

PROFILE

Over 18 years in experience providing thorough and skillfull support to software & mobile development, project management and business analyst

CONTACT

- 207C Nguyen Xi, Binh Thanh, Ho Chi Minh, Vietnam
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LANGUAGES

English - Highly proficient Vietnamese - Native speaker

SKILLS

- Project management
- Programming: web + mobile app
- Business analyst
- Customer services
- Leadership
- Strategic thinking
- Problem solving

WORK EXPERIENCE

Vault Cloud, Applications Engineering Lead / Solution Architect

DEC 2023 - PRESENT

- System design and architecture
- Systems Development Lifecycle (SDLC)
- Product Backlog and Release Planning
- Subject Matter Expert

Technical environment

- OpenStack and Kubernetes (K8s)
- Ruby on Rails, Java, ReactJs, TypeScript
- ELK (Elasticsearch, Logstash, Kibana)
- GitLab for CI/CD

Immibot. Tech Consultant

JUN 2023 - OCT 2024

Simplify the Immigration Journey With Artificial Intelligence

Homesyte, CTO

MAR 2022 - JUL 2023

- Lead the strategy for technology platforms, partnerships and external relationships
- Lead the technical team
- Identify, compare, select and implement technology solutions to meet current and future needs
- Manage and optimize infrastructure assets to satisfy internal financial targets
- Create overall technology standards and practices and ensure adherence
- Track, analyze and monitor technology performance metrics
- Take the initiative in thought leadership, innovation and creativity
- Work closely with Marketing, Business Development and Operations to define and deliver new products and enhancements

Technical environment

 AWS, Google Cloud Platform, React Native, Cassandra, Postgres, Redis, ReactJs, TypeScript, Bitbucket, RabbitMQ, Elasticsearch, Java

Maybeverse, CTO (Consultant)

JUN 2022 - JUN 2024

- Maybeverse empowers the average NFT investors to unlock the full value of their Non-Fungible Tokens.
 We are building a social network that helps brands and creators earn more. In order to onboard the next 8 million users to Web 3.0 we need to craft cutting edge products that are extremely user centric and generate tangible values for users.
- Overseeing all aspects of Engineering, including technical strategy, technology blueprint, and best practices & technology stacks
- Managing the end to end technology execution.
 Ensuring consistent best practices, processes, and procedures for software development, quality assurance, and maintenance. Identifying risks and opportunities
- Understanding how to leverage and integrate with partners' infrastructure and APIs
- Delivering the MVP (prototype)
- Become a member of the initial founding team

Technical environment

 AWS, Google Cloud Platform, React Native, Cassandra, Postgres, Redis, ReactJs, TypeScript, RabbitMQ, Elasticsearch, Java, NodeJs. Ethereum, Sodility, Solana, OpenZeppelin

Milky Way AI, Head Of Engineering

JUN 2020 - MAR 2022

- Architecting new web/mobile products from selecting the tech stack, design, infrastructure selection to building the code and maintaining it in production
- Leading the development of mobile applications
- Building web based data pipeline and data management systems for the computer vision team
- Hiring and managing both on-site and remote team of developers
- Implementing best practices in cybersecurity.
 Maintaining a security policy and communicating with the client to ensure adequate safety measures are in place
- Ensuring that the team is using the best combination of DevOps tools for the job
- Contributing to user research and leading the UI/UX
- Good understanding of both agile and waterfall methodologies and the ability to switch as per use case

Technical environment

 Node.js, Microsoft Azure, Google Cloud Platform, React Native, ReactJs, TypeScript, MongoDB, Redis, Git, Netlify, iOS Native, Android, Computer Vision

Musicoin, Director of Engineering

JUL 2018 - MAY 2020

- Implement the products
- Lead engineering team (located in multi-nationals as USA, Europe, Asia) of start-up Musicoin.org (Revolutionizing music with the blockchain)
- Setup and monitor KPIs/OKR
- Hiring/performance review for team members
- Collaborate with business owner, stakeholders and ambassadors to make successful projects

Achievements

- Launch products to global customers
- Bring musicoin to Bittrex cryptocurrency leading industry
- Build product core team
- Achieve above % share market target

Technical environment

 Node.js, AWS, Google Cloud Platform, React Native, Blockchain, PHP, Golang, MongoDB, Redis, Bootstrap, Javascript, GitLab, ReactJs, TypeScript

Hafele Vietnam, IT Manager

JUN 2019 - FEB 2020

- Lead large IT projects, including the design and deployment of new IT systems and services
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure
- Help define IT infrastructure strategy, architecture, and processes
- Analyze business requirements by partnering with key stakeholders across the organization to develop solutions for IT needs
- Assess vendors and develop test strategies for new hardware and software
- Troubleshoot hardware and software issues related to internal IT
- Handle annual budget and ensure cost effectiveness

Nestle Vietnam, Business Application and Digital Leader

OCT 2008 - JUL 2018

- Support ERP system: SAP HANA, SAP Business By Design and LMS
- Setup and monitor KPIs
- Hiring/performance review for team members
- Analyze, design and implement local and global applications for Vietnam market
- Delivery and support training for employees
- Handle ticket system
- Support automation system of factories (SCADA, PLMS,...) and all divisions (Sales, Marketing, F&C, HR, Warehouse,...)
- Support digital activities for all Brands: website, mobile apps, web applications, Google Adwords, Google web master, Google Analytic, Google Tag Manager, Youtube, Facebook, CRM, DMP
- Working with Agencies (Ogilvy, Saatchi & Saatchi, FMC,...) to implement digital activities
- Implement the ISMS (Information Security Management System) ISO 27001:2013

Achievements

- Implement successful SAP modules (FICO, MM, EWM, HR, P2P,...) for more 2,500 users
- Support MES team in 4 factories + 2 warehouses
- Build technical core team
- Help digital marketing to run campaigns as MILO, Nescafe...

Technical environment

 Node.js, Windows Azure, React Native, PHP, C#, ASP.net, Visual Studio, Bootstrap, Javascript, GitLab

NTPSoft, Project Manager

NOV 2007 - OCT 2008

- Setup and monitor KPIs
- Hiring/performance review for team members
- Delivery and support projects for customers
- Deploy Oracle ERP system
- Develop system using Ruby/Ruby On Rails

IVC Vietnam, Team Leader

DEC 2006 - NOV 2007

- Analyst, database designer, programmer, documentation.
- Delivery and support product for customers
- Training technical for members

Saigon Software Park, Developer

JAN 2003 - DEC 2006

- Analyst, database designer, programmer, QC
- Manual test, automation test, computer system manager
- Implement ERP system
- Delivery and support projects for customers.

EDUCATION

Hutech, Bachelor's degree of Computer Science SEP 1999 - JAN 2003

CERTIFICATIONS & COURSES

- Soft skills: customer service, creative thinking, presentation, time management, project management at Nestle Vietnam
- Online courses at udemy.com