

SMS Spam or Ham project

NLP – Clustering



TABLE OF CONTENTS

01

•INTRODUCTION

02

•METHODS

•RESULT

03

•CONCLUSION

04

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INTRODUCTION

We are a communications company that cares about fulfilling our customers' desires and listening to their requirements.


We received many complaints about the large number of unclear messages they had, which caused a lack of distinction between ham and spam messages.



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Solution

To solve this problem due to the desire of our customers, we used a set of data and artificial intelligence algorithms.

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Tools:

1

**Python
Libraries**

2

**Jupyter
Notebook**

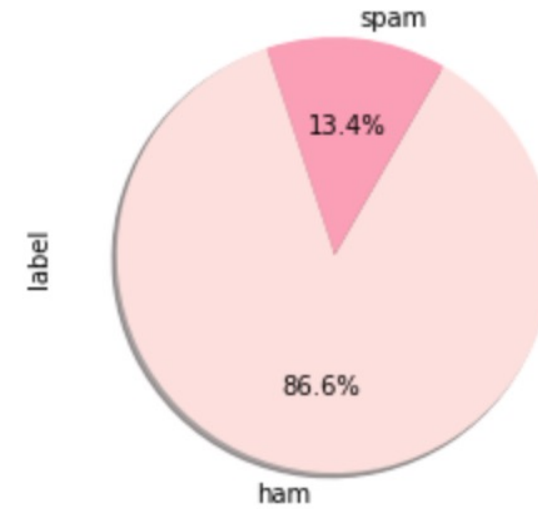


Data Exploration

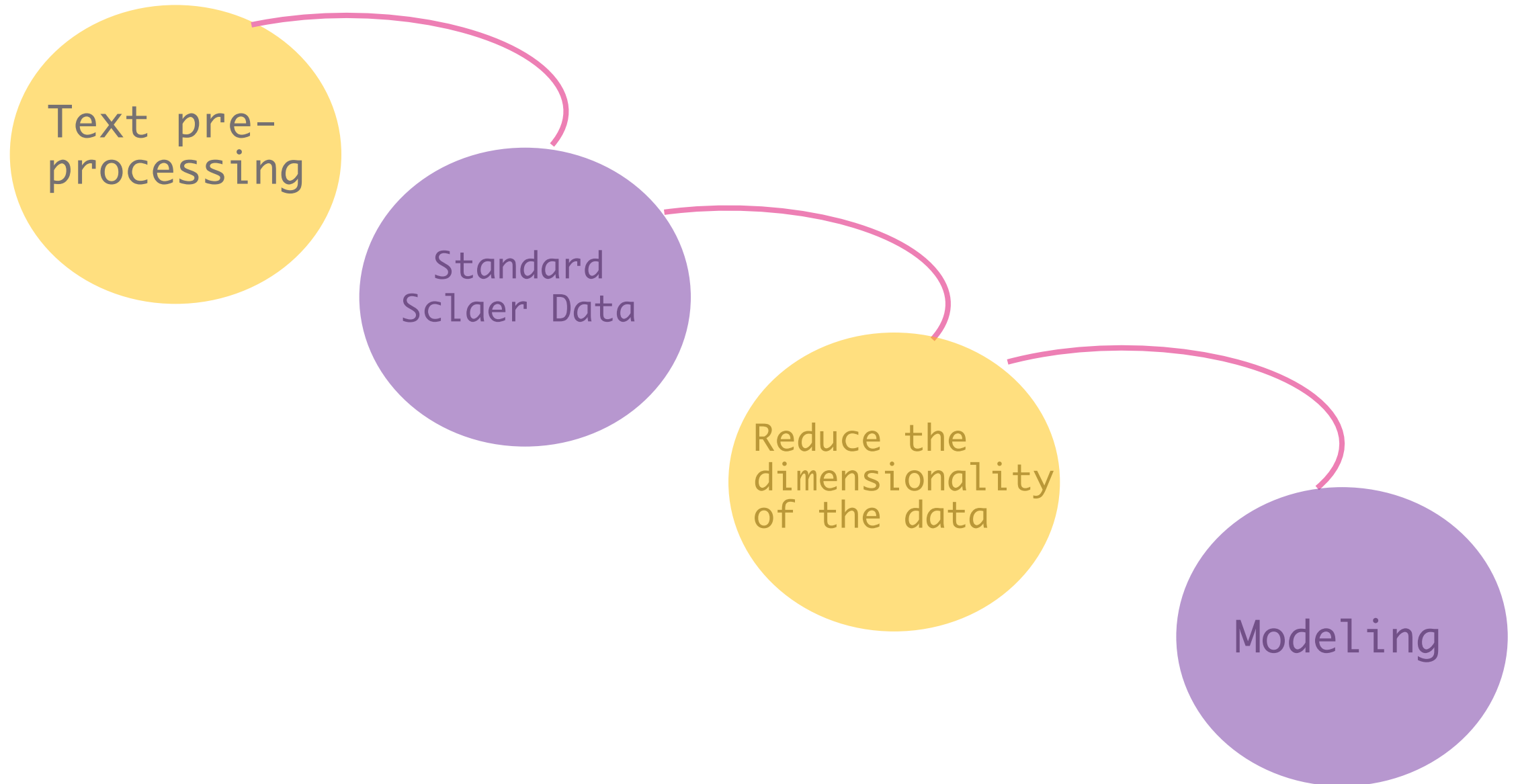
Count Plot of Classes



plot of Count percentage of Classes



Steps:



