

How to Not Get Rich: An Empirical Study of Donations in Open Source

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ABSTRACT

Open source is ubiquitous and critical infrastructure, yet funding and sustaining it is challenging. While there are many different funding models for open-source donations and concerted efforts through foundations, donation platforms like *PayPal*, *Patreon*, or *OpenCollective* are popular and low-bar forms to raise funds for open-source development, for which *GitHub* recently even built explicit support. With a mixed-method study, we explore the emerging and largely unexplored phenomenon of donations in open source: We quantify how commonly open-source projects ask for donations, statistically model characteristics of projects that ask for and receive donations, analyze for what the requested funds are needed and used, and assess whether the received donations achieve the intended outcomes. We find 25,885 projects asking for donations on *GitHub*, often to support engineering activities; however, we also find no clear evidence that donations influence the activity level of a project. In fact, we find that donations are used in a multitude of ways, raising new research questions about effective funding.

1 INTRODUCTION

Open-source software is ubiquitous, but sustaining it is a challenge. Open source plays critical roles in our software infrastructure, and by extension in economic growth and almost every facet of modern life, far beyond only technical software projects: It is used in almost every product or in the process of creating products, and it is used by companies big and small often in ways invisible to open source maintainers, or without ever contributing back. Some argue that open source provides just as important infrastructure as roads and bridges do for the economy, yet its importance, and our dependence on it, are often not recognized [16].

As all software projects [41], open source also needs continuous effort to fix bugs and vulnerabilities and adapting to evolving technical and nontechnical environments and requirements to remain relevant. With increasing popularity, demands for maintenance and support work typically rise, including large numbers of requests and reported issues. When open-source infrastructure is insufficiently maintained or even abandoned by their developers, this can raise significant costs and risks for users of such infrastructure, who might need to work around known bugs or make significant changes to find alternatives. How to supply all this needed maintenance and development work is an open and sometimes controversial question.

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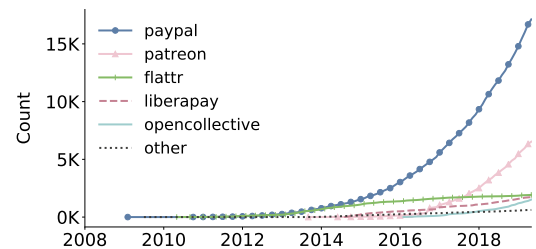


Figure 1: Adoption of donation platforms over time on GitHub.

Traditionally, much work in free software and open source has been done by volunteers, but over the last decades many corporations got involved in open source, releasing their own open-source projects and paying developers to work on open source. Open source also provides business opportunities to found companies selling premium features, support, or hosting services.

Sustaining open source is a significant challenge, that the community has also identified and is discussing controversially [19, 32, 43, 45, 63, 65]. There is a patchwork of models to support open source [17], including reliance on often-overworked volunteers (many of which recently have raised concerns about stress and burnout in the community [2, 7, 23, 31, 40, 43, 48, 77]), sponsorship from corporations and foundations, selling premium versions, hosting services and support, raising money through books, consulting or speaking engagements, and simply asking for donations.

In this paper, we focus on the latter, *donation and crowd-funding platforms*, such as *PayPal*, *Patreon* and *OpenCollective*. Donations are gaining popularity in open source as a potential viable model for sustainability, as evidenced by the many community blog posts and podcasts [32, 42, 45, 63, 65, 81], *GitHub*'s recent addition of a *Sponsors* feature to prominently and uniformly support requests for donations [82], and our own findings (cf. Fig. 1).

Even though donations seem to gain traction to support open-source activities, little is known about their prevalence, their success, and their impact. Through an exploratory mixed-methods empirical study, we investigate the goals, reality, and use of donations in open source, contributing a deeper understanding of this new phenomenon where there was previously only controversial discussion. We (1) perform a census of crowd-funding platforms used by open-source projects hosted on *GitHub* to understand how common the phenomenon is, (2) statistically model the characteristics of projects asking for and receiving donations, (3) qualitatively analyze publicly available artifacts to identify what the requested funds are needed for, (4) use time series analysis to assess whether the received donations achieve the intended outcomes, and (5) explore how received donations are spent. We find 25,885 projects asking for donations on *GitHub*, most commonly with *PayPal* and

Patreon, often to support engineering activities, but also for community services, web hosting, and personal expenses. Many of these projects receive donations, but rarely enough to fund a full time engineering position. While we do not find strong evidence that received donations associate with higher levels of activity in a project, we find a multitude of different patterns of how received donations are spent, raising new research questions about effective funding.

Overall, we contribute • a design to identify projects requesting open source donations and a census of donation requests on GITHUB, • an analysis of project characteristics of projects requesting and receiving donations, • a list of commonly stated reasons for asking for donations, • a time-series analysis of donations' effects on project activity, and • an analysis of how donations are commonly spent. Our study is exploratory and opens directions for future research.

2 OPEN SOURCE AND MONEY (RELATED WORK)

Open-source software has a long and varied history [13, 50, 51, 75], seeing increasing commercialization and professionalization in the last decade. Open source has been recognized to have enabled significant productivity gains [16, 29, 52] and is now broadly adopted as fundamental infrastructure in most software projects [30, 49, 67]. However, practitioners and researchers have recognized sustainability challenges, as an increasingly growing amount of open-source infrastructure needs to be maintained [8, 16, 42, 45, 48, 71].

Funding of open-source software has long been an issue, raising questions about sustainability. Open source can be considered as a *public good* or *common-pool resource* [55], which is free to use, but therefore also potentially challenging to produce in a market setting. There are many different approaches to fund the creation and maintenance of open source [17], including selling support, consulting, and services around a project (e.g., the 'RedHat model'), adopting a combined open/closed source strategy (e.g., dual license, 'open core'), or companies committing full time or part time developers to open source (i.e., 'corporate open source') [5], or just asking for donations. In many cases, companies and open-source projects band together and create foundations to support open-source projects by providing a governance framework, centralizing fundraising, paying for infrastructure, and (sometimes) paying for engineering work [36]. Yet, much of current open-source work seems to be still performed by volunteers: According to GITHUB's recent representative survey [27], only 23 percent of the respondents indicated that they contribute to open source as part of their job description.

Researchers have long studied why individual developers and corporations participate in open source. Developers participate both because of intrinsic (e.g., enjoyment or sense of obligation) and extrinsic (e.g., pay, reputation, or own use) reasons [10, 26, 39, 58, 64, 74]. Economic motivations such as signaling one's value in a labor market have also been theorized [44] and empirically supported [14, 46, 47, 58]. Not all developers accept money for open-source work, mirroring their motivations [37]. At the same time, companies often aim to gain synergistic advantages either as the center of an ecosystem [35] or by soliciting third-party contributions and cooperation with others on non-strategic parts of their business [20, 76].

