

# Nguyễn Công Nguyên

## SAP - TECHNICAL CONSULTANT



## Personal Profile

Experienced SAP Fiori Consultant with a solid background in delivering user-focused solutions within the SAP landscape. Proven ability to support project success through effective collaboration and a strong understanding of SAP technologies.

## Education

**NATIONAL ECONOMIC UNIVERSITY**  
2020-2024

BACHELOR OF MANAGEMENT  
INFORMATION SYSTEMS

## Skills

- Programming: JavaScript, SAP Fiori, SAP ABAP
- Web Design: React, JavaScript
- SQL (Basic)
- Design Thinking
- Wireframe Creation
- Front End Coding Problem-Solving
- ERP implementation Project
- Management Tools
- Strong Communication in English
- Microsoft Office: Excel, Word,...

## Languages

- **English – Upper-Intermediate (B2):** Strong communication skills with confidence in reading technical documentation, writing reports, and collaborating effectively in international teams.
- **Spanish – Beginner (A2):** Basic understanding with ongoing learning.

## Experience

**SAP TECHNICAL CONSULTANT and WEB DEVELOPER**  
12/2023 - Present | FPT Software

- Website design using SAP Fiori
- Built the logic for a streamlined ad-serving platform that scaled
- Unit testing
- Integrated SAP ERP workflows into a Fiori-based web interface for seamless user experience
- Developed and Designed custom SAP Fiori apps to enhance business process efficiency and user productivity
- Odata Service: check Gateway
- **Skills Assessment Website:** React, JavaScript for EC members
- **Personal Project:** Todo App, Ordering Food App, Quiz App using React, JavaScript and NodeJS

**IMPLEMENT SPECIALIST INTERN**  
04/2023 - 07/2023 | BRAVO software joint stock company

- Data query with SQL server: basic and advanced queries.
- Learned about Accounting software, ERP domain,...
- Management Accounting

**PRODUCT DEVELOPMENT STAFF**  
06/2022 - 12/2022 | Blue Ocean company (E-Quest Education Group)

- Sound and script processing Online lectures for students from grades 1 - 12.
- Testing the learning software for elementary students
- Using Jira platform for task management and enhanced productivity
- Microsoft Office: Excel and Words.

## Certifications

**React Development Course - Udemy**  
11/2024

**Full-stack Web Development Bootcamp - Udemy**  
01/2025

**Foundations of Software Testing and Validation**  
12/2023

**Foundations of User Experience (UX) Design**  
03/2024

**SAP Fiori course - Udemy**  
08/2024

# Campus Projects

## GRADUATION PROJECT- CRM system

Minh Phong Trading and Services JSC | 08/2023

Designed and developed a customized **Customer Relationship Management (CRM)** system to enhance customer engagement, streamline sales processes, and improve internal operations.

- Followed the **Waterfall methodology**, with clear phases for planning, design, development, testing, and deployment.
- **Collaborated closely with company stakeholders** to gather business requirements and ensure the system aligned with real-world needs.
- Prepared detailed technical documentation, including **Software Requirement Specification (SRS)** and **Functional Specification** documents.
- Gained in-depth understanding of CRM concepts such as customer lifecycle management, lead tracking, and segmentation.
- Built core features including **customer data management, sales tracking, campaign management, and a reporting dashboard** for visualizing sales performance, customer insights, and tracking marketing and sales campaigns.
- Implemented a **flexible email-sending function** to support **marketing campaigns, sales communication, and quotation delivery**.
- **Technologies used:** C#, .NET, SQL Server.

## DATABASE APPLICATION

12/2021 - 05/2022

- Studied with the team to create an assignment about Library management, used SQL server to implement and Microsoft Office for analytic requirements
- Programming Language: SQL

## DEVELOPMENT OF MANAGEMENT INFORMATION SYSTEMS

08/2022 - 12/2022

- Gathering and analyzing requirements, creating mockups, documentation and using OOAD techniques to develop a system for topic Bookstore management.
- Tools: Jira, Figma
- Programming Language: C#, .NET, SQL

## UML - Asset Management System

08/2022 - 12/2022

- Modeling an asset management system using UML
- Tools: Lucid Chart