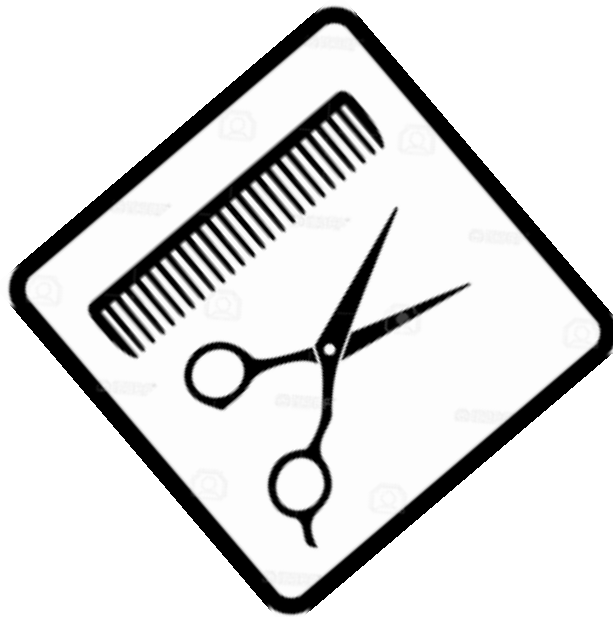


# SRS REPORT



GROUP NO: 9

MEMBERS: SAHIL SHARMA

MADHAV MALPANI

DUSHYANT KAUSHIK

UJJVAL RANA

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# TABLE OF CONTENTS

## 1. INTRODUCTION

- 1.1 Purpose (3)
- 1.2 Scope Of Project (3)
- 1.3 Tools to be used (3)
- 1.4 Technologies to be used (3)
- 1.5 References (4)
- 1.6 Overview (4)

## 2. OVERALL DESCRIPTION

- 2.1 Product Description (5)
- 2.2 Product Features (6)
- 2.3 Operating Environment (6)
- 2.4 Design and Implementation Constraints (6)
- 2.5 Assumption and Dependencies (7)

## 3. SYSTEM FEATURES (8)

## 4. EXTERNAL INTERFACE REQUIREMENTS

- 4.1 User Interfaces (9)
- 4.2 Hardware Interfaces (9)
- 4.3 Communication Interfaces (9)
- 4.4 Software Interfaces (10)

## 5. OTHER NON-FUNCTIONAL REQUIREMENTS

- 5.1 Performance Requirements (11)
- 5.2 Safety Requirements (11)
- 5.3 Security Requirements (11)
- 5.4 Software Quality Attributes (11)

## INTRODUCTION

### 1.1 Purpose

The purpose of this document is to provide the software requirement specification report for our software project: "Belleza scheduling web app". The requirements will vary a lot depending on the kind of architecture we are using to build this platform while introducing new features and additional functionalities. We've already been through our predevelopment phase and this is supposed to be our initiation of the development phase.

### 1.2 Scope Of Project

- There are two basic users - Belleza Owner and Students
- Both users will have different programs
- A robust appointment scheduling system for students
- Belleza owner will be able to see beforehand the number of appointments for the days and be prepared accordingly.
- Students will be able to view real time status (seat available or not) for different tasks at Belleza.

### 1.3 Tools To Be Used

- Flask: The Web framework for perfectionists (with deadlines). Flask makes it easier to build better Web apps more quickly and with less code. Flask is a high-level Python Web framework that encourages rapid development and clean, pragmatic design. It lets you build high-performing, elegant Web applications quickly. Flask focuses on automating as much as possible and adhering to the DRY (Don't Repeat Yourself) principle.

Flask is best for:-

- Developers who aim to include all the batteries a web application will need.
- Developers who wants to use ORM, templating, routing, authentication, database administration and bootstrapping on the go.

### *1.4 Technologies To Be Used*

**Front-end web development:** It is the practice of producing HTML, CSS and JavaScript for a website or Web Application so that a user can see and interact with them directly. The challenge associated with front end development is that the tools and techniques used to create the front end of a website change constantly and so the developer needs to constantly be aware of how the field is developing.

