



# HARDIK RAJBHANDARI

## My Contact

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## Technical Skills

- QA/QC
- IT Support
- Networking
- Graphics Designing
- Cloud Computing

## Soft Skills

- Team Collaboration
- Problem-Solving
- Communication
- Continuous Learning

## Education Background

- **Diploma in Information Technology**  
*Nepal Banepa Polytechnic Institute*  
Completed in 2021
- **Secondary Education Examination (S.E.E)**  
*Vidhya Sagar English Secondary School*  
Completed in 2017

## Certifications and Additional Training

- Quality Assurance [L3 Diploma Course] - (Skill Shikshya)
- Network Security by Cisco - Coursera

## About Me

Enthusiastic and results-driven IT professional with over two years of experience providing comprehensive IT support in the healthcare sector and over one year of experience in Quality Assurance. Skilled in manual testing and enthusiastic in automated testing with tools like Selenium WebDriver and TestNG, and well-versed in Agile methodologies. Known for a proven track record in enhancing system efficiency and delivering high-quality software solutions. Driven by a passion for continuous learning and applying innovative technologies to achieve operational excellence. Seeking to contribute to a forward-thinking, dynamic organization.

## Professional Experience

### **Axios Softworks Pvt. Ltd.** | Quality Assurance Tester **Nov 2023 – Present**

- Created comprehensive test plans and executed manual test cases for the School Management System (NIVID), improving its software quality.
- Collaborated closely with developers to resolve possible reported defects within a week of logging, reducing project delays.
- Contributed to a collaborative work environment by effectively communicating test results and issues to the team.

### **Mavorion Systems Pvt. Ltd.** | Operations Assistant/Support **Dec 2022 – Jun 2023**

- Diagnose, troubleshoot, and resolve hardware, software, and network issues for end-users and clients, ensuring minimal downtime and seamless operation.
- Monitored office and client servers using LibreNMS, ensuring system stability and addressing issues promptly.
- Conducted User Acceptance Testing (UAT) for HIMS software updates prior to deployment, ensuring error-free rollouts..

### **Bhomi Hospital & Institute of Medical Science** | IT Support **Feb 2021 – Dec 2022**

- Installed, configured, and managed Hospital Management Software (Medipro, IVMAS, Carestream), leading to a increase in departmental productivity.
- Set up and maintained network printers, enhancing office productivity through seamless operations.
- Diagnosed and resolved system and network issues, ensuring smooth hospital IT operations.