

Hailey D'souza

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EDUCATION

ONTARIO TECH UNIVERSITY

Computer Science
Graduating April 2024

SKILLS PROGRAMMING

Python • SQL • C++ • C#
• Java • JavaScript

TOOLS/FRAMEWORKS

Git • Linux • Windows •
Jupyter • Hue • CDSW

PROJECT C++ program

Connect Four
Fall 2020

- Implemented a connect four game with the programming language C++.
- Used 2-D arrays in order and created a 7x6 board.
- Initialized user interface while developing this game

C++ program *Tetris*

Spring 2021

- Created the game Tetris for the final project in Object-Oriented Software Development course

EXPERIENCE

OLG | *Digital Analytics*

Aug 2022 - Present | Toronto, Ontario

- Streamline existing reporting processes using Python
 - Collaborated with development teams across the organization to create functional test plans, performed feature and regression testing, and detailed issue reporting
 - Analyze marketing campaign performance, A/B testing performance, and other ad-hoc requests
 - Interpret data using statistical techniques and produce reports
- Software: Python, SQL, Excel

COSTCO | *Front End Member*

June 2021 – Present | Markham, Ontario

- Promote membership & credit card upgrading by merchandising at cash registers
- Help members in joining reward programs by educating them with potential benefits
- Effectively & consistently exceeded cashier hourly scanning goals operating at 158%

DAIRY QUEEN | *Supervisor*

Aug 2019 – Aug 2022 | Markham, Ontario

- Responsible for the end-to-end employee hiring process; evaluate, interview and hire qualified team members
- Manage the store's daily operations by scheduling work shifts and conducting inventories of food supplies
- Ensure that safety codes, company sanitary standards and security policies are being adhered to
- Knowledge of cash management principles and account balancing while closing and opening the store

ST. MARY OF LEUCA DAYCARE | *Daycare Assistant*

2016 - 2020 | Markham, Ontario

- Worked alongside Nuns to assist with the organization and coordination of the programs