



HAKIM LAOUKILI


JUNIOR APP DEVELOPER

PERSONAL PROFILE

Extremely motivated to constantly develop my skills and grow professionally.

I want to combine my programming and design skills with my previous work experience. I am passionate about being able to create new innovative and creative solutions that meet users' needs and at the same time be part of a team that develops together. I want to constantly develop and be challenged, it stimulates my creativity.

CONTACT

 Bergengatan 9
164 37 Kista
Stockholm, Sweden

 hakimlaoukili@gmail.co

 070-0220030

 Hakim Laoukili

EDUCATION

Stockholm Institute of
Technology 2019-2021 Mobile
App Developer

SKILLS

- Exceptional communication and networking skills
- Successful working in a team environment, as well as independently
- The ability to work under pressure and multi-task
- The ability to follow instructions and deliver quality results.

WORK EXPERIENCE

TeliaCompany AB, Customer advisor IT support

MARS 2018 - JAN 2019

- Responsible for incoming calls from existing customers and small companies that had problems or questions about Telia's services within the fiber and city network or various types of IP products.
- Also underwent various internal training in the company for continuous development.
- The position requires a deep understanding of how all parts of the network are connected.

AnyTech 365, IT Sales support executive

FEB 2017 - JAN 2018

- Worked to support our customers who use our services in security / support for PC and Mac computers.
- Supported to give advice on different complete solutions we could offer our customers
- The whole process was done through Teamviewer.