Overview



Churn by category



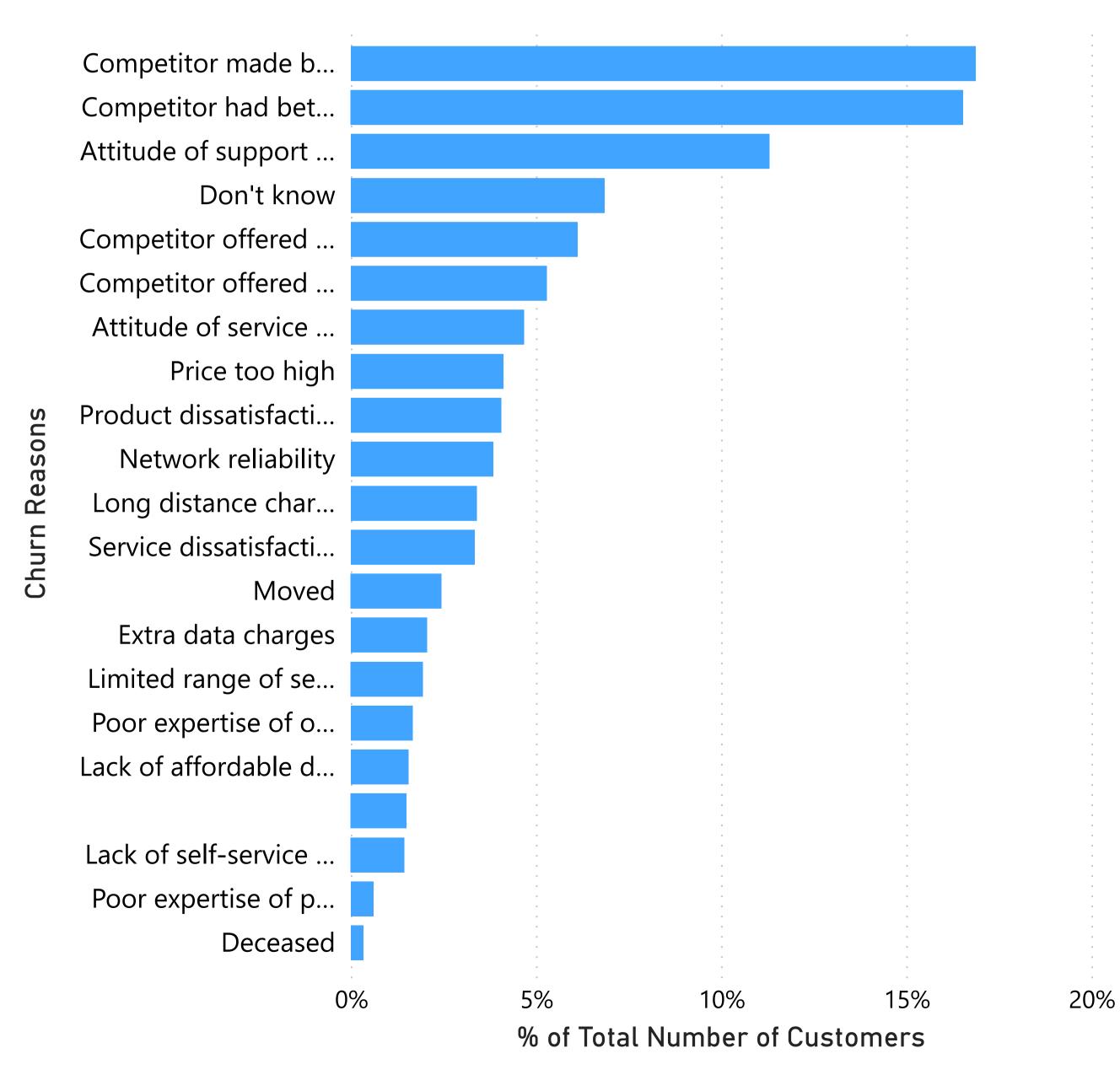
6687

1796

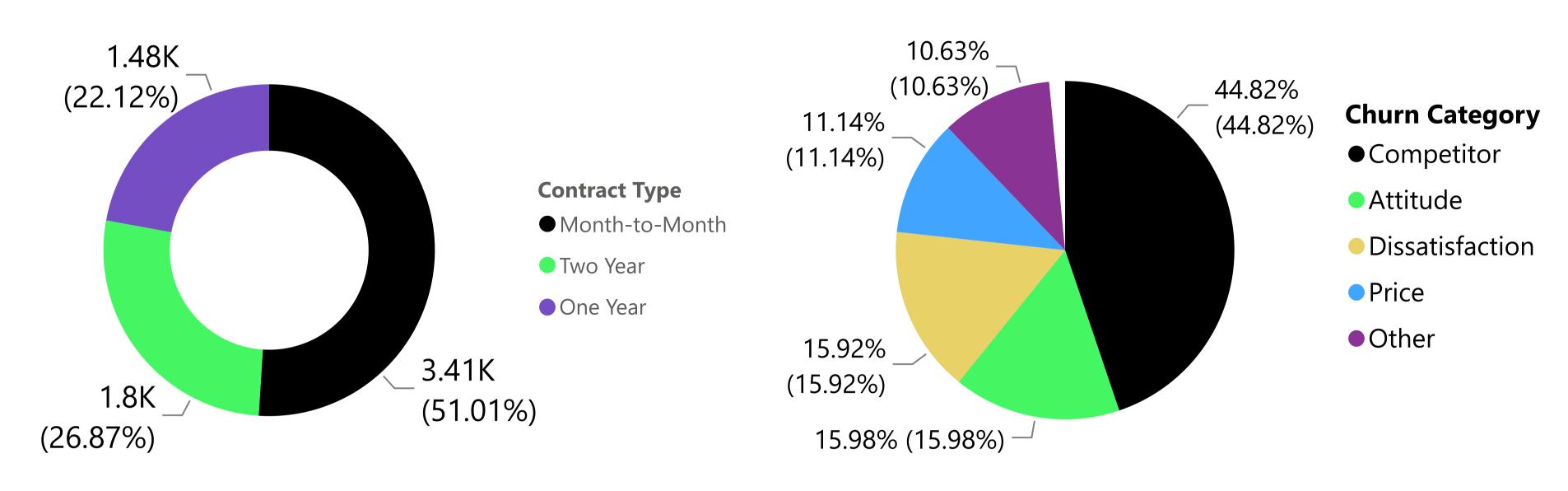
