCE G.

COMPUTER  
ENGINEER

## CAREER PROFILE

Seasoned **Technology Leader** with a proven track record orchestrating high-impact software development, **IT Management**, automation, and digital transformation initiatives across diverse industries. Adept at building and mentoring cross-functional teams that deliver quantifiable ROI through streamlined processes and data-driven innovation. Highly proficient in **JavaScript, React.js, Next.js, Python, SQL, Power Platform**, and advanced **AI integrations**—consistently leveraging these capabilities to architect agile solutions that empower operational excellence and fuel business growth. If you're seeking a strategic thinker and hands-on leader who can bridge the gap between technical execution and organizational objectives, I bring exceptional **communication, Customer Service, collaboration**, and **critical-thinking** skills, along with an unwavering commitment to driving measurable, sustainable results.

## ADDITIONAL SKILLS

- **Project Planning**
- **Effective Communication**
- **Adaptability**
- **Critical Thinking**
- **API Management**
- **Exceptional Customer Service**
- **Proactive**

## EDUCATION

Universidad Autónoma de Baja  
California | 2015 – 2020

### COMPUTER ENGINEERING

## WORK EXPERIENCE

### IT SIS ANALYST

#### **EATON AEROSPACE – CURRENT**

- **IT Leadership:** Oversaw critical IT operations in a highly demanding environment, optimizing systems within a short timeframe.
- **Power Platform Specialist:** Automated workflows using Power Apps and Power Automate, significantly reducing costs, manual tasks, time and boosting productivity.
- **Cross-Functional collaboration:** Partnered with *Executive Leadership* to align IT strategies with overarching business objectives.
- **Process Optimization:** Identified and eliminated operational bottlenecks through creative solutions.
- **Crisis Management:** Successfully restored critical IT systems under strict deadlines, demonstrating strong analytical and problem-solving abilities.

### IT MANAGER

#### **GOVERNMENT TECATE, B.C.**

- **Comprehensive IT Oversight:** Diagnosed and resolved severe infrastructure challenges, optimizing processes through advanced *technology implementations*.
- **Effective Leadership:** Led a team of 9 professionals; collaborated with multiple departments to drive strategic initiatives and deliver measurable outcomes.
- **Process Automation:** Implemented *Power Apps* and *Power Automate* solutions to reduce manual work and enhance operational efficiency.

### SOFTWARE DEVELOPER

#### **CESPTE TECATE, B.C.**

- **Python Development:** Created tailor-made solutions to streamline operations and address specific organizational needs.
- **SQL System Implementation:** Developed and deployed *SQL-based* systems, improving data management, security and efficiency.
- **Network Infrastructure Design:** Engineered and maintained robust network systems, ensuring secure and reliable data communication.