## INTRODUCTION

- We'll use python 3.5 to implement this feature. Another framework which we can use for the same is Flask, based on python which provides native support for streaming responses through the use of generator functions. A generator is a special function that can be interrupted and resumed. With this kind of Streaming it is possible to generate a large data table, without having to assemble the entire table in memory.
- We'll use HTML 5.1's new features in our web designing phase, using new features such as geo location, geo tagging, client storage facilitation and better JavaScript integration with Bootstrap for styling the web pages and making web app for more elegant.
- As we'll try to launch this application on a small scale, in this case our college, having our own distinct 'SNU' Gmail ID's might let the integration of Google chat with rich Ajax interface. One alternative to this is to create an Instant Messaging app using Google Cloud Messaging (GCM) using PyDev is a plugin that enables Eclipse to be used as a Python IDE (supporting also Jython and IronPython).
- The web based interface we'll design for our project will involve rich background, good social networking features. We're going to look and observe popular discussion forums, video streaming and social networking sites to implement a better system when we write our own code.

### 1.5 References

- IEEE. *IEEE std 830-1998 IEEE Recommended Practice for Software Requirements*
- <https://wiki.python.org/moin/WebFrameworks>
- <https://www.quora.com/What-is-the-best-Python-web-app-framework-And-why>
- <https://www.drupal.org/project/googlechat>
- [https://en.wikipedia.org/wiki/Motion\\_JPEG](https://en.wikipedia.org/wiki/Motion_JPEG)
- [https://developers.google.com/youtube/v3/live/code\\_samples/python](https://developers.google.com/youtube/v3/live/code_samples/python)

## *1.6 Overview*

- Our Plan: Live Status of Belleza Saloon
  - Live Booking and status check
  - Cancellation of booking

## OVERALL DESCRIPTION

### 2.1 Product Description

The Web based appointment system is going to be a browser based application which would enhance the saloon experience and make it more hassle free. Features like real time status, management of people, checking the costs of different services which are present in saloon which will be improvised and improved upon to give a comfortable user experience. The software would improve user experience for both: Belleza owner and student.

Product Functions:

User	Saloon	Status	Reservation	Cancel Appointment
User ID	Service ID	Live status	Reservation ID	Reservation ID
User Name	Service name	Live booking	Service ID	Privileged
User Preferences	Estimated Time		User ID	
Password	Cost		Date Time	

- The two major elements of the product are Belleza Owner and Student.
- The student can see live status. User gets notified anytime a chair gets empty if he has notifications enabled. The Belleza owner can himself clear the chairs according to if the person came or cancelled the appointment
- Users will be able to book appointment beforehand and thus will have a hassle free experience.
- Diff. service reviews is also a part of the application.
- The Belleza owner can himself clear the status of different chairs according to him. This will be reflected in real time to other users
- Students on the days of massive rush can pre book and even see real time status so they don't have to go there and wait for infinite time.

## *2.2 Product Features*

- Real time status check
- Pre book appointment upto next 2 days
- People who booked the list along with what service for the Belleza owner
- Check cost of different services
- A different review page for first hand reviews of diff. services
- 100% web based for clients

## *2.3 Operating Environment*

Operating environment for Web based Booking system is as listed below:

- centralised database system design
- client/server system for real time data transfer
- operating system : compatible with any web browsers after IE8
- database: sql+ database
- platforms: Multi-platform support

## *2.4 Design And Implementation Constraints*

- The free servers are not feasible enough to support real time data for all the day.
- A server must be running all the time for booking and checking of appointments.
- Flask must be learnt to implement the servers and application
- UI should be smooth as the it is integral part of the application