Churn Rate Count of Customer ID

Churned

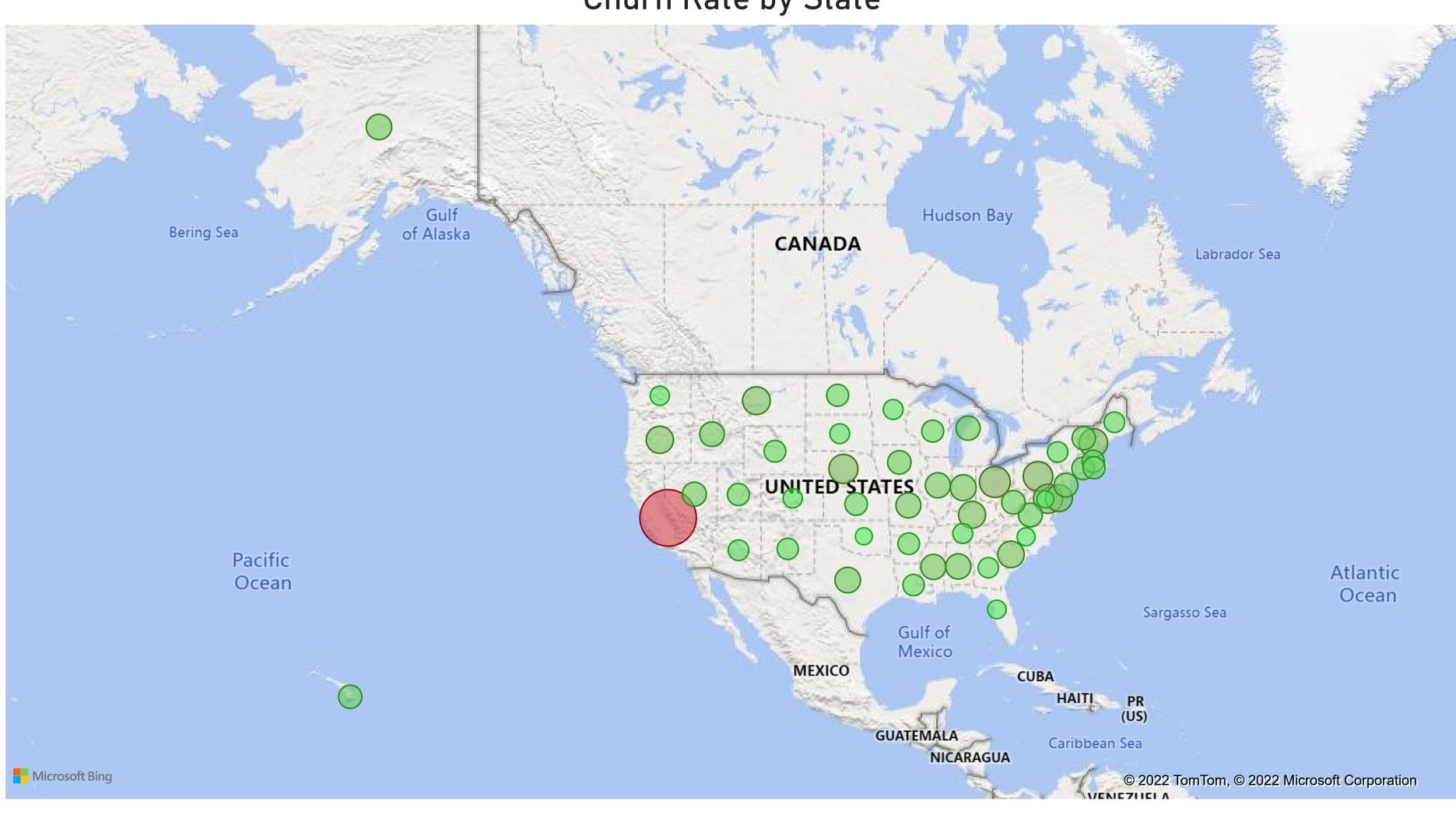
Churn Reasons



