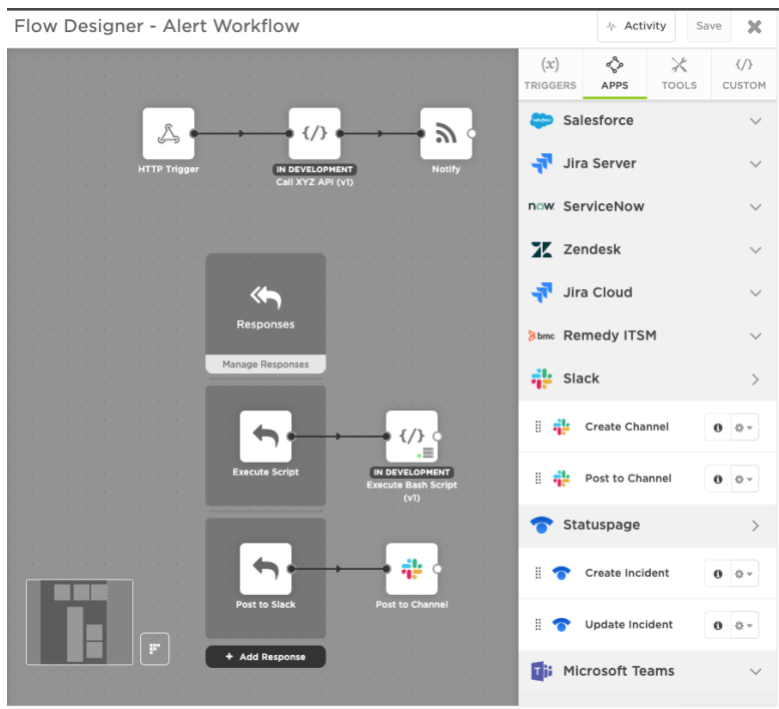




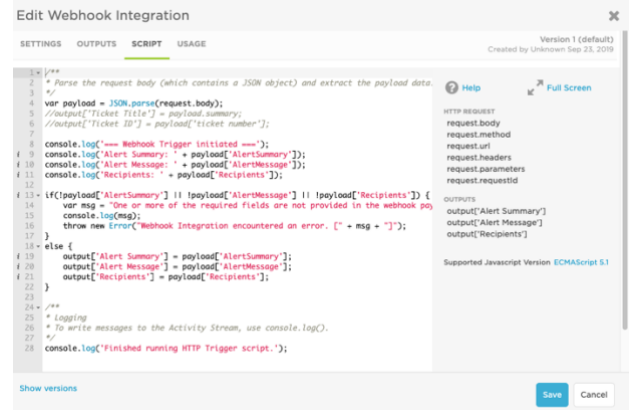
## Drive workflow

xMatters provides a platform for delivering information to people across a variety of notification channels such as email, SMS, voice and mobile push.



If action is required, they can build workflows in the **xMatters Flow Designer visual workflow builder**. The Flow Designer canvas provides a place to define the sequence of actions in limitless configurations.

In this image, an HTTP trigger makes a call to a **3rd party API** and then delivers the notifications. Once the notifications are received, the response the recipient selects will then trigger the associated actions.



The HTTP Trigger generates a URL that can be targeted by the source application. The trigger provides a script editor for parsing the incoming request and has full access to the **parameters, body and headers**, providing extensive flexibility for whatever format the source application can support.

Additionally, the xMatters Agent can be deployed to a server on a variety of operating systems allowing for workflow steps to be executed **behind the firewall** as well as providing **command line access**. The agent makes an outbound socket connection to the xMatters cloud platform, so there is no need to open holes in the firewall.

## Resources

Help: <https://help.xmatters.com>

Flow Designer: <https://help.xmatters.com/ondemand/xmodwelcome/flowdesigner/laying-out-flow-designer.htm>

API: <https://help.xmatters.com/xmapi>