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e-estonia

e-Estonia guide



the most
advanced
digital
society in
the world

— Wired

Estonians are pathfinders, who have built an efficient, secure, and transparent ecosystem that saves time and money.

e-Estonia invites you to join
us on a digital journey.

about Estonia

Estonia is an innovative nation in Northern Europe known for its digital ambitions. Thanks to smart e-solutions created here, it takes only a few hours to start a company and minutes to declare taxes. The nation is in the top countries in Europe in terms of start-ups per capita. According to Atomico's latest State of European Tech report 2024, Estonia is a global leader in venture capital investment relative to GDP.

However - there's a lot more to discover! Since 2022, Tallinn, the capital of Estonia, has been recognized as a UNESCO City of Music, highlighting its rich musical heritage. At the same time, despite forests covering nearly half of Estonia, the country remains a highly digital society, with almost 90% of households having broadband access.

Discover what our innovative country has to offer!

SITUATED: on the Gulf of Finland

POPULATION: 1.3 million

OFFICIAL LANGUAGE: Estonian

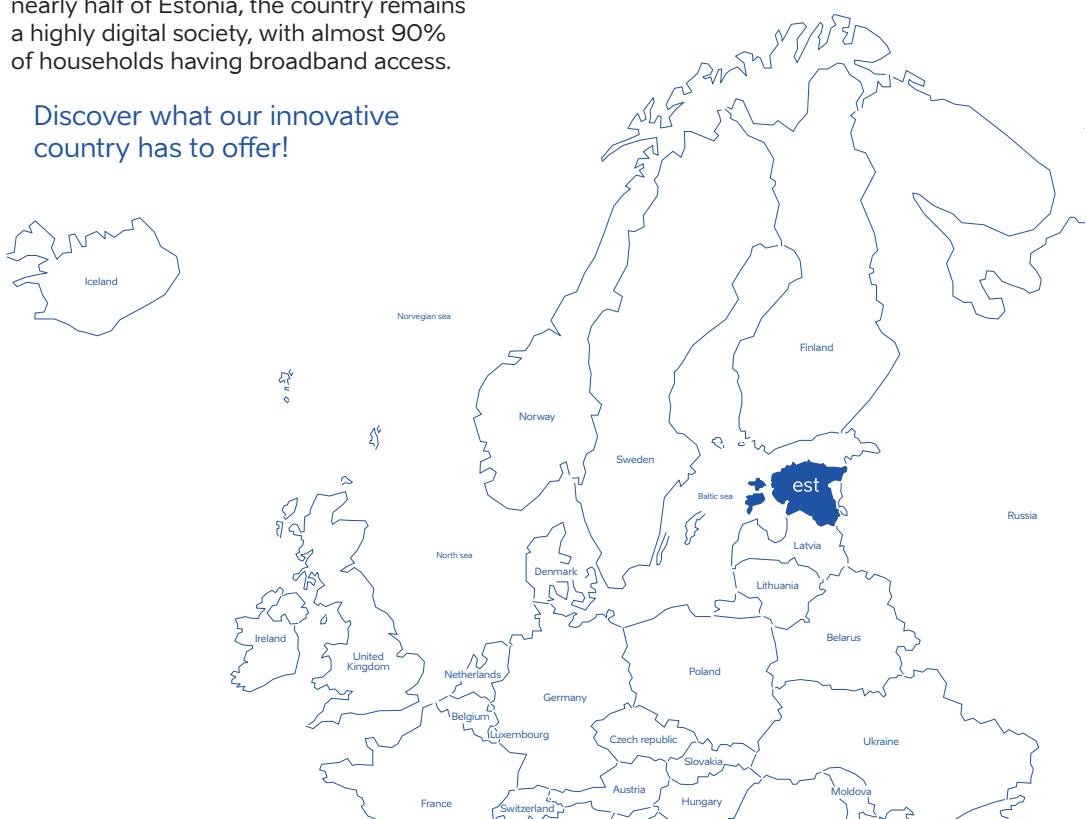
TOTAL AREA: 45,339 sq. km

CAPITAL CITY: Tallinn

CURRENCY: Euro (€)

GOVERNMENT: Parliamentary democracy

MEMBERSHIP: EU, NATO, OECD, WTO, Digital Nations, CERN



Estonia is wired for the future

Estonia is a digital society where efficiency is paramount. For me, e-Estonia means an efficient Estonia. As a compact yet dynamic nation, we have embraced digitalisation as a way of life, driven by a commitment to excellence and a demand for high-quality services. This relentless pursuit of "more" is not only about continuous innovation—though that remains crucial—but also about delivering superb, user-friendly experiences that meet the evolving expectations of our citizens and businesses.



