

HomeDirect Terms of Service

Effective Date: 24/04/2025

Welcome to **HomeDirect**, a platform designed to connect property buyers and sellers directly without third-party agents. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit and use our website.

1. Acceptance of Terms

By creating an account or using HomeDirect, you agree to:

- These Terms of Service
- Our Privacy Policy

You also confirm that you are at least 18 years old and legally able to enter into contracts.

2. Platform Overview

HomeDirect allows users to:

- List properties for sale
- Search listings
- Communicate with other users
- Use AI-generated legal documents (optional)

We do **NOT** act as real estate agents or provide financial/legal advice.

3. User Responsibilities

You agree to:

- Provide accurate, up-to-date personal information

- Only post listings you own or are authorized to sell
- Treat other users respectfully and lawfully
- Not misuse or spam the platform

You are responsible for your own content and conduct on the platform.

4. Account Security

You are responsible for safeguarding your login credentials. Notify us immediately at wi905362@my.westminster.ac.uk if you suspect unauthorized access.

5. AI-Generated Documents

HomeDirect may offer AI-generated legal agreements for convenience. These do **NOT** replace formal legal advice. Use them at your own risk. You are encouraged to seek independent legal counsel.

6. Payments and Fees

All features and services on Home Direct are currently completely free to use. We are committed to keeping Home Direct free for all users. If this ever changes in the future, we will clearly notify all users in advance and provide full details before implementing any changes.

7. Prohibited Activities

You may **not**:

- Use the platform to defraud, harass, or harm others
- Post false or misleading property listings
- Upload malicious software or posts
- Attempt to hack, overload, or disrupt our services

Violations may lead to suspension or permanent ban of your account.

8. Intellectual Property

All trademarks, logos, site design, and content (excluding user content) belong to Home Direct or Westminster University. You may not reproduce or distribute them without permission.

9. Termination

We reserve the right to suspend or terminate your account at any time for violating these Terms. You may also delete your account at any time.

10. Liability and Disclaimers

Home Direct is provided “as is.” We make no guarantees about:

- Property availability, condition, or value
- User behavior or authenticity
- Legal enforceability of AI-generated documents

To the fullest extent permitted by law, we are not liable for damages related to use of our platform.

11. Modifications

We may revise these Terms at any time. Updated terms will be posted here. Continued use of the platform means you accept the changes.

12. Governing Law

These Terms are governed by the laws of **England and Wales**. Any disputes shall be resolved in the courts of **London, UK**.

13. Contact Us

For any questions or concerns about these Terms, contact:

Home Direct Support Team

Email: **w1905362@westminster.ac.uk**