Jendoubi Hafedh

hafedh.jendoubi@esprit.tn (+216) 52 896 806 Djedeida, Manouba

Summary

A college student with remarkable qualities that contribute to his success. Excels under pressure, thrives in dynamic environments, and possesses exceptional teamwork skills. A fast learner, embracing new concepts and technologies with enthusiasm.

Experience

Apprenticeship

 ${\tt ALPHA\,TECHNOLOGY\cdot Fouchena,\,Ben\,Arous}$

08/2022 - 08/2022

Tasks:

- · Reception of customer requests and complaints
- · Assignment of requests to responsible personnel
- KPI development response rate and request processing
- · Preparation of repair appointment schedule
- · Follow-up of technical works

Education

Computer Science

Private Higher School of Engineering and Technology (ESPRIT) \cdot El Ghazela, Ariana Based on Most Common Francophone Grading Scale:

07/2026

- 2021-2022: Graduated with High Honor. 15.95/20, equivalent to 3.7 GPA
- 2022-2023: Graduated with High Honor. 14,34/20, equivalent to 3.7 GPA

Skills

C, C++, PHP, JavaScript, HTML5, SQL, Arduino, SDL 1.2, Team Leadership, Teamwork, Communications

Languages

English, French, Arabic