With the increasing popularity of open source and its use as

critical infrastructure in many projects, many developers perceive rising demands on their time in terms of a constant stream of feature requests, support questions, and bug reports [e.g., 23, 40, 43, 48, 70]. Developers who volunteer their time for open-source work increasingly report stress and even burnout [e.g., 31, 40, 77], and turnover can be high, threatening the sustainability of critical projects [12, 18, 33, 34, 48, 59, 62, 72, 78, 80]. Some developers thus hope that donations are a path to sustain their own open-source activities.

While donations are often discussed by practitioners [e.g., 32, 63, 68], little is known about their actual prevalence or effectiveness. Krishnamurthy and Tripathi [38] studied donations to the hosting platform (SourceForge) back in 2009; Nakasai et al. [53, 54] analyzed donations to the Eclipse foundation, finding that benefits to donors and displaying badges can encourage donations, that donations can lead to preferential treatment when closing issues of donors, and that releases often trigger donations. Of course, there is a vast amount of research on donations, philanthropy, and altruism more broadly, including many studies on what influences philanthropic giving (e.g., awareness of need and reputation) [3] to *effective altruism* [66], which could inform many recommendations of how to effectively raise donations for open source; however, at this point our goal is to first understand the current landscape of open-source donations, including its prevalence, its goals, and its practices.

3 STUDY OVERVIEW

We adopt an *exploratory mixed-methods research design* [15], in which we incrementally explore publicly available resources on open-source projects and donations. We proceed iteratively, where results from prior phases inform later phases of research (e.g., inspire additional research questions to explore unexpected results), and we frequently interleave quantitative and qualitative methods to explore phenomena and seek explanations.

Ethical considerations: Given the sensitive topic, where money and donations are often framed in the context of larger discussions on fairness, stress, or even burnout, and the unequal distribution of donations focused on few projects and individuals, we explicitly made a decision to *avoid interviews and surveys with a potentially vulnerable population* that already receive many survey requests from researchers – for example, when developers ask for donations as a “cry for help” because they have too little resources and time to work on their open-source projects (see Section 6.2), we would rather not add to their stress by asking for more of their time. Instead, our research analyzes only *public artifacts*, including descriptions on GITHUB repositories and project web pages, public information on donation and crowdsourcing platforms, metadata from GITHUB activities and package releases, as well as blog posts and other gray literature. By aggregating data from different sources, our research may make behavior and patterns more transparent (e.g., projects spending little of their donations, see Section 8), but we only analyze donation amounts and spending for those projects that chose to use donation platforms that explicitly make such information public in the first place, allowing anybody to perform these kinds of analyses.

Scope: We study projects in two corpora: all 537,640 GITHUB repositories corresponding to *npm* packages and all 77,934,441 repositories on GITHUB by May 23, 2019. The former is a subset

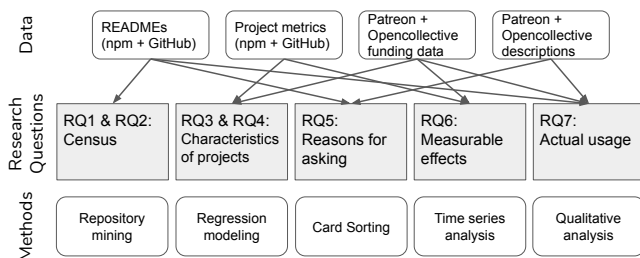


Figure 2: Overview of our research.

of the latter, but allows us to focus explorations first on a smaller subset, that is known to be innovation friendly [4], with which we are more familiar, which we can download in total, and for which we can gather additional metadata (download counts and dependencies). We typically start our exploration with the *npm* corpus and then attempt to generalize to the GitHub corpus. We do not consider projects that are not on GitHub, but given GitHub’s dominance for open-source hosting (even projects hosted on other platforms are often mirrored on GitHub and thus included in our corpus, e.g., the Linux kernel), we expect that the GitHub dataset is characteristic of open-source development more broadly.

Research steps: We report our research in five steps, centered around five themes (see Figure 2 for an overview):

- (1) **Frequency of donation requests:** Using large-scale repository mining, we start with a census of how many open-source projects ask for donations (RQ 1) and which donation platforms they commonly use (RQ 2). Results lead us to subsequently focus on *Patreon* and *OpenCollective*, two popular and transparent services.
- (2) **Characteristics of projects asking and receiving donations:** Next we explore, using multiple regression modeling, characteristics of projects that are more likely to ask for donations (RQ 3) and of those that are successful in raising donations (RQ 4).
- (3) **Expectations for donations:** To understand expectations, we analyze reasons developers give for asking for donations (RQ 5), using qualitative text analysis techniques to generate testable hypotheses about the expected effects of donations.
- (4) **Observable outcomes of donations:** We model the longitudinal effects of donations on a sample of projects that successfully raised donations, using interrupted time series designs (RQ 6).
- (5) **Use of donations:** After finding only weak results regarding donation outcomes, we use qualitative analysis to explore this difference between expectations and outcomes, focusing on how donations were used in those projects (RQ 7).

4 STEP 1: FREQUENCY OF DONATION REQUESTS

As a first step, we ask **RQ 1: How common is asking for donations in open source?** and **RQ 2: Which donation platforms are typically used to collect donations?** We try to get a census of donation requests among all projects in our *npm* and GitHub corpora and identify popular donation platforms for subsequent research. We additionally explored changes over time (when donation platforms are adopted and dropped) and common combinations of donation platforms to understand trends, dynamics, and potential

confounds for subsequent research.

4.1 Research Methods

Our primary strategy to identify which repositories ask for donations and with which donation platform was to analyze README.md files of GitHub repositories for links or mentions of specific donation platforms. We arrived at this method after several iterations of refinement and validation.

Corpora. As mentioned in Section 3, we use a smaller *npm* corpus and a larger GitHub corpus. The former includes all packages published on *npm* that link back to a valid GitHub repository (needed for analysis) as of May 23, 2019 (537,640 repositories). The latter contains all 77,934,441 GitHub repositories indexed by GHTORRENT [28] at that date, that are not forks of other repositories¹ and not marked as deleted. The former corpus is a subset of the latter.

We chose May 23, 2019 for taking a snapshot and as the end date for all longitudinal analyses, because GitHub announced its own donation platform feature that day [82], which may affect our results but is too recent (and still in a beta phase accessible only to select GitHub users) to reliably study its effect.