## *2.5 Assumption And Dependencies*

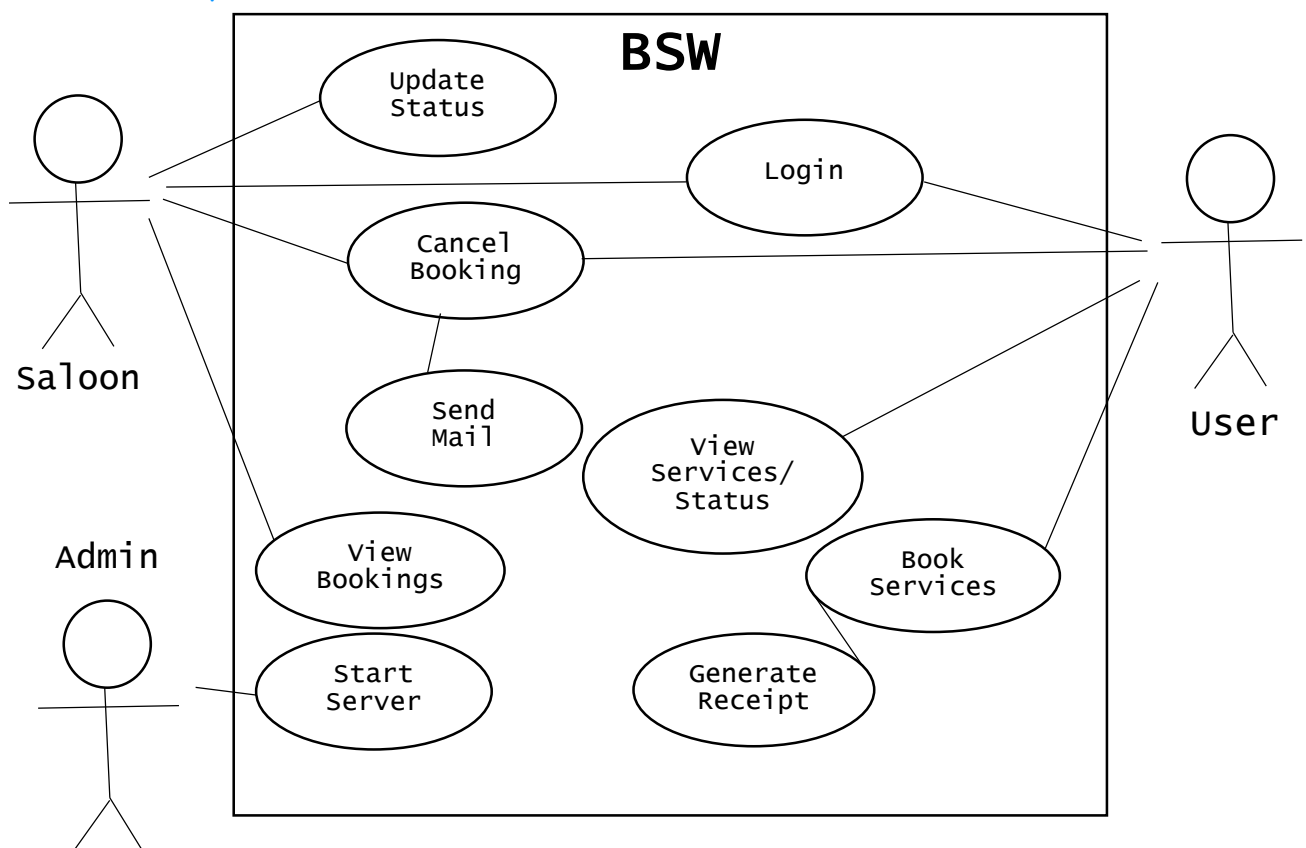
- The feature of broadcasting to so many users at one time involves getting server malfunctions because of bad tunnelling, runtime architectural problems and cross platform integration errors
- We need a good internet connection to facilitate our services to the users
- Some browsers extensions might not work as they're supposed to be due to lack of support
- Server maintenance on regular intervals



## SYSTEM FEATURES

- **Description and Priority :** The system allows user to book an appointment for the saloon. The user can choose what all services he or she wants in advance upto 24 hours from the webapp. The person operating the saloon will receive all the bookings and can be prepared in advance. Saves a lots of time.
- **Stimulus/Response Sequences :** The operator of salon can view the bookings in advance. If he is not available at that time, he can cancel the booking and the user will get a mail regarding cancelation of his or her appointment. If the user does not come to the salon during the appointment time, after 15 minutes of the starting time of appointment the appointment will get cancelled automatically.

