

#### MOHAMMED MOINOUL HOSSAIN BHUYAIN

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#### Objective:

Solutions-oriented IT specialist 15 years experiences with notable success directing a broad range of corporate IT initiatives while participating in planning, analysis and implementation with services of Information-security solutions in direct support of business objectives.

Performance-driven, innovative marketing professional with continuous advancement and expertise in international business, sales and marketing, and technical application/product/R&D engineering, along with history of developing brand strategies to re-position, eliminate, and retain brands.

Senior risk-taking executive with more than 15 years of experience managing technical solution, sales, marketing, operations, regional, and corporate levels for both start-up and established IT companies. Solution Sales and Business Development Budgeting and Expense Control Presentations and Training, Key Account Management/Retention Merchandising/Inventory Control, Contract/Price Negotiation & Staff Development and Motivation.

## **Core competencies:**

- Network & Security product implementation with Solution.
- System, Storage, Voice, IP Telephony product Implementation.
- Maintain service & implementation team work schedule.
- Data Center Implementation.
- Development of New Client Opportunities for AMC/ SLA.
- Customer Satisfaction.
- Strategic Market Planning regarding service.
- Develop & trained Service team as per business requirements.
- \* Account Presentation Development as per service.
- Deliver product knowledge with Implementation & Solutions.
- Sales & Service Lead Generation.
- Full Product Life-cycle.
- Man power cost justification.
- Business Impact Analysis.
- Data Integrity & Disaster Recovery Planning.
- Research & Development.
- Emergency decision making for critical situation.
- Cost Benefits Analysis.
- Project Management Expertise.
- Decision making ability in critical situation.
- Positive attitude & Analytical skill.
- Leadership & Negotiation skill.

<u>Current Job</u>: I have been working as a "Head of Technical" with BASE Technologies Limited, since November 2012 to still date. Office: Hosna Center (5th Floor), 106 Gulshan Avenue, Dhaka 1212, Bangladesh. Phone: +880 2 9885319, 9885004. Fax: +880 2 9863381

Responsibilities as a Head of Technical in BASE Technologies Limited:

- > Appointment and team responsibilities of department head.
- Budget Planning for Technical Department.
- Department and Program Annual Reports.
- > Discuss and layout project specifications.
- > Employee Recruitment & development.
- > Support for Professional Development.
- Provide network, security, voice & telecom product Implementation.
- Maintain team technical certifications.
- Funnel for Sales support.
- Funnel for Service (AMC/SLA).
- Technical Department Staff Organogram.

**Job Summary:** Business-to-Business Sales and Product Development – Sales Support Operations – Project Management – Interpersonal Relations – Product Research and Development – New Product Launch – Written Communications – Customer Relations – Equipment Service Markets – International Manufacturing, Sales and Distribution Organizations – Supply-Chain and Inventory Management – Articulate, Persuasive Sales Presentations – Managed national sales operation that met annual sales target in excess of \$3 million. – Supported product applications of up to \$2 million in annual sales & AMC. – Generated \$100K in sales of prototype product from Service. – Increased production of international corporate R&D department by up to 15 percent within 6 months. – Closed up to \$3M in sales to major customers with customer-specific product-support packages. – Maintain reputation for building and retaining highly motivated sales teams, distributor networks, and manufacturers' representatives – consistently identify opportunities for accelerated growth.

In my Base Technologies job role I involved with lots of enterprise, BFSI, Govt, armed force customer's where I have good communication with the customers. Regarding the BFSI sector I have good relationship with 30 private banks where directly I can sit with Head of IT and DMD for meeting anytime. In the Govt. bank also I have good interaction with IT staff where Head of IT and DMD are easily accessible and continuously picking our success from Bank sector. In Enterprise sector IT business I have excellent relationship with minimum 2500 IT persons with top management in different companies. They are very much cooperating with me and consider me always for their IT solution.

For Telecom sector I am the only person who is doing business excellent in Telco sector, where my premier customer is Banglalink, Robi, Teletalk and Grameenphone. Almost 90% IT solution (Network & Security) business I am covering from four telecoms. Good numbers of IT staff and top management are always searching me for their solutions. Also I have excellent reputation in IT sector in Bangladesh for IT solution business.