Identifying donation requests. We started with a popular and manually curated list of funding models for open source [17] to seed a list of 11 donation and crowdsourcing platforms, including *PayPal*, *Patreon*, and *Liberapay*. We then manually sampled projects that used these services and inspected their GitHub repositories for signals indicating that they were doing so, observing that the funding platforms were almost always referenced as links in the repositories’ README.md files.

Next, we iteratively curated a list of donation platforms and corresponding search strings that would identify them in a markdown file. To go beyond the initial 11 ones, we used two strategies: First, we used online searches for donation platforms. Second, we conducted a large-scale *grep* search for funding-related terms across all markdown files in all 537,640 repositories in our *npm* corpus, clones of which we had available locally on disk, using the terms “donate,” “sponsor,” and “donation;” we then manually investigated a random sample of 367 of the 8093 *npm* repositories with such terms (representative sample at 95% confidence level for $\pm 5\%$ confidence interval) for mentions of platforms that we missed. We found two forms of donations that we could not accurately detect automatically and thus excluded from our analysis: mentioning *sponsors* but without an explicit platform to manage sponsorship and *Bitcoin* were occasionally used, but stated in many different ways so that all search patterns we tried would either only recognize a small subset of these repositories or yield too many false positives to be useful. Our final list contains 12 donation platforms, all automatically detectable in markdown files: *Bountysource*, *Flatlr*, *IssueHunt*, *Kickstarter*, *Liberapay* (including *Gittip* and *Gratipay*), *OpenCollective*, *Otechie*, *Patreon*, *PayPal*, *SALT*, *Tidelift*, and *Tip4Commit*.

¹Requests for donations are automatically copied with the fork, adding noise. During our manual analyses (details below) we also noticed that some repositories are copies of other repositories without being labeled as forks on GitHub / in GHTORRENT; the repository name and contents are typically clear indicators of the duplicate status. The duplicate repositories also tend to be abandoned. To automatically identify and exclude such fork-like cases from our corpora, we developed and manually validated a simple heuristic: among repositories with the same name but hosted under different GitHub accounts, all of which link to the same donation service profile, only keep the repository with the most GitHub stars and remove all others.

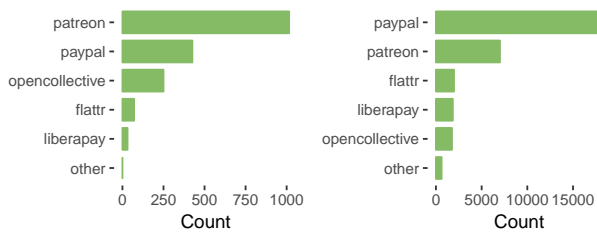


Figure 3: Most popular donation services in *npm* (left) and across GitHub (right) as of May 23, 2019.

Some open-source projects request donations in multiple places. For example, it is common to also link to donation platforms from the project’s web page or to create a specific `SPONSORS.md` file (or something similar). Doing a full analysis of the *npm* corpus, we found that it is not uncommon to link donation platforms in other markdown files, but in nearly all cases (98.2 %) those links are also included in the `README.md` file; in addition, typically the link in the `README.md` file was added earlier. Similarly, a manual analysis of a sample of projects (seeded by the blog post mentioned above [17]) showed that links on a project’s web page are also usually redundantly included in the `README.md`. Hence, we decided to search only in the `README.md`, which is sufficiently accurate and more computationally efficient.

Collecting snapshot frequency data. For the *npm* corpus, we cloned all 537,640 repositories locally and performed a *grep* search over all `README.md` files in the default branch and the latest revision on or before May 23, 2019. The GitHub corpus is too big to download all repositories or even just all `README.md` files, hence we relied on the GitHub API to search for projects that contained the donation-service-specific terms in their `README.md`s. To avoid exceeding GitHub’s API limits, we partitioned the search space using custom file size queries. We then cloned the identified projects and ran exactly the same *grep* query on their May 23rd revision as we did for the *npm* corpus.

Collecting longitudinal frequency data. For both corpora we identified when each donation platform was first introduced in the `README.md` file and when it was removed (if ever). From the *npm* corpus we analyzed all projects longitudinally; from the GitHub corpus we analyzed all projects identified in the static snapshots, *i.e.*, at the scale of the GitHub corpus, we cannot identify projects that previously asked for donations but no longer do now. Technically, we iterated over all revisions to identify the timestamp of the commits that changed the result of our donation-platform detector for each donation platform.

Threats to validity. As discussed, we cannot capture donations outside of common donation platforms that are added as sponsors, and we cannot capture donation requests through *Bitcoin*. Despite careful validation, we may miss some donation platforms. Our results should be considered as lower bounds, given that the detector has high precision (we are not aware of any instances where a detected link to a donation service was not used for requesting donations), but also given that we may miss some repositories requesting donations (a) when requests are made outside the `README.md` file or

(b) due to limitations of the GitHub API. The distribution of results for missed repositories may differ from the one for detected repositories, though analyzing the 1.8 % repositories of the *npm* corpus missed by focusing on the `README.md` file instead of all markdown files revealed no significant deviations.

4.2 Results

Overall, there are many projects asking for donations, but they make up only a small fraction of our corpora (RQ 1): We found that on our cutoff date, 1,145 out of the 537,640 repositories of our *npm* corpus (0.2%) ask for donations. In our GitHub corpus the proportion of projects asking for donations is even lower, with 25,885 out of 77,934,441 repositories (0.04%).

As summarized in Figure 3, *Patreon* is the most common donation platform by number of repositories in *npm*, followed by *PayPal* and *OpenCollective*, then with much lower adoptions come other services (RQ 2). Across the larger GitHub corpus, *PayPal* ranks first.

Developers slowly started to ask for donations (in the form of links to donation platforms) around 2012, with a significant increase in recent years, as visible in Figure 1; the only stagnating platform is *Flattr*, likely related to controversy around its sale in 2017.

While most repositories adopt only a single donation platform, 10.9 % of repositories ask for donations with multiple platforms (*PayPal* + *Patreon* is the most common combination). Transitions between donation platforms are relatively rare after the initial adoption, so is removal of donation links.

5 STEP 2: CHARACTERISTICS OF PROJECTS ASKING FOR AND RECEIVING DONATIONS

After identifying that only a small percentage of projects ask for donations, we ask RQ 3: **What are the characteristics of repositories asking for donations?** and RQ 4: **What are the characteristics of repositories receiving donations?** For the latter, we only analyze the repositories receiving funds through the funding platforms *Patreon* and *OpenCollective*, which are popular and make the funding amounts publicly available. For both questions, using multiple regression modeling, we check which publicly observable project characteristics, such as popularity, activity level, or number of contributors, associate with asking for or receiving donations.

