

# Usability Evaluation Participant Briefing

[\*\* STUDENT NOTE \*\*: Edit the following items found in the form with your project details removing all information tips found in square brackets, including this note \*\*]

COS20001/COS70004 User Centred Design Student Project

Project Title: Quitch Prototype Usability Evaluation

Principal Investigator(s): Hai Le, Quang Danh, Quoc Bao, Hoang Long

Group: 5

Tutorial Day, Time, Semester, Year: Wednesday, 1pm - 5pm, Summer Semester, 2022

Thank you so much for helping me with this activity today. I wanted to give you a little information about what you will be looking at and give you time to ask any questions you might have before we get started.

Today we are asking you to help us test a prototype app by completing a set of tasks. Our goal is to see how easy or difficult you find the app to use.

I am here to record your reactions and comments as you interact with the app. I may have a colleague helping me take notes and observe your interaction with the prototype as well.

During this session, I would like you to think aloud as you work to complete the tasks. I will not be able to offer any suggestions or hints, but from time to time, I may ask you to clarify what you have said or ask you for information on what you were looking for or what you expect to have happen.

Today I am going to be asking you to do some tasks on our app and tell us how easy or difficult they were to do. These activities are all about how easy we have made it for people to use the app. There is no right or wrong answer. If you have any questions, comments or areas of confusion while you are working, please let me know.

If you ever feel that you are lost or cannot complete a task with the information that you have been given, please let me know. I will ask you what you might do in a real-world setting and then either put you on the right track or move you on to the next scenario. Remember, if you have an issue with the app it is a problem with the prototype not you.

As you use the app, please do so as you would at home or your office. I would ask that you to try work through the tasks based on what you see on screen. Because this is a prototype of the app, some features may not be complete or work as they normally would. If this happens, please tell us how you would expect it to work.

We will be recording this session for reference if needed. We are capturing your face (if you agreed to it in the Informed Consent), your voice and what you see on the screen. Your name

will not be associated or reported with data or findings from this evaluation.

I may ask you other questions as we go and we will have wrap up questions at the end.

Do you have any questions before we begin?

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