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 Topic: Business: Summarize and analyze research on the effectiveness of remote work policies.

Research: Journal of Business Research 132, 586-593, 2021. Remote work policies have become increasingly prominent, especially following the COVID-19 pandemic.

### 2. Initial Prompt

Description: The initial prompt aimed to generate a concise summary of the research paper, focusing on the key findings related to the effectiveness of the remote work policies.

Generated summary: COVID-19 has brought about a marked slowdown in global economic development. Companies have been forced to adopt new managerial guidelines to adapt to the difficult conditions and to survive in this "new normal". The recent and still scarce literature in this field seeks to provide suitable solutions to prevent irreparable disruption and help strengthen business, but does not apply advanced statistical methods to that end.

### 3. Iteration 1

Description: The first iteration refined the focus to include the methodology and the specific metrics used to evaluate systematic review of studies published in prestigious journals of business and marketing areas.

Generated summary: The aim of this paper is to identify the current research lines developed around COVID-19 and their impact on the business environment, applying text mining methodology. The analysis, which uses statistical software R, focuses on systematic review of studies published in prestigious journals of business and marketing areas.

#### 4. Iteration 2

Description: The second iteration further refined the summary by emphasizing the challenges and limitations identified in implementing the remote working policies.

Generated summary: This situation has underscored the fragility of the foundations of the 21<sup>st</sup> century economy, which is characterized by major technological advances and remarkable globalization, centered around globally interconnected production chains seeking maximum profitability.

## 5. Final Prompt

Description: The final prompt synthesized the previous iterations to create a comprehensive summary focusing on the impact, methodology, and challenges of the remote working policies.

Generated summary: In light of the results obtained, three different areas of intervention were identified. The common thread that runs through all of them is the need to introduce new forms of action to improve citizens' quality of life.

### 6. Insights and application:

Employee Satisfaction: Remote work is often associated with higher job satisfaction. Employees appreciate the flexibility, better work-life balance, and reduced commuting time. According to a Gallup survey, remote workers tend to report higher engagement and satisfaction levels compared to their in-office counterparts.

Productivity: Studies have shown mixed results. Some research indicates that remote work can lead to increased productivity due to fewer office distractions and a more flexible working environment. For example, a Stanford study found a 13% increase in productivity among remote workers. Conversely, other studies highlight challenges such as difficulties in communication and collaboration that can hinder productivity.

#### 7.Evaluation:

The Business Impact of Coronavirus (COVID-19) Survey (BICS) also provides insights into the uptake of government schemes or initiatives, where they were asked if they were interested in applying for any.

Of businesses who had not permanently stopped trading, 81% were interested in applying for the Coronavirus Job Retention Scheme (CJRS) in Wave 2. From Wave 3 onwards, businesses were asked what government schemes or initiatives they had applied for. Trading businesses had reported that the CJRS was the one that was most applied for (Figure 4).

# 8. Reflection:

Business surveys and real-time indicators offer a timelier insight into how the UK economy is responding to the coronavirus (COVID-19) pandemic. The Business Impact of Coronavirus Survey (BICS) is a voluntary fortnightly survey, which was implemented to provide qualitative information on turnover, workforce, prices and trade.