TRAN MINH DUC

IT ENGINEER

CONTACT

Birthday: 04/11/1994

District 4, Ho Chi Minh City

CAREER GOAL

I want to become an expert in the field of security, network security, helping to minimize the risk of attacks from dangerous threats, contribute my experience to the overall development of the company

PERSONAL SKILLS

Team work
Hard working
Time management
Fast learning

EDUCATION

HCM CITY UNIVERSITY OF TRANSPORT | 2012-2017
Major: Electronics and Telecommunications

CERTIFICATIONS & AWARD

- Cisco Certified Network Associate – CCNA
- Cisco Certified Network Professional Enterprise - CCNP Enterprise
- Scholarship "students rather" in the school year 2012-2013
- The 2018 Personal Excellence Award of NOC FPT Telecom

WORK EXPERIENCE

VIETBANK - VIETNAM THUONG TIN COMMERCIAL JOINT STOCK BANK | AUGUST 2022 - NOW
Network Security Engineer

- Successfully managed and operated security technologies, including McAfee ePo, McAfee Endpoint, McAfee Webgateway, McAfee ATP, DLP for end device protection and data security
- Manage Firewall IPS/DoS: FortiGate, Palo Alto, Cisco FMC
- Mange Application firewall F5:
    - Local Traffic Manager: Virtual IP, Node, Pool, iRule, SSL Profile
    - Application Security Manager: HTTP Class, Security Policy,URLs, Attack Signature,....
    - Backup - Restore, Upgrade OS/Hotfix
- Security Operations: Analyzing and resolving security incidents, troubleshooting security-related issues, and implementing effective solutions
- Familiarity with industry standards such as PCI-DSS
- Quick understand and strictly follow policies and procedures of the bank
- Maintenance, monitoring and regular upgrade for security device
- Regularly research and update new security solutions, technologies
- Participate in information security projects such as Information Rights Management, Security Policy Management, Privileged Access Management

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WORK EXPERIENCE

LAB GROUP INTERNATIONAL VIETNAM | APRIL 2020 - JULY 2022
IT Infrastructure

- Support users at the head office of windows, office, join a domain, check the error of PC, scan, printer,....
- Operating computer systems (servers, workstations,...), LAN and WAN systems at offices and branches
- Network: Manage network topology, monitor network performance, config and deploy network local, manage IP and Vlan local, install LAN, WAN connection as required
- Camera: config camera, manage DVR camera
- Server: manage server infrastructure, check and maintain servers daily, support monitor servers
- Monitor network system based on application: Zabbix, PRTG, Solarwinds,...
- Manage the server application on Windows: FTP, DHCP,...
- Manage VMWare VCenter, VMWare VSphere, Veeam backup
- Firewall: Mange firewall Sophos, config rules
- Wifi: config and maintain Unifi controller, Aruba wifi
- Receive, organize and operate systems: Support Ticket Jira, L.I.S

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WORK EXPERIENCE

FPT TELECOM | JUNE 2018 - MARCH 2020
IT Engineer - Network Operation Center (NOC IT)

- Helpdesk: Support end users at the head office of windows, office, join a domain, check the error of PC, scan, printer,....
- Network: Local area network management including local switch management, local IP resource allocation, VLAN local, port trunking, support for Branch Office connections connect to Head Office
- Camera: config camera, manage of the page cloud camera monitor
- Telepresene: testing, maintain Telepresense Cisco equipment in meeting rooms
- Server: Manage DHCP server for connection serving purposes, provide ip for vlan
- Monitor network system based on application: Opsview, Cacti
- Manage wifi network: IP NAT for wifi network, controller, setting Unifi Access Point

PNC TELECOM | MARCH 2017 - JUNE2018
Tech Support Personnel

- Customer support is personal and company troubleshoot with errors related to internetconnection, email, smartphone, smart TV, camera, wifi system, internal LAN,WAN, ...
- Consult package and equipment consistent with the model of corporate customers

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TECHNICAL SKILL

- Knowledge of routing, switching access, protocal LAN/WAN, layer2/3, ...
- Can use and config all network device like modems, router, switch, APs, firewall, from Cisco, Juniper, Huawei, Zyxel, Dasan, Vigor, Unifi, and orther manufactures
- Familiar with all version of Windows OS: Windows 10, Windows server 2012/2016
- Manage and setting VMWare
- Manage and config basic rule firewall
- Check computer hardware and software, have extensive experience in diagnostic and repairing computer