Customers by Contract type



Churn Rate by State

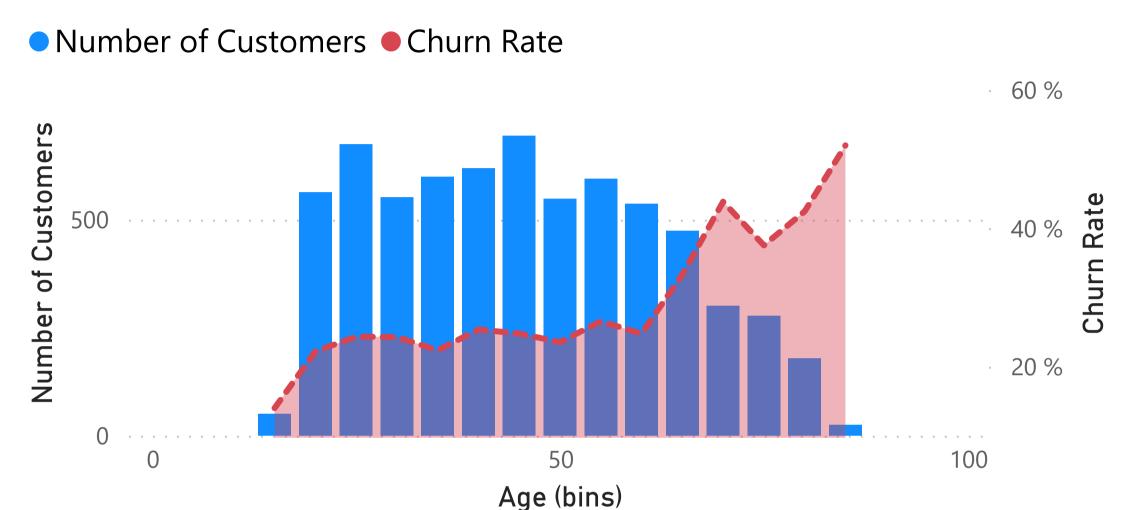