5.1 Research Methods

The key idea is to assemble a corpus of two types of repositories — some that ask for donations and some that do not — then collect characteristics of each repository and use statistical modeling to identify which characteristics tend to associate, on average, with repositories being of one or the other type. Similarly, for repositories that ask for donations we model which characteristics associate with more or less successful fundraising, in terms of amounts of donations received.

Corpora. To study characteristics of repositories asking for donations (RQ 3), we cannot take the entire corpus from Step 1, because only a small fraction of those repositories ask for donations, making statistical modeling unsound. Instead, we take all the repositories asking for donations from Step 1 and compare them to a control

group² — a random subset — of repositories from the prior corpus not asking for funding. We do this both for our *npm* corpus (1,145 asking for funding, 8,124 not asking, post outliers) and our GitHub corpus (25,885 asking, and 109,289 not asking, post outliers).

To study who receives donations among those asking (RQ 4), we only analyze the 817 *npm* and 6,516 GitHub repositories asking for donations with either *Patreon* or *OpenCollective*, as only these two services publicly share the received amount of donations.

Funding levels. We collected the funding level of a repository from *Patreon* and *OpenCollective* for the associated donation profile (personal profile on *Patreon* and project page on *OpenCollective*). As the funding level, we measure the amount of donations received within the last 9 months before May 23rd. Whereas *Patreon* only reports current monthly donations, the *GraphTreon* website tracks donations over time; *OpenCollective* natively provides a log of all transactions (earnings and expenses).

Project characteristics. For each repository, we collect a number of characteristics that capture different dimensions of activity and popularity, using a combination of locally cloned git repositories, GHTORRENT, the GitHub API, and the *npm* API, as appropriate: the *total number of commits* up until May 23rd; a binary flag *is active* indicating whether the repository had at least one commit in the 9 months before that day; the *size of the repository*, measured in kilobytes; the *project age* measured as months between the creation of the repository and May 2019; a binary flag *is org* indicating whether the repository is owned by an organizational account on GitHub; the *total number of issues* on GitHub; and the *total number of stars* on GitHub. In addition, for the *npm* repositories, we can collect additional data: the *total number of downloads* and the *reverse dependency count*, indicating how many other *npm* packages depend on the given repository.

Modeling. We estimate two sets of multiple regression models. For RQ 3, we regress the binary dependent variable *asks for donations* on all the explanatory variables above using logistic regression. For RQ 4, we estimate hurdle regression models with the same explanatory variables to understand, among those repositories asking for donations, (a) what distinguishes those that receive any from those that do not; and (b) only for those receiving donations, how the amount received varies with the different project characteristics.

We follow standard practice for model fit and diagnostics: We log-transform variables with skewed distributions to reduce heteroscedasticity [24]. We also conservatively remove outliers for predictors with exponential distributions, *i.e.*, those values exceeding $k(1 + 2/n)\text{median}(x) + \theta$ [56], where θ is the exponential parameter [60], and k is computed such that no more than 1 % of values are labeled as outliers; among these are high leverage points that disproportionately affect regression slopes, reducing the robustness of our models. We test for multicollinearity using the variance inflation factor (VIF), comparing to the recommended maximum of 5 [11]; the *total number of issues* variable exceeded the threshold and was subsequently removed from the models. We assess goodness of fit using the standard pseudo- R^2 for the linear models and using McFadden’s pseudo R^2 [73] for the logistic models. We check the diagnostic plots for violations of modeling assumptions. Finally, we

² Note that, due to the lack of a donation platform link, we cannot remove duplicate fork-like repositories from the control group as we did in Section 4.

Table 1: Characteristics of *npm* projects asking donations.

	Resp: <i>Asks for donations</i>	
	Coeffs (Err.)	Deviance
(Intercept)	-4.01 (0.19)***	
commits (log)	0.40 (0.05)***	72.95***
size (log)	-0.30 (0.03)***	125.74***
project age	0.02 (0.00)***	85.94***
is active	1.95 (0.09)***	502.20***
is org	-0.57 (0.10)***	33.63***
stars (log)	0.27 (0.02)***	129.89***
downloads (log)	-0.02 (0.02)	0.88
dependents (log)	0.01 (0.05)	0.02
Num. obs.	9137	
R ²	0.31	

*** $p < 0.001$, ** $p < 0.01$, * $p < 0.05$

Table 2: Characteristics of *npm* projects receiving donations via *Patreon* and *OpenCollective*.

	Hurdle model Resp: <i>Received any</i>		Count model Resp: <i>Amount received</i>	
	Coeffs (Err.)	Deviance	Coeffs (Err.)	Sum sq.
(Intercept)	0.12 (0.38)		4.17 (0.39)***	
commits (log)	-0.20 (0.12)	3.05	-0.26 (0.11)*	20.41*
size (log)	-0.10 (0.06)	2.80	0.06 (0.07)	2.67
project age	0.05 (0.01)***	58.63***	-0.01 (0.00)	10.93
is active	1.33 (0.22)***	38.73***	0.00 (0.21)	0.00
is org	0.84 (0.26)**	10.78**	0.12 (0.20)	1.37
stars (log)	0.14 (0.06)*	6.06*	0.39 (0.06)***	182.17***
downloads (log)	-0.11 (0.06)	3.51	0.13 (0.05)**	28.60**
dependents (log)	0.31 (0.11)**	8.98**	-0.04 (0.08)	0.85
Num. obs.	735		527	
R ²	0.29		0.30	

*** $p < 0.001$, ** $p < 0.01$, * $p < 0.05$

report the regression coefficients together with their p -values and units of variance explained (the latter derived from ANOVA type-II analyses, *i.e.*, each variable is added after all the others), to assess statistical significance and estimate a lower bound on effect size.

Threats to validity. As in all empirical studies of this kind, our measures for the studied characteristics can only capture some aspect of the underlying quality and there are project characteristics that we could not measure at scale and thus not include in the models (*e.g.*, presence at conferences, marketing). Finally, our analysis does not distinguish between donations requested for individuals and donations for projects.