From three years continuously I am working with Fortinet team for BTRC Safe Internet solution project. Almost we did two times successful POC using FortiGate product in different IIG in Dhaka.

Also I am working with BD Police for similar solution using FortiGate and did the successful POC for close this big deal also.

Developed and executed equity-investment integration plan that included marketing, operations, and sales plans. Defined industry marketplace issues and opportunities surrounding industrial diamond technologies, and defined subsequent sales/marketing strategies. Led and directed development and launch of new products utilizing unique new diamond technologies. Introduced first-to-market technology solution that increased product performance up to 12X the competition.

I have almost 4500 customer contact list for execute IT business also delivery the ICT services. I am full confidence that I can endorse any products or service in BD IT market and will be success.

#### **Technical Proficiencies:**

To be an efficient and successful ICT professional in the field of Information and Communication technology where, I can utilize my twelve years industry experience on Platforms:

1. I have been working as a **Manager "Implementation and Service"** in Network Solutions Department with **aamra technologies Itd.** since January 2008 to October 2012.

Office: Faruge Rupayan Tower (9th Floor). 32 Kemal Ataturk Avenue.

Banani. Dhaka-1213.Bangladesh.Tel:+88-02-9840022, 9840099.

URL: http://www.aamra.com.bd

### Job Description in aamra technologies limited:

As a complete service solutions company, I address all aspects of a product/project development lifecycle, fluctuating from preliminary analysis and design to programming, hardware and software specification, project implementation, and training. My team members have extensive experience in the Financial Services Industry, Telecommunications, and Large, Medium & Small Corporate, Network Equipment's, Education Industry & other Manufacturing industries in Bangladesh.

#### As a technical head in my key responsibilities are:

- 1. Provide extreme solution with Network Design, Configure and Implements in Microsoft, Cisco, Juniper, Bluecoat, Pal alto, F5, Checkpoint, CA also IT Security Audit and responsibility as a Project Manager.
- 2. Provide incredible Solution, Installation, configuration in any Microsoft Products.
- 3. Communicate with New and old Clients, generate new leads also satisfied clients by my technical solution, implementation and provide services.
- 4. Always communicate to FSI, Telco, Enterprise and SMB sector companies for Datacenter, Network Infrastructure, Security Solutions and network management & monitoring Solutions.
- 5. Technical resource distribution as per our Annual Maintain Contract (AMC) or Service Level Agreement(SLA) with different clients such as Grameenphone, Bangla link, City cell, Robi, Southeast Bank, National Bank, Prime Bank, The City Bank, IIDFC, Auchan International, TIB, Unilever, DGFI and Special Branch of Police etc.

When I was in aamra technologies I am the person who take care the Telco & BFSI, Enterprise sector IT solution businesses: my success is Southeast Bank Juniper Data Center, this is the first Juniper Data Center in Bangladesh, National Bank Cisco Data Center, First Security Islami Bank Cisco Data Center, Prime Bank Data Center extension project where I was worked in Palo Alto PA – 3050 series firewall.

Bangla Cat Cisco Data Center, IIDFC Cisco Data Center, Grameenphone 3G deployment projects, City Cell Juniper Firewall & Cisco router, switch for Data Center, Robi mail archiving & mail security solution using Mimosa Software, USA.

Manage market-positioning efforts and lead brand-development initiatives that differentiate company's products and services; ensure compelling value propositions and create detailed go-to-market plans that deliver value to market and provide new business opportunities in different sectors.

Lead and manage marketing strategies across three business units and 26 brands; ensure that strategies include market segmentation definition and analysis, competitive analysis and strategy, as well as channel strategy and key account penetration plans; lead analysis and price-adjustment implementation.

Supervise and lead creative team in developing and executing integrated marketing programs, including market analysis, tactical marketing programs, and lead generation through direct marketing, advertising, PR campaigns, and participation in conferences and trade shows; formulate divisional business plans designed to capture share of new/changing markets; created new design styles for sales literature and trade ads.