Sandra Särv

**Deputy Secretary General for Economy and Innovation
The Ministry of Economic Affairs and Communications**

Digital security

Leading a digital lifestyle underscores the importance of security. We recognise that our digital infrastructure must be robust and resilient to safeguard the interests of all users. This focus on security ensures that Estonia remains the best business environment for entrepreneurs, where e-Estonia epitomises entrepreneurial Estonia.

Personalised services

We optimise private citizen and business services through enhanced user experiences and proactive engagement. This approach, which we call building a personal state, ensures that services are not only accessible but also intuitive and responsive to individual needs.

Sustainable innovation

Innovation is ingrained in our way of life. Estonia's tradition of sustainability is not merely a trend but a core value deeply woven into our cultural fabric. We strive to harmonise technological advancement with environmental stewardship, ensuring

our progress benefits our people and the planet. By 2030, Estonia aims to be a global leader in sustainability, leveraging our digital prowess to support a harmonious balance between technology and nature. Our companies initiate this shift, embedding eco-conscious principles into their operations and setting new standards for responsible development. For Estonians, sustainability and efficiency go hand in hand, guiding our actions today to safeguard the well-being of future generations.

Collaborative partnerships

A cornerstone of Estonia's digital success is our commitment to public-private partnerships. These collaborations have been instrumental in developing and refining the digital solutions that define our society today. By working closely with innovative companies, we utilise collective expertise and resources, ensuring that our digital services are groundbreaking and securely integrated into everyday life.

Estonia's journey towards a sustainable, digital future proves our belief that the best way to predict the future is to create it, with technology, innovation, and environmental care at the core of our endeavours.

I encourage you to share your best practices, learn from our experiences, and join us in building a resilient future.

Our credo: We constantly seek and develop new digital solutions that allow things to get done faster, better, and cheaper

This is how a successful digital society was built in Estonia, and it's the way we intend to continue. Right now, we are working, for example, on making public services work invisibly, aka proactively in the background for a seamless user experience. We have a wide programme for AI adoption going on — we see the future in AI-powered government. We will be restarting and rebuilding several digital systems, architecture and infrastructure to prevent them becoming a legacy in the next years.

We have built a digital government and society from scratch, and so can you. Today, Estonia has shared its e-governance journey with more than 100 governments that follow our example and employ the competence of our experts, and tech companies. If you want to see how a truly successful digital society works close-hand, do come to Estonia — or start by checking out e-estonia.com. Our private companies, experts as well as government officials are happy to share our digital know-how and solutions to make the world more efficient and simply a better place.



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e-Estonia beyond digital

e-Estonia is a remarkable success story born from the collaboration of a forward-thinking government, a proactive IT sector, and a tech-savvy population. As a pioneer in public sector e-services, Estonia had no ready-made solutions to follow—we had to forge our own path, creating innovative digital services that are accessible to everyone, anytime, 24/7.

Here are some indicators that show how IT solutions have improved everyday life in Estonia.



Savings and efficiency:

- At least 2% of state GDP is saved due to collective use of digital signatures
- 2000+ years of working time saved annually thanks to data exchange
- Time to establish a business reduced from 5 days to 3 hours



e-Government indicators:

- 99% of Estonians have a national ID-card
- 51% of Estonian voters used i-Voting during the Estonian Parliament election in 2023



Financial indicators:

- 98% of companies are established online
- 99% of banking transactions are online
- 100% of tax declarations are filed online—it takes only 3 minutes!
- Over 120,000 e-residents



Healthcare:

- 99% of patients have countrywide accessible digital records
- 100% of prescriptions are digital
- Every month, doctors submit 2.5 million queries and patients submit 2.7 million queries through the e-Health portal

In 2022, an Estonian e-resident set a world record at London Tech Week by establishing a company online in just 15 minutes.