### Functional requirements:



<b>Use Case Name</b>	Start server
<b>Trigger</b>	Admin boots up the server to accept requests
<b>Precondition</b>	The database is ready and no garbage/testing values are visible
<b>Basic Path</b>	1. Load the webapp to host device 2. Start up the server 3. Accept requests
<b>Alternative Paths</b>	2.1. Start debug mode to configure errors and bugs
<b>Post condition</b>	The webapp is running and accepting request
<b>Exception Paths</b>	Server may stop working due to inactivity and poor maintenance
<b>Other</b>	Database setup and testing is completed Actor involved is Admin

<b>Use Case Name</b>	Login
<b>Trigger</b>	User authenticate to access webapp
<b>Precondition</b>	User is navigated to webapp
<b>Basic Path</b>	1. User enters credentials and password 2. Credentials are matched to their roles 3. User is authenticated to use the app
<b>Alternative Paths</b>	1.1. User is a guest user 1.2. [redirect to view status]
<b>Post condition</b>	[redirect to view status]
<b>Exception Paths</b>	1.1.1. User doesn't have valid credentials 1.1.2. User creates an account 1.1.3. [redirect to login] 1.2.1. User forgot her password 1.2.2. user requests for change of password/credentials 2.1. credentials do not match 2.2. [redirect login]
<b>Other</b>	Actors involved are User and Saloon

<b>Use Case Name</b>	View Status/Services
<b>Trigger</b>	Live status of the saloon can be accessed
<b>Precondition</b>	User is logged in.
<b>Basic Path</b>	1. User can see current status of saloon 2. User select date-time to view status
<b>Alternative Paths</b>	1.1. User can see available services 2.1 User can log-out
<b>Post condition</b>	
<b>Exception Paths</b>	2.1 User selects out-of-range date 2.2 A warning is prompted
<b>Other</b>	Logged in user can be a guest user Actor is user

<b>Use Case Name</b>	Book service(s)
<b>Trigger</b>	User clicked book link
<b>Precondition</b>	User is logged in
<b>Basic Path</b>	1. User selects date-time as his slot 2. User selects services 3. Proceeds to confirm booking
<b>Alternative Paths</b>	1.1. User selects book now 1.2. Proceeds to confirm booking
<b>Post condition</b>	Generate receipt
<b>Exception Paths</b>	1.1. Date-time is not a valid date 1.2. A warning is prompted 2.1 User presses back/cancel button 2.2 Return to view status
<b>Other</b>	Actor is user Actor need to be logged in No guest user allowed

<b>Use Case Name</b>	Generate receipt
<b>Trigger</b>	User clicked confirm booking
<b>Precondition</b>	Booking form is filled correctly
<b>Basic Path</b>	1. Cost is calculated 2. Estimated time is calculated 3. An acknowledgement receipt is generated 4. Terms and conditions for validity of bookings are shown
<b>Alternative Paths</b>	
<b>Post condition</b>	Database contains new booking record Status for booked slot changed A reminder mail is sent to user
<b>Exception Paths</b>	1.1. No free slots are available 1.2. A warning is prompted to user 1.3. Redirect to book services
<b>Other</b>	

<b>Use Case Name</b>	Cancel Booking
<b>Trigger</b>	User clicked cancel booking
<b>Precondition</b>	User has visited cancel booking
<b>Basic Path</b>	1. User selects a valid receipt 2. Clicks on confirm cancel 3. Acknowledgement is received
<b>Alternative Paths</b>	3.1. User is saloon 3.2. Can cancel multiple(all) reservations
<b>Post condition</b>	Booking record is removed from the database Status for booked slot is changed
<b>Exception Paths</b>	1.1.1. Receipt is of expired time slot

	1.1.2. A warning is prompted 1.2.1. User is not authorized user to cancel booking 1.2.2. A warning is raised 1.2.3. Redirect to view status
<b>Other</b>	Actor must be receipt owner Actor can be Saloon

