HALIMO ALI

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PROFESSIONAL SUMMARY

Detail-oriented and dedicated professional with 6 years of experience spanning patient care, customer service, education, and administrative roles. Proficient in software engineering and various programming languages. Known for exceptional interpersonal skills, effective time management, and the ability to juggle multiple priorities in fast-paced, deadline-driven environments. A quick learner with a keen eye for detail, fluent in both Somali and English. Seeking a position that leverages my diverse skill set in a dynamic and supportive environment.

TECHNICAL SKILLS

Languages: HTML|CSS | JavaScript | TypeScript
Databases: MySQL | MongoDB
Web Development: Node.js | React | Express.js
Systems/Software: Mac|Windows |Git | GitHub | Visual Studio Code

PROJECTS

React Weather App

Tech used: React, CSS, Weather API integration
- Developed a responsive weather application using React to create a dynamic user interface and enhance user experience.
- Integrated third-party weather API (OpenWeather) to fetch real-time weather data and display it within the app.
- Styled the application with CSS to ensure a clean, modern design that adapts to different screen sizes and devices.

Todo List App

Tech used: React, CSS,
- Built a functional Todo List application using React to manage tasks with features for adding, editing, and deleting items dynamically.
- Implemented state management in React to track task updates and ensure smooth interactions across the app.
- Styled the application with simple CSS to provide a clean and user-friendly interface with a focus on accessibility and responsiveness.

EDUCATION

Per Scholas | Software Engineering Cert | Remote - Boston, MA   2024
Intensive 15-week bootcamp focusing on full-stack software development.
Tech skills covered: HTML, CSS, JavaScript, React, Node.js, Express, Typescript, Redux, DOM, and MongoDB.
The program includes hands-on projects and practical applications to build real-world experience.

University Of Massachusetts Boston | Boston, MA   2021
Bachelor of Science: Psychology

Participant, Gcode | Boston, MA   2020
- Acquired foundational skills in web development including HTML, CSS, and JavaScript.
- Executed small-scale projects based on classroom teachings.
- Offered guidance and tools for personal advancement in web development post-program.
- Attained certification in Front End Web Development.

PROFESSIONAL EXPERIENCE

Intake Coordinator, Charles River Recovery | Weston, MA   Feb 2024 - Oct 2024
- Greet incoming patients and assist them with the registration process, ensuring all personal details, medical histories, and insurance information are accurately recorded.
- Work closely with healthcare providers and administrative staff to facilitate patient care and improve operational efficiency.
- Performed comprehensive clinical assessments to understand patients holistically.

Cluster Substitute Teacher, Boston Public Schools: UP Academy | Boston, MA   Jun 2022 - Aug 2024
- Created an engaging classroom environment based on student interests.
- Enforced behavior rules to promote order and respect in class.
- Led discussions, lessons, and fostered critical thinking skills.

Concierge, Concierge services Inc. | Boston, MA   May 2022 - May 2023
- Greeted guests with enthusiasm to enhance the atmosphere.
- Maintained confidentiality to uphold guest privacy and building reputation.
- Managed departmental data by compiling shift reports using Microsoft Excel and Yardi software.

Customer Service representatives, Blue Cross Blue Shields | Remote-Work   Oct 2021 - Apr 2022

- Provided prompt and accurate responses to all customer inquiries regarding billing, medical benefits, claims issues, and account and service information
- Conferred with customers over the phone to cancel, reinstate or re-enroll accounts based on Customer concerns.

Patient Engagement/Learning Lab, Vertex Pharmaceuticals | Boston, MA   Aug 2017 - Sep 2017
- Managed filing and labeling of lab tours, great strides, and patient speaker consent forms.
- Acquired specialized lab skills including cell culture, aseptic technique, Polymerase Chain Reactions, and Microscopy in the Learning Lab.