

Post An Offer

Primary Actor: Driver

Stakeholders and Interest:

- Driver: Wants fast offers with accurate information. Wants the service to satisfy the passenger's needs and receive a reasonable amount of money.
- Passenger: Wants to get somewhere with fast reply and minimal efforts.

PreConditions: Driver's identity must be identity by sending emails to their baylor email account.

PostConditions: Account is activated. Information is saved, accounting and information are updated.

Main Success Scenario:

1. Driver goes to the main page of the website, and sign up for an account.
2. Driver gets an email which the website sent to his/her Baylor email account.
3. Driver logs in to their account as to become a driver.
4. Driver finds the right entry for posting an offer going to a trip.
5. Driver confirms the plan, and his plans will soon appear on the shared message board.

Extensions:

- a. At any time, the system fails: 1.Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
- b. Unable to log in: 1. Use the contact information sent to your Wecha or email to finish the plans. 2. Send an email immediately to the support email provided at the bottom of the website or call the number provided.
- c. Unable to pass the verification/Did not get the email: 1. Check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a "1" to the end of their names.
- d. Message board update fails: 1. Create another plan with the same information and post it again. 2. Email the system manager/support.

Post A Request

Primary Actor: Passenger

Stakeholders and Interest:

Stakeholders and Interest:

Passenger: Wants accurate information and reliable driver to come on time.

Driver: Wants the service to satisfy the passenger's needs and receive a reasonable amount of money.

PreConditions: Customer's identity must be verified.

PostConditions: Account is activated. Payment estimation is generated. Plan is confirmed. Information is saved.

Main Success Scenario:

1. Passenger sign up for an account
2. Passenger's identity is verified by sending an email to his/her baylor email account.
3. Passenger post a request for any of the three services provided.
4. Passenger checks the payment estimation the program generated
5. Passenger agrees/disagree to payment.
6. Passenger checks their information is accurate.
7. Passenger confirms the plan.
8. Passenger receives an confirmation email of the plan.

Extensions:

- a. At any time, the system fails: 1.Passenger logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
- b. Unable to log in: 1. Use the contact information sent to your Wechat or email to finish the plans. 2. Send an email immediately to the support email provided at the bottom of the website or call the number provided.
- c. Unable to pass the verification/Did not get the email: 1. Passenger check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a "1" to the end of their names.
- d. Message board update fails: 1. Create another plan with the same information and post it again. 2. Email the system manager/support.

Post A Service

Primary Actor: Driver

Stakeholders and Interest:

Passenger: Wants accurate information and reliable driver to come on time.

Driver: Wants the service to satisfy the passenger's needs and receive a reasonable amount of money.

PreConditions: Driver's identity must be verified. Driver must be eligible to drive according to the traffic laws of Texas.

PostConditions: Account is activated. Payment estimation is generated. Plan is confirmed. Information is saved.

Main Success Scenario:

1. Driver sign up for an account
2. Driver fills a form to become a driver.
3. Driver's identity is verified by sending an email to his/her Baylor email account.
4. Driver sign in the account.
5. Driver select any of the three services they want to provide.
6. Driver select his/her preference for working during hard hours or normal hours.
7. Driver checks their information is accurate.
8. Driver confirms the services.
9. Driver can start posting offers.

Extensions:

- a. At any time, the system fails: 1. Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
- b. Unable to log in: 1. Use the contact information sent to your Wechat or email to finish the plans. 2. Send an email immediately to the support email provided at the bottom of the website or call the number provided.
- c. Unable to pass the verification/Did not get the email: 1. Driver check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a "1" to the end of their names.
- d. Unable to select services: 1. Refresh the page, it is probably just stuck. 2. Log out and log in again.
- e. Did not receive confirm email: 1. Take a picture or screenshot the page of the trip. 2. Wait for 30 minutes to check if you got the email eventually. 3. Cancel the plan and create a new one. 4. Contact support.