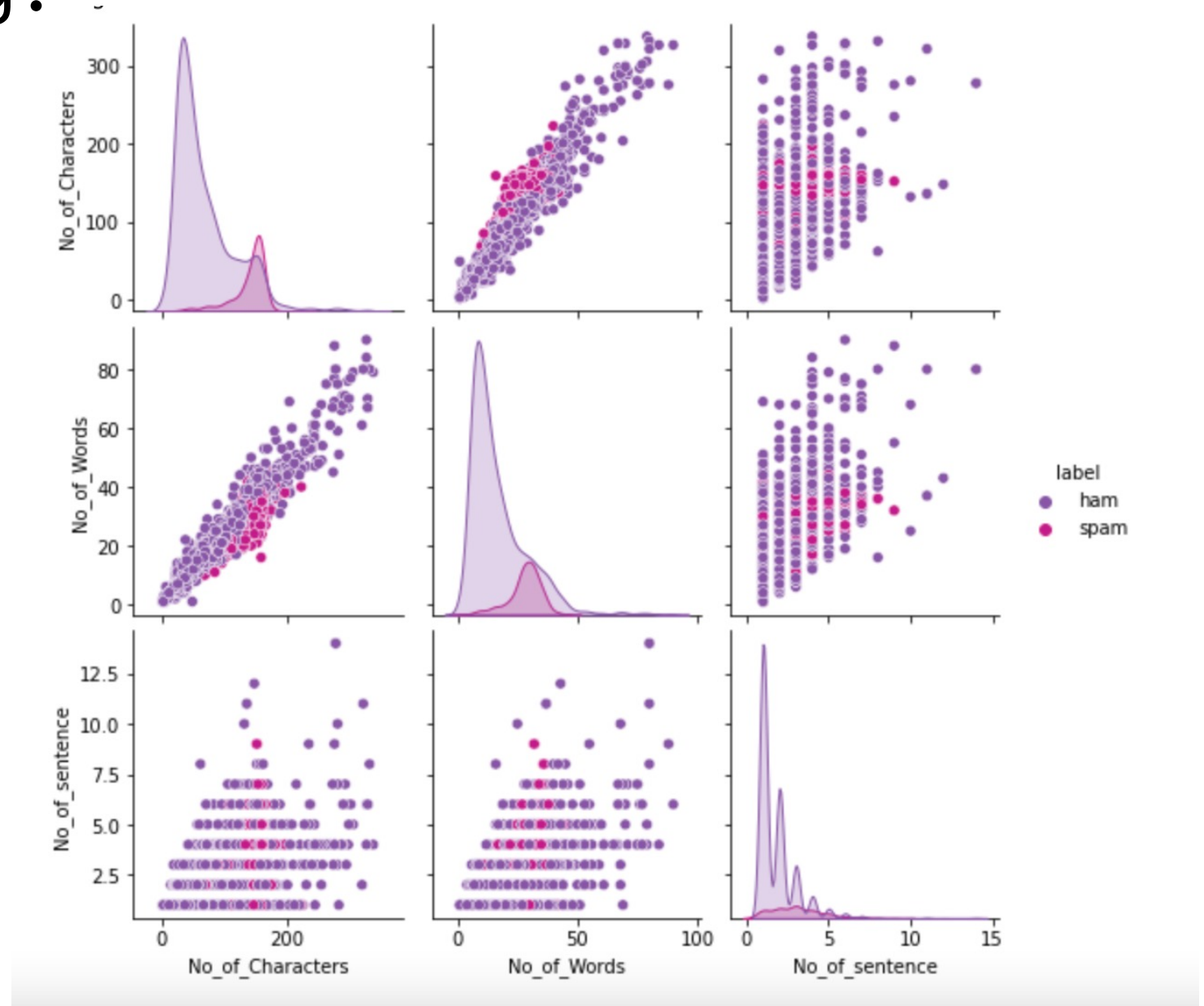
Feature Engineering:

