



REPAIR SERVICE AGREEMENT

CUSTOMER NAME:	
CUSTOMER PHONE NUMBER:	
CUSTOMER EMAIL:	
CURRENT DATE:	
DEVICE MODEL:	
SERIAL NUMBER:	
EST. COMPLETION DATE:	
DEVICE DESCRIPTION:	
ACCESSORIES INCLUDED (Cords, Controllers, etc):	

PHYSICAL CONDITION:

- ☐ Screen Scratched / Cracked
- ☐ Casing Scuffed / Dented
- ☐ Tamper Seals Broken (indicates prior repair attempt)
- ☐ Missing Screws / Parts
- ☐ Signs of Liquid Damage

NOTES: _____

1. DIAGNOSTICS: A non-refundable diagnostic fee of \$15.00 may apply if the customer chooses not to proceed with a repair after a quote is provided.

2. DATA RESPONSIBILITY: Hall Circuits is **NOT** responsible for data loss. It is the customer's responsibility to back up all data (saves, photos, files) prior to service.

3. LIMITED WARRANTY: Repairs are covered by a **90-day warranty** on the specific part replaced and the labor performed. This does NOT cover new physical damage, liquid spills, or "software-only" issues. Warranty is also void if the device is opened by the customer or another shop after repair.

4. ABANDONMENT POLICY: Devices not picked up within **30 days** of notification of completion will be considered *abandoned*. Hall Circuits reserves the right to *sell or recycle* abandoned items to recover costs.

5. PRE-EXISTING DAMAGE: Hall Circuits is **NOT** liable for structural integrity issues or internal damage (e.g., brittle plastic, stripped screws) caused by previous repair attempts or original manufacture.

BY SIGNING BELOW, I THE CUSTOMER, AGREE TO ALL THE TERMS AND CONFIRM ALL INFORMATION IS CORRECT:

CUSTOMER SIGNATURE:

HALL CIRCUITS SIGNATURE:
