

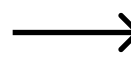
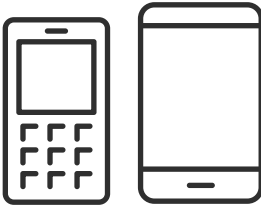
Ride Request Flow - entered by EASTCONN

Ride Request from either Rider,
Caretaker, or Case Manager



EASTCONN inputs

Rider, Caregiver, or Case Manager makes
a phone call to request a ride



Add a User
Add a new user or find an existing user

Add a New User

OR

Create Ride Request
Find an existing user to start a Ride Request



Add a User
Add a new user or find an existing user

Add a New User

OR

Create Ride Request
Find an existing user to start a Ride Request

Betty Klein

Bethany Klein

Ana Suarez



Add a User
Add a new user or find an existing user

Add a New User

OR

Create Ride Request
Find an existing user to start a Ride Request

Cancel

Continue to Ride Request



Ride Request Form
Fill in Rider information to submit a Ride Request

Rider
Betty Klein

Rider Pickup Base Address

Ride Request Type
Standard

Accessibility Needs

☐ Check if Pickup Location is the same as Base Address

Pickup Location

Drop-off Location

☒ Roundtrip

Estimated Wait Time (Optional)

Pickup Requested Date

Pickup Requested Time

Dropoff Requested Date

Dropoff Requested Time

Cancel

Submit

Accessibility Needs

Walker Accessible

Wheelchair Accessible

Oxygen Tank Accessible

Pickup Location

376 Hartford Tpke Hampton, CT 06247

376 Hartford Ave #...Bellingham, MA 02019

376 Hartford Ct Nekoosz, WI 54457

Drop-off Location

376 Hartford Tpke Hampton, CT 06247

376 Hartford Ave #...Bellingham, MA 02019

376 Hartford Ct Nekoosz, WI 54457