1. Opening the URL (Homepage)

- **User Action**: The user enters the URL in their browser or clicks on a link.
- **What is Displayed**:
  - A clear and engaging homepage with:
    - A **header** containing:
      - The site logo.
      - A navigation menu (e.g., "Find a Space," "Why OfficeSpot," "Tips," "Contact").
      - A "Log In" or "Sign Up" button.
    - A **main banner** with:
      - A catchy message (e.g., "Find the Perfect Workspace").
      - A search form (e.g., city, type of space, number of people).
      - A "Search" button.
    - **Key Sections**:
      - Presentation of services (e.g., "Why Choose OfficeSpot?").
      - Testimonials or case studies.
      - Links to blog articles or tips.

2. Searching for a Workspace

- **User Action**: The user fills out the search form on the homepage and clicks "Search."
- **What is Displayed**:
  - A **search results page** with:
    - A list of workspaces matching the criteria.
    - Filters to refine the search (e.g., price, type of space, amenities).
    - An interactive map to locate spaces.
    - Detailed information for each space (photos, description, price, availability).

3. Viewing a Workspace

- **User Action**: The user clicks on a workspace in the results.
- **What is Displayed**:
  - A **detailed workspace page** with:
    - A photo slideshow.
    - A full description (capacity, amenities, included services).
    - Pricing and booking options.
    - A "Visit This Space" or "Contact the Owner" button.
    - A map to locate the space.
    - Reviews from other users.

4. Contact or Booking

- **User Action**: The user clicks "Contact the Owner" or "Book."
- **What is Displayed**:
  - A **contact form** to request additional information.
  - Or a **booking page** with:
    - A summary of the selected space.
    - A form to enter booking details (dates, number of people).
    - A "Confirm Booking" button.
  - A **confirmation page** after submitting the form.

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5. Sign-Up/Log-In (if applicable)

- **User Action**: The user clicks "Sign Up" or "Log In."
- **What is Displayed**:
  - A **sign-up form** (name, email, password) or **log-in form** (email, password).
  - A "Forgot Password" option and links to terms and conditions.
  - After logging in, redirection to a **user dashboard** (current bookings, favorites spaces, favorite searches, messages).

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6. User Dashboard

- **User Action**: The user accesses their personal space.
- **What is Displayed**:
  - A **dashboard** with:
    - Current bookings.
    - Favorite spaces.
    - Favorite Searches
    - Messages exchanged with OfficeSpot.
    - Account settings (edit profile, change password).

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7. User Feedback

- **User Action**: The user can leave a review after using a space.
- **What is Displayed**:
  - A **feedback form** with:
    - A rating (stars).
    - A field to write a comment.
    - A "Submit" button.
  - Reviews are displayed on the workspace page for future users.

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8. Session Closure

- **User Action**: The user leaves the site.
- **What is Displayed**:
  - **Exit Popup** (optional): Do you want to save your search ? (with minimum details like location (city or Zip code), number of people, type (hot desk, private office, suite, conventional lease, etc) and email (and of phone).

o **Follow-Up Email** (if the user provided their contact details): Thank you message, visit summary, promotional offer.

<mark>**Quick Recap Diagram**</mark>

```
1. Opening the URL (Homepage)
   |
   ├── 2. Searching for a Workspace
   |      └── Search Results Page
   |           └── Option "Save Search"
   |
   ├── 3. Viewing a Workspace
   |      └── Workspace Detail Page
   |
   ├── 4. Contact or Booking
   |      ├── Contact Form
   |      └── Booking Page
   |
   ├── 5. Sign-Up/Log-In
   |      ├── Sign-Up Form
   |      └── Log-In Form
   |
   ├── 6. Dashboards
   |      ├── User Dashboard
   |      |      ├── Current Bookings
   |      |      ├── Favorite Spaces
   |      |      ├── Favorite Searches
   |      |      └── Messages
   |      |
   |      ├── Operator/Landlord Dashboard
   |      |      ├── Listed Workspaces
   |      |      ├── Booking Requests
   |      |      ├── Messages from Users
   |      |      ├── Earnings & Payouts
   |      |      └── Workspace Performance Analytics
   |      |
   |      ├── Agent/Broker Dashboard
   |      |      ├── Client Leads
   |      |      ├── Active Listings
   |      |      ├── Booking Commissions
   |      |      ├── Messages from Clients
   |      |      ├── Earnings & Reports
   |      |      └── Workspace Availability Updates
   |
   ├── 7. User Feedback
   |      └── Feedback Form
   |
   └── 8. Session Closure
          ├── Exit Popup (optional)
          └── Follow-Up Email (optional)
```