

BUI DIEM DAM

Experienced technical solutions engineer with over 5 years of experience in the information technology and service industry. Possesses a strong technical background in multiple technology areas, including Engineered Systems (VMware Solutions), Servers (Blade/Rack), Storage, Application Architecture & Integration, Infrastructure & Virtualization, Cloud, and Ba gradually transforming and ready to seize opportunities as a starting cloud engineer with Azure and AWS cloud certifications.

WORK EXPERIENCE

System Solutions Consultant	Apr 2021 - Present
<ul style="list-style-type: none">- Consultant IT architect, system services, maintenance system hardware, hypervisor. Deployment and Maintenance these service...- Consulting and implementing compute node and storage product lines such as:<ul style="list-style-type: none">• Server: DELL, IBM, LENOVO, HPE,...• Storage: DELL, IBM, HPE, Synology, QNAP- Virtualization and backup and cloud solutions of firms VMware, Veeam, backup Exec, Arcserve...- Prepare proposal, system design and deployment documents.- Work directly with partners, companies and other suppliers to provide solutions to customers.- System maintenance and troubleshooting for customers.- Presenting solutions to customers, BoM, PoC.	
System Administrator	Jul 2020 - Jan 2021
Green Dragon International Logistics Corporation	viet nam
<ul style="list-style-type: none">- Installed and maintained all systems, including Windows (AD, ADC, DHCP, DNS, File Server, WSUS), and Virtualization (VMware vSphere), ensuring optimal performance and availability.,- Managed domain, website, and mail server, ensuring seamless communication and collaboration.,- Installed and implemented network, security, NAS, and Wi-Fi devices (Draytek, Switch Cisco SG-300, NAS Synology, camera, Unifi), enhancing network connectivity and security.,- Set up and constructed LAN, WAN, and monitoring camera system, as well as a timekeeper system, improving operational efficiency.,- Produced documentation on operational, system, and user procedures and guidelines, ensuring standardized processes and user understanding.,- Performed data backup jobs on Veeam backup, safeguarding critical data and ensuring business continuity.,- Operated and maintained storage FS5015, ensuring data integrity and availability.,- Provided support to end-users, resolving technical issues and providing guidance, resulting in improved user satisfaction and productivity.	
Implementation Consultant	May 2018 - Jan 2020
SUPER MICRO SMALL COMPANY LIMITED	Ho Chi Minh City, Vietnam
<ul style="list-style-type: none">- Consultant IT architect, system services, maintenance system hardware, hypervisor.- Deployment and Maintenance of server and network services for client companies.- Consulting and deploying network, storage products and server nodes, such as: Dell, HP, IBM, Lenovo, Synology, Qnap, Cisco, fortinet, unifi ...- Presenting solutions to customers, PoC.	
System Administrator	May 2016 - May 2018
BHT TECHNOLOGY	Ho Chi Minh City, Vietnam
<ul style="list-style-type: none">- Managed the installation and maintenance of various systems including Windows: AD, ADC, DHCP, DNS, File Server, WSUS, Squid, Virtualization: Hyper-V, resulting in improved system efficiency and uptime.- Managed domain, website, mail server, Misa Server, and ERP Server resulting in improved uptime.- Implemented and installed network, security, NAS, and Wifi devices including Fortinet 100D, Cisco SG-300 Switch, Cisco 2960, Synology NAS, cameras, and Unifi, resulting in improved network efficiency and security.- Implemented LAN and WAN networks, installed monitoring camera system, and set up timekeeping system for improved efficiency.- Performing data backup job.- Troubleshoot issues relate to these serves.- Support End-user.	

PROJECTS

UOB Bank; Sacombank Leasing; Sinopac Bank; Dong Thap General Hospital; Yazaki EDS Vietnam; Shinhan Bank; etc
<ul style="list-style-type: none">- Receive requests and collaborate with the network team to provide consultation, create BoM (Bill of Materials), SoW (Scope of Work), system design, and also implement after winning the project.- The components responsible for implementation include: San, Server, San Switch, NAS with virtualization Vsphere, backup Veeam.- Write documentation, handover after implementation, and operate if required.

EDUCATION

Information Technology	Oct 2010 - Jan 2014
University of Transport Ho Chi Minh City	GPA: 2014
Graduated from University of Transport Ho Chi Minh City, majoring in Computer Networking.	

CERTIFICATIONS

Certified Kubernetes Administrator	Dec 2024
Azure Administrator Associate	
Azure Security Engineer Associate	
Azure Solutions Architect Expert	
Identity and Access Administrator Associate	
Microsoft 365 Certified: Enterprise Administrator Expert	
Microsoft 365 Identity and Services	
AWS Certified Solutions Architect – Associate	
Microsoft Azure Architect Design	
Microsoft Azure Architect Technologies	
Power Platform App Maker Associate	
Power Platform Functional Consultant Associate	
VMware Certified Professional - Data Center Virtualization 2023	
Microsoft 365 Mobility and Security	

SKILLS

Tech skills: - System Design & Consulting
- Virtualization: Vsphere, hyper-V
- Backup: Veeam, Arcserve.
- Basic knowledge of AWS, AZURE cloud, MS 365.
- Basic knowledge kubernetes
Soft skills: - Adaptability
- Communication
- Time Management
- Problem-Solving