X-Road data exchange platform:

- 100% of public services are online, available 24/7
- 2.7 billion queries annually via X-Road



Cyber security:

- Locked Shields is the world's largest and most advanced international live-fire cyber defense exercise. Held annually in Estonia, it takes place alongside the CYCON conference.
- The Estonian government began live testing KSI Blockchain technology in 2008. Today, KSI Blockchain services are available worldwide
- Estonia is home to the NATO Cooperative Cyber Defence Centre of Excellence and the European Union Agency for the Operational Management of Large-Scale IT Systems
- Estonia served as an elected member of the UN Security Council from 2020 to 2021
- The Estonian Ministry of Defence established CR14 (Cyber Range 14) in 2021 to provide cybersecurity research, training, and development for domestic and international partners across both the public and private sectors



Public safety:

- e-Police system available in police cars unites over 15 databases, including those of Schengen and Interpol
- Estonia was the first country in the EU to legalise the testing of self-driving vehicles on public roads



Education:

- First in Europe in the OECD PISA tests
- Estonia has, on average, twice as many students enrolled in ICT-related courses compared to other developed countries.
- 100% of Estonian schools use e-solutions

our success story – 100% digital

Over two decades ago, when Estonia began building its information society, no digital data was collected about citizens, and most people lacked internet access or the necessary devices. Choosing to invest in IT solutions and embrace digitalization required bold vision and determination. Today, Estonia is one of the world's most advanced digital societies. Here are some of the key e-solutions that made it possible.

Principles of Estonian e-governance:

- **Decentralisation** — There's no central database and every stakeholder, whether a government department, ministry, or business, gets to choose its own system
- **Interoperability** — All system elements exchange data securely and work smoothly together
- **Integrity** — Data exchanges, M2M communications, data at rest, and log files are, thanks to KSI blockchain technology, independent and fully accountable
- **Open platform** — Any institution may use the infrastructure and it works as an open source
- **No legacy** — Continuous legal change and organic improvement of the technology and legislation
- **Once-only** — Data is collected only once by an institution, eliminating duplicated data and bureaucracy
- **Transparency** — Citizens have the right to see their personal information and check how it is used by the government via log files

#2 INTERNET FREEDOM
Freedom House 2023

the journey of e-Estonia

e-Tax board

Electronic tax filing system. Each year, around 98% of all tax declarations in Estonia are filed electronically.

Population Register

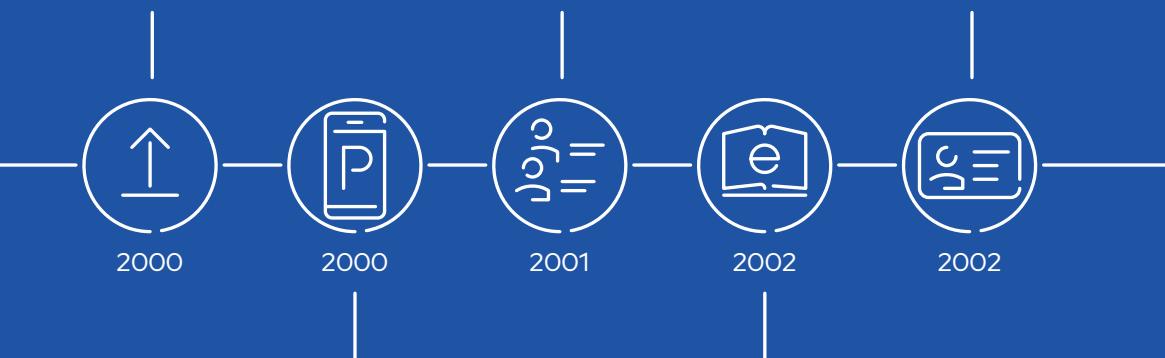
The state's database for holding basic information about each person living in Estonia.

X-Road

The backbone of e-Estonia. Invisible yet crucial, it allows the nation's public and private sector e-Service databases to link up and function in harmony.

ID-card

Estonia has by far the most highly-developed national ID card system in the world. Much more than a legal photo ID, the mandatory national card also provides digital access to all of Estonia's secure e-services.



m-Parking

Mobile Parking is a convenient system that can be used in privately-owned and public parking facilities in Estonia, allowing drivers to pay for parking using their mobile phones.

eSchool

One of the most widely used web applications for schools in Estonia, it provides an easy way for parents, teachers, and children to collaborate and organise all needed information for teaching and learning.

ID bus ticket

On buses and trams, a passenger may dial a telephone number to buy a ticket or a monthly pass. Because the ticket is tied to the passenger's state-issued ID code, any ticket controller who checks the passenger's ID card will instantly see that a ticket has been purchased.

Estonian Education Information System

A state database that brings together all information related to education in Estonia.



2002



2003



2003



2004



2005

Digital signature

Since 2002, every Estonian resident has been able to provide a digital signature. Today, this is done via ID-card, Mobile-ID, or Smart-ID, for safe identification and use of e-services.

e-Land Registry

A one-of-a-kind web application that contains information on all property ownership and rights for properties and land parcels.

i-Voting

A unique solution that simply and conveniently helps engage people in the governance process. In 2005, Estonia became the first country in the world to hold nationwide elections using this method.