# **Credentials in Brief (Certifications)**

#### **Microsoft Certification Statuses:**

**Microsoft Certified Trainer (MCT)** 

Microsoft Certified Professional ID: 3152653

#### Microsoft Certification

#### Windows OS Version

1. Microsoft Certified Systems Engineer Microsoft Windows 2000, 2003, 2008

2. Microsoft Certified Systems Administrator Microsoft Windows 2000, 2003, 2008

3. Administrator: Messaging Microsoft Exchange 2003, 2007, 2010

- 4. Microsoft Certified Technologies Specialist (MCTS).
- 5. Microsoft Certified IT Professional (MCITP).

Cisco and Juniper Certification Statuses: Cisco ID: CSCO10836782

CCNA (640-801) (Cisco Certified Network Associate).

**CCSP** (Cisco Certified Security Professional).

**CCIE** (Cisco Certified Internetwork Expert) (R & S) [Written Complete]

Juniper Network Certification Program (JNCP):

Juniper Networks Certified Internet Associate (JNCIA):

Juniper Networks Certified Internet Specialist (JNCIS):

# **List of some projects, successfully completed as a team leader:**

Project: 1: Banglalink Network Admission Control (NAC) - ISE (Integrated Security Engine) Implementation: Project Duration: 15th March 2014 to 10th August 2014.

Here we successfully supplied & implemented Cisco ISE below series products:

- SNS-3495-K9 Large Secure Server for ISE and NAC Applications: Quantity 2
- SNS-3415-K9 Small Secure Network Server for ISE NAC & ACS Applications: Quantity 4

Our scope of work was:

- o Restrict unauthorized and illegal access through authentication.
- o Non-compliant and infected end station detection and remediation.
- o Stream line user accesses through role base profile and policy enforcement.
- $\circ \qquad \text{Monitoring, auditing and reporting user accesses.}$

A complete list of supported devices. The types of endpoints which are required to be assessed and controlled by the proposed solution are:

- o Mobile, Tablet or other similar handheld devices, Laptops, desktops of different models and OS's
- Devices connected via WLAN, Devices connected via LAN, Client operating system
- o The proposed solution should be able to assess the following areas for end device accesses:
- LAN, WLAN, LAN Guest, WLAN Guest/Captive Portal, VPN (IPsec & SSL)
- o Dumb devices (Printers, Scanners, Access Points, etc.)

## Project: 2: Banglalink - Gazipur Data Center Up gradation project:

Project Duration: 10th November 2014 to 20th February 2015.

Successfully supplied & implemented Cisco Network active devices in Banglalink Gazipur new Data Center: Project Scope of Work:

- o Supply necessary network hardware, software, licenses, support services, etc.
- o Rebuild network infrastructure for Core and Voice infrastructure in TD data center.
- o Network support for migration of servers, network services, etc.
- o The overall expectations of Banglalink from this redesigned network are:
- Assurance of uninterrupted business operation of Call Center
- Absolute redundancy to avoid single point of failure
- Separation of Switching and Routing platform
- Ensure Quality of Services
- Ensure network security as per current best practices
- Capability of business support considering next 5 years

#### Hardware is listed below:

- WS-C4948E-S: Quantity: 6
- o WS-X6708-10G-3C=: Quantity: 4.
- ASR1002X-10G-K9: Quantity: 3.
- N5K-C5548UP-FA: Quantity: 2.
- N2K-C2248TP-E : Quantity : 6.
- ASR1002X-5G-K9: Quantity: 3.
- o ISR4451-X/K9: Quantity: 2.

Using Cisco devices we migrate the voice network in new DC and separate the call center network from existing DC and migrate the voice server's successfully to the new Data Center. Also successfully installed ASR router for Banglalink new internet gateway Uttara, Dhaka.

# Project: 3: Bandwidth Manager and caching solution - Allot Bandwidth Management & Caching Solution - in Banglalink: Project Duration: 14th November 2013 to 10th January 2014.

Here we successfully supplied & implemented below Allot products for Bandwidth management & caching solution project in Banglalink.

