| Į. | Commits on Jul 05, 2016 | | |
|----------|-------------------------|---|--------------------|
| -0- | alexcu | NEW: Add helpdesk ticket migration | a5ab51d |
| -0- | alexcu | NEW: Add basic Helpdesk Ticket model | e89c95e |
| | | | |
| <u>L</u> | Commits on Jul 08, 2016 | | |
| -0- | 👸 alexcu | Merge branch 'config/update-dependencies' into new/helpdesk-ticketing | f638b78 |
| -0- | alexcu | QUALITY: Change ticket comment to description | 19fa45d |
| -0- | alexcu | NEW: Add helpdesk ticket migration | ed253dc |
| -0- | alexcu | NEW: Add basic Helpdesk Ticket model | 7d05ac3 |
| -0- | alexcu | QUALITY: Change ticket comment to description | aa5ba09 |
| -0- | alexcu | ENHANCE: Add create_ticket permission to student projects | 78d6a55 |
| -0- | alexcu | ENHANCE: Add convenience methods to helpdesk ticket model | 5ecd064 |
| -0- | alexcu | NEW: Add POST /helpdesk/ticket | e0e6195 |
| -0- | alexcu | QUALITY: Modularise helpdesk API into own module | 9a00766 |
| -0- | alexcu | CONFIG: Mount helpdesk ticket API | ebffaaa |
| -0- | alexcu | Merge branch 'test/add-api-units-test' into new/helpdesk-ticketing | e3a3c18 af73595 |
| -0- | alexcu | FIX: Ensure provided task matches project provided | aT/3595 |
| [| Commits on Jul 11, 2016 | | |
| -0- | alexcu | Merge branch 'develop' into new/helpdesk-ticketing | e4a6449 |
| | | | |
| ഠ | Commits on Jul 12, 2016 | | |
| -0- | alexcu | CONFIG: Update schema.rb | effe6c3 |
| -0- | alexcu | QUALITY: Move require_all helpers to relevant helpers area | 5b6bcc8 |
| -0- | alexcu | TEST: Add HelpdeskTicket model test | 8d4663a |
| -0- | iakerenzella | Merge branch 'new/helpdesk-ticketing' of https://github.com/final-yea | 17d6f6a |
| -0- | iakerenzella | TEST: Rename ticket.rb to ticket_test.rb | 0e95a43 |
| -0- | 🕌 jakerenzella | Fix: Fix asserts to correctly use assert, assert_equal, refute … | ce22e0d |
| Į. | Commits on Jul 21, 2016 | | |
| -0- | alexcu | Merge branch 'develop' into new/helpdesk-ticketing | fee8936 |
| -0- | 🕌 jakerenzella | FIX: Invalid create syntax for HelpdeskTicket test | 5373312 |
| -0- | 🕌 jakerenzella | NEW: Add GET /helpdesk/ticket | a7c8fc2 |
| -0- | 🕌 jakerenzella | FIX: Add missing permissions to helpdesk ticket | 68b7aac |
| -0- | 🎥 jakerenzella | CONFIG: Update schema.rb | 9b2e195 |
| -0- | 🆀 jakerenzella | Merge branch 'develop' into new/helpdesk-ticketing | be3db7a |
| -0- | 👸 alexcu | NEW: Create ticket generator | 8d7c19f |
| -0- | 🏭 jakerenzella | Merge remote-tracking branch 'upstream/develop' into new/helpdesk-tic | f5e0674 |
| -0- | alexcu | NEW: Add generator for helpdesk tickets to populator | f44c3f2 |
| -0- | 🌇 jakerenzella | QUALITY: Remove unnecessary dependencies | 43c0041 |
| -0- | 🅌 jakerenzella | QUALITY: Remove unnecessary dependencies | ff34e40 |
| -0- | 🕌 jakerenzella | FEATURE: Implement helpdesk_ticket endpoints | 817e10b |
| -0- | iakerenzella | QUALITY: Add role type users | 0e6a56b |
| -0- | iakerenzella | TEST: Add helpdesk_ticket endpoints tests | 1a3a323 |
| -0- | iakerenzella | Merge branch 'new/helpdesk-ticketing' of https://github.com/final-yea | f88ebc2 |
| -0- | 🕌 jakerenzella | QUALITY: Change auth_token to use isntance variable | 24f7e73 |
