ABEBE TESHOME

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Summary

My name is Abebe Teshome, an IT professional with extensive experience in IT support and networking, I specialized in ensuring seamless technology operations. I hold a CCNA switching, routing and wireless essentials certifications.

- office 365
- CCTV camera installation
- ERP(SAP)
- Network connection troubleshooting
- Attendances management system
- switching, Routing and wireless configuration
- computer development
- active directory management
- server configuration
- Firewall configuration
- SQL server
- Computer maintenance
- Printers maintenance
- wireless controls configuration

Experience

IT SUPPORT JAN 1-2024 to 01/2025
UNITED BEHEVERAGE, Addis Abeba
- **Technical Troubleshooting**: Diagnosing hardware and software issues.
- **User Support**: Assisting end-users via phone, email, or in-person.
- **System Maintenance**: Performing updates and monitoring performance.
- **Hardware Setup**: Installing and repairing computers and peripherals.
- **Network Configuration**: Managing LAN/WAN setups and devices.
- **Software Installation**: Installing and upgrading software applications.
- **Security Management**: Implementing data protection measures.

Education

DEBREMARKOS UNIVERSITY, DEBREMARKOS
Bachelor of Science Degree in Computer Science