

## **Roles & Permissions Matrix (SAP ERP (Mock) — BA Case Study)**

Scenario: Order-to-Cash (O2C) with credit and pricing controls

Target system: Mock SAP ERP (example reference: SAP S/4HANA SD + FI-AR + FSCM Credit Management)

Version: 0.1 (English-first)

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### **1) Roles**

- SR = Sales rep
- SM = Sales manager
- CC = Credit controller
- WH = Warehouse clerk
- BA = Billing accountant
- AR = Accounts receivable
- AUD = Internal audit
- ADM = System admin

Permission levels:

- View
- Create/Update
- Approve/Release
- Admin

### **2) Permission matrix**

Module / Action	SR	SM	CC	WH	BA	AR	A U D	AD M
Create/change sales	Create/U pdate	View	View	View	View	View	Vi ew	Vie w

order								
Approve pricing override	View	Approve/Release	View	View	View	View	View	View
View credit exposure	View	View	View	View	View	View	View	View
Release credit block	View	View	Approve/Release	View	View	View	View	View
Create delivery status update	View	View	View	Create/Update	View	View	View	View
Create billing invoice	View	View	View	View	Create/Update	View	View	View
Create credit memo	View	View	View	View	Create/Update	View	View	View
Approve credit memo (above threshold)	View	View	Approve/Release	View	View	View	View	View
Post payments	View	View	View	View	View	Create/Update	View	View
View audit logs	View	View	View	View	View	View	View	View
Manage roles/authorizations	View	View	View	View	View	View	View	Admin

### 3) Notes

- SoD: prevent same user from requesting and approving the same override when enabled.
- Audit role should be read-only.