

Artificial intelligence bot for hotel hospitality in the industry.

The AI Solution we have contemplated is a personalized smart hotel assistant bot which provides a real-time assistance for our guests especially in taking bookings online, room service orders, reporting inquiries as its availability is 24/7 making the stay of our guests comfortable and satisfying. Therefore with this AI we will be able to solve the problems better and faster than any current approach which improves the quality of services provided in the hotel.

Our AI solution aligns well with the theme “AI solutions for industries” mainly for the hospitality industry. The proposed solution intends to address delays in service, operational efficiency, and guest satisfaction issues that hotel management faces. Therefore this solution utilizes Artificial intelligence (AI) and Natural language processing (NLP) to automate guest service requests, also allowing for prompt responses to inquiries reducing the unnecessary pressure on hotel frontlines staff.

Also, this hotel assistant chat-bot can be employed for the analysis of guest behavior and preference that gives results in delivering personalized services along with operational efficiency.

In conclusion this Hotel Assistant Bot (H.O.B) is an amply theme representation of how AI can be a tool for hotels to lean on in order to provide better guest service and efficiency with resources.