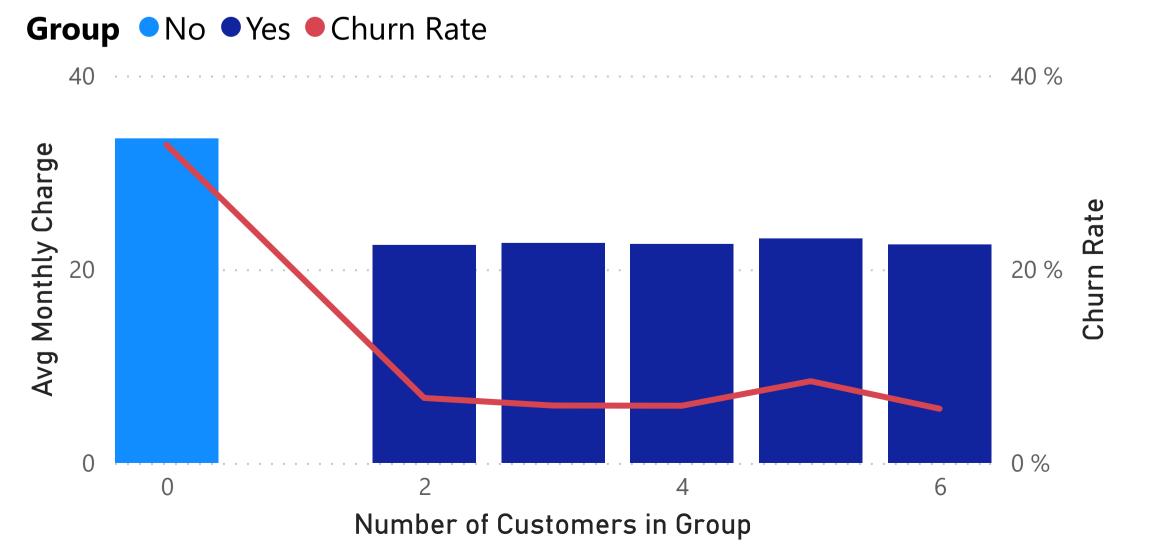
Age Groups, Payments, and Contracts

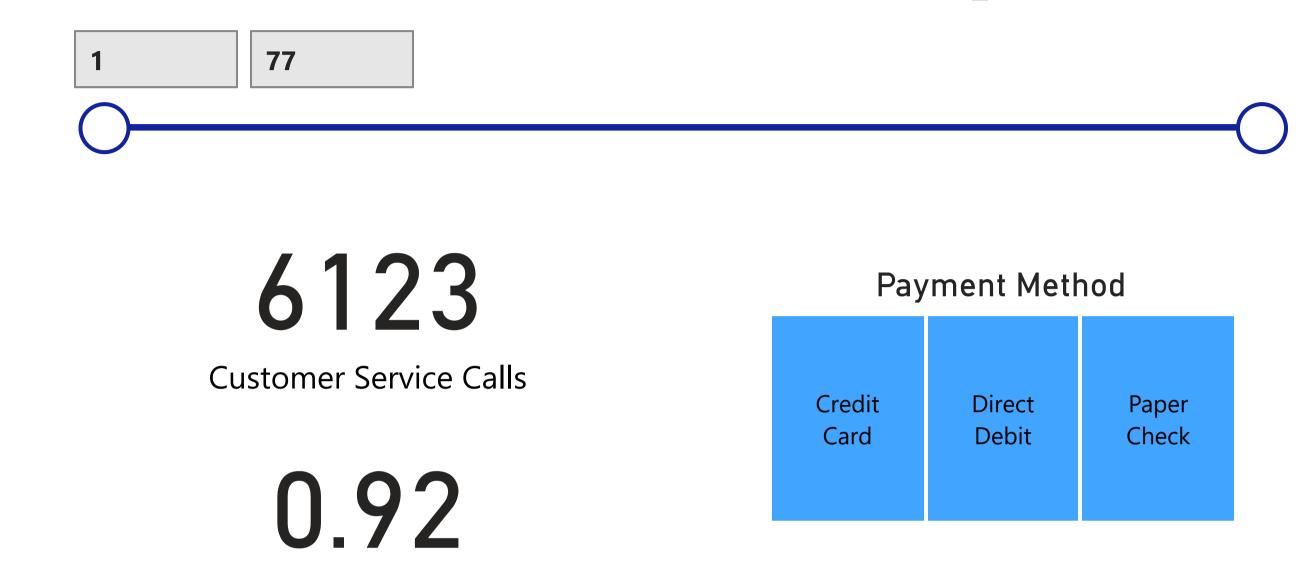