Currently there are two separate Internet Gateways for Banglalink- Hosna Centre and Uttara. These Internet Gateways are connected to the upstream IIGs (International Internet Gateway). Telecommunications Services Limited), Banglalink have redundant connectivity with both the IIGs individually at the Internet Gateways. Apart from these links, Banglalink have another additional link between Hosna Centre and Mango Teleservices for VSAT bandwidth. At present, they are using a Bandwidth Manager to control GPRS/EDGE service bandwidth at Hosna Centre Internet Gateway but currently its EOS and support. Being one of the largest telecom provider Banglalink wish to enhance its subscriber internet experience using enterprise caching solution.

According to the requirement following goals and objectives were identified:

- o Ensure business continuity during any hardware failure of existing bandwidth manager
- Ready the infrastructure for future 3G technology enhancing interface capacity up to 10G
- o Provide caching solution at one of the gateway to enhance subscriber internet experience
- Ensure GPRS/EDGE service bandwidth management at both the Internet gateways.
- Ensure high availability of GPRS/EDGE service

#### Solution: Allot products are below:

- o KAC-6000-16P-AC: NetEnforcer AC-6000/AC Quantity: 2.
- $\circ \qquad \mathsf{MSWE\text{-}BAC\text{-}HTTP\text{-} P2P\text{-}500M}: MediaSwift \ E \ bundle \ \ Quantity: 1.$
- MSWE-DISK- 1000G: MediaSwift E 1000GB Hard Disk Storage Quantity: 8.

Based on the Banglalink requirements of GPRS Bandwidth Manager and Caching Solution (GBWMCS) solution Allot communication complied with their product. Allot Communications is a leading global provider of intelligent broadband solutions that put mobile, fixed and enterprise networks at the center of the digital lifestyle.

# Project 4: Enterprise QoS (Quality of Services) Implementation for Voice, Video and Application for Banglalink Digital Communications Limited.

## Project Duration: 15th March 2014 to 10th August 2014.

The demands on IT are more intense than ever. Business units are demanding more value. IT decision-makers are under increasing pressure to extract gains from transformational technologies. To ensure high quality of voice and video services and applications Banglalink wishes to implement QoS between DC"s, CC"s and CCC. These purposes of this project are:

- o Implement QoS to ensure high quality voice and video services at Call Centers and Customer Care Center.
- o Implement QoS to ensure improve application response and performance at Call Centers and Customer Care Center.
- The overall expectations of Banglalink from this New Data Center are:
- Increase quality in voice and video experience.
- Improved application performance experience.

# Project 5: Supply, Installation, configuration, testing & commissioning of Wi-Fi in the residential halls of BUET (Bangladesh University of Engineering & Technologies), Dhaka.

Project Duration: 07th March 2014 to 10th April 2015.

The solution consists system design & deployment for dedicated Wi-Fi internet connection in following residential halls: 1. Ahsanullah Hall, 2. Shahid Smrity Hall, 3. Nazrul Islam Hall, and 4. BUET Chatri Hall 5. Suhrawardy Hall, 6. Sher-e-Bangla Hall, 7. Dr. Rashid Hall, 8. Titumir Hall.

For this Wi-Fi Solution below are the products where Aruba for WLC & AP, Access switch from Edge-Core.

- o Aruba WLC: 7210 Aruba 7210, 4x 10GBase-X (SFP+): Quantity: 2.
- o AP-175P: AP-175P, Outdoor, 802.11n dual 2x2 320mW: Quantity: 32.
- o IAP-115: Aruba Instant 115 Wireless Access Point, Indoor: Quantity: 350.
- o Edge-Core Switch: ECS4210-12P: Quantity: 50.

For this solution, we are providing Access Point & Wireless Controller from Aruba Networks, one of the leading providers of next-generation access management, network infrastructure and mobility application solutions. The Access point Aruba 175P series offers a choice of operating modes to meet unique management and deployment requirements. Aruba Access Points include Adaptive Radio Management™ technology, which is essential to creating the most reliable, high performance WLANs. Adaptive Radio Management manages the 2.4-GHz and 5-GHz radio bands to optimize Wi-Fi client performance and ensures that Access Points stay clear of RF interference. The Aruba 7210 wireless controller is the next-generation networking platform, optimized for mobile application delivery to ensure the best mobility experience over Wi-Fi. The 7210 wireless controller supports dual, field-replaceable redundant power supplies to maintain uninterrupted network operations. The project scope also includes comprehensive maintenance support for the entire system, including services, spares and other support services. BASE Tech is to provide dedicated personnel for operation and maintenance and will set up a support center within BUET to run operation, maintenance, monitoring and troubleshooting.