| Įą. | Commits on Jul 22, 2016 | | |
| -0- | 👸 alexcu | NEW: Add generator for helpdesk tickets to populator | bb9dde7 |
| -0- | 👸 alexcu | QUALITY: Remove debugging message from test | 9456c4f |
| -0- | 👸 alexcu | QUALITY: Move find_or_create_student into own helpder | 83b3292 |
| -0- | alexcu | NEW: Add randomizer class helper for sampling models | b79902d |

| -0- | 👸 alexcu | FIX: Ensure ticket tests use random projects and tasks | 5694ef6 |
|----------|-------------------------|---|----------|
| -0- | 👸 alexcu | TEST: Remove unnessasary resolution tests | abbfb08 |
| -0- | alexcu | QUALITY: Add auth token helper methods to tests | 0a10dcd |
| -0- | 👸 alexcu | FIX: Add missing module function for with_auth_token | 83a4ab4 |
| -0- | 🕌 jakerenzella | QUALITY: Make endpoint tests use auth helpers | 2f25cae |
| -0- | 🎥 jakerenzella | Merge branch 'new/helpdesk-ticketing' of https://github.com/final-yea | e07103b |
| -0- | 🎥 jakerenzella | FIX: Remove bad auth method calls | 342bd9e |
| -0- | 👸 alexcu | QUALITY: Remove debug messages | 841a934 |
| -0- | alexcu | QUALITY: Add extra json helpers … | 4e9c32b |
| -0- | 👸 alexcu | FIX: Amend ticket API to support improved filtering | 20367e8 |
| -0- | 👸 alexcu | NEW: Add helpdesk sessions migration | 5bbc1ae |
| -0- | alexcu | NEW: Add Helpdesk Session model | 4c81c72 |
| -0- | alexcu | ENHANCE: Add convenience methods for active sessions/users | 01d83a6 |
| -0- | alexcu | NEW: Add helpdesk session API | ddfa0a8 |
| | Commits on Jul 23, 2016 | | |
| -0- | 🅌 jakerenzella | QUALITY: Remove unnecessary test_helper code | 6b39001 |
| | | | |
| ା | Commits on Jul 25, 2016 | | 7.161.16 |
| -0- | iakerenzella | QUALITY: Consolidate auth_token_for_user into auth_token | 7d6bbcf |
| -0- | iakerenzella | FIX: Ensure add_auth_token respects user provided | 7711d24 |
| -0- | iakerenzella | ENHANCE: Add randomizer for task definition | 6acc8d9 |
| -0- | iakerenzella | FIX: Replace t with ticket in ticket api logger | 3f54d06 |
| -0- | iakerenzella | QUALITY: Use create! instead of do | 9dcda7a |
| -0- | iakerenzella | QUALITY: Allow Project.task_for_task_definition to accept an ID | f392258 |
| -0- | iakerenzella | FIX: Remove floating find from ticket api | de25f58 |
| -0- | iakerenzella | TEST: Write post test for new ticket | 1409950 |
| [| Commits on Jul 26, 2016 | | |
| -0- | alexcu | NEW: Add resolved_at time to helpdesk ticket schema | fcc925e |
| -0- | alexcu | QUALITY: Add resolution time to ticket generator | 4d95b69 |
| -0- | alexcu | NEW: Add minutes to resolve to ticket schema | e3553c7 |
| -0- | alexcu | QUALITY: Add minutes to resolve to database ticket populator | 9d5a019 |
| -0- | alexcu | NEW: Add average minutes to resolve ticket between time | 5722487 |
| | Commits on Aug 07, 2016 | | |
| | | ENUMEET And triplets goodly 11 to 12 | 02.1.65 |
| -0- | alexcu | ENHANCE: Add tickets resolved between dates | 03a4c60 |
| -0- | alexcu | NEW: Add GET /helpdesk/stats | d9d7cab |
| -0- | alexcu | ENHANCE: Enforce session modification for session user only | 2220555 |
| -0- | alexcu | QUALITY: Update API to support changed permissions | b40a400 |
| -0- | alexcu | QUALITY: Pluralise helpdesk session endpoints | 5626d75 |