Number of
characters in
the text message

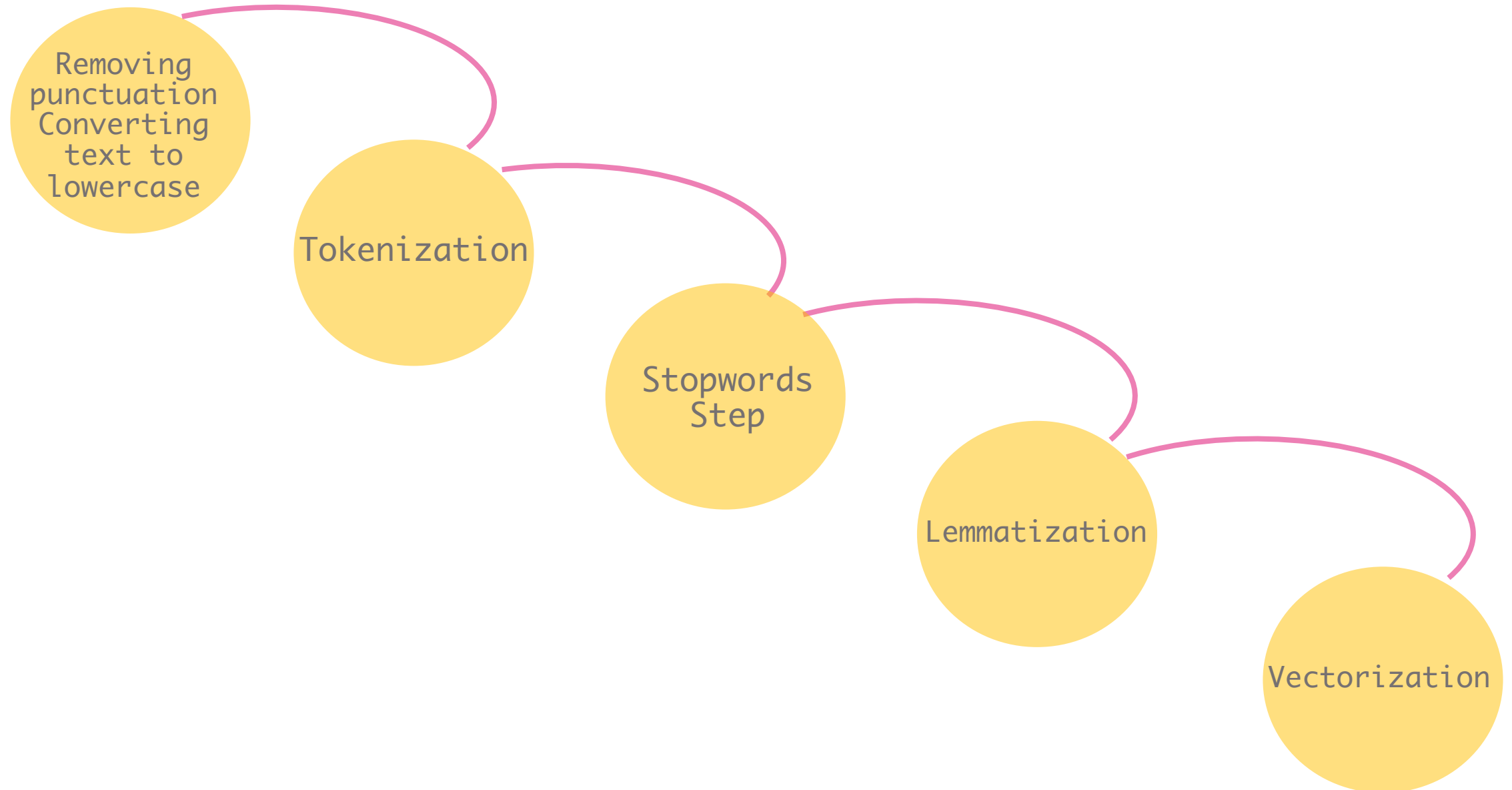
Number of words
in the text
message

Number of
sentences in the
text message

Feature Engineering:



NLP Steps



Removing punctuation Converting text to lowercase

The First 7 Texts after cleaning:

go until jurong point crazy available only in bugis n great world la e buffet cine there got amore wat
ok lar joking wif u oni

free entry in a wkly comp to win fa cup final tkts st may text fa to to receive entry question std txt rate t c s ap
ply over s

u dun say so early hor u c already then say

nah i don t think he goes to usf he lives around here though

freemsg hey there darling it s been week s now and no word back i d like some fun you up for it still tb ok xxx std
chgs to send to rcv

even my brother is not like to speak with me they treat me like aids patent

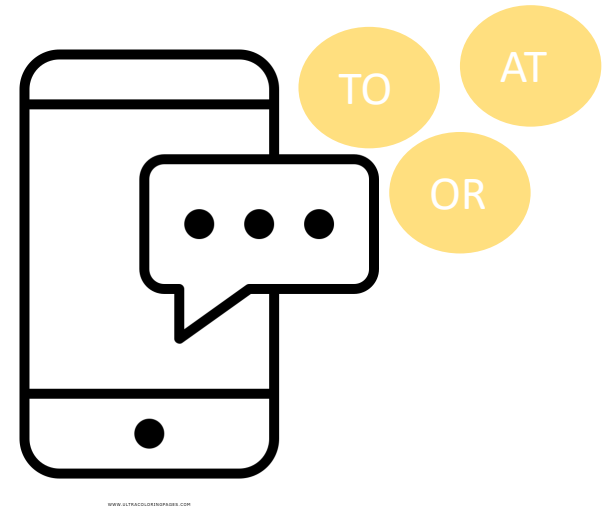


Tokenization

The First 7 Texts after Tokenizing:

```
['go', 'until', 'jurong', 'point', 'crazy', 'available', 'only', 'in', 'bugis', 'n', 'great', 'world', 'la', 'e', 'b  
uffet', 'cine', 'there', 'got', 'amore', 'wat']  
['ok', 'lar', 'joking', 'wif', 'u', 'oni']  
['free', 'entry', 'in', 'a', 'wkly', 'comp', 'to', 'win', 'fa', 'cup', 'final', 'tkts', 'st', 'may', 'text', 'fa',  
'to', 'to', 'receive', 'entry', 'question', 'std', 'txt', 'rate', 't', 'c', 's', 'apply', 'over', 's']  
['u', 'dun', 'say', 'so', 'early', 'hor', 'u', 'c', 'already', 'then', 'say']  
['nah', 'i', 'don', 't', 'think', 'he', 'goes', 'to', 'usf', 'he', 'lives', 'around', 'here', 'though']  
['freemsg', 'hey', 'there', 'darling', 'it', 's', 'been', 'week', 's', 'now', 'and', 'no', 'word', 'back', 'i', 'd',  
'like', 'some', 'fun', 'you', 'up', 'for', 'it', 'still', 'tb', 'ok', 'xxx', 'std', 'chgs', 'to', 'send', 'to', 'rc  
v']  
['even', 'my', 'brother', 'is', 'not', 'like', 'to', 'speak', 'with', 'me', 'they', 'treat', 'me', 'like', 'aids',  
'patent']
```

Stopwords Step



The First 7 Texts after removing the stopwords:

```
['go', 'jurong', 'point', 'crazy', 'available', 'bugis', 'n', 'great', 'world', 'la', 'e', 'buffet', 'cine', 'got',  
'amore', 'wat']  
['ok', 'lar', 'joking', 'wif', 'u', 'oni']  
['free', 'entry', 'wkly', 'comp', 'win', 'fa', 'cup', 'final', 'tkts', 'st', 'may', 'text', 'fa', 'receive', 'entr  
y', 'question', 'std', 'txt', 'rate', 'c', 'apply']  
['u', 'dun', 'say', 'early', 'hor', 'u', 'c', 'already', 'say']  
['nah', 'think', 'goes', 'usf', 'lives', 'around', 'though']  
['freemsg', 'hey', 'darling', 'week', 'word', 'back', 'like', 'fun', 'still', 'tb', 'ok', 'xxx', 'std', 'chgs', 'sen  
d', 'rcv']  
['even', 'brother', 'like', 'speak', 'treat', 'like', 'aids', 'patent']
```