5.2 Results

Overall, the logistic regression model of *npm* projects asking for donations compared to a randomly sampled control group of *npm* projects not asking for donations (RQ 3; Table 1) fits acceptably well ($R^2 = 31\%$), revealing several characteristics that distinguish the two groups of projects on average, all with sizable effects. Recently active projects are more likely to ask for donations (the strongest effect in the model, 53 % of the variance explained), as are more mature projects (*num commits*, 8 %; *project age*, 9 %), holding other variables fixed. Project popularity correlates positively with the likelihood of asking for donations (*num stars*, 14 %; no additional variance

explained by *num downloads*). Repository size (13 %) and organizational affiliation (4 %) both correlate negatively with the likelihood of asking for donations — it is possible that bigger projects that are part of GITHUB organizations are sustained through other forms, perhaps needing donations less. The equivalent model of the whole GITHUB corpus (see supplementary material [1]) confirms the main effects. Projects asking for donations tend to be more popular (*num stars*, 81 % of the variance explained), more mature (*num commits*, 13 %), and active recently (5 %); other variables have negligible effects.

Looking at the 817 *npm* projects using the *Patreon* and *OpenCollective* services, we observe a highly skewed distribution of received funds: min 0 USD, median 55 USD, mean 6108 USD, max 589,382 USD in the observed 9 month window. Regarding who receives funding (RQ 4), not all repositories that ask for funding actually receive any: only 575 (70 %) received any funding at all; and only 45 repositories (5 %) received more than 1000 USD/month — the level at which donations could support a single developer at the 2018 US income poverty guidelines [68].³ The situation is similar across the larger GITHUB corpus: 58 % of repositories received donations; only 10 % received 1000 USD/month or more.

In the hurdle regression (RQ 4; Table 2), which distinguishes *npm* projects that receive funding from those that do not, we observe a positive correlation of the activity and popularity metrics with and the likelihood of receiving any funding. The strongest effects are: *project age* (44 % of the variance explained), perhaps indicative of the importance of reputation in the community, which develops with time; and being *recently active* (29 %). Popularity as indicated by the *number of stars* (4 %) and usage as indicated by the *number of reverse dependencies* (6 %) are also positively correlated to the likelihood of attracting funding. The count model (RQ 4; Table 2) reveals that those among projects receiving donations, only popularity (*number of stars*, 74 %; and *number of downloads*, 12 %) correlates with the amount of donations received. The equivalent models for the larger GITHUB corpus (see supplementary material [1]) do not fit the data well, suggesting that these characteristics might be *npm* specific. More targeted analyses of different communities could help explain this phenomenon, but go beyond the scope of this paper.

6 STEP 3: EXPECTATIONS FOR DONATIONS

To understand whether donations are effective, we first need to understand the *expectations* that developers have toward them. Hence, we ask: **RQ 5: Why do developers ask for donations?** This question will also help us to develop hypotheses to test whether expectations match outcomes.

6.1 Research Methods

As discussed in Section 3, we deliberately avoid surveys and instead analyze already publicly available text. Specifically, we analyze a sample of README.md files and profiles on online donation platforms to identify reasons, hopes, goals, or statements about how developers would spend funds they receive.

For this analysis, we assembled a corpus of repositories with

corresponding README.md files and donation profile pages. Specifically, we downloaded the donation profile pages (HTML pages) of all *npm* repositories using *Patreon*, *OpenCollective*, or *Kickstarter*, because on those platforms it is common to describe the project, funding levels requested, and so forth; this resulted in 1259 candidate projects. We then created a sample for subsequent qualitative analysis, as follows. Observing that *Patreon* and *OpenCollective* profile pages are often empty, we sorted all the HTML pages by file size and sampled 100 randomly from among the larger half — the larger HTML files are likely to contain more detailed descriptions. We additionally selected the 14 largest *Kickstarter* campaigns in the *npm* corpus, because they are typically very detailed. After removing 3 duplicates, our final sample contains 109 repositories.

We qualitatively analyzed the text of all README.md files and donation profile pages in our sample using *card sorting* [57]. Specifically, two researchers extracted all text fragments that refer to *expectations* for funding, such as reasons given, goals set, or intentions on how to spend funds received. We printed all fragments and then sorted them into groups, discussing and refining groups in the process. Initial inter-rater agreement between the two coders was high (Cohen’s kappa > 0.63); discrepancies were then discussed and the cards were re-sorted together to finalize the categorizations.

Threats to credibility. Self-described goals for funding may not honestly reflect the developers’ intentions and expectations, as developers might self-censor when they perceive expectations to be less socially acceptable [9]. While we cannot avoid such potential bias, we note that it would similarly surface in interviews or surveys. Note that the identified reasons contain those frequently mentioned in practitioners’ blog posts and talks about funding in open source.

6.2 Results

A large number of repositories (41 %) did not list any expectations or justifications or merely mentioned that donations “show appreciation.” Among the expectations recognizable, we identified four categories:

Engineering: The requested funding is intended for creating new features, resolving issues, improving the project, or paying salary for a developer by 48 % of the sampled repositories. While some repositories request funds for specific features (especially in *Kickstarter* campaigns), requests are often more generic — which is also why we could not separate requests to support maintenance from new development clearly. For example, one developer mentions in a *Patreon* page “*I will be able to dedicate more time to the development and improvement of existing components and plugins.*” Several projects explicitly suggest that the project is not sustainable in its current form and funds are needed to continue development and maintenance, often in a form that reads as a “cry for help”, e.g., “*Before I give up [the project] completely I wanted to give this one last try and see if I can find enough supporters who would like to use [it] and a newer better version of it in the future!*”

Community: Funding is requested for creating documentation and tutorials, keeping the project ad free for users (which improves the user experience for the community), supporting other projects being used by the current one, and other community activities in 18 % of the sampled repositories, e.g., “*I can spend less time thinking about private monetization channels (e.g., taking on*

³A donation income of 1000 USD/month could support a fulltime position in some countries with lower costs of living and may provide part time support for developers everywhere, however it is still far from a competitive salary for IT professionals.

support/consulting contracts) and instead work more on content that benefits the entire community, e.g., more educational blog posts, videos and even books!”

Project expenses: Funding is requested for cost associated with running the project, commonly server and hosting fees, in 13 % of the sampled projects, e.g., “The money from this Patreon keeps the servers for my projects running.”

Personal: Funding is requested for taking time off work to work on open source, paying off loans, buying coffee, and generically increasing motivation in 9 % of the sampled projects, e.g., “The \$3,000 per month will be put toward my living expenses and the student loan bills that I will need to start paying off during the project.”

Overall, donations are requested predominantly, but not exclusively, to support engineering activities (RQ 5).

7 STEP 4: OBSERVABLE OUTCOMES OF DONATIONS

After analyzing the intentions of developers for donations in the previous step, we now ask **RQ 6: Do donations have measurable effects on development and maintenance outcomes?** Specifically, we observe and quantitatively model, across a large number of projects, whether observed outcomes tend to change as projects request and receive donations, using interrupted time series models.

