

The DEMATEL-based completion method for iPCMs in AHP (Zahou et al. 2018)

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It includes the warning in the case I-N is singular. Finally, in the completed matrix A, the existing/known entries of the incomplete PCM remain unchanged.

```
clear; clc
```

Step 1: Replace the missing entries with zeros and write the known entries as it is. And then normalize the direct-relation D using $N=D/\max\text{Sum}$.

```
% Example
D = [...
    1    0    0.1428    5    0.1111;...
    0    1    0    0.1111    0.1250;...
    7    0    1    6.0000    4;...
    0.2  9    0.1667    1    0;...
    9    8    0.2500    0    1];

% Compute the sum of each row sum(dij) and column sum(dij) of DRM D
n = size(D,1); % matrix order
I = eye(n); % n x n identity matrix.

% Preallocate memory to speed up the algorithm
SumOfRows=zeros(n,1);
SumOfColumns=zeros(n,1);
for i=1:n
    SumOfRows(i,1) =sum(D(i,:)); % Calculate the sum of each row of D
    SumOfColumns(i,1) = sum(D(:,i)); % Calculate the sum of each column of D
end

% Normalize the direct-relation D
maxSumOfRows = max(SumOfRows); %maximum of row sum
maxSumOfColumns = max(SumOfColumns); %maximum of column sum
maxSum = max(maxSumOfRows,maxSumOfColumns); % maximum of the maximum row sum and maximum
% column sum
disp('The normalized matrix N is:')
```

The normalized matrix N is:

```
N = D/maxSum % Normalize the DRM D
```

```
N = 5x5
    0.0548         0    0.0078    0.2740    0.0061
         0    0.0548         0    0.0061    0.0068
```

0.3836	0	0.0548	0.3288	0.2192
0.0110	0.4932	0.0091	0.0548	0
0.4932	0.4384	0.0137	0	0.0548

Step 2: Convert the direct-relation matrix D into total relation matrix where $T = N(I - N)^{-1}$.

```
disp ('The total-relation matrix T is: ')
```

The total-relation matrix T is:

```
T = (I - N)\N
```

```
T = 5x5
    0.0723    0.1700    0.0121    0.3161    0.0109
    0.0043    0.0659    0.0002    0.0082    0.0078
    0.5743    0.4010    0.0717    0.5418    0.2551
    0.0202    0.5619    0.0106    0.0711    0.0067
    0.5697    0.5888    0.0219    0.1766    0.0710
```

Step 3: Transform the total-relation matrix T into the complete matrix C

```
disp ('The complete matrix C using DEMATEL: ')
```

The complete matrix C using DEMATEL:

```
% C = sqrt(T ./ T') % alternative way;
% Fill in the upper triangular first and then lower triangular by reciprocal condition
C = zeros(n,n);
for i=1:n-1
    for j=i+1:n
        C(i,j) = sqrt(T(i,j)/T(j,i));
        C(j,i) = 1/C(i,j);
    end
end %for i<j

% all diagonals of C are 1
for i=1:n
    C(i,i)=1;
end
C % completed matrix, but some of the existing entries are changed
```

```
C = 5x5
    1.0000    6.3180    0.1451    3.9555    0.1386
    0.1583    1.0000    0.0238    0.1206    0.1151
    6.8920   41.9934    1.0000    7.1442    3.4096
    0.2528    8.2893    0.1400    1.0000    0.1943
    7.2161    8.6864    0.2933    5.1475    1.0000
```

```
% C.*C' % to check reciprocal condition (if all ones)

%
% To write the original matrix with the missing values obtained without
% changing the existing entry values. Because in C, the original known
% entries were changed. I complete the matrix D_completed with the elements
% taken from D
```

```

D_completed = zeros(n,n); %preallocate memory
for i = 1:n
    for j=1:n
        if D(i,j)==0 % Missing entries position
            D_completed(i,j) = C(i,j); % new matrix C from DEMATEL
        else
            D_completed(i,j) = D(i,j); % the known entries in the given
                                     % incomplete PCM
        end
    end
end
D_completed; % The completed matrix - full matrix

```

Step 4: Restrict the missing comparisons to be in the interval $[1/9, 9]$: if $c_{ij} > 9$, then $a_{ij} = 9$, and if $c_{ij} < 1/9$, then $a_{ij} = 1/9$. Because it may happen that the estimated values are out of $[1/9, 9]$. For instance, $C(3,2) = 41.9934$ in the given example.

```

completedMatrix = D_completed;
for i = 1:n
    for j = 1:n
        if completedMatrix(i,j) < 1/9
            completedMatrix(i,j) = 1/9;
        elseif completedMatrix(i,j) > 9
            completedMatrix(i,j) = 9;
        else
            completedMatrix(i,j) = completedMatrix(i,j);
        end
    end
end
disp('The completed matrix A with a restriction is: ')

```

The completed matrix A with a restriction is:

```
A = completedMatrix % full matrix
```

```

A = 5x5
    1.0000    6.3180    0.1428    5.0000    0.1111
    0.1583    1.0000    0.1111    0.1111    0.1250
    7.0000    9.0000    1.0000    6.0000    4.0000
    0.2000    9.0000    0.1667    1.0000    0.1943
    9.0000    8.0000    0.2500    5.1475    1.0000

```