Lemmatization

The First 7 Texts after lemitization:

['go', 'jurong', 'point', 'crazy', 'available', 'bugis', 'n', 'great', 'world', 'la', 'e', 'buffet', 'cine', 'get', 'amore', 'wat']

['ok', 'lar', 'joke', 'wif', 'u', 'oni']

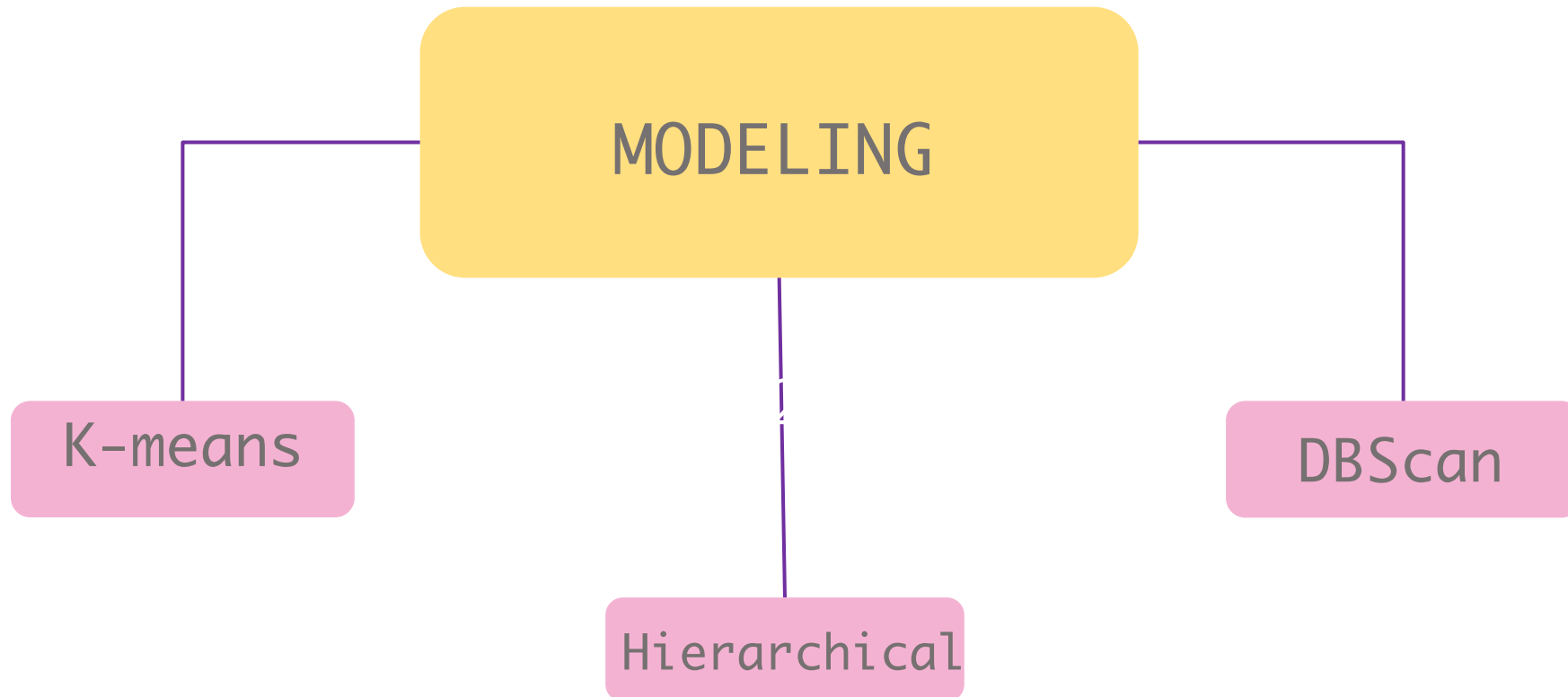
['free', 'entry', 'wkly', 'comp', 'win', 'fa', 'cup', 'final', 'tkts', 'st', 'may', 'text', 'fa', 'receive', 'entry', 'question', 'std', 'txt', 'rate', 'c', 'apply']

['u', 'dun', 'say', 'early', 'hor', 'u', 'c', 'already', 'say']

['nah', 'think', 'go', 'usf', 'live', 'around', 'though']

