CS

J&P

ľR

 $\mathbf{EM}$ 

I'he constíaints is mainly in the hospital side to manage and fetch the iepoit without any delay

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the or need to get the job done? What have they tried in the past? What pros &

cons do the Piedicting? the estage pof the eliver disease which class it belongs to Píos: Reducing the man-wolk behindthe píocess

> Cons: Mis-tiaining the system may lead to faulty piedictions

2. JOBS-TO-BE-DONE / PROBLEMS

1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

disease

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

**Both Patients and the stake** 

healthcaie and hospitals to

diagnose and píedict the liveí

holdeís involved in the

Píedicting the stage of the liveí disease wheie the patient falls undeí into the categoiy.

9. PROBLEM ROOT CAUSE

6. CUSTOMER CONSTRAINTS

What is the real reason that this problem exists? What is the back story behind the need to do i.e. customers have to do it because of the change in

l'he majoí setback to seaích foí this solution is to get moie accuiate píedictions in the health-caíe domain and the human eijoi should be minimized and eliminated.

7. BEHAVIOUR

RC

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e.

Patients can veiify their iesults with the doctois in case if they don't tiust the iesults fiom the system.

What tiiggeis customeis to act? i.e. seeing theii neighboui installingsolai panels, íeading about a moíe efficient solution in the news.

Patients can get the moie optimized íesults.

4. EMOTIONS: BETORE / ATTER

How do customeis feel when they face a pioblem of a job and afterwaids? i.e. lost, insecuíe > confident, in contíol - use it in youí communication stíategy & design.

Befoie: l'ime delay, lack of claiity Aftei : No time delay, Moíe íelieved, **Automated iesults** 

10. YOUR SOLUTION

If you aie woiking on an existing business, wiite down youi cuiient solution fiist, fill in the canvas, and check how much it fits feality.

If you ase working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customei limitations, solves a pioblem and matches customei behavioui.

Health-caie industiv has been booming with cuíient technology day-by-day, so píedicting the type of the liveí disease based on the Scan iepoit may be moie useful in the futuie occuíences, it may lead to ieduce the human eííoí and lead tomoíe optimized íesults.

8. CHANNELS of BEHAVIOUR

NLINE

SL

What kind of actions do customeis take online? Extiact online channels from

DÜLINE

What kind of actions do customeis take offline? Extiact offline channels from 7 and usa them foi customei development.

Online: check whethei othei sites could píovide moie optimized iesults than the cuiient one.

Offline: Can check the quality and peifoimance of othei hospitals in the suííoundings.

AS

BE

됬

Qο

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Define

CS,

into



CH

