

## HAJRUDIN KARDASEVIC

### **ABOUT ME**

Friendly and dependable worker with experience in retail, logistics, and customer service. Proven ability to handle responsibilities efficiently, from operating cash registers and stocking shelves to managing customs duties in an office setting. Currently studying Software Technology, demonstrating strong analytical and problem-solving skills. Looking to bring energy, reliability, and a customer-first attitude to a dynamic clothing store environment.

## **SKILLS**

- Customer service & communication
- Point of Sale (POS) system operation
- Stocking & store organization
- Team collaboration
- Reliability & punctuality
- Multitasking in fastpaced environments

## **EXPERIENCE**

#### CUSTOMER SERVICE ASSISTANT • LIVA • 2020 - 2022

- OPERATED THE CASH REGISTER AND HANDLED VARIOUS CUSTOMER TRANSACTIONS WITH ACCURACY AND EFFICIENCY.
- RESTOCKED SHELVES, MAINTAINED STORE CLEANLINESS, AND ASSISTED CUSTOMERS IN FINDING PRODUCTS.
- PROVIDED FRIENDLY AND HELPFUL SERVICE, CONTRIBUTING TO A
  POSITIVE SHOPPING EXPERIENCE.

#### PART TIMER • FEDEX • APRIL 2022 - NOW

- Managed packaging and shipping processes in a fast-paced warehouse environment.
- Promoted to the office team to assist with customs duty documentation and cross-border logistics.
- Demonstrated attention to detail and organizational skills in handling sensitive shipping data

## **EDUCATION**

#### HIGH SCHOOL • SUMMER 2024 • KOLDING GYMNASIUM

# BACHELOR'S IN SOFTWARE ENGINEERING • EXPECTED GRADUATION: 2028 • UNIVERSITY OF SOUTHERN DENMARK (SDU)

• Completed first year, with focus on logical thinking, structured problem solving, and teamwork.



