

# Jaylani Chernis

Manual QA Tester

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## EDUCATION

Associate of Applied Science in  
Quality Assurance Technology at  
SUNY Erie Community College,  
Buffalo, NY

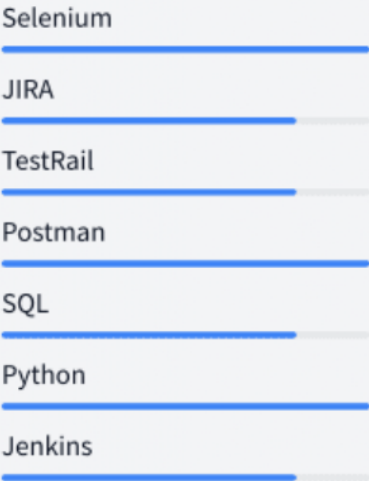
Aug 2017 - May 2022

Relevant Coursework: Quality Control Principles, Statistical Process Control, Lean Manufacturing, Six Sigma, Root Cause Analysis, Continuous Improvement Techniques, Inspection and Testing Methods, Quality Management Systems, ISO Standards, and Auditing Practices.

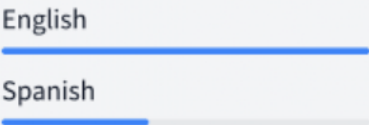
## LINKS

[linkedin.com/in/jaylanichernis](https://www.linkedin.com/in/jaylanichernis)

## SKILLS



## LANGUAGES



## HOBBIES

## PROFILE

Diligent Manual QA Tester with 1 year of experience in ensuring software quality through meticulous testing and defect identification. Proficient in test case design, execution, and documentation, as well as collaborating with cross-functional teams to enhance product functionality and user experience. Strong analytical and problem-solving skills, with a keen eye for detail and a commitment to delivering reliable and efficient software solutions.

## EMPLOYMENT HISTORY

### Manual QA Tester at Techolution, NY

Apr 2023 - Present

- Conducted extensive manual testing for a major client's web application, resulting in the identification and resolution of over 150 critical bugs, ensuring a seamless user experience upon launch.
- Collaborated closely with a team of developers and product managers to implement comprehensive test plans for three major projects, contributing to their on-time delivery and high customer satisfaction ratings.
- Streamlined the QA process by creating detailed test documentation, reducing the time spent on manual testing by 25% and increasing overall team efficiency.
- Trained and mentored four new QA team members, helping them quickly adapt to company processes and consistently meet performance expectations.

### Junior Manual QA Tester at Lorven Technologies, NY

Jul 2022 - Feb 2023

- Successfully identified and reported over 250 critical software bugs and issues within the first six months of employment, leading to a 30% improvement in overall product quality and stability.
- Streamlined the testing process by creating and implementing a comprehensive test plan and test case library, resulting in a 20% reduction in testing time and a 15% increase in defect detection rate.
- Collaborated with cross-functional teams to resolve over 100 high-priority defects within tight deadlines, contributing to timely product releases and a 10% increase in customer satisfaction ratings.

## CERTIFICATES

### ISTQB Certified Tester

Nov 2021

### ASQ Certified Quality Engineer

Jun 2020

## MEMBERSHIPS

International Software Testing Qualifications Board (ISTQB)  
Association for Software Testing (AST)