Mobile-ID

Allows people to use a mobile phone as a form of secure digital ID. Like the ID-card, it can be used to access secure e-services and digitally sign documents but has the added advantage of not requiring a card reader.



2007



2007

KSI blockchain

A blockchain technology designed in Estonia and used since 2012 to make sure networks, systems, and data, such as national health, judicial, legislative, security, and commercial code systems, are free of compromise, all while retaining 100% data privacy.



2008

e-Prescription

A centralised paperless system for issuing and handling medical prescriptions. Almost all medicine is prescribed digitally and all a patient needs to do is present an ID-card to the pharmacist, who will issue the prescribed medicine according to the health system. Estonian e-prescription is also valid in Finland, Croatia and Portugal.



2008



2010

e-Police system

Involves two main tools: a mobile workstation installed in each patrol car, and a positioning system that shows headquarters every officer's location and status.

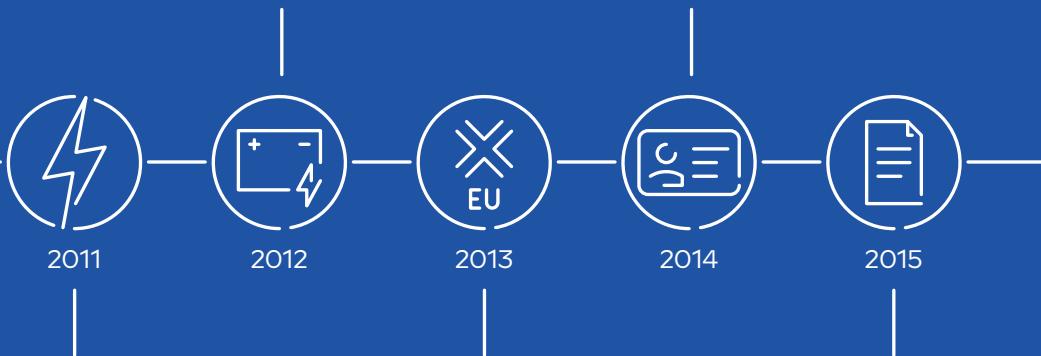
e-Health system

A nationwide system integrating data from Estonia's healthcare providers to create a common record every patient can access online.

EV quick-charging network
The charging infrastructure project created an Estonian network of quick chargers. Quick chargers for electric cars blanket Estonia today and ensure freedom of movement for drivers of electric cars.

e-Residency

A transnational digital identity for which anyone in the world may apply allows the user to run a trusted location-independent EU business online with all the tools needed to conduct business globally.



Smart Grid

A digitally enabled electrical grid that gathers, distributes, and acts upon information regarding the behaviour of all participants (suppliers and consumers) in order to improve the efficiency, importance, reliability, economics, and sustainability of electricity services.

X-Road Europe

Estonia was the first in the world to interconnect decentralized components of state- and public sector databases at the national level.

e-Receipt

A portal that enables end users to manage their receipts, as well as documents related to those, such as letters of guarantee and product manuals, in a single, convenient web environment.

World's first data embassy

Assuring our digital continuity, Estonia is the first country in the cloud. Our critical databases and services are backed up in a high-security data centre in Luxembourg.

Proactive government services

To make sure all public services involve as little repetitive bureaucracy as possible, the government is proactively managing essential routine state services.

Proactive family benefits

When a child is born, a population entry activates all of the following services, and the family gets all the benefits they are entitled to automatically.



2017



2017



2018



2019



2020

NIIS X-road consortium

Nordic Institute for Interoperability Solutions (NIIS) ensures the development and strategic management of X-Road and other e-governance solutions.

Government AI strategy

Creating the legal and strategic framework for accelerating AI development, a detailed strategic plan is made for promoting implementation of AI solutions in public and private sector.

e-Divorce

Being one of the proactive government services enables people to get divorced by submitting a divorce application online via the e-population register. All Estonian state services are digitalised. Estonia is now 100% digital.

World's first autonomous hydrogen vehicle

The driverless hydrogen shuttle Liisu, developed by Auve Tech and researches from University of Tartu, is aimed at enhancing last-mile transportation.

e-Marriage

e-Marriage, being one of the proactive government services, enables people to get married by submitting a marriage application online via the e-population register.