# Project 6: Banglalink Network Health Check. VAPT (Vulnerability Assessment & Penetration Testing) for Whole Banglalink IT network:

**Project Duration:** 15<sup>th</sup> January 2013 to 17<sup>th</sup> April 2013.

**Proficient:** With changing trend in technology, Banglalink intends to adapt itself to the new ways in order to improve the performance and optimize the available existing infrastructure at the facilities and also to have a clear roadmap of the new products and technologies available in the market and how it can help Banglalink to improve its infrastructure. The agenda of this assessment has been summarized as below:

- o Analyze application and service performance
- o Architecture and configuration review
- Product and service up gradation of third party services
- O Dimension Data intends to move to consultative services led approach to this opportunity. Considering these approach assessments are a key way for us to bring value to the existing Banglalink infrastructure from a risk, financial planning and thought leadership perspective.

Dimension Data, based on our leadership and extensive experiences, has developed significant portfolio of proprietary structured assessments and deployment methodologies which can be leverage to improve the quality, speed, and clarity of our consulting and professional services engagements.

# Project 7: Banglalink Tiger Den Green Data Center Project.

Project Duration: 15th December 2011 to 10th February 2012.

Proficient:

Server Farm Switch: WS-4948-10GE. Distribution Switch: WS-C4900M. Core Switch: WS-C6506-E / SUP-VS720.

The Tiger Den Data center has been implemented with 3 Tier Design which is the fundamental for Data center Network. Physical network of Banglalink is divided into three segments as shown below.

New VSS CORE Layer Switches, Distribution Layer Switches, Floor Access Layer Switches

Configuring SSO and NSF, Assigning Virtual Switch Domain and Switch Numbers, Configuring VSL Switch Priority, Configuring VSL Port Channel and Ports, Converting the Chassis to Virtual Switch Mode, Auto-Configuring the Standby VSL Information, Configuring Enhanced PAgP Dual-Active Detection, After VSS is Built, Enable Dual-Active detection on MEC's supporting PAgP,

#### Project 8: South East Bank ltd. Data Center Network Infrastructure with Juniper Networks:

Project Duration: August 2009 to December 2009.

**Proficient:** As a technical person I did the planning, design and implement the core network with J-6350, ISG 1000, and EX-8208 as core router, core firewall and core switch respectively. SSG 320M, SRX210, J2350, EX3200, EX2200 as a Branch Firewall, Router and Switch.

- Implement High-Availability in Core IT infrastructure.
- Configure IPS for the Enterprise Network.
- Integration of 70 Branches with Core Network. Also integrated with LDAP for authentication.

# Project 9: NMS (Network Monitoring System) - CA Systems- Implementation for South East Bank ltd:

**Project Duration:** December 2009 to January 2010

**Proficient:** Following modules of CA-NSM had been implemented as per customer requirement for Monitoring and reporting Network active devices with Servers. In this project as a technical person I worked with CA team for finalize a network management solution and implement successfully. CA NMS products are below:

CA Spectrum. CA eHealth.

## Project 10: Southeast Bank IT Security Audit with System Integrator Company Dimension Data, India.

Project Duration: January 2010 to February 2010.

Proficient: Bank internet connection penetration testing with all servers' policy testing with the OS.

#### Project 11: Supply & Implement - City Cell Core Firewall, DMZ Firewall and Switch network Restructured.

Project Duration: October 2011 to January 2012.

**Proficient:** Juniper SRX 650 Chassis Clustering, Virtual Interface, OSPF, Static Route Redistribute, UTM Feature Enable, Cisco 3750 Stacking, L-3, VLAN, 2921 Interface Redundancy, Netscreen-25, SSG 550, SSG140, Nat and DMZ Configure, VPN, Redundancy, IDS-Option enable.

