

Lawrence Harvey

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EDUCATION

Valdosta State University | Valdosta, GA

B.S. in Interdisciplinary Studies | GPA: 3.0

December 2022

Relevant Courses: Leadership, Management

Georgia Military College | Milledgeville, Ga

AS in Information Technology | GPA: 4.0

July 2024

Relevant Courses: Computer Organization, Data Structures, Foundations of Programming, Spreadsheets

TECHNICAL SKILLS

Programming Languages: Java /JavaScript/Python

Operating Systems:

- Windows 10/11 (Command Line, System Tools, Permissions)
- macOS (System Preferences, Keychain Access, Backup)
- Linux (Bash Commands, Permissions, Package Managers)
- Mobile OS (iOS & Android basics)

Skills: MS Office • Detail Oriented • Data Input • Time Management • Troubleshooting Boot Issues and Hardware Failures • Proper Cabling Techniques • Interpreting Error Codes and Display Issues • Printer Troubleshooting • Networking Fundamentals • Active Directory

CERTIFICATIONS

CompTIA A+ Certification (220-1101/1102)

- CompTIA A+ 220-1101 (Core 1)
- CompTIA A+ 220-1102 (Core 2)

May 2025

July 2025

[Click here to see certification](#)

A+ Core 1 Knowledge (220-1101):

- PC Hardware: RAM, Storage Devices, CPUs, Motherboards, Power Supplies, Cabling Standards
- Networking: TCP/IP, Subnetting, Ports, DNS, DHCP, Router/Switch Concepts, Wi-Fi Standards
- Mobile Devices: iOS/Android Setup, Wireless Sync, Display Components
- Printers: Inkjet, Laser, Thermal, Virtual Printers, Network Printing
- Virtualization & Cloud: Local Virtual Machines, SaaS, IaaS, Cloud Storage
- Troubleshooting: Boot Issues, Hardware Failures, Display Problems, Common Printer Errors

A+ Core 2 Knowledge (220-1102):

- Operating Systems: Installing, Upgrading, and Configuring Windows/macOS/Linux
- Security: Malware Removal Process, Permissions, Firewalls, Antivirus, Social Engineering Prevention
- Software Troubleshooting: BSODs, Login Issues, Slow Systems, Service Failures
- Operational Procedures: Backup Strategies, ESD Protection, Documentation, Change Management

CompTIA A+ Prep (220-1101/1102) Complete Course & Practice Exam | Udemy

- Successfully completed the CompTIA A+ Core 1 (220-1101) course
- Successfully completed the CompTIA A+ Core 2 (220-1102) course
- [Udemy Course Completion Certificate | Udemy](#)

CompTIA A+ Prep (220-1101/1102) Complete Simulations | Udemy

- Successfully completed the simulations for CompTIA A+ Core 1 (220-1101) Simulations and PBQs
- Successfully completed the simulations for CompTIA A+ Core 2 (220-1101) Simulations and PBQs

RELEVANT LEADERSHIP EXPERIENCE

Team Member/Cashier | Panera Bread | Valdosta, GA

April 2025 - Current

- Provide fast, friendly customer service in a fast-paced environment while operating the POS system to accurately process transactions while handling various payments. Utilize the digital kitchen display systems to track and clear orders in real-time, ensuring smooth coordination between front-of-house and kitchen staff. Maintain a clean and organized workspace, restock supplies, and support team members to ensure efficient service and a positive guest experience. Developed strong communication, multitasking and technology skills in a fast-paced setting.

Canvasser/Appointment Setter | UDI Water | Valdosta, GA**April 2024 - April 2025**

- Responsible for conducting door-to-door outreach to educate homeowners about UDI's water purification solutions. My role involves engaging with potential customers, explaining the benefits of water filtration systems, and identifying their needs. I utilize technology to enhance lead generation and appointment scheduling. I enter and maintain customer data through CRM software. Through this position I have developed strong data entry/database management skills and communication skills .

Shift Leader | Jersey Mike's Subs | Valdosta, GA**July 2021 - September 2023**

- Provided a high-quality experience for customers while being detail-oriented, professional, timely and adaptable. Superior customer service, conflict resolver and team-player. Provided technical support to team members, resolving issues promptly. Shift lead responsible for overseeing first and second shift workers. Assisted manager with daily managerial tasks including implementing efficient data input processes to track inventory, and handling bank transactions.