2020



2021



2021



2022



2024

Remote verification for notaries

Remote authentication enables the conduct of notarial acts using Veriff's online identity verification platform. There is no requirement to be in the same space physically when buying and selling real-estate.

Bürokratt

Bürokratt will, in the future, allow a person to get everything they need from one device and through a virtual assistant in one communication session. Bürokratt is thus an interoperable network of public and private sector AI solutions, which from the user's point of view, act as a single channel for public services and information.

e-Estonia State App

Estonia launches a human-centered state application that makes accessing government services easier and more convenient. Additionally, the app will enable users to store identification documents, receive notifications, and more.

building blocks of e-Estonia

e-Estonia's success is driven by an open-minded citizenry eager to embrace e-solutions and a robust digital infrastructure that enables the development of a secure, seamless, and user-friendly e-services ecosystem.



e-Governance



e-Identity

Thanks to a secure, convenient, and adaptable digital ecosystem, Estonia has achieved an unparalleled level of transparency in governance, fostering strong public trust in its digital society. Our government leverages e-Cabinet to pass laws, while citizens participate in democracy through i-Voting. Digital signatures alone save Estonia 2% of GDP annually, making the country a frictionless hub for business and entrepreneurship. Remarkably, Estonia is likely the only nation where 100% of public services are accessible online 24/7.

Thanks to a secure digital identity issued to every Estonian and e-Resident, Estonia is years ahead of nations still grappling with remote authentication. With ID-card, Mobile-ID, or Smart-ID, individuals can safely identify themselves and access e-services, making digital signatures a seamless part of daily life. Since their introduction in 2002, Estonians have provided over one billion digital signatures—more than the rest of the European Union combined.

Estonia is the first in the world to offer 100% of public services online 24/7



Interoperability services

In the 21st century, a citizen-centered state and a service-oriented information system require seamless integration across digital infrastructure to support both individuals and organizations. To achieve this, key systems like the Population Register and State Portal must be interoperable, ensuring that citizens only need to provide their data once. Estonia's solution for a modern, efficient state is X-Road—a secure data exchange layer that saves Estonians thousands of years in working time annually.



Healthcare

Estonia's healthcare system has been transformed by innovative e-solutions, making access to medical services more efficient and secure for patients, doctors, hospitals, and the government. Every Estonian has an online e-Health Record, while e-Prescription allows people to obtain medication without the need for paper prescriptions. To ensure data integrity and security, Estonia leverages its electronic ID system and blockchain technology, protecting health information while mitigating internal threats.



Security and safety

Being a digital society comes with exposure to cyber threats, but Estonia has turned this challenge into an opportunity. Through significant investments in cybersecurity infrastructure, the country has become a globally recognized leader in the field. Following the 2007 cyberattacks, Estonia pioneered scalable KSI blockchain technology to secure its e-services, including e-Law and e-Court. Estonia also hosts the NATO Cooperative Cyber Defence Centre of Excellence and the European IT Agency and established CR14 to leverage its decade-long cyber range experience, providing cybersecurity training, research, and development across sectors worldwide. Meanwhile, digital solutions like e-Police, the Alarm Centre, and e-Ambulance Fast Reaction ensure safety on Estonian streets every day.

In 2005, Estonia became the first country in the world to implement internet voting.

It was also the first to legalize self-driving vehicles on public roads.

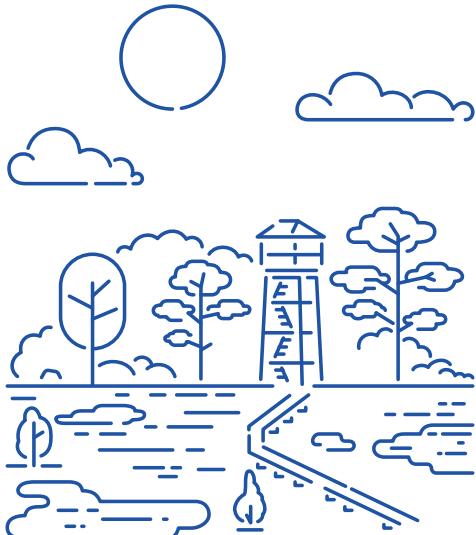


Location-based services

By integrating location-based services into public infrastructure, Estonia has significantly enhanced citizen well-being and safety. As early as 2000, Estonia pioneered a system that could instantly pinpoint the location of any GSM mobile phone used to make an emergency call—setting a global precedent. Today, Estonia remains at the forefront of innovation, serving as a testbed for self-driving technologies and intelligent transportation systems, reinforcing its commitment to cutting-edge solutions for the future.