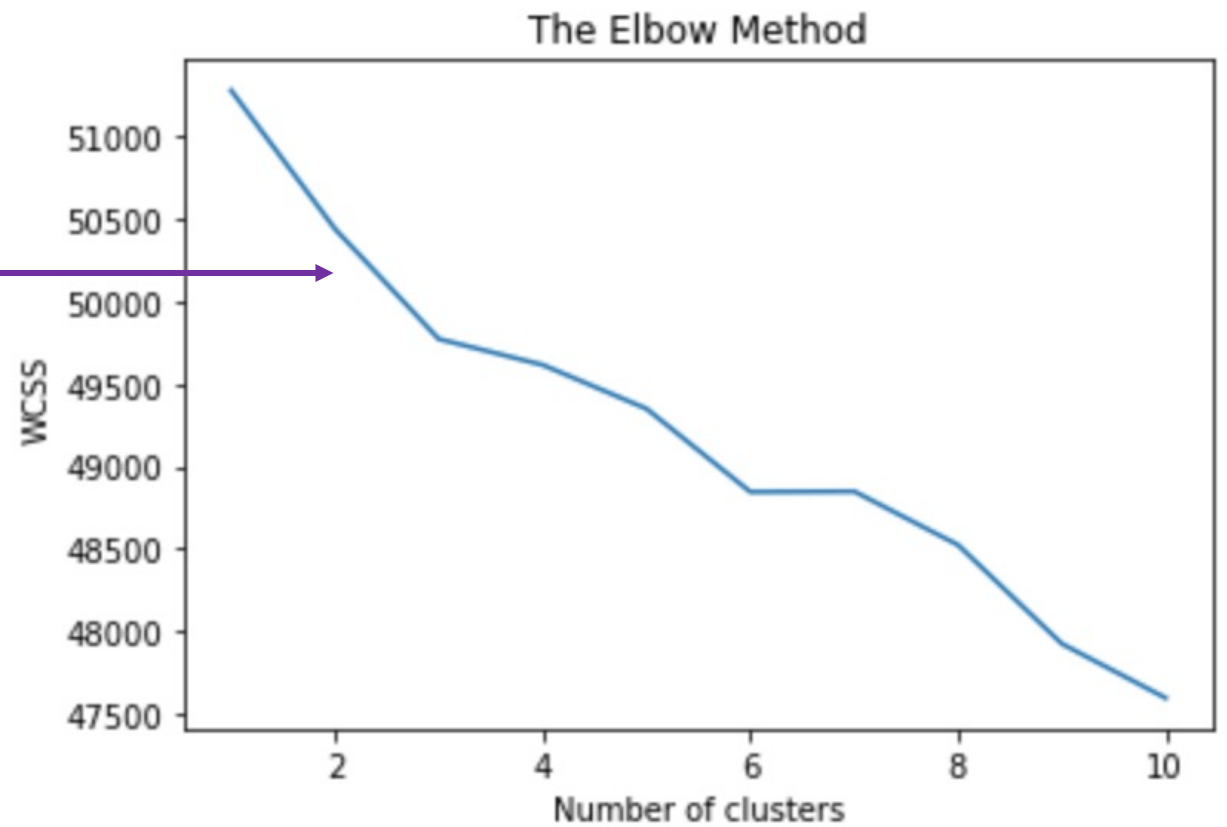
['freemsg', 'hey', 'darling', 'week', 'word', 'back', 'like', 'fun', 'still', 'tb', 'ok', 'xxx', 'std', 'chgs', 'send', 'rcv']

['even', 'brother', 'like', 'speak', 'treat', 'like', 'aid', 'patent']

