

✓ 100 XP

Plan a responsible generative AI solution

2 minutes

The Microsoft guidance for responsible generative AI is designed to be practical and actionable. It defines a four stage process to develop and implement a plan for responsible AI when using generative models. The four stages in the process are:

1. *Identify* potential harms that are relevant to your planned solution.
2. *Measure* the presence of these harms in the outputs generated by your solution.
3. *Mitigate* the harms at multiple layers in your solution to minimize their presence and impact, and ensure transparent communication about potential risks to users.
4. *Operate* the solution responsibly by defining and following a deployment and operational readiness plan.

ⓘ Note

These stages correspond closely to the functions in the [NIST AI Risk Management Framework](#) ↗.

The remainder of this module discusses each of these stages in detail, providing suggestions for actions you can take to implement a successful and responsible generative AI solution.

Next unit: Identify potential harms

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