#6 MOBILE BROADBAND SUBSCRIPTION

World Economic Forum 2022



In Estonia, 40% of ICT Master's students are female—the highest share in Europe.



Business and finance

Modern e-solutions have made starting and running a business in Estonia fast, efficient, and nearly frictionless. With tools like digital signatures, electronic tax filing, the e-Business Register, and open access to public records, bureaucracy has been reduced to a minimum—while blockchain technology ensures security and trust. The result? A thriving business environment where innovation flourishes. It's simple: when doing business is easy, businesses grow. That's why Estonia boasts one of the highest concentrations of startups per capita in the world.

#2 **DIGITAL PUBLIC SERVICES IN THE DESI INDEX**
EU Commission 2022

#2 **STARTUP FRIENDLINESS**
Estonia's startup scene has jumped to 12th globally in the 2024 Startup Ecosystem Index, with Tallinn breaking into the EU's top 10 startup cities thanks to a supportive ecosystem, innovative policies, and a talented workforce.

<https://investinestonia.com/estonia-climbs-up-in-global-startup-ecosystem-index-tallinn-enters-eus-top-10-report/>

#1 **INTERNATIONAL TAX COMPETITIVENESS INDEX**
Tax Foundation 2024



Education

The goal of the educational digital revolution in Estonia is to implement modern digital technology, such as e-School or the Estonian Educational Information System, more efficiently and effectively in learning and teaching, and to improve the digital skills of the entire nation. For example, our goal includes ensuring that every student receives the knowledge and skills to access the modern digital infrastructure for future use. Estonia's success in the digital revolution is reflected in the fact that twice as many students pursue IT-careers in Estonia versus the average in other OECD countries.

#1 **IN EUROPE IN THE OECD PISA TESTS**

#1 **Total ICT graduates DESI 2024**

ongoing projects and an ambitious future

Successful countries must embrace experimentation. Estonia's journey to becoming one of the world's most advanced digital societies has been shaped by continuous innovation, learning from challenges, and pushing boundaries. The next natural step in e-Estonia's evolution is making essential services fully digital—where processes happen automatically and seamlessly, almost invisibly, ensuring an effortless experience for citizens.

To remain an innovative, effective, and successful Northern European country that leads by example, Estonia must continue executing its vision of becoming a secure e-state with seamless, 24/7 automatic e-services.

In pursuit of this, the Estonian Ministry of Economic Affairs and Communications has developed the Digital Agenda 2030—a strategic vision and action plan for leveraging digital technology to advance the Estonian economy, state, and society over the next decade.

The agenda aims to enhance satisfaction with digital public services, ensure high-speed, reliable, and affordable internet access for all, and maintain a safe and trustworthy cyberspace.



Green digital government

Until now, environmental sustainability and climate impact have not been key considerations in the development of Estonia's digital government. However, as the environmental footprint of digital

solutions continues to grow—both in Estonia and globally—the need for action has become clear.

With the help of advanced digital tools, environmental monitoring has become more efficient, enabling Estonia to take a data-driven approach to reducing the ecological impact of its digital infrastructure. The country is now exploring ways to minimize this footprint and set an example as a pioneer in green, environmentally friendly digital governance.



**A new
digital nation**

Estonia's e-Residency program is building a new kind of digital nation—one where entrepreneurs are no longer limited by their physical location. By granting global citizens access to Estonia's world-class digital services, e-Residency removes barriers to business, enabling people to reach their full entrepreneurial potential, regardless of where they live or work.

This initiative holds enormous potential

Estonia is the first country in the world to offer e-Residency—a government-issued digital identity that enables nearly anyone, anywhere to establish and manage an EU-based company entirely online.

for driving global economic growth by democratizing access to entrepreneurship and e-commerce. As the concept evolves, we believe countries will increasingly compete for e-residents based on the quality of their public e-services and the strength of their business environment.



Data Embassy: Ensuring Digital Continuity

Estonia's Data Embassy is an extension of the government's infrastructure in the cloud, allowing the state to own and control server resources beyond its territorial boundaries. This is a groundbreaking approach to handling state information, as most countries store their data within their physical borders.

The Data Embassy is safeguarded with KSI blockchain technology, ensuring resilience against cyberattacks and crisis situations. More than just a backup, it can also operate Estonia's most critical digital services when needed. Our Tier 4 facility—the highest level of security for data centers—is located in Luxembourg, where Estonia and Luxembourg are pioneering a new model for global digital continuity.