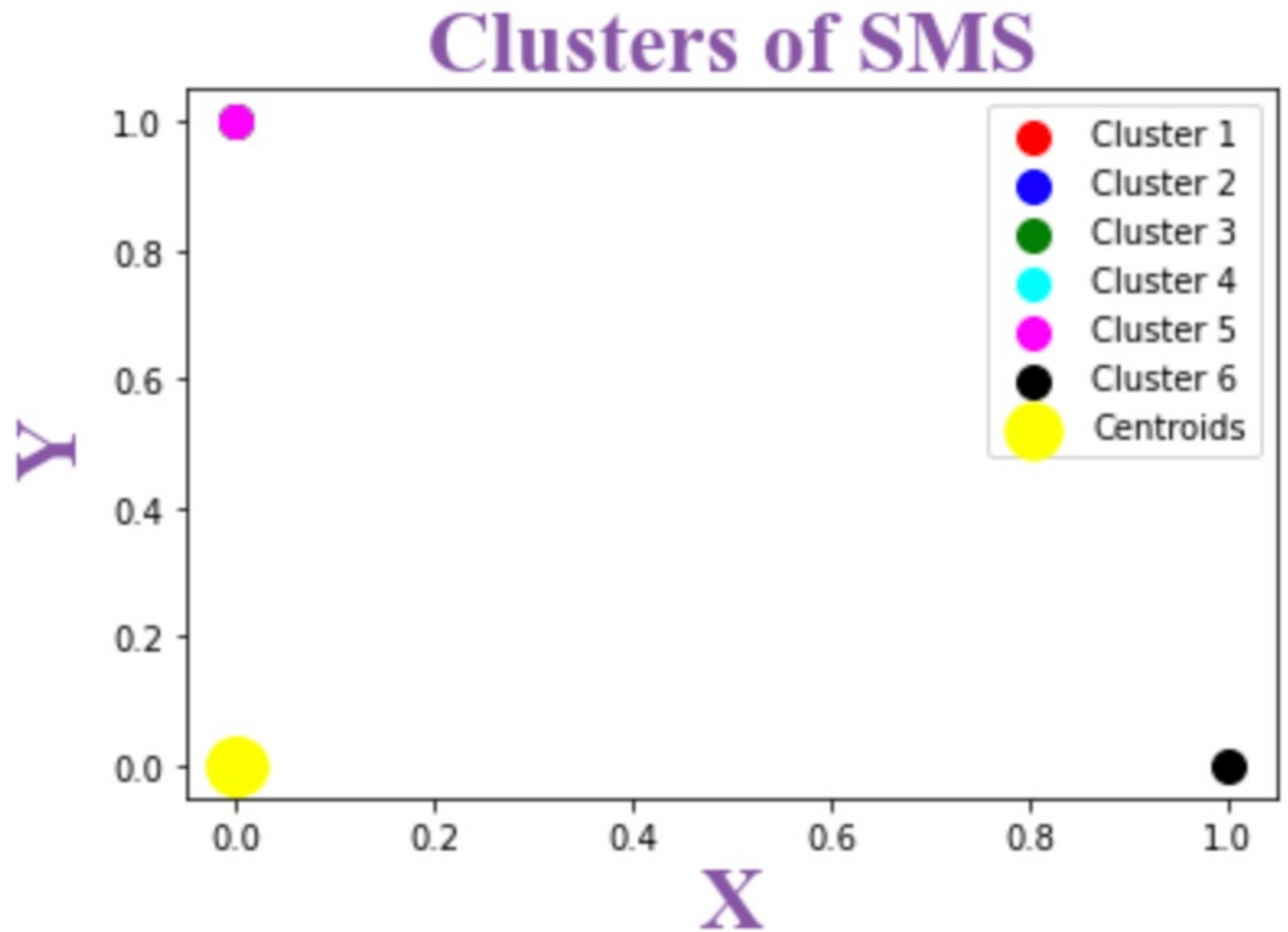


Elbow

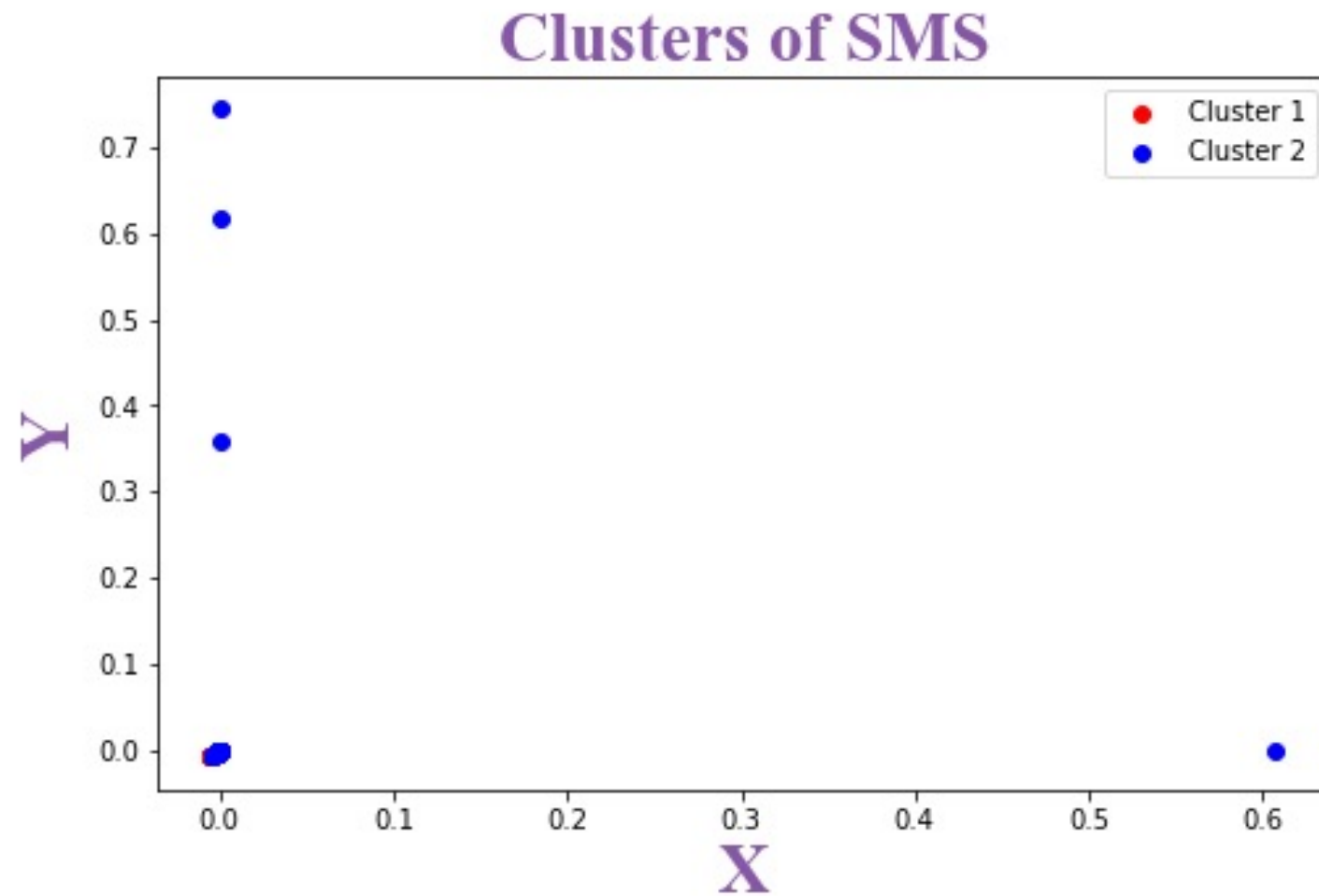
We use the Elbow Function To find the number of Cluster