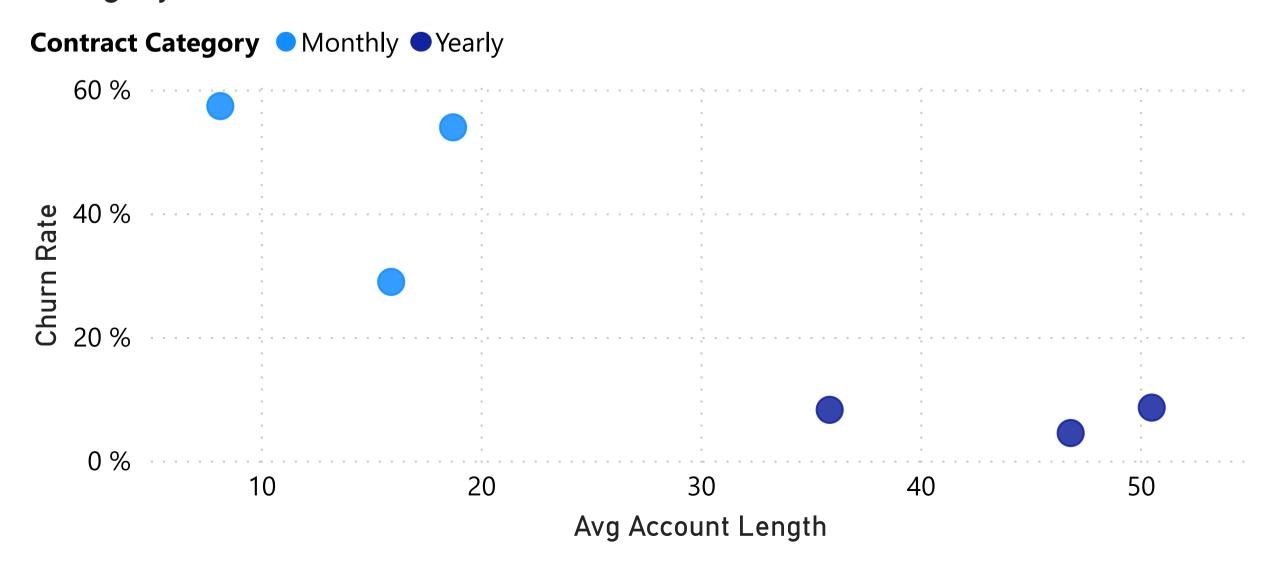
Avg Monthly Charge and Churn Rate by Number of Customers in Group and Group





