**Project Title: Talent Exchange- A Skill Exchange Marketplace.**

**Industry:** Human Resources / Learning & Development / Technology Services

**Project Type:** B2B Salesforce Implementation

**Target Users:**

Employees (across departments and locations), Learning & Development teams

**Problem-Statement:**

Many organizations struggle to help employees grow their skills. People often don’t know who to turn to for guidance, learning is slow, and managers can’t easily track progress. In today’s fast-changing, AI-driven world, continuous learning helps build trust, boost confidence, and prepare for the future. By encouraging peer learning, companies can ease worries about layoffs, support growth, and create a stronger, more resilient workforce.

To tackle this issue, the company plans to use a Salesforce-based platform to:

- Automate skill matching between employees.

- Manage learning requests and session approvals.

- Track feedback and learning progress.

- Provide real-time dashboards for managers and Learning & Development teams.

**Use Cases:**

**Skill Matching**

* Automatically match employees who want to learn a skill with those who can teach it.
* Prioritize matches based on expertise, availability, and department.

**Learning Request Management**

Employees submit learning requests using a form.

Managers or Learning and Development teams approve or assign sessions.

Notifications are sent for pending requests or upcoming sessions.

**Session Tracking and Feedback**

Record session completion and feedback ratings.

Update employee skill profiles automatically.

Provide insights into skill gaps and learning trends.

**Reporting and Dashboards**

Dashboards help monitor learning activity and engagement.

Reports cover active learners, mentor contributions, and skills gained.

Identify high-demand skills and training bottlenecks.