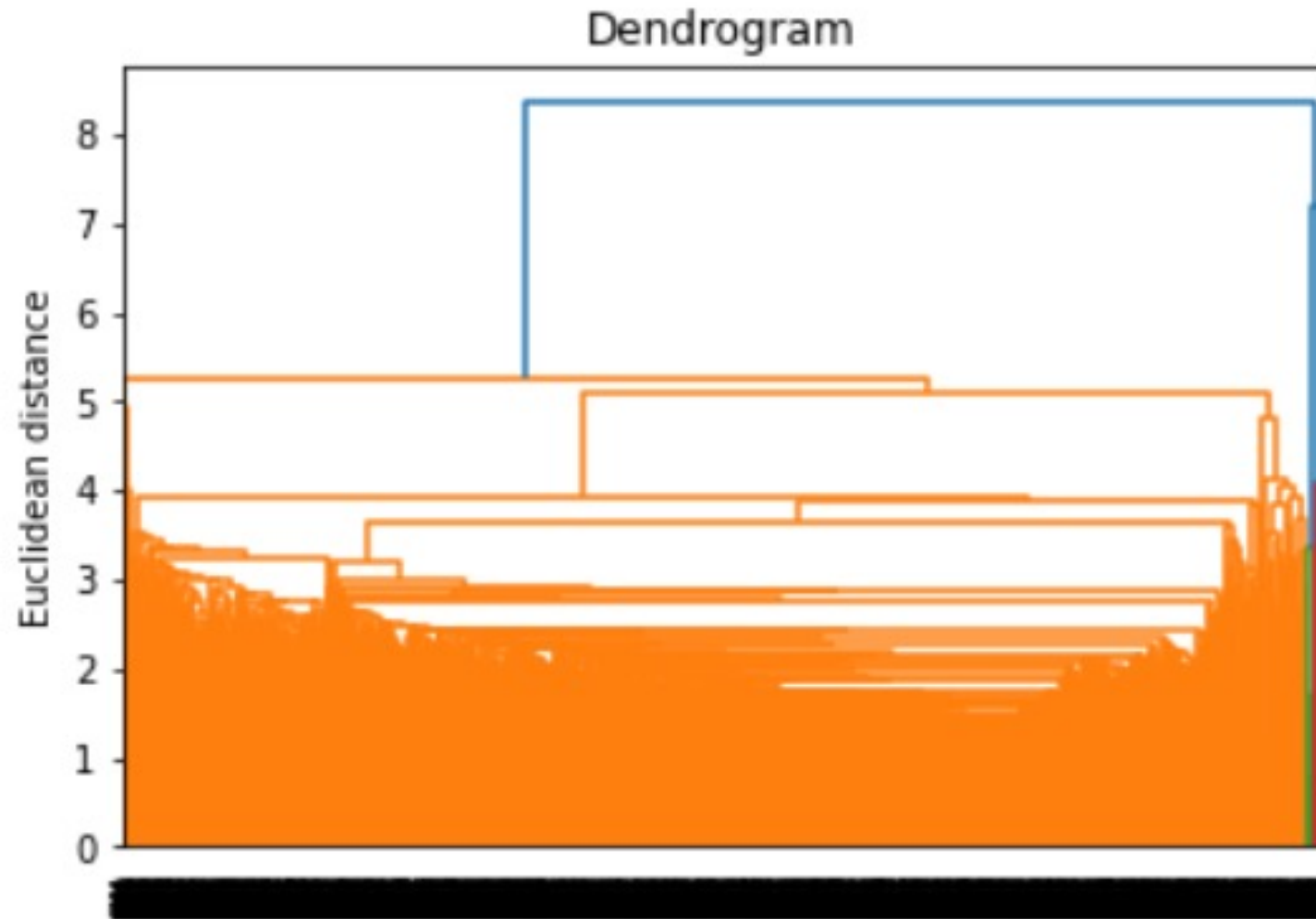
K-means Model



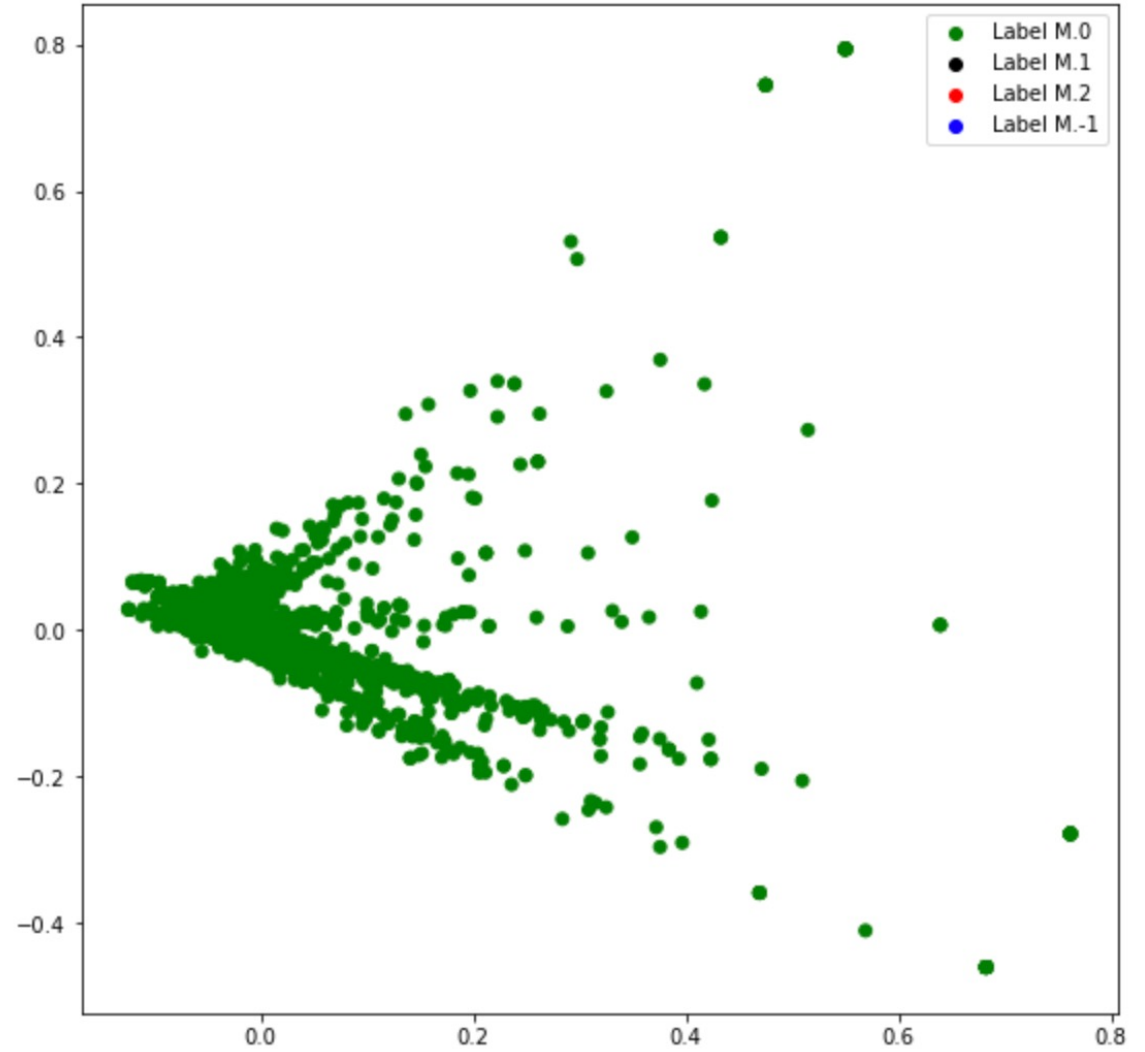
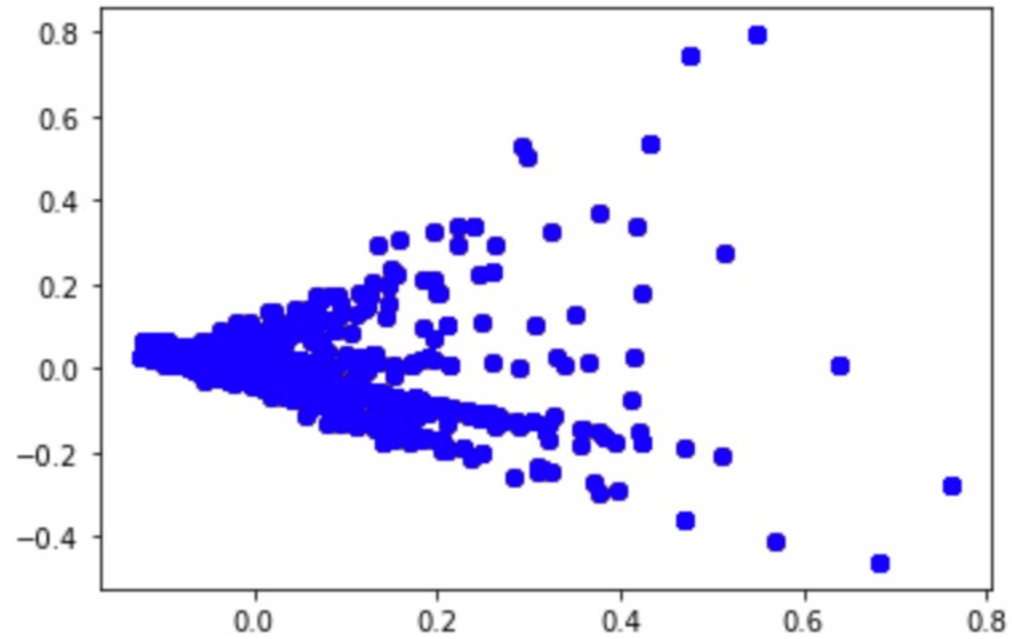
Hierarchical Model