While there are many interesting potential outcomes that can be derived from the developers’ stated intentions, we focus on engineering activities, which was the most commonly given reason and can be operationalized at scale with public archival data. Specifically, we observe the combined maintenance, development, and support activities through two proxy measures:⁴ *number of commits*, which captures both coding and noncode activities; and *issue resolution speed*, which captures the efficiency of maintenance and community support activities.

7.1 Research Methods

While receiving donations may have noticeable effects on the activity metrics in specific individual projects, we are interested in effects that generalize across many projects – only then we can be confident that donations could be an effective mechanism to promote open source sustainability more generally. The key idea behind our analysis is treating donations as an *intervention* and observing (and modeling) how potential trends in the outcome measures changed, if at all, after the intervention, across a large sample of projects aligned on their respective intervention dates. Over a large-enough sample, aligning the different projects’ time series on the intervention date, which likely occurred at very different dates for each project, enables the researchers to assume that the effects of potential environmental confounding factors on the observed trends are uniformly distributed. Therefore, any observable trends in the outcome measures can be attributed to the intervention. This approach is known as an *interrupted time series design* [6]; it originated in medical research and has since been applied successfully in software engineering [e.g., 69, 79].

⁴Unfortunately, other hypothesized outcomes like increased developer motivation and reduced developer stress are very difficult to observe and study longitudinally. While it would be possible to recruit a cohort of developers and poll them repeatedly, for example with the *Maslach Burnout Inventory* survey [61], such a study is very difficult to conduct and far exceeds the scope of our exploratory study.

Variables. To perform this kind of modeling, we need to collect historic data on donations, outcomes, and covariates. We collect:

(1) *Intervention date:* We record the date of the first donation received by each project via *Patreon* or *OpenCollective*. We also considered the date when a project posted the call for donations, but decided against it, as there may be a lag before donations start to arrive, which could impede the activity in the project.

(2) *Monthly donations (control):* We collect cumulative donations from *Patreon* and *OpenCollective* in the observation window, as described in Section 5. If the funding is used to support developers’ time, the amounts of funding could impact the levels of activity; we model total rather than monthly donations, because funds are not necessarily spent in the same month they are raised.

(3) *Monthly issues closed (control):* Using *GHTORRENT*, we collect the number of issues closed per month. During periods with higher workload (more issues closed), the issue resolution times may naturally increase, thus we add this control to the model. We excluded issues that were closed within a minute of opening, typically caused by bot activities.

(4) *Monthly commits (outcome):* We collect the number of commits per month using *GHTORRENT*. Commits have been shown to be a robust measure of a project’s level of development activities [71].

(5) *Issue resolution speed (outcome):* Using *GHTORRENT*, we record the average time that issues closed in a given project and month have been previously open.

Corpus. The modeling technique sets requirements on which projects can be analyzed. Specifically, the projects need to have received donations (intervention) and need to have at least 9 months of activity before and after their first donation, such that trends and changes therein, if any, can be estimated statistically. Since many projects in our previous analysis have adopted donations early in their history or only recently received their first donations or have not been active during the entire period of observation (9×2 monthly windows), our corpus for this analysis is necessarily smaller. Again, to collect received donations, we need to limit our analysis to projects using *Patreon* or *OpenCollective*.

Another challenge relates to the aggregation level. During our earlier manual investigation we found that it is common for multiple repositories to ask for donations using the same profile (URL) on a donation platform. The typical scenarios are: (a) a larger project organized into multiple *GITHUB* repositories that all link to the same donation profile for the larger project; and (b) developers asking for donations with a personal profile on multiple of their own repositories. Since we can determine funding level only per donation profile, we further group repositories by donation profile and treat the activities in the entire group as a single repository, i.e., we aggregate all the variables above per donation profile.

Since these limitations restrict the pool of projects, we only ran this analysis on the larger *GITHUB* corpus, with 337 projects meeting our conditions, of which only 16 projects received more than 1000 USD in the analyzed 9 month window.

Statistical modeling. We model the two interrupted time series, one per outcome variables, as multiple mixed-effects linear regression models, cf. prior work [69, 79]. Besides the variables above, we include two integer counters for time window, whose estimated coefficients capture the trend before the intervention (*month_index*)

and change in trend after the intervention (*month_after*); moreover, we include a dummy variable *intervention*, whose estimated coefficient captures the change in level associated with the intervention. We follow standard model fit and diagnostic procedures, as described above in Section 5.

Threats to validity. The analysis is constrained by the outcomes we were able to quantify, e.g., not covering outcomes regarding noncode activities or developer stress. Further, as donations often ramp up slowly, it is difficult to define an exact point that should be considered as an intervention; our results are robust though to different operationalizations (first time asking for donations, first time receiving donations at different thresholds). Finally, results may be dominated by the majority of projects that receive low levels of donations; considering only high-earning projects leaves too few projects for confidence in the statistical results.

7.2 Results

Figure 4 shows how the distributions, computed over all the projects in our sample, of the two monthly outcome measures, *number of commits* and *issue resolution speed*, evolve before and after projects start receiving donations. Visually, the trends appear stationary.

To formally test these trends, we turn to the regression models in Table 3. First, we observe a slight increasing trend of **commits** over time ($\beta(\text{month_index}) = 0.15$), which gets reversed after the intervention ($\beta(\text{month_index}) + \beta(\text{month_after}) < 0$), i.e., the pre-donations commit activity increases slowly, but that increase is not sustained in the long term, after the first donation. The intervention itself does not appear to be associated with any short-term shift in commit activity on average ($\beta(\text{intervention})$ is indistinguishable from zero). Notably, the funding level associates positively with the amount of commit activity: projects with higher overall funding tend to be more active; for every factor e increase in earnings (note the log-transformed predictor), the number of commits is expected to go up by $e^{0.3} \approx 35\%$, other variables held fixed (due to the different corpus this effect is not comparable to Sec. 5). The fraction of variance explained by this predictor, however, is small.

The **issue resolution speed** model reveals an increasing trend pre-intervention ($\beta(\text{month_index}) = 0.05$), i.e., over time issues take longer to resolve on average, after controlling for the total monthly workload. The trend does not change after the first donation received ($\beta(\text{month_after}) \approx 0$). However, we note a negative effect associated with the intervention itself ($\beta(\text{intervention}) = -0.37$), suggesting a short-term decrease in issue resolution speed after the first donation. Taken together, the two coefficients suggest that the impact of donations is short-lived. As in the previous model, increases in funding level associate with improvements in issue resolution speed (note the reverse-coded dependent variable); the issue resolution speed decreases by $e^{0.14} \approx 15\%$ for every factor e increase in earnings, other variables held fixed. The fraction of variance explained by this predictor is again small.

