

Apr 2012 - Aug 2017

**KeyTech, Fort Wayne, IN
Test Engineer**

Outline

Conducted preliminary and post-development testing on a range of software products, including web and mobile applications and databases for a fast-growing cybersecurity software development company.

Key Responsibilities

- Determined functional test cases for new or upgraded software applications
- Developed documentation to facilitate the UAT process
- Designed test scenarios, test cases and map test case requirements to allow technicians to conduct testing
- Conducted root cause analysis and recommended changes in procedures
- Isolated, replicated, and reported defects and verified defect fixes
- Executed and evaluated manual test cases and reported test results
- Developed, documented and maintained functional test cases and other test artifacts, including test data, data validation, and harness scripts

Key Achievements

- Reduced time to market for new features by 22% in 2015 by implementing an automated testing framework for mobile applications.

Jul 2007 - Apr 2012

**Swift Corporation, Minneapolis, MN
Software Tester**

Outline

Completed end-to-end user testing of new and upgraded software and applications for a fast-growing e-commerce solutions company based in Minnesota.

Key Responsibilities

- Designed and executed test plans, test cases, and test scripts using Spock
- Conducted regression testing and automated testing to ensure software quality
- Tracked defects in JIRA, working with development teams to resolve issues
- Collaborated with cross-functional teams, including developers, product owners, and business analysts, to ensure quality and timely delivery of the Product Development Life Cycle (PDLC)

Jul 2006 - Jul 2007

**Swift Corporation, Minneapolis, MN
Software Analyst Intern**

Education

- **Agile Certified Practitioner (PMI-ACP)** | PMI | Feb 2016
- **JIRA Certified Associate** | JIRA | Jun 2015
- **Bachelor of Science in Computer Science** | University of Minnesota | Sep 2002 - Jun 2006
- **High School Diploma** | Lincoln High School | Sep 1998 - Jun 2002

Additional

Software

JIRA, Selenium, JUnit, TestNG, HP ALM, Postman, Git

Programming Languages

Python, Java, Perl, C#

Automation Tools

Jenkins, Maven, Docker, Kubernetes