AVG Customer Service Calls

Avg Account Length and Churn Rate by Payment Method and Contract Category





Extra Charges

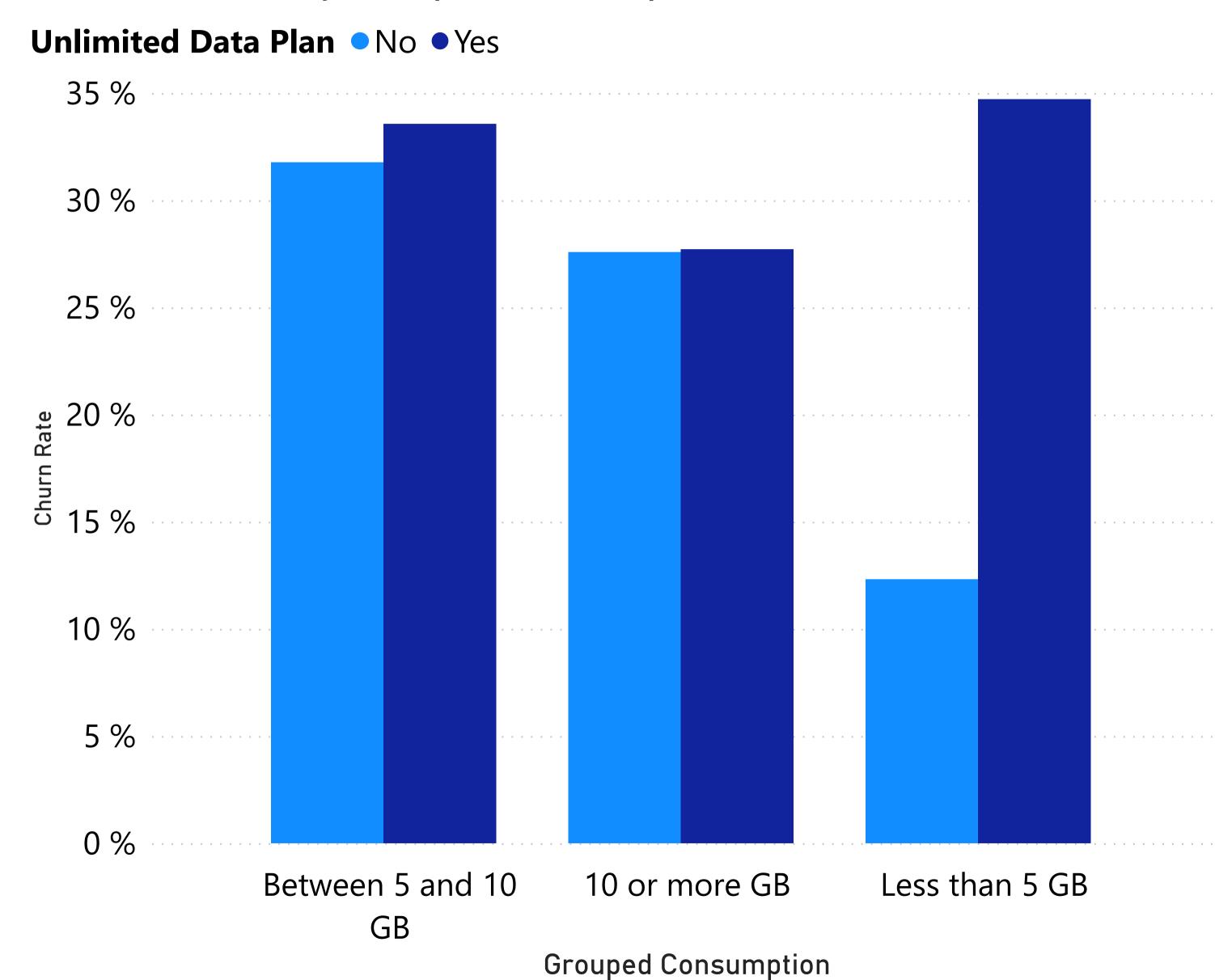
3.37

AVG Extra Data Charges

33.64

AVG Extra International Cha

Churn Rate by Grouped Consumption and Unlimited Data Plan



Insights

Churn Rate by State

0.92

33.64

AVG Customer Service Calls

AVG Extra International Charges

3.37

AVG Extra Data Charges

6123

Customer Service Calls



AVG Customer Service Calls by State and Churn Label