To explore the effect of projects asking for donations as a ‘cry for help’ (see Sec. 6), we explored another model among projects that received no donations at all, using the time of *asking* for donations as the intervention. Plots and model (in supplementary material [1]) show that after stagnant activity leading up to asking for donations (and not getting any), activity levels actually *decline* slowly.

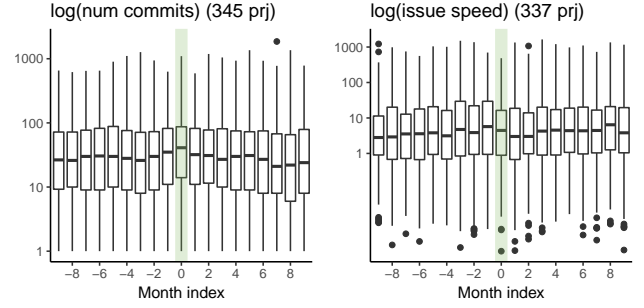


Figure 4: The distribution of outcomes before and after receiving the first donation.

Table 3: Interrupted time series regression models.

	Commits model		Issue speed model	
	Resp: <i>num commits</i> (log)		Resp: <i>issue speed</i> (log)	
	Coeffs (Err.)	Chisq	Coeffs (Err.)	Chisq
(Intercept)	0.79 (0.42)		1.79 (0.29)***	
earnings (log)	0.30 (0.06)***	21.25***	-0.14 (0.04)**	9.75**
closed issues (log)			0.38 (0.03)***	134.65***
month_index	0.15 (0.02)***	59.59***	0.05 (0.02)**	10.69**
intervention	0.03 (0.16)	0.05	-0.37 (0.12)**	9.72**
month_after	-0.25 (0.03)***	79.70***	-0.01 (0.02)	0.27
Num. obs.	6210		4912	
R ²	0.36		0.33	

*** $p < 0.001$, ** $p < 0.01$, * $p < 0.05$

In a nutshell, we find some evidence, but not strong support, for the hypothesis that donations lead to higher levels of development or maintenance activity (RQ 6), though we find that projects asking for but not receiving any donations actually decline in activity. We suspect that the positive outcomes of donations may be more subtle or more varied than captured by our analysis, therefore, in a last step, we explore a small sample of projects in more depth.

8 STEP 5: USE OF DONATIONS

To explore reasons for the limited observable effects of donations, we analyzed individual projects in more depth and found that the use of donations (when publicly visible) differed significantly among projects. We thus ask **RQ 7: How are donations used?**

8.1 Research Methods

After some exploratory analysis of 15 high-donation and medium-donation projects, we identified that projects using *OpenCollective* would provide the most insights because the donation profiles are usually most detailed and they include a public list of expenditures. We assembled a new corpus of 60 projects that asked for donations using (only) *OpenCollective*. We started with the 15 *npm* projects receiving the largest donations. To achieve diversity in our corpus, we added 45 further projects using stratified sampling: We divided the *OpenCollective* projects in our GitHub corpus into three strata – projects making more than an average of 1000 USD/month in the last 9 months, projects making less than 100 USD/month, and projects in between – randomly picking 15 projects each.

We started our exploration by automatically assembling summary descriptions for each project. Each description contains data and plots on transaction histories and funding amounts collected from *OpenCollective*. We then enriched the automatically assembled summaries with notes by manually investigating public artifacts of each project. We carefully read the project’s README.md file, web pages, documentation, and donation profile pages, and investigated their donation history (earnings and expenses) as well as the GitHub activity charts at the repository and contributor levels. To guide our exploration on answering how the donations are used, we attempted to gather information on why the project asks for donations, who receives the funds, and for what the funds are used. After collecting raw observations for all 60 projects, three authors read and discussed the results, looking for patterns in the data and discussing potential implications of the observations.

Where possible, we then operationalized specific observations (e.g., projects receiving but not spending donations, see below) to quantify how frequent they are across all 540 projects in our GitHub corpus that received donations through *OpenCollective* in the last 9 months before May 23.

Threats to validity and credibility. Our observations can only partially explain the previously observed mismatch between expectations and outcomes regarding donations. Relying on public data, rather than conducting in-depth interviews may lead to overgeneralizations. Results may differ for projects that use other donation services, for example, as *OpenCollective*’s public accountability may influence behavior.

8.2 Results

In the following, we discuss our observations, grouped by themes that emerged during our qualitative analysis.

Savers vs spenders. We found that there are big differences regarding spending: Some projects actively spend all raised funds while others barely spend any, sometimes accumulating significant amounts of money – in Figure 5 we show two examples.

In our sample, 24 projects (40 %) spent less than 25 % of their raised donations, and 9 projects (15 %) spent more than 75 %. When automating this analysis across all *OpenCollective* projects in our GitHub corpus, we found that saving is common in general with 64 % spending less than 25 % of their received donations and only 11 % spending more than 75 %. The results can be observed across different funding levels, though saving is less frequent among well-funded projects as shown in Figure 5c – some projects with lower funds may wait to accumulate more money for bigger expenses.

Types of expenses. We observed that most donations received through *OpenCollective* were spent on engineering-related expenses, including paychecks to developers. Projects with lower volumes of donations tend to spend a higher fraction on project expenses, such as hosting and domains fees.

An interesting outlier in our sample is a well-funded project owned by a large corporation, in which the main developers are employees and donations (also largely but not exclusively received from the corporation) are spent on supporting travel for other community members and other community activities.

Usually, the way that projects spend funds aligns with what they request donations for (if they give specific expectations in their

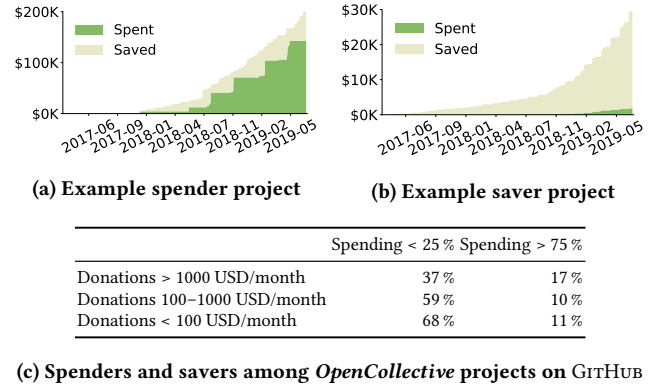


Figure 5: Spenders and savers.

Table 4: Distribution of 2957 *OpenCollective* transactions across 540 GitHub projects.