# Project 12: GP IPT Base MX and EX Juniper Router for 3G Mobile backbone implementation with Ericsson.

**Project Duration:** September 2011 to February 2012

Second face: June 7 2012 to August 2012.

Proficient: Juniper MX240 router, EX4200 switch Installation in GP switch room in different locations in Bangladesh.

# Project 13: ROBI (Axiata Bangladesh Limited) AEC Network Extension

**Project Duration:** June 2008 to August 2008 **Proficient:** VLAN, Port Security and Cabling

#### Project 14: Cisco Prime LMSv 4.1 implementation in IN-VAS of Banglalink

**Project Duration:** February 2012 to February 2012.

**Proficient:** Implement network lifecycle management by simplifying the configuration, administration, monitoring, and troubleshooting of Cisco networks. For the time being the solution should be able to support two hundred (200) numbers of devices including three (3) years' service support and software upgrade.

#### Project 15: Cisco ACS server Up gradation of Grameenphone LTD

Project Duration: May 2011 to July 2011

**Proficient:** The following had been in the scope for this project

- Upgrade the existing Cisco Secure Control running on version 3.2 to 4.2 version
- Upgrading of both primary and secondary ACS server to version 4.2
- Testing the ACS after the Up gradation.

## Project 16: NMS (Network Management Software) - CA (Computer Associate) Implementation for Prime Bank LTD.

**Project Duration:** August 2011 to February 2012

Proficient: The following modules had been implemented under the SoW of this project

- CA Service Desk.
- CA Systems Performance for IM.
- CA Database Performance Manager.
- CA Wily Intro scope and CEM.

Myself, Mr. Charanraj and Mr. Francis from Gemini Communications in association with Mr. Ashequr Rahman from aamra technologies involved in this project. My role is to deploy sysedge agent in prime bank servers and Implemented CA Database Command Center in the critical, potential DB servers of Prime Bank. On request, I have also did fine tuning in CA Spectrum Infrastructure management r 9.2 (event correlation) and CA eHealth Performance management r 6.2. Mr. Ashequr Rahman also gave me KT on Customization of BOXI reports. On the whole, I was the SPOC from Gemini end for this project.

## Project 17: ROBI (Axiata Bangladesh Limited) Mail archiving solution with Mimosa software for Microsoft Exchange.

Project Duration: April 2011 to July 2011.

**Proficient:** Only NearPoint captures all Exchange data, including messages, appointments, contacts, tasks, and so on. In addition, NearPoint captures all metadata, point-in-time information, and context, such as user activity and folder structure. This capability is critical for electronic discovery, and it also enables you to use NearPoint to restore mailboxes in their entirety, or even your entire Exchange environment.

# Project 18: SM Telecom & Technologies Datacenter Network Infrastructure.

**Project Duration:** January 2012, Support Continue

**Proficient:** Cisco 3945, Cisco 3925 router. Routing protocol is OSPF, IPSEC VPN, ASA 5520-CSC for Internet security, access switch 2960G for Call Center backbone network.

#### Project 19: BRAC Center DC Implementation: Phase-1 & Phase -2.

Project Duration: January 2012 to June 2012.

**Proficient:** Juniper SRX 240H, SRX100B, Instant routing, OSPF, IPsec VPN, UTM, Cisco 3925, Route map, SSL VPN, 3750G L-3 Switching, VLAN, VTP.

# Project 20: IIDFC (Industrial and Infrastructure Development Finance Company Limited) Network Infrastructure and Data Center.

Project Duration: May 2011 to September 2011.

Proficient: Cisco 3925 OSPF over IPSEC Tunnel and ASA 5510 (CSC & IPS)

### Project 21: Bangla CAT Data Center with 4 Branches Network

Project Duration: March 2011 to July 2011.

Proficient: Cisco 2921, 2901, 2960, ASA 5510 (CSC & IPS) Tunnel Based IPsec VPN and NAT.

