

## **Application letter**

Dear Hiring Manager,

I am writing to express my interest in your organization. With a Bachelor of Science in Computer Science from Debremarkos University, where I graduated with a CGPA of 3.02, and extensive experience in IT support and network configuration, I am confident in my ability to contribute effectively to your team.

During my studies, I completed COC Levels 1 to 3 in IT Support and Database Administration at Abayminch College, and I earned a Cisco certification from Addis Ababa University, where I was awarded a letter of merits.

Currently, I am working as a Junior IT support a United Beverages s.c. Since 2023, I have been responsible for configuring and maintaining network devices, printer, server, active directory, office 365, SAP. My role has equipped me with hands-on experience in network management, troubleshooting, and ensuring network security.

I am particularly drawn to your organization because of its reputation for innovation and excellence of your organization. I am eager to bring my technical expertise, problem-solving skills, and dedication to your esteemed organization.

Please find my CV attached for your review. I am looking forward to the opportunity to discuss my background, skills, and certifications.

Thank you for considering my application.

Sincerely,

Abebe Teshome.

# CV

Name:- **Abebe Teshome**

E-mail; - [abebeteshome053@gmail.com](mailto:abebeteshome053@gmail.com)

Address; - Addis Ababa

Phone: - 0945704771/0995978848

## Objective

A highly skilled IT professional with a strong background in computer science and extensive experience in network support. Seeking to leverage my expertise in network configuration and IT support to contribute to the success of United beverages.

## Education

Bachelor of Science in Computer Science at Debremarkos University, 2023 with CGPA: 3.02.

COC Levels 1 to 3 in IT Support and Database Administration at Abayminch College.

## Cisco Certification

- CCNAv7: Introduction to Networks
- CCNAv7: Switching, Routing, and Wireless Essentials
- CCNAv7: Enterprise Networking, Security, and Automation Completed at Addis Abeba University Awarded with Letter of Merits.

## Professional Experience

Junior IT support, at united beverages, 2023 -Present

- Configured and maintained network devices, office 365,SAP, CCTV camera,.
- Provided technical support and troubleshooting for network-related issues.
- Ensured network security and optimized network performance.

## Skills

- |  |  |
|--|--|
| • Network Configuration and Management | • Cisco Networking                     |
| • IT Support and Troubleshooting       | • Excellent Communication and Teamwork |
| • Database Administration              | • Network Security                     |

## References

1. Wondwossen Legesse, IT manager

Tel: 0911834169

This certificate is awarded to

**Abebe Teshome**

for successfully completing

**CCNA: Switching, Routing, and  
Wireless Essentials**

offered by Addis Ababa University, Addis Ababa Institute of  
Technology  
through the Cisco Networking Academy program.

Samuel Feleke Tabor  
Instructor  
Addis Ababa University, Addis Ababa Institute of Technology

**19 Dec 2024**  
Completion Date

## CCNAv7: Introduction to Networks

The student has successfully achieved student level credential for completing CCNAv7: Introduction to Networks course administered by the undersigned instructor. The student was able to proficiently:

- Configure switches and end devices to provide access to local and remote network resources.
- Explain how physical and data link layer protocols support the operation of Ethernet in a switched network.
- Configure routers to enable end-to-end connectivity between remote devices.
- Create IPv4 and IPv6 addressing schemes and verify network connectivity between devices
- Explain how the upper layers of the OSI model support network applications.
- Configure a small network with security best practices.
- Troubleshoot connectivity in a small network.

**Abebe Teshome**

Student

**Addis Ababa University, Addis Ababa Institute of Technology**

Academy Name

**Ethiopia**

Location

**6 Oct 2024**

Date

**Samuel Feleke Tabor**

Instructor

Instructor Signature

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