| -0- | alexcu | NEW: Add GET /helpdesk/sessions | 2d38a91 |
| -0- | alexcu | ENHANCE: Add improved session serializer | 54f3ab8 |
| -0- | alexcu | QUALITY: Pluralize helpdesk ticket endpoints | 08c68f5 |
| -0- | alexcu | QUALITY: Bump number of generated helpdesk tickets | aed50a7 |
| -0- | alexcu | ENHANCE: Update helpdesk ticket serializer | d01e41f |
| -0- | alexcu | Merge branch 'new/helpdesk-sessions' into new/helpdesk-ticketing | 4571199 |
| -0- | alexcu | QUALITY: Add TODOs for improved session authentication | dc62200 |
| -0- | alexcu | QUALITY: Move stats endpoint into own API module | 1b98cdf |
| -0- | alexcu | ENHANCE: Add units taught to all staff on helpdesk endpoint | 996b36a |
| -0- | 📉 alexcu | NEW: Add average session times and counts to stats API | 6462053 |

| -0- | Reubsinit | NEW: Add tickets for user API endpoint | 3c39e39 |
|----------------|-------------------------|---|---------|
| <u> </u> | Commits on Aug 22, 2016 | | |
| -0- | [achlanwest] | ENHANCE: Combines 2 ticket API endpoints | 91f3761 |
| <u> </u> | Commits on Aug 23, 2016 | | |
| -0- | Reubsinit | FIX: Replace task_id with task_definition_id | 5fce6b8 |
| | neubsilit | TIA. Neptace task_Id with task_definition_Id | 3100000 |
| L ₁ | Commits on Aug 24, 2016 | | |
| -0- | alexcu | Merge pull request #1 from final-year-project/api/add-user-ticket-end | c88982d |
| | Commits on Aug 27, 2016 | | |
| -0- | 👸 alexcu | QUALITY: Remove debugging messages | 73510c4 |
| -0- | 👸 alexcu | FIX: Prevent creating a new ticket when user has one open | 7251ad8 |
| -0- | 👸 alexcu | NEW: Add closed state to helpdesk ticket | 7c5e39e |
| -0- | 👸 alexcu | TEST: Fix failing Helpdesk tests | 70a33f2 |
| -0- | 👸 alexcu | TEST: Add tests for DELETE ticket endpoint | 75716ab |
| -0- | alexcu | QUALITY: Add missing is_closed field to ticket serialiser | d5ad1d1 |
| [| Commits on Aug 29, 2016 | | |
| -0- | 👸 alexcu | FIX: Fix error attempting to multiply nil | c881e5d |
| -0- | 👸 alexcu | FIX: Add missing project ID to ticket serializer | e8b5f09 |
| -0- | 👸 alexcu | FIX: Fix mispelt method name resolved_betweeen | 66fe52d |
| -0- | 👸 alexcu | FIX: Amend incorrect selection logic for resolved tickets | f513e8b |
| -0- | 👸 alexcu | FIX: Stats for sessions return user_id only | 09bf98b |
| -0- | 👸 alexcu | FIX: Allow students to get tickets of their own | 4c7fa84 |
| -0- | alexcu | FIX: Add missing task def id to ticket serialiser | 37d0e25 |
| [| Commits on Sep 10, 2016 | | |
| -0- | 👸 alexcu | QUALITY: Improve stats calculation | 763012f |
| -0- | 👸 alexcu | FIX: Add missing HelpdeskSessions class call | 467485c |
| -0- | 👸 alexcu | ENHANCE: Change the serializing of tickets | 3be8a02 |
| -0- | 👸 alexcu | FIX: Ensure helpdesk user serialiser is used | a291cca |
| -0- | 👸 alexcu | FIX: Ensure tickets are in order by creation time | 53d4221 |
| -0- | alexcu | ENHANCE: Deprecate resolved_at for closed_at | eed08d1 |
| F | Commits on Sep 11, 2016 | | |
| -0- | alexcu | ENHANCE: Revamp statistics endpoint | d8a83d6 |
| -0- | alexcu | FIX: Add new interval handling | 6a90eed |
| Į. | Commits on Sep 14, 2016 | | |
| -0- | alexcu | ENHANCE: Add dashgraph endpoint to stats | 4094807 |