



# REPAIR SERVICE AGREEMENT

CUSTOMER NAME:	
CUSTOMER PHONE NUMBER:	
CUSTOMER EMAIL:	
CURRENT DATE:	
DEVICE MODEL:	
SERIAL NUMBER:	
EST. COMPLETION DATE:	
DEVICE DESCRIPTION:	
ACCESSORIES INCLUDED (Cords, Controllers, etc):	

## PHYSICAL CONDITION:

- Screen Scratched / Cracked
- Casing Scuffed / Dented
- Tamper Seals Broken (indicates prior repair attempt)
- Missing Screws / Parts
- Signs of Liquid Damage

NOTES: \_\_\_\_\_

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**1. DIAGNOSTICS:** A non-refundable diagnostic fee of \$15.00 may apply if the customer chooses not to proceed with a repair after a quote is provided.

**2. DATA RESPONSIBILITY:** Hall Circuits is **NOT** responsible for data loss. It is the customer's responsibility to back up all data (saves, photos, files) prior to service.

**3. LIMITED WARRANTY:** Repairs are covered by a **90-day warranty** on the specific part replaced and the labor performed. This does NOT cover new physical damage, liquid spills, or "software-only" issues. Warranty is also void if the device is opened by the customer or another shop after repair.

**4. ABANDONMENT POLICY:** Devices not picked up within **30 days** of notification of completion will be considered *abandoned*. Hall Circuits reserves the right to *sell or recycle* abandoned items to recover costs.

**5. PRE-EXISTING DAMAGE:** Hall Circuits is **NOT** liable for structural integrity issues or internal damage (e.g., brittle plastic, stripped screws) caused by previous repair attempts or original manufacture.

BY SIGNING BELOW, I THE CUSTOMER, AGREE TO ALL THE TERMS AND CONFIRM ALL INFORMATION IS CORRECT:

**CUSTOMER SIGNATURE:**

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**HALL CIRCUITS SIGNATURE:**

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