Our data embassy is located in Luxembourg under a Tier 4 level of security — the highest level for data facilities. In this collaboration, Luxembourg and Estonia are pathfinders in creating a unique and innovative way to ensure digital continuity in the world.



Life & business event-based and proactive services

Estonia is committed to eliminating unnecessary bureaucracy in public services. The goal is to ensure that as many government services as possible require either a single online interaction with an official—or none at all.

As a truly digital society, Estonia has already taken a major step forward with proactive family and parental benefits. New parents no longer need to apply for benefits; instead, the government automatically proposes the benefits they are entitled to, requiring only a simple confirmation.

However, most public services today still require user initiation. The Digital Agenda 2030 aims to change this by shifting to a fully seamless, life- and business-event-based model. In the future, the state will proactively notify citizens when they need to take action—ensuring services reach people exactly when they need them.



Personalized Medicine: The Future of Healthcare

Estonia's next-generation healthcare system is built on data-driven health solutions. With over 200,000 donors in the Estonian Biobank, genome-based analysis is already enabling citizens to understand personal health risks and take control of their well-being.

Estonia was the first country in the world to test and implement blockchain technology at a national level.

Estonia pioneered the interconnection of decentralized state and public sector databases, setting a global standard for secure and transparent digital governance.



Intelligent transportation

Estonia is piloting on-demand transportation in rural areas to challenge traditional transport models and offer viable alternatives to personal cars. Meanwhile, autonomous delivery robots and couriers are already navigating Estonia's streets, and electric scooters have become a popular mode of transport.

To improve urban living, Estonia is actively testing bicycle-friendly infrastructure, smart city spaces, and car-free zones, creating more sustainable and accessible cities for its residents.



Artificial Intelligence strategy

Estonia has been a pioneer in integrating AI into various sectors, with national strategies implemented during 2019–2021 and 2022–2023. Building upon these foundations, the National AI Strategy for 2024–2026 aims to further enhance AI adoption across public services, the private sector, and education. The strategy emphasizes a human-centric and trustworthy approach to AI development, ensuring that advancements are secure, equitable, and respect privacy and human rights. A significant investment of at least €85 million is planned for this period to support these initiatives.



Cross-border data exchange

As businesses and citizens become more mobile, the need for seamless international e-services is growing. Estonia is at the forefront of this transformation, launching a cross-border public sector data exchange with Finland in 2017.

The vision? To make secure, real-time data exchange possible across all European countries, eliminating red tape and streamlining the movement of people and businesses.

Collaboration between the government, academia, and the private sector remains central to Estonia's AI strategy, fostering innovation and ensuring a cohesive approach to AI development and deployment. Enhancing AI and digital literacy among the population is a key component, ensuring that citizens are well-informed and can actively participate in the digital society. The strategy also focuses on developing and implementing trustworthy AI solutions, ensuring that the benefits of AI are realized in a manner that is secure, equitable, and respectful of privacy and human rights.

One of the flagship projects under this strategy is Bürokratt, an AI-based interface designed to provide voice-based interaction with public services. From the user's perspective, it functions as a single, unified channel for accessing direct and informational public services, elevating the user experience to a new level.

According to Global Cybersecurity Index 2024 Estonia is among most secure countries in the World.



Real-Time Economy

Estonia is leading the way in building a Real-Time Economy (RTE)—an ecosystem where financial and administrative transactions happen instantly, without delays.

In a fully digital economy, transactions like real-time payments, e-ID verification, e-Invoicing, and e-Receipts operate automatically, reducing costs and boosting efficiency across the European digital single market.

Estonia is already integrating global standards like XBRL GL and GS1, as well as cutting-edge AI and blockchain technologies, to create a truly seamless and interconnected RTE ecosystem.



Digital transformation in education

In Estonia, digital competence is a core part of the national curriculum, recognized as essential alongside entrepreneurial, social, and civic skills.

The ProgeTiger program has played a pivotal role in shaping Estonia's digital education, ensuring that students from kindergarten to vocational school have access to high-quality IT education.

While there is no single formula for comprehensive online learning, Estonia's approach—continuous ICT training for teachers and integration of digital skills in

education—equips the next generation with modern, 21st-century competencies.



Reporting 3.0: Reducing Bureaucracy for Businesses

Estonia is revolutionizing business reporting with Reporting 3.0, an initiative aimed at automating and standardizing mandatory data submissions.

With secure, machine-readable data transfer (XBRL GL format), businesses can now submit financial data directly to government institutions, reducing time-consuming paperwork.