<b>Use Case Name</b>	Send mail
<b>Trigger</b>	User has cancelled an appointment
<b>Precondition</b>	Appointment cancellation was successful
<b>Basic Path</b>	1. The owner of receipt is found 2. A pre-drafted mail is sent to the found user 3. A successful message is displayed
<b>Alternative Paths</b>	3.1. In case of multiple cancellation a day-off option is asked 3.2. If option is set to true, no new reservation for the slot is allowed
<b>Post condition</b>	Booking record(s) is removed from the database Status for booked slot changed
<b>Exception Paths</b>	1.3. The owner of the receipt is not found
<b>Other</b>	Actor must be Saloon

<b>Use Case Name</b>	View booking
<b>Trigger</b>	Saloon has logged in
<b>Precondition</b>	User login was successful
<b>Basic Path</b>	1. A list of upcoming appointments are visible 2. Corresponding status is changed
<b>Alternative Paths</b>	1.1. No upcoming appointments are there 1.2. Current status of 'Now Open' shown
<b>Post condition</b>	Current status is modified
<b>Exception Paths</b>	
<b>Other</b>	Actor must be Saloon

<b>Use Case Name</b>	Update Status
<b>Trigger</b>	User has clicked an appointment
<b>Precondition</b>	Actor logged in
<b>Basic Path</b>	1. A new customer has arrived 2. Change the status to busy
<b>Alternative Paths</b>	1. A customer has left 2. Change the status to free
<b>Post condition</b>	Current status is modified
<b>Exception Paths</b>	1.1. The shop is closed 1.2. Change status to busy for all day
<b>Other</b>	Actor must be Saloon

## *EXTERNAL INTERFACE REQUIREMENTS*

### *4.1 User Interfaces*

Front end softwares: HTML, CSS, Javascript

Back end softwares: Python, Flask, SQL+

### *4.2 Hardware Interfaces*

Minimum requirement :

- Web Browser
- Ram (128 MB)
- Disk Space (100 MB)
- All Intel or AMD ~ 800 MHz
- Internet Speed ~ 0.5 Mbps (preferred)

### *4.3 Communication Interfaces*

- This project supports all types of web browsers
- We are using rich interface build to sustain many no of simultaneous requests.
- Using geo location and Google cloud messaging services we are making use of cloud based storage too

#### 4.4 Software Interfaces

<i>Softwares used</i>	<i>Description</i>
Operating system	Any operating system will do.
Database	To save the entries and real time requests we will be using sqlite along with sql on the server.
Flask (python based web framework)	To implement the project we have chosen Python language for its more interactive support.
HTML,CSS(bootstrap),Javascript	For designing and furnishing our website.

## OTHER NON-FUNCTIONAL REQUIREMENTS

### 5.1 Performance Requirements

The basic objective is to be reduce redundancy which means that information is to be stored only once. Storing information several times leads to wastage of storage space and increase in the total size of the data stored.

If a Database is not properly designed it can gives rise to modification anomalies. Modification anomalies arise when data is added to, changed or deleted from a database table.

### 5.2 Safety Requirements

If there is extensive damage to a wide portion of the database due to catastrophic failure, such as a disk crash, the recovery method restores a past copy of the database that was backed up to archival storage (typically tape) and reconstructs a more current state by reapplying or redoing the operations of committed transactions from the backed up log, up to the time of failure.

### 5.3 Security Requirements

Security systems need database storage just like many other applications. However, the special requirements of the security market mean that vendors must choose their database partner carefully.

### 5.4 Software Quality Attributes

- **Availability:** The real time status should be readily available and there should be no lag while booking an appointment.
- **Correctness:** There should be no clashes as such for the same time slot.
- **Maintainability:** The Belleza saloon owner should be clearing all the appointments done till time so as to clear the slot for the next person.
- **Usability:** The real-time status of the services available, pre booking for services and the costs corresponding to them should be enough to justify the usability of this web app.