Category	Transactions	Amount in USD
Engineering	1,133	1,316,225
Services	493	238,761
Travel/Food	333	104,875
Donations	591	79,751
Social	296	61,128
Unclassified	111	20,421

requests and if they receive enough donations). Of the 21 projects that have clear reasons to ask for donation and expenses, only one showed a discrepancy: It asked for donations to support full-time maintainers and to grow tooling support, but only spends money on branding and travel; however, its donation income and expenses are fairly low, so it is possible the intent of funding engineering is not feasible at the current funding level.

To automate this analysis to all GitHub projects collecting donations using *OpenCollective*, we manually developed a classifier to categorize a transaction description using keyword matching into the categories *engineering*, *services* (e.g., servers), *travel/food* (e.g., conference fees), *donations* to other projects, and *social* (e.g., merchandise). As shown in Table 4, engineering costs are still dominating, with service costs in second place, aligning with the expectations we identified in Sec. 6. A breakdown by funding level supports our observation that projects with high funding levels spend funds primarily on engineering, whereas projects with lower funding levels spend a larger proportion on services (see supplementary material [1]).

Recipients of funds. A majority of projects in our sample (43, 72 %) gave money to their top contributors. Among those, 21 projects gave money also to non-top contributors. Only two mid-sized projects gave money only to non-top contributors. For one project it was intended for hosting expenses, and for the other project it was for maintenance work done by an external contributor. In general, projects that received fewer donations tended to give money to fewer people and mainly to a single top contributor. Projects that gave money to non-top contributors did so for various reasons including investing in newcomers, paying for specific contributions (e.g., bounty claims), and paying travel costs for speakers.

We expect that donations can significantly contribute to the functioning of a community, encouraging onboarding, supporting community events, or documentation, that may be hard to observe directly in the outcome measures used in our analysis (Sec. 7).

9 DISCUSSION

Though only a small percentage of all open-source projects ask for donations, we find that donations are a common mechanism to support open-source work. As expected, more established and more active projects are more successful at raising funds. However, donations alone rarely ever raise enough funds to support paying full-time developers for their work. The current level of funding seems to at most provide marginal observable benefits to project productivity; the decline of activity in projects unsuccessful in raising donations (Sec. 7) is worrying for sustainability in general.

Our study is exploratory in nature and can only be a first step in understanding the current state of donations in open source using public data. Of course, there are many facets that we cannot explore with our methods, as large parts of the funding landscape are not publicized (e.g., *PayPal* donations, sponsorship). Still, our work reveals insights that can be starting points for many interesting future research directions.

First, we suggest researchers should explore *What level of funding is actually needed to sustain open-source projects?* From our observations (Sec. 8), we suspect that the answer varies widely from funds to support multiple full-time engineers, to supplementing one maintainer’s other income, to server costs, or to mere ‘thank you’ gestures. We see that operating expenses, e.g., hosting costs, are typically paid first. It is unclear whether many projects are not spending their raised funds because they are waiting for larger expenses, because they do not have more expenses, or because they do not feel comfortable accepting money personally [cf. 37].

Second, another interesting direction is to compare different forms of spending: *What kind of spending is effective at sustaining open-source projects?* We see a wide variety of different forms of spending (Sec. 8), including paying engineering salaries, spending on advertisement and community activities, supporting travel, and paying non-core contributors – can the return on investment of such different strategies be quantified and compared, as the movement on effective altruism [66] does for charities? Unfortunately too few projects are transparent about their spending to use our interrupted-time series method (Sec. 7), suggesting research with more qualitative longitudinal approaches. Ideally, subsequent research should look at more nuanced outcomes (Sec. 6), such as success at onboarding new contributors, reducing developer stress, and user satisfaction, beyond the commit activity in our study.

Third, while there are significant differences between open source and traditional charitable organizations, we believe the open-source community can learn from empirical research on philanthropy: *How to effectively raise donations for an open-source project?* For example, a recent metastudy identified 8 mechanisms that drive charitable giving [3]. Our analysis of which projects receive donations (Sec. 5) seems to align with the importance of *reputation* observed in philanthropy, but many more factors can be explored. For example, our results show that many projects are not explicit about goals when raising *awareness of need* (Sec. 6) and most projects do not

demonstrate *efficiency* of using funds in that they are rarely transparent about how they use received donations and what outcomes they achieved (Sec. 8). As another example broadly studied in philanthropy, it is worth exploring the positive and negative effects of providing direct or indirect incentives to the donor, from sending stickers, to promoting them as sponsors, to preferential handling of their issue reports [53].

Finally, there is a dark side of money in open source that is worth exploring: *What are negative effects of collecting donations and how can they be mitigated?* Zhou et al. [80] observed that increased involvement of paid developers in an open-source project can crowd out volunteers; some developers observe more entitled users even when small amounts of money are involved (e.g., expecting rapid attention to their issues because they attached a \$25 bounty);⁵ and preferential treatment of sponsors (e.g., in issue resolution [53] or code review [25]) may be perceived as unfair. Furthermore, literature on volunteers suggests that paying volunteers a little can be worse than not paying them at all, because it may shift their mindset from that of an intrinsically motivated volunteer to that of an underpaid employee [21, 22]; in that sense observing so many open-source projects with minimal donations may be dangerous.

Overall, we argue that we need a better understanding of both positive and negative effects of donations in open source and how to more effectively raise and use donations. While we expect that donations will always be only one of many mechanisms in sustaining open source overall, we believe it may be an important one, given it is easy to adopt (compared say to founding a company), it may support a large range of activities (including community support and travel), it is broadly supported (now also directly by GitHub), and there seems to be some acceptance by both individuals and corporations to support open source with donations.

10 CONCLUSION

We used mixed methods to explore the state of donations in open-source projects. We found that only a small fraction of *npm* packages and GitHub repositories ask for donations (RQ 1) and that the most commonly used donation platforms are *PayPal* and *Patreon* (RQ 2). The projects asking for and receiving donations tend to be more active, more mature, and more popular (RQ 3 and 4). When asking for donations, developers typically suggest that they want to support code and noncode engineering activities, but also cover operating expenses, foster community, and stress reduction are mentioned (RQ 5). However, when modeling whether projects that start to receive donations actually tend to be more active in engineering activities, we do not find any strong evidence (RQ 6). Exploring this seeming mismatch between expectations and outcomes, we studied how raised funds are spent and found that they are often spent in line with purposes for which they were requested (if sufficient funds are raised), but also that many projects actually only spend a fraction of their funds and that funding contributors beyond the top contributors is not uncommon (RQ 7). Overall, we provided data, but also raised new research questions regarding needed funding, effective spending, efficient fundraising, and the downsides of donations (Sec. 9).

⁵<https://news.ycombinator.com/item?id=15747743>

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