## Project 22: City Cell Call Center re structured with migrate the Call Center in new place.

**Project Duration:** December 2010 to February 2011. **Proficient:** Cisco 2921, VRRP and OSPF, 2960

### Project 23: State Bank of India, Khulna and Rajshahi Branch integration with Data Center.

**Project Duration:** April 2011 to May 2011

Proficient: 1800 Frame Relay, ACS configured with Data Craft, India, 2960

## Project 24: City Cell Brew Project on VAS network.

Project Duration: September 2010 to December 2010.

Proficient: ASA 5510 VPN with firewall, CSS-11501 Load Balancer 2960

#### Project 25: TIB (Transparency International Bangladesh) Data Center.

Project Duration: January 2011 to April 2011.

Proficient: Juniper Firewall SSG 140 for NAT and Internet security, Static Route, Cisco 2960 switch also layer 3 switches.

#### Project 26: UN Women LAN infrastructure establishment.

**Project Duration:** February 2012 to April 2012. **Proficient:** SRX-210B, Cisco 2960, Server.

# **Project 27: Fashion IT Limited Data Center Project Duration:** May 2011 to July 2011.

Proficient: SSG 140 and SRX 100B VPN Tunneling, NAT, Cisco 2960

#### Project 28: Idea Information and Technology IP PBX.

**Project Duration:** October 2008, Support till December 2008

**Proficient:** Asterisk, Linux, IP Telephony System.

#### Project 29: Ministry of Industrial Bangladesh, Data Center

Project Duration: June 2010 to August 2010,

**Proficient**: ASA Firewall with VPN configured in core network.

#### Project 30: The City Bank Call Center Network Infrastructure.

**Project Duration:** July 2011 to September 2011.

Proficient: Virtual LAN Distribution, OSPF routing and access policy, Cisco 2960

## Project 31: Special Branch (SB) Police Network Infrastructure with different Airport with land port.

**Project Duration:** July 2010 to September 2010.

**Proficient:** Build up Special Branch of Police Data Center for secures communication with different Airport also land port. Cisco

2800, ASA5510, Switch 2960. Secure VPN communication with different office in Bangladesh Foreign Ministry.

### **ACADEMIC ACIEVEMENT:**

 $\Rightarrow$  Year : 2002

Degree : Master of Computer Application (MCA) Institute : Bangalore University, Bangalore, India.

Subject : MCA

Result : First Class with Distinction.

Merit Position: Second.

 $\Rightarrow$  Year : 1996

[Exam Held: (Oct-Feb) 1999, Result Published: April 03, 2000

Degree : M.Sc.

Institute: National University, Dhaka.

Subject: Statistics.
Result: Second Class.
Merit Position: Third.

 $\Rightarrow$  Year : 1995

[Exam Held: (Feb-May) 1996, Result Published: Dec 09, 1997

Degree : B.Sc. Hon's.

Institute: National University, Dhaka.

Subject: Statistics.
Result: Second Class.
Merit Position: Second.

⇒ Year: 1992

Degree: Higher Secondary Certificate. Institute: Debidwar Sujat Ali Govt. College.

Group : Science. Result : First Division. Board : Comilla.

⇒ Year : 1990

Degree : Secondary School Certificate. Institute : Debidwar R. P. High School.

Group : Science. Result : First Division. Board : Comilla.

# **Professional Training & Workshops Certifications:**

Type & Duration	Course Name	Institute	Specialty
Training-15 Days	Juniper Routing, Switching and Firewall Configuration	Isilica Networks India Pvt Ltd. Juniper Training partner.	Build up Juniper Data Center.
Training-1 Days	Cisco Video Conferencing Solution	Cisco Systems, India	Video Conferencing
Training-5Days	Near Point Email Archiving	Mimosa Systems	Email Archiving
Training -7 Days	Microsoft Certified Trainer	NIIT in Malaysia	MCT Training
Training & Workshop-3Days	Juniper EX-Series	Juniper's Trainer	EX-Switching
Training & Workshop-3Days	Avaya and Nortel Voice and Data Product	Avaya Team ( Came from India)	Voice and Data Product and its usage and benefits.
Academically Course-24 Months	CCNA, CCSP, MCSA, MCSE, Linux.	IIHT (Indian Institute of Hardware Technology, Bangalore, India	Cisco, Microsoft and Linux
Academically Course-6 Months	N+, A+, VSAT with Voice and Video conferencing	IIHT (Indian Institute of Hardware Technology, Bangalore), India	N+, A+ and Voice & Video conferencing
Professional short course-4Weeks	Communication Engineering	University Grants Commission of Bangladesh Training and Instrumentation Division	Telecommunication, GSM Technology, CDMA Technology, Data Communication
Workshop-1Day	Renewable Energy and Its Applications	Combined with Sony-Ericsson and Nokia at DIU	GSM operation

