Jessica Zackowitz

DevOps Engineer

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Portfolio www.jesszackowitz.com

Versatile DevOps manager with 6 years' experience. Seeking to leverage proven continuous deployment skills to raise quality at Google. Cut customer complaints by 50% for an SaaS application. At Shellnac Inc., used Jenkins and AWS tools to cut release times by 20% . Boosted customer satisfaction by 25%.

Experience

2015-07 - 2018-08

DevOps Manager

Frostacre Global

- Led Agile team of 5 developers, 2 SysAdmins to continuous deployment of SaaS real estate solution with 1 million+ users. Collaborated with C-Suite and sales teams.
- Maintained network of 30+ Unix servers with 99.9% up-time.
- Wrote scripts to automate security upgrades. Cut vulnerabilities by 20%.

2013-05 - 2015-06

DevOps Engineer

Shellnac Systems, Inc.

- Set up and managed 40 Linux servers with 99.95% up-time.
- Managed continuous deployment of a popular SaaS stock-tracking tool.
- Deployed 2 software iterations per month for 2 years. Increased customer satisfaction with software by 25%. Presided over a period of 30% revenue growth.

2012-06 - 2013-05

System Administrator

Litman Analytics

- Set up and managed 15 Windows 2008 servers.
- Wrote scripts to automatically update system components.
- Cut company costs 20% through aggressive vendor management.

Education

2008 - 2012

BS in Computer Science, University of Michigan

- Excelled in security classes.
- President, 314 Action STEM Organization.

Soft Skills

Collaboration	●●●●●	Expert
Critical Thinking	●●●●○	Advanced

Hard Skills

Continuous Deployment	●●●●●	Expert
Unix/Linux	●●●●●	Expert
Puppet, Jenkins, Zabbix	●●●●●	Expert