**Siemplify Marketplace 15.65 Release Notes**

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**RELEASE TECHNICAL DETAILS:**

* This marketplace version can only be installed on **Siemplify 5.1** and up

**Integrations:**

* **CBLiveResponse**
* **CBLiveResponse**
* Updated the integration's code to work with Python version 3. (TIPG-8788)
* Support for Live Response API v6 - integration now supports both v3 and v6 versions of Live Response API, and is configurable on the integration configuration page. Please refer to the documentation site for more information. (TIPG-8788)
* "Kill Process", "List Process" Actions - added detailed logging information to the JSON results in cases of failure. (TIPG-8788)
* **FreshworksFreshservice**
* **FreshworksFreshservice**
* Add Ticket Note, Add Ticket Reply, List Ticket Conversations, Update Ticket actions - improved handling of the action input parameter "Ticket ID". (TIPG-9532)

**Actions:**

* **CBLiveResponse**
* **Download File**
* NEW! New action added - "Download File" (TIPG-7614)
* **CBLiveResponse**
* NEW! New action added - "List Files" (TIPG-8788)
* **FreshworksFreshservice**
* **Add Ticket Time Entry**
* NEW! New Action Added - Add Ticket Time Entry (TIPG-9245)
* **Update Ticket Time Entry**
* NEW! New Action Added - Update Ticket Time Entry (TIPG-9245)
* **Delete Ticket Time Entry**
* NEW! New Action Added - Delete Ticket Time Entry (TIPG-9245)
* **List Ticket Time Entries**
* NEW! New Action Added - List Ticket Time Entries (TIPG-9245)
* **Create Agent**
* NEW! New Action Added - Create Agent (TIPG-9245)
* **Update Agent**
* NEW! New Action Added - Update Agent (TIPG-9245)
* **Deactivate Agent**
* NEW! New Action Added - Deactivate Agent (TIPG-9245)
* **Create Requester**
* NEW! New Action Added - Create Requester (TIPG-9245)
* **Update Requester**
* NEW! New Action Added - Update Requester (TIPG-9245)
* **Deactivate Requester**
* NEW! New Action Added - Deactivate Requester (TIPG-9245)
* **PaloAltoCortexXDR**
* **Add Hashes to Block List**
* Add Hash To Block List - Updated action outputs (TIPG-9393)

**Jobs:**

* **FreshworksFreshservice**
* **Sync Tickets Closure Job**
* NEW! New Job Added - Sync Tickets Closure Job (TIPG-9245)
* **Sync Tickets Conversations Job**
* NEW! New Job Added - Sync Tickets Conversations Job (TIPG-9245)