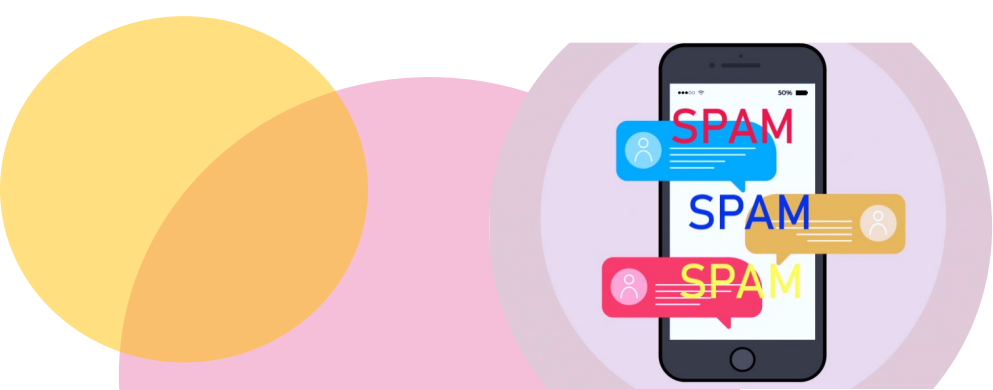


Hierarchical Model



DBScan Model





Conclusion

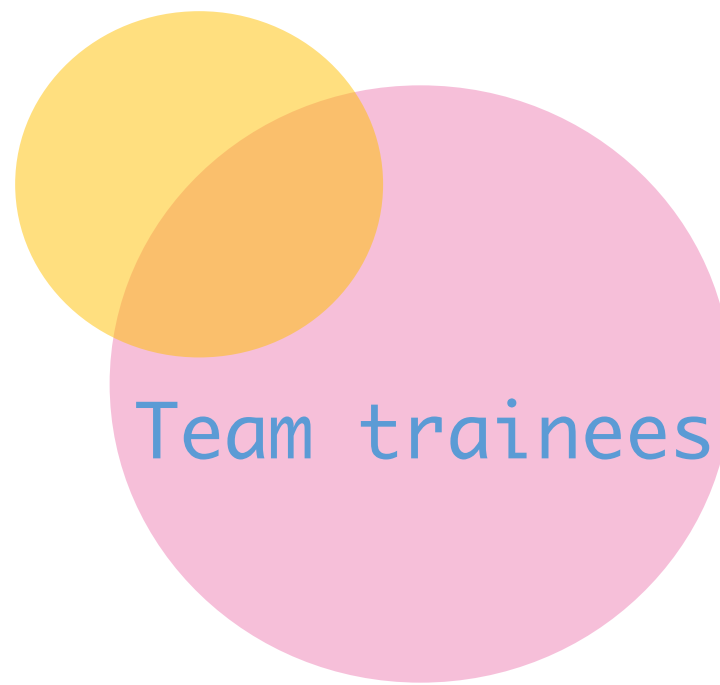
After analyzing the text and cleaning by NLP Steps, we found out that the text consists of two types (spam, ham SMS) according to the cluster models. so we will help our client to select the ham messages and ignore spam messages by ML tools.





Thank You

Any Question?



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