#### **Employment History:**

1. I worked as "Sr. System Engineer and Training Manager" with

"New Horizon CLC" from December 2004 to November 2007.Office: Momtaz Plaza (3rd floor), House No-7, Road-4, Dhanmondi. Dhaka-1205. Phone: 8619613, 8613368, 8623063-4. URL: http://www.newhorizons.com

## Job Description in New Horizon:

A member of US based New Horizons World Wide, which has 296 branches in the world. Bangladesh has three branches in Dhaka (head office), Chittagong and Sylhet. My work at Dhaka office is linked with other branches worldwide through network based on VPN and PSTN. My training expertise in Cisco, Juniper, Microsoft, Linux, Network Security with Data communication. I trained so many high officials of reputed companies on LAN (Microsoft) and WAN (Cisco) technology, who were clients of New Horizon.

In my long run of IT profession I believe sales is simply relationship. I have good numbers of students and professional friends who is working in different organizations in Dhaka & Chittagong currently, for me it is easy to stimulate any new products and pull the success from them.

 1/08/2003 to 1/09/2004 in Satyam Computer Services Ltd. As" Senior Network & Hardware Engineer" Esteem Towers. #69, Railway Parallel Road, Kumara Park West. Bangalore-560 020.India.Tel: 91-80-2346061.Fax: +91-80-23447667

http://www.satyam.com

#### **Job Description in Satyam Computer Services:**

Sataym Software is a leading developer of e-business, enterprise business software for a wide range of computer application, data voice and converged communications solutions in India, US and European market through its sales and marketing offices in home and abroad. It has established an Information Technology Park in Bangalore where several multinational IT companies are running their offshore development house. IT Park is providing data communications facilities from its own data/voice network infrastructure and well equipped IT call center in Bangalore. I have joined in this company in a technical position as "Senior Network & Hardware Engineer" and was promoted twice to network manager role.

3. 01/01/2003 to 30/07/2003 in **Hutch World as a Network Administrator(Data Center)** in Bangalore branch. Prestige Blue Chip, Indira Nagar-2.Bangalore-560029 Phone:910-80-51193010.Web: www.hutchworld.com

## As an administrator (data center) I did these jobs:

- 1. Supporting all Microsoft Windows based infrastructure, including Windows Servers, Windows client platforms, and Microsoft office products.
- 2. Windows Server, SQL Server, Exchange Server and ISA Server infrastructures which includes installation, implementation, Troubleshooting and support of a secured setup.
- 3. Take care all servers and give command for backup in the SAN.
- 4. Backup and recovery procedure.
  - 4. 1/10/99 to 14/11/2000 in **DIMENSION reliable IT solution** As **"Assistant Administrator"** 171/a Kalabagan 2<sup>nd</sup> lane, 3<sup>rd</sup> floor. Dhaka 1205. Tel: 8119762, Fax: 880 2 8114603.

As key technical professional my duties were:

♦ In this technical position with management responsibility I was leading the Network Integration & System Support department, IT helpdesk agents and technicians under my supervision.

♦ Design & develop the topology and building prototype & pilot to validate the design in our in-house advance technology integration center and prepare the LAN/WAN inventory after acceptance.

# **Personal Details:**

## Father's Name:

Professor Mokbul Hossain Bhuyain.

# **Permanent Address:**

Village: Marichakanda. P.O.: Debidwar. District: Comilla. Bangladesh.

# Date of Birth:

15<sup>th</sup> October 1975.

# **Nationality**

Bangladeshi.

# Religion

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# **Marital Status**

Married

# **References:**

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