Three key institutions—the Bank of Estonia, the Tax and Customs Board, and Statistics Estonia—have already defined taxonomies to ensure a smooth, standardized reporting process, saving businesses time and resources.

By simplifying reporting, Estonia enables companies to focus on growth and innovation, rather than bureaucracy.

IT sector

IT plays a central role in Estonian life, driven by strong public trust in digital solutions. The essential e-services that power Estonia's digital society were all developed by local companies, backed by over 20 years of expertise in automating both public and private sector services. Today, nearly all state-related operations can be completed online 24/7—from digital prescriptions to tax declarations, with only a tiny fraction still filed on paper.

Estonia has shared its e-governance journey with over 60 governments and exported its digital solutions to more than 130 countries worldwide. With a bold IT sector and an ambitious start-up community, Estonia continues to develop world-changing innovations—from Skype to e-Residency.



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the Estonian ICT cluster

The Estonian ICT Association is the driving force behind collaboration and development in the country's IT sector. It serves as a dynamic platform that connects enterprises, pools expertise, and fosters innovation. The Association hosts two business clusters: the Estonian ICT Cluster

and ITS Estonia, bringing together top competencies in e-governance, cybersecurity, smart mobility, and industry digitalisation. Let's build the digital future together!

Estonian ICT cluster – your gateway to the e-Estonia powerhouse

Estonian ICT Cluster is the single contact point for the technology sector in Estonia, bringing together technology companies, consultation providers, R&D institutions etc.

Through us you can:

- have access to the most dynamic network of Estonian technology companies;
- share knowledge and experience with highly innovative e-solutions developers;
- find the right business partners.

We unite the best competences in the fields of e-governance, cybersecurity and industry digitalisation.

We are always looking for likeminded partners with whom to build secure digital future together.

Let's go on this journey together!



Contact:

Jana Silaškova
Head of Internationalization
jana.silaskova@itl.ee
+372 5340 5200
e-estoniax.com

Doris Pöld
Cluster Manager
doris.pold@itl.ee
+372 511 4411
e-estoniax.com

Lili Kuusk
CEO of ITS Estonia network
lili.kuusk@itl.ee
+372 5854 2008
e-estoniax.com

e-estonia briefing centre

Visit the gateway to Estonian digital society

The e-Estonia Briefing Centre showcases Estonia's digital success story and serves as a key hub for B2B and B2G relations. We host presidents, ministers, and high-level global decision-makers from both the public and private sectors, connecting them with Estonian companies, investors, and international media.

Additionally, the Estonian government has entrusted the Briefing Centre with shaping and promoting the international image of e-Estonia. We actively share news and updates on the latest developments in Estonia's digital society.

REGULAR VISITS:

- A comprehensive and exclusive overview of the core mechanisms behind e-Estonia, delivered by our expert speakers.
- 1–2 meetings with Estonian IT companies and/or public sector experts.

CUSTOM-MADE VISITS:

- Tailored consultation on the programme agenda and a customized business programme featuring public and private sector experts.
- Meetings and discussions with Estonian ICT companies to explore partnership opportunities and best practices.



custom-made programmes for public and private sector

Get exclusive and unique insights about e-Estonia



We inspire our guests with the e-Estonia success story, its developments, benefits and challenges as well as ongoing projects and the future of e-Estonia.



We consult on and arrange custom-made B2B and B2G programmes, featuring Estonian public and private sector experts, which can boost innovation and international cooperation opportunities.



Custom-made programmes last between half a day to three days; send an e-mail to business.e-estonia@eis.ee for your personal agenda and quote.

Examples of successful custom-made programmes:

B2B

- **Sparkassen Consulting** that consults the Sparkassen Banking group in Germany met with SK ID Solutions, Cybernetica, Tuum, Salv, Bankish, Guardtime, Depowise, and Cybexer Technologies.
- **Tony Blair Institute's** meeting with Ministry of Economic Affairs and Communications, Cybernetica, Health Founders, Cybexer Technologies, and ITL.
- **Google EMEA's** meeting with Ministry of Economic Affairs and Communications, Helmes, Auve Tech, e-Residency, Startup Estonia, and HK Unicorn Squad.

B2G

- **Federal Tax Authority (UAE)** meeting with the Estonian Tax Board and company Nortal.
- **Queretaro's State Government (Mexico)** meeting with Estonian company Roksnet which led to the implementation of the X-Road data exchange platform.
- **Malta's Ministry for Foreign and European Affairs** meeting with Estonian governmental agencies and companies, e.g. Cybernetica, SK ID Solutions, CybExer, Proud Engineers.

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