HAFSA MEER

Software Quality Assurance Engineer

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PROFESSIONAL SUMMARY:

Dedicated and detail-oriented Quality Assurance Engineer with more than 2 years of hands-on experience in ensuring the quality and reliability of software products. Adept at designing and implementing test plans, executing test cases, and collaborating with cross-functional teams to deliver high-quality software solutions. Currently exploring the skills of Project management by gathering functional specifications of the clients, authorization of client requirements, and mapping them on the JIRA board with the proper planning to meet the deadlines.

EDUCATION

Master of Science **(**Information Technology) **-** University of The Punjab   **2017-10 - 2019-11**
- 3.62 CGPA
- Received [Merit Scholarship]

SKILLS SUMMARY:

● Agile/Scrum Methodologies	
● Testing Methodologies	Manual Testing, Automation Testing, VQA testing
● Tools	Microsoft Office (Word, PowerPoint, Excel), Google docs, Google sheet, Microsoft Visual Studio, Microsoft SQL, JIRA.
● Frameworks	Selenium
● Platform	GitHub, ClickUp
● Soft Skills	Attention to details, Strong communication skills, Ability to analyze complex systems.

EXPERIENCE:

DevMinified, Pakistan — Sr. Software Quality Assurance Engineer   **Jan 2024 - July 2024**
- Mobile App + Web App testing
- Leading the QA department
- Write and execute test cases and analyze results
- Evaluate product quality according to specifications
- Report bugs and errors to development teams

DevMinified, Pakistan — Project Manager   **Jan 2024 - July 2024**

- Documentation of client requirements
- Preparation of software proposals
- Management of Jira board
- Meeting with clients

LeadPops, Pakistan — Software Quality Assurance Engineer   **Feb 2022 - Nov 2023**
- Review and analyze system specifications
- Perform functional, regression, and performance testing
- Write and execute test cases and analyze results
- Report bugs and errors to development teams
- Participated in daily stand-up meetings to provide updates on testing progress and discuss potential issues

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PROJECTS::

LIT (formally Known as Slamitt) (Web App)→ https://app.litschool.in/auth/dashboard
- Developed comprehensive test plans and test cases covering functional, regression, performance, and security aspects.
- Collaborated with development teams to identify and resolve defects promptly.
- Conducted performance testing to optimize website load times and responsiveness.
- Mentored junior QA engineers and provided technical guidance.
- Reduced bug density by 20% through effective test case design and execution.

QuickFix Ticket System (Web App + Mobile App) → https://quickticketfix-web.vercel.app/
- Executed manual tests to ensure the system's accuracy, reliability, and user-friendliness.
- Collaborated with development teams and clients to clear the requirements.
- Created comprehensive test plans and test cases covering functional, performance, security, and usability aspects.

- Properly handled the dependency of Web App on Mobile App to identify all the defects.
- Identified and resolved critical security vulnerabilities to protect sensitive data.
- Ensured the system's usability and ease of use for both administrators and users.

Party Panda App - (Mobile App)
- Performed manual testing on various mobile devices and operating systems.
- Created and executed test cases for functional, usability, and compatibility testing.
- Collaborated with developers to troubleshoot and resolve issues.
- Participated in code reviews to identify potential quality risks.
- Improved application performance by 25% through performance testing.
- Successfully launched the mobile app on Android platforms.

Certifications:

Selenium WebDriver with Java -Basics to Advanced+Frameworks (Automation Testing)   **May 2023**
- Mastered on Selenium Webdriver with strong Core JAVA basics
- Gain the ability to design PAGEOBJECT, DATA DRIVEN vs HYBRID Automation FRAMEWORKS from scratch
- knowledge to understand Mobile Testing Database testing and Performance testing with Selenium

Understanding Jira for users, managers and admins   **Nov 2022**
- Understand Jira's core features and how it works.
- Used Jira more productively.